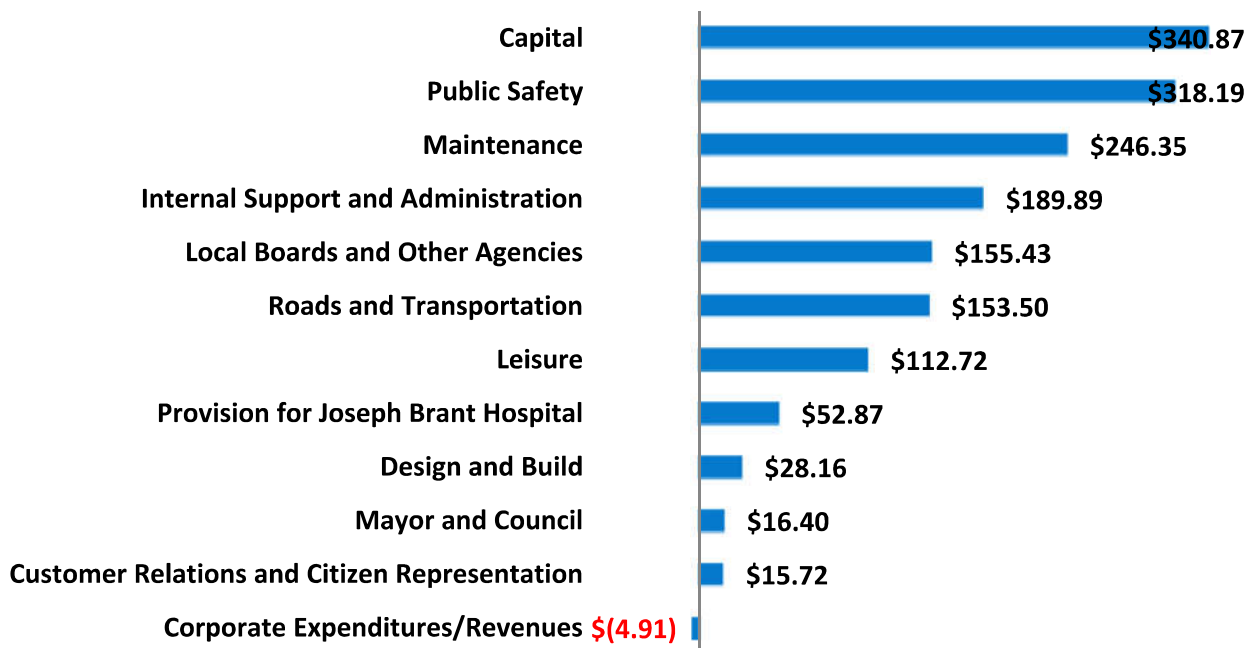


We heard from over 430 people through our recent online surveys, asking residents how they would like to learn about and be part of the 2017 budget process.

We heard that residents are interested in learning about the 2017 budget primarily through online means, the Burlington Post, in-person meetings and social media. Residents also indicated that they would like to have more influence in budget decisions.

The city's 2015-2040 Strategic Plan is a framework for critical decision-making and considers how we manage our resources. The city's Strategic Plan has identified four strategic directions: a city that grows, a city that moves, a healthy and greener city and an engaging city. [For more information on the Strategic Plan, please visit the website](#) or [watch this video](#).

The chart below shows where the City allocates the revenue it receives from property taxes to the major categories of services it provides residents (based on an average home assessed at \$417,645).



Please take a moment to complete this survey; it should take no more than 5-7 minutes.

1. Is there a [city service](#) you feel that service levels should be reduced and funding should be redirected to other strategic priorities? The city provides snow removal, parks and recreation services, road and park maintenance, street and traffic lights, Burlington Transit, bylaw enforcement, fire services, storm water drainage, city planning, permits and inspection services. The city does not provide recycling, garbage or green cart pick up, drinking water, sewage treatment, police services, paramedics, healthcare or education.

open ended

2. Is there a [city service](#) you feel should be increased (spend more money) to improve service? See question #1 for the list of services the city does and does not provide.

open ended

3. In our previous survey, some residents told us they like public information nights and workshops as a way to learn about and to provide feedback about the budget.

Please tell us when you would be most likely to attend:

Weekdays

Weekends

I am not interested in attending a session

I would prefer online information

4. Please tell us the time that is most convenient for you to attend a budget workshop or information session:

Morning

Afternoon

Early evening (5 p.m.)

Late evening (7 p.m.)

I am not interested in attending a session

Other

5. Is there a particular budget topic you would like to discuss at a workshop or public information session?

Open ended