

SUBJECT: Transit's five-year business plan update

TO: Committee of the Whole

FROM: Transit Department

Report Number: TR-03-19 Wards Affected: All File Numbers: 770-09 Date to Committee: July 8, 2019 Date to Council: July 15, 2019

Recommendation:

Table transit department report TR-03-19 regarding the transit five-year business plan

to the Committee of the Whole meeting to be held December 2, 2019 for debate and approval.

Purpose:

This report outlines the key elements of the Five-Year Business Plan completed to-date. It includes the proposed transit growth strategy initiatives.

- A City that Moves
- Increased Transportation Flows and Connectivity

The purpose of this report is to provide an update to Burlington Committee of the Whole on the proposed transit growth strategies.

Background and Discussion:

The 2020 – 2024 Burlington Transit Business Plan will guide the implementation of transit service improvements over the next five years. Burlington Transit hired Dillon Consulting to conduct a peer and policy review, develop vision and mission statements, outline strategic directions, and develop a growth strategy for the next five years.

Strategy/process

Appendix A includes a summary of the key strategies and recommendations that are being proposed within the Five-Year Business Plan. Internal consultation (Transit and City staff) has helped guide the development of these strategies.

Options considered

Not Applicable.

Financial Matters:

The final business plan will include a financial and phasing plan for each growth strategy and will be brought to Committee of the Whole in November 2019.

Connections:

This five-year business plan will provide insight as to the growth of Burlington Transit over the next five years which will impact mobility hubs, transit service planning, and the Integrated Mobility Plan.

Public Engagement Matters:

City staff and Burlington Transit staff (including operators) were engaged in the development of these growth strategies, as well as the vision and mission statements. Council is being engaged in the proposed growth strategy through this report.

Conclusion:

Burlington Transit will continue to develop the financial and implementation plans that coincide with the growth strategy, for a full five-year business plan to be brought forward to Committee of the Whole in November 2019.

Respectfully submitted, Sue Connor Director of Transit 905-335-7869 ext.7845 Page 3 of Report TR-03-19

Appendices:

A. Transit's Five-Year Business Plan Update

Report Approval:

All reports are reviewed and/or approved by Department Director, Director of Finance and Director of Legal. Final approval is by the City Manager.