

CA-09-17 - Appendix B: Office of the City Auditor 2017 Performance Metrics

Office of the City Auditor 2017 Key Performance Indicators As of May 2, 2017			
	Actual to Date	Annual Target	Comments
Output			
Completion of audit plan ¹	0%	80%	3 audits in progress
Percentage of recommendations accepted by management	98%	100%	On target.
Percentage of recommendations closed	96%	76%	On target.
Percentage of recommendations implemented by the original agreed date	81%	85%	Continue to work with management to follow up on outstanding audit issues.
Quality			
Overall Value Delivered (out of total score = 4)	0	3	no audits completed as of this date
Quality Assurance Review Results - Meets Requirements	0%	100%	Audit working papers are reviewed during planning and reporting phase. No audits completed as of this date.
Continued Professional Education			
CIA/CCSA/CGAP/CRMA Accreditations	2	40	Reporting required every year by December 31st
Certified Fraud Examiner Accreditation	28	20	Reporting required every year by July 1st
Efficiency			
Percentage of audit hours utilized	40%	90%	Also provided in 2017: 15 hrs of consulting services 2.75 hrs of ad hoc services ²
Percentage Audit Completed within ± 35 hours	0%	80%	no audits completed as of this date

¹ Excludes ad hoc audits/reviews

² includes ad hoc reviews and special investigations

Client Comments from Audit Effectiveness Survey

No client comments received as of this date as no audits completed for 2017 work plan.