

The City of Burlington and the Province of Ontario

Partners in Public Service



**Ranked Canada's best
community and best
place to raise a family.**

- Ranking based on Maclean's magazine
"Best Communities in Canada 2019".

burlington.ca

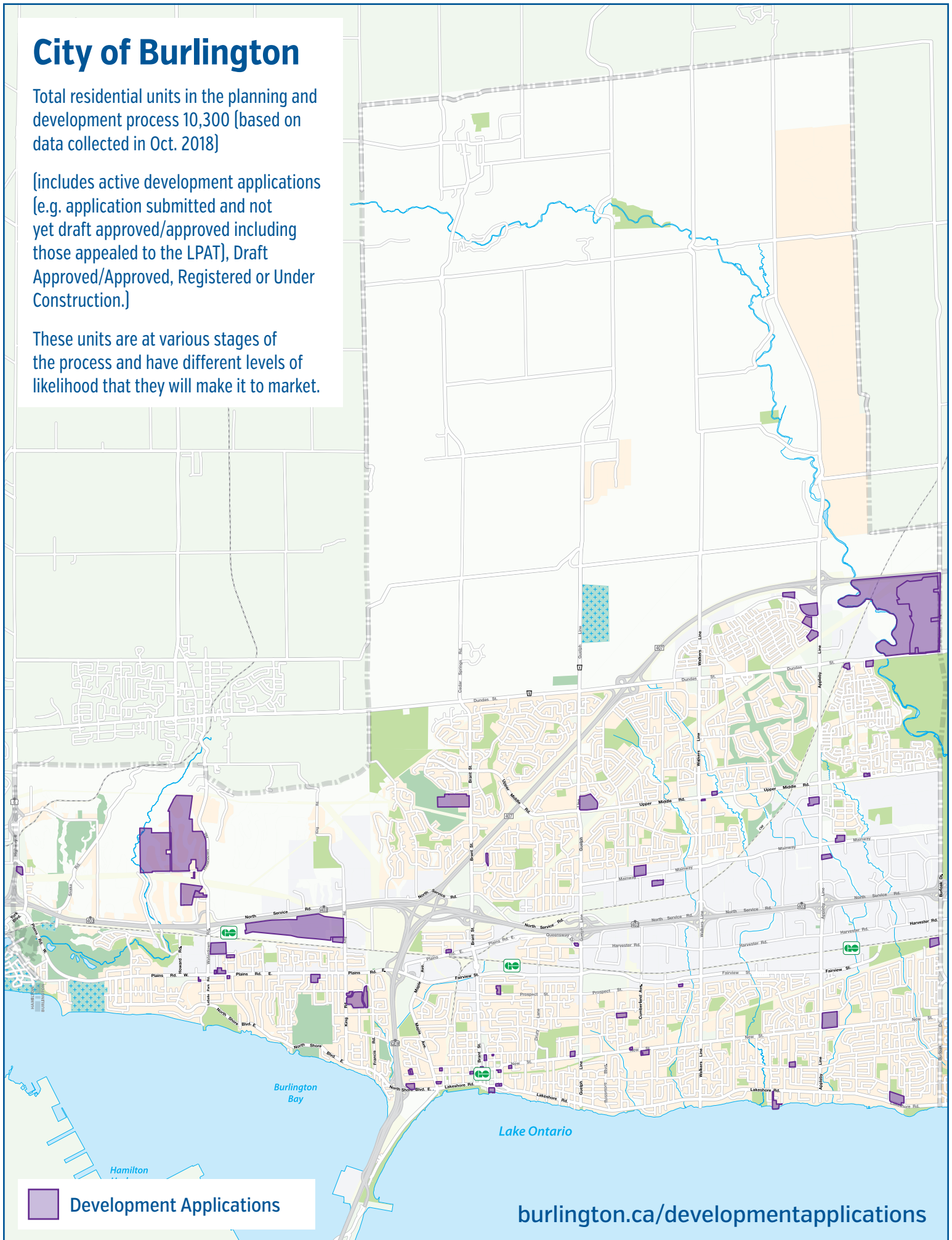
CITY OF
Burlington

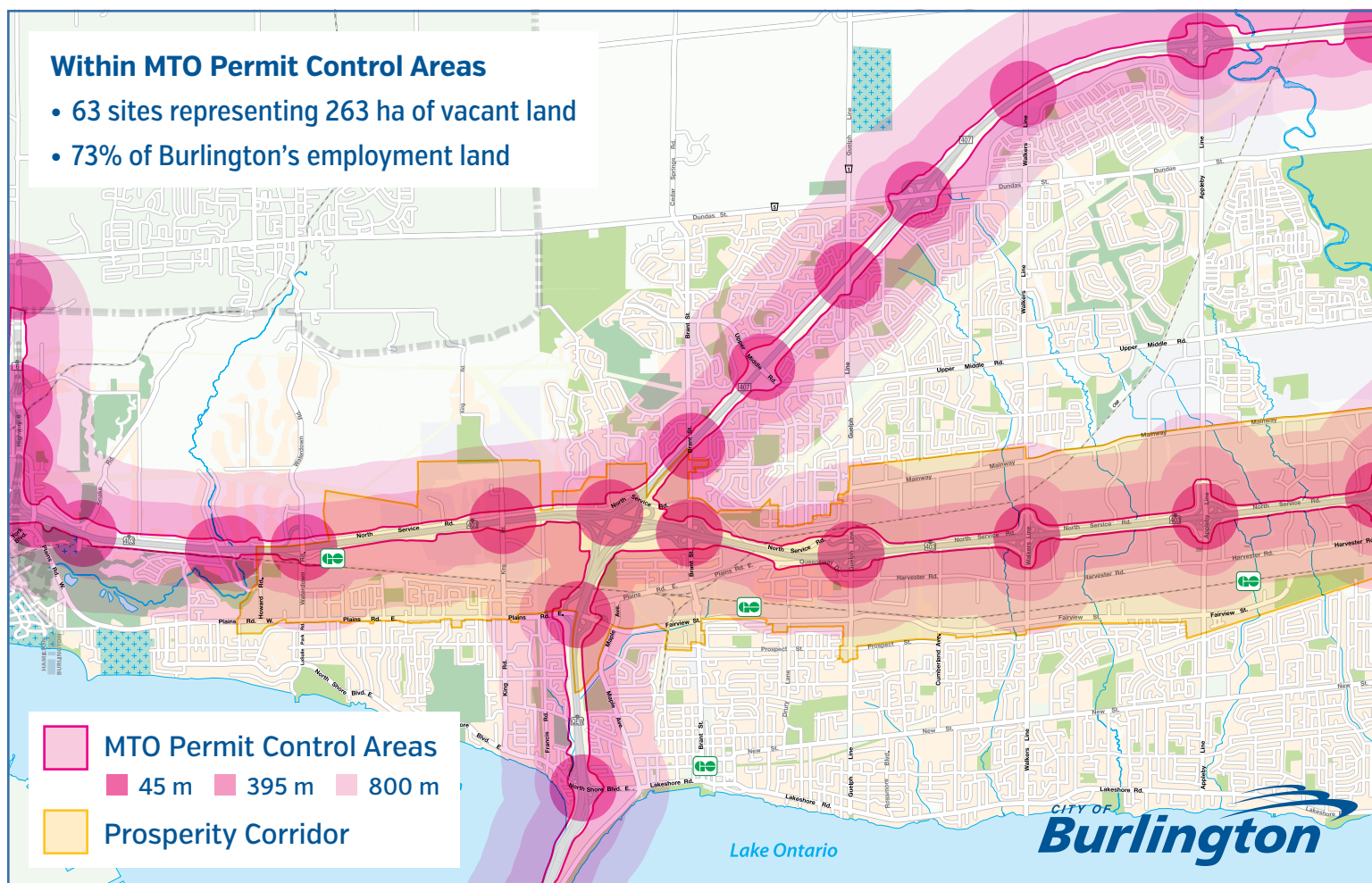
City of Burlington

Total residential units in the planning and development process 10,300 (based on data collected in Oct. 2018)

(includes active development applications [e.g. application submitted and not yet draft approved/approved including those appealed to the LPAT], Draft Approved/Approved, Registered or Under Construction.)

These units are at various stages of the process and have different levels of likelihood that they will make it to market.














From Vision to Focus | Burlington's Corporate Work Plan/Priorities

The City's Key Strategic Directions and Initiatives

Our vision; A City that Grows, A City that Moves, A Healthy and Greener City, and An Engaging City cannot be achieved without the support of partners like the Province of Ontario. We look forward to working together as “Partners in Public Service” to achieve our shared priorities.

Top Priority	Goal	Key Action	Achievable Performance Target (4-year workplan)	Alignment with Provincial Priorities
Top Priorities for Focus Area 1 - Increasing Economic Prosperity and Community Responsive City Growth				
Business Growth	Increasing options for employment opportunities across the City	Implement the recommendations of the Red Tape Red Carpet Taskforce to make it easier for businesses to locate and thrive in Burlington, attracting more investment Q4-2019	Annually increase the overall growth of businesses by 1% = to 55 new businesses per year	
Housing	Increasing options for housing across the city	Complete the scoped Official Plan Review and Interim Control By-law Studies by Q1-2020 Complete the City's Housing Strategy and implement the plan to address the needs related to young families, senior's housing, affordable housing, special need's housing, and newcomers by Q2-2022	Approve 1 affordable housing project per year	
Top Priorities for Focus Area 2 - Improving Integrated City Mobility				
Transit Utilization	Increasing Burlington Transit service levels and growing overall ridership	Complete the Burlington Transit 5-Year Business Plan by Q4-2019	Annually increase transit ridership by 1%	
Modal Split	Improving the transit and transportation modal split	Complete the Integrated Mobility Plan and implementation schedule by Q4-2020	Annually increase modal split between car use (82%), transit (10%) and active transportation (8%) by 2022	
Top Priorities for Focus Area 3 - Supporting Sustainable Infrastructure and a Resilient Environment				
Infrastructure Gap	Reducing the infrastructure funding gap for all city owned assets	Implement the Asset Management Financial Strategy starting in Q3-2019	Decrease the City's infrastructure funding gap by 25% by 2022	
Climate Action	Promoting and working towards a lower carbon footprint community	Develop Burlington's Climate Action Plan, addressing Burlington's Climate Emergency declaration and focusing on reducing the community's greenhouse gas emissions by Q4-2019	Reduce the greenhouse gas emissions from City operations and in the community overall by 21% over the next 4 years	
Top Priorities for Focus Area 4 - Building More Citizen Engagement, Community Health and Culture				
Tree Canopy	Increase the tree canopy city wide	Complete the Urban Forestry Master Plan Update by Q4-2020	Achieve a 1:1 tree removal/tree replacement ratio by 2022	
Community Engagement	Being a municipal leader in community engagement, collaboration and volunteerism	Annually employ a range of communication and engagement tactics to ensure citizen engagement represents all residents while also focusing on diverse demographic groups and communities starting in Q3-2019	Increase the number of residents using the City's online engagement tool getinvolvedburlington.ca by 10% each year	
Top Priorities for Focus Area 5 - Delivering Customer Centric Services with a Focus on Efficiency and Technology Transformation				
Service Excellence	Ensuring efficient, effective and economical service delivery	Initiate a corporate-wide service review program in Q3-2019	Increase the tax rate at the rate of inflation [excluding infrastructure and increase in services]	
Customer First Approach	Enhancing and emphasizing a customer first approach in all city service areas	Establish innovative techniques, processes, locations and technology for connecting with customers and delivering service options starting in Q3-2019	Increase the community satisfaction with City services by 5% by 2022	