## 2016 Purchased Services Fine Review (5.3b)

## **Purchased services:**

- Vehicle repairs, insurance & plate sticker
- Elevator Service contract
- Cell Phones
- Hand Held devices communications
- Marketing
- Parking software warranty (AIMS)

## Fine review:

The question was raised as to why there was a large increase in fine revenue last year. The increase was attributed to:

- New equipment being more efficient
- Changes in Corps commissionaires staff and shift rotations
- Users poor parking behavior (unpredictable)