




COW CM-8-18
File no. 101-03-4

2017 Annual Report of Community Engagement and Charter Action Team Status Update

April 3, 2018

IAP2's Public Participation Spectrum



Increasing Level of Public Impact 

	Inform	Consult	Involve	Collaborate	Empower
Public participation goal	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision-making in the hands of the public.
Promise to the public	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.
Example techniques	<ul style="list-style-type: none"> ■ Fact sheets ■ Web sites ■ Open houses 	<ul style="list-style-type: none"> ■ Public comment ■ Focus groups ■ Surveys ■ Public meetings 	<ul style="list-style-type: none"> ■ Workshops ■ Deliberative polling 	<ul style="list-style-type: none"> ■ Citizen advisory Committees ■ Consensus-building ■ Participatory decision-making 	<ul style="list-style-type: none"> ■ Citizen juries ■ Ballots ■ Delegated decision

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Engagement in Action



Engaging at Canada Day





EngagementHQ Tools Spectrum

Managing your project communications

Controlled environment

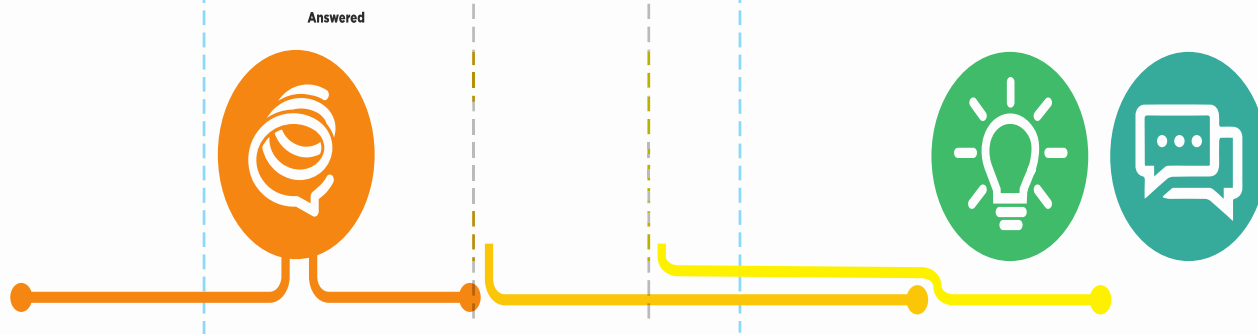
Participants cannot engage with each other. Data is stored in the backend and only accessible by admin.

Mixed environment

Participants can see other participants contributions. However there is little peer-to-peer interaction. Some data may be visible to the public, other data is just accessible by Admin

Open environment

Participants can engage with each other. Comments and ideas are visible



or your community to brainstorm solutions to a problem you have identified.



- [Video](#)
- What our NEW online platform offers

Step 3:
 Leave your comments about your budget choices by clicking on the grey comment icon at the right of your selected budget level.

Please note :
 The City's annual operating budget is approximately \$760 million. Of that, about \$460 million came from property taxes in 2017. The Budget Allocator allows you to suggest adjustments to twelve of the day-to-day services that impact you the most. Please note that we have not included some of our fixed costs, and that many additional service areas and factors will be taken into consideration as we develop the full proposed budget for 2018.

Results and comments received by November 1 were shared with Budget Committee to inform deliberations on the City's 2018 proposed Budget.

MIWAY

Transit Operations and Maintenance

- Increase proposed spend by 5% \$81.95m
 Could add 123,000 service hours; 24 peak, 17 midday, 13 Saturday and 13 Sunday buses; 2 new all-day express routes and peak frequency improvements for 8 routes; midday frequency improvements for 9...[Read More](#)

- Increase proposed spend by 3% \$80.39m
 Could add 92,000 service hours; 16 peak, 14 midday, 12 Saturday and 9 Sunday buses; 2 new peak express routes and peak frequency improvements for 4 routes; 1 new midday express route and midday...[Read More](#)

- Agree with proposed 2018 spend \$78.05m
 Would allow for an additional 46,000 service hours; 9 peak, 7 midday, 4 Saturday and 3

BUDGET ALLOCATOR

Budget
\$363.66m

Your Spend
\$0

You are under budget

Based on the choices you made, the proposed municipal tax budget would decrease by **78.77%**.

Thank you for sharing your opinion with us.



Get Involved Burlington

Get Involved Burlington

Welcome to Get Involved Burlington, the city's new online engagement site that allows you to contribute your ideas and feedback on municipal issues and projects important to you! We invite you to join the conversation and share your thoughts by signing up to this site.

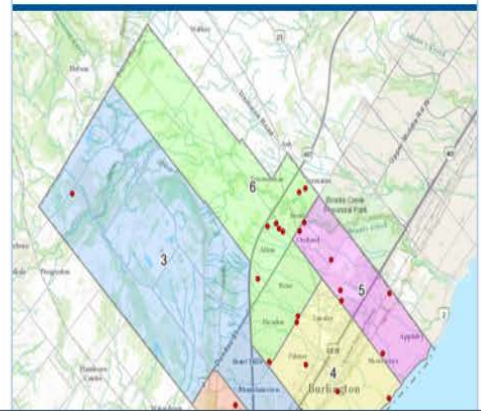
 **Register to Get Involved!**

News List

March 2018 Survey Results

Here we go on our transit journey

Current Development Applications



Better Transit

March 09 2018

Open



Youth Voice

March 26 2018

Get Involved Burlington A Better Burlington Transit



Home » Better Transit

Better Transit



As Burlington's population continues to grow, moving around your city should be easy and convenient whether you choose to travel on foot, by car, bicycle or on Burlington Transit. Significant city plans like the **proposed new Official Plan**, the **Transportation Plan** and the **Cycling Plan** are all underway to help bring this future vision to life.

This is your space to tell us about Burlington Transit.

Let us know about your journey on buses, trains, bicycling, walking and driving your car.

We will share with you our transit plan which will show

- How transit works now
- Where our population, densities and economic profile are going
- Short-term transit changes
- Long-term goals

Who's listening

Rob Hagley

Marketing and Customer Service
Coordinator
City of Burlington

Phone 905-335-7600

Email robert.hagley@burlington.ca



Sharon Will

Communications Advisor
City of Burlington

Phone 905-335-7600

Email sharon.will@burlington.ca



Where we are

Online Platform Next Steps

- Pilot projects and key staff trained
- Soft launch for staff starting April 16, with additional training to follow
- Launch early May 2018 to the community