

PB-16-17
Appendix B

Good Morning

The City of Burlington Planning and Building Department will be bringing a report recommending to Council a Vital Services by-law in the new year under the enabling legislation of the *Municipal Act* and *The Residential Tenancies Act* . I have been asked to reach out to Vital Services providers (Burlington Hydro, Union Gas and Halton Region Water) to gather some factual number and stats if available.

Would you be able to share with the City or direct us to the right person who could? We are looking for:

- Average number of disconnections of service (residential)
- Average number of notifications of disconnect sent to customers
- Average number of disconnection of service to rental/tenanted properties

Regards,

Tracey

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