Get Involved Burlington - 2020 Budget Survey

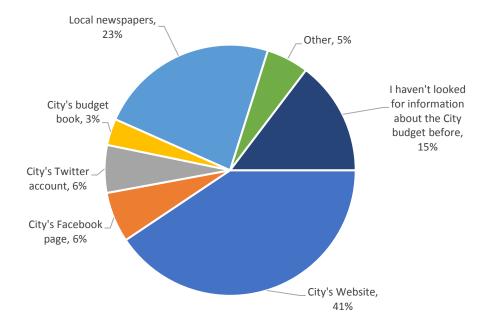
July 2, 2019 - October 15, 2019

Question 1 - Where do you go to receive information about the City's budget?

City's Website	119	41%
City's Facebook page	19	6%
City's Twitter account	18	6%
City's budget book	10	3%
Local newspapers	68	23%
Other	16	5%
I haven't looked for information		
about the City budget before	43	15%

Total 293

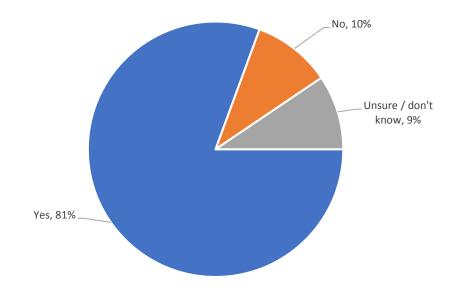
Note, participants were able to select more than one value



Question 2 - Overall, are you satisfied with the services provided by the City of Burlington?

Yes	162	81%
No	20	10%
Unsure / don't know	19	9%

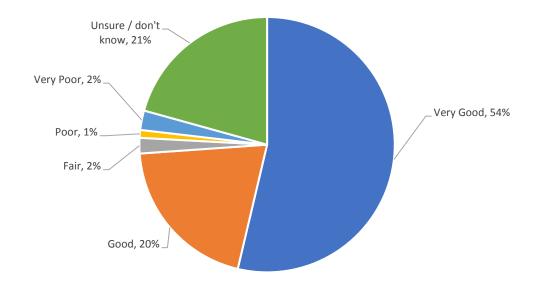
Note - 3 participants skipped this question



Question 3 - Thinking about all of the programs and services provided by the City of Burlington, how would you rate the value you are receiving for your tax dollars.

Very Good	109	54%
Good	41	20%
Fair	4	2%
Poor	2	1%
Very Poor	5	2%
Unsure / don't know	42	21%

Note - 1 participant skipped this question

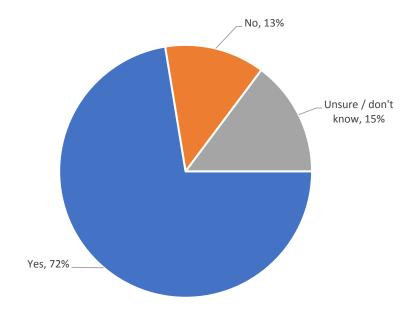


Question 4 - Infrastructure renewal is a priority in the city's budget. Roads, bridges and facilities like arenas and community centres need repairs and updates to maintain existing service levels. Over the last number of years, significant investments have been made to support growing renewal needs like the revitalization of Nelson Pool, repaving of our roads and the renewal of our parks.

Have you seen a positive difference in the infrastructure such as road maintenance, recreation facilities, etc.?

Yes	147	72%
No	26	13%
Unsure / don't know	30	15%

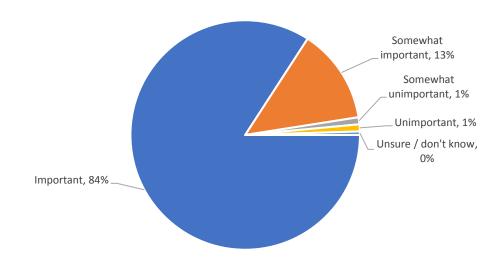
Note - 1 participant skipped this question



Question 5 - How important is it to you that funding be set aside to replace infrastructure such as roads and buildings to ensure existing levels of service can be provided in future years?

Important	170	84%
Somewhat important	27	13%
Somewhat unimportant	2	1%
Unimportant	2	1%
Unsure / don't know	1	0%

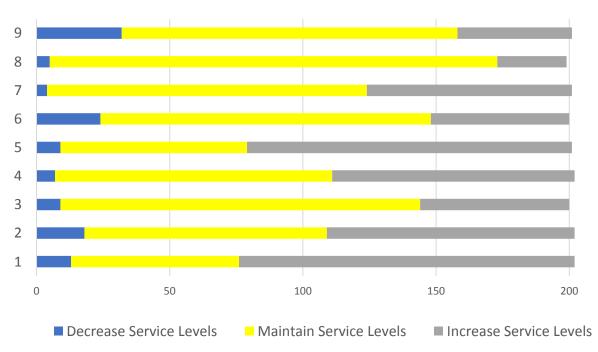
Note - 2 participants skipped this question



Question 6 - Thinking about the services provided, would you increase, maintain or decrease service levels?

	Chart	Decrease	Maintain	Increase
	Reference	Service	Service	Service
	#	Levels	Levels	Levels
Road network (ease of getting around, traffic flow, bike lanes, side walks etc.)	1	13	63	126
Burlington Transit (service avaliable, frequency and accessibility of transit buses and Handivan)	2	18	91	93
Recreation (program types and availability for programs such as swimming, camps, arts, adult programs, fitness etc.)	3	9	135	56
Parks and trails (multiuse paths, playgrounds, splash/spray pads)	4	7	104	91
Environment and energy initiatives (addressing the impacts of climate change and investing in green initiatives)	5	9	70	122
Arts and culture (public art, festivals, cultural programming)	6	24	124	52
Winter maintenance (road and sidewalk plowing, sanding, salting)	7	4	120	77
Fire Services (emergency response, 911 dispatch, fire prevention and education)	8	5	168	26
Municipal Bylaw enforcement and animal control (property standards and parking enforcement, noise complaints, animal	9	32	126	43

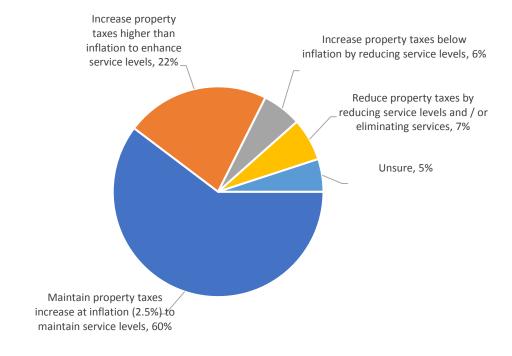
Note - 1 participant skipped this question



Question 7 - As you may know, there are trade offs between investments in things like services and infrastructure and property tax levels. Due to the increased cost of maintaining current service levels and infrastructure, the City must balance taxation and service delivery levels. Which of the following options would you prefer the City to pursue?

Maintain property taxes increase at inflation (2.5%) to maintain		
service levels	120	60%
Increase property taxes higher than inflation to enhance service		
levels	44	22%
Increase property taxes below inflation by reducing service		
levels	12	6%
Reduce property taxes by reducing service levels and / or		
eliminating services	13	7%
Unsure	10	5%
Total	199	

Note - 5 participants skipped this question



8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget? traffic flow - too many artificial impediments, attempts to alter roads that don't function well after addition of bike lanes, speed reducers, etc. Real money has to be committed to make things work symbiotically. Prime examples - New St. road diet Improvements to public transit to reduce the volume of cars on the road Infrastructure improvement to support intensification targets creating a community building where Robert Bateman HS is for the East end of Burlington for Youth & Seniors and the community to use. I am concerned about the increase of the population density of our downtown core and the lack of infrastructure and services to maintain this group. The road system is not adequate for the increased traffic. I wish there was more to walk to and shop at. Climate change & infrastructure primarily related to how we travel. Dependence on autos is financially & environmentally unsustainable. Invest in safe active travel facilities like sidewalks & bike lanes, cut capital spending on roads. Same at the Region Public transit impacts so many aspects of city life from citzen mobility to traffic congestion, to planning for intensification and land use planning, to CO2 emmissions to climate change initiatives it deserves a high priority in budget funding allocatio

9. Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2020 budget?

I applaud the move by city Council to control development and ensure that developments occurring are sustainable and appropriate to the character of Burlington (not just urban sprawl). I think that gridlock is a key concern and is best addressed by improved and expanded public transit.

I would like to see the city include granny Flats, granny suites, and tiny houses in the Suburban areas. Yes it's personal my daughter has a yard big enough for a tiny house and I would like to move there. I'm one of the seniors that has limited retirement income. There's not enough geared to income housing that's decent for seniors and I would like to live in a tiny granny suite in my daughters yard.

The Region is still managed to 1950's standards. Councillors need to start paying much more attention to decisions made at that level which are in conflict with the decision made at the local level to declare climate emergency.

Funding for improved citizen engagement should get greater priority than presently.

Allocate funds to improve tree and beachway maintenance. Even with beach closed, trees and property can be maintained. Parking and lands there look very unkempt. Central Park wood lot is a mess and has been that way for far too long. Continue cycling opportunities for recreation. Add benches so walkers can pause periodically.

Begin discussions to amalgamate the fire and ambulance service to provide a faster ambulance response and to have ambulance share facilities and logistic support between the two services. There are many common parts, supplies and components that both services use, these items should be investigated and standardized to allow for economic savings for the City and the Region.

no

Traffic flow, parking capacity & considering these in emergencies in &

around Burlington and in view of intensified development. Vehicles and

increasing in size but parking lots have smaller spaces & aisles. Road &

10 climate change

storm water work close lane

- 8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?
- 11 Limiting density
- LRT through the city. Planting Trees. Converting parking lots in core to a dog park. Roadway Connections made to relieve Hager Ave and Richmond Rd congestion
- No left turn arrow into 34 Plains Rd E coming from Plains Rd E going Westward to prevent accidents, Dangerous driving on Plains Road from Waterdown Road to Brant Street where drivers do not see blind spot when changing lanes
- 14 Traffic congestion
- 15 Congestion- peak time traffic using Burlington as a thoroughfare Mobility is becoming an increasing problem. We know we have limits on
- what roads can be built, but there are areas where significant improvements can be made, such as Appleby Line at Harvester.
- Over population, traffic on our roads, maintaining green space saving our trees
- 18 transit, fire, roads
- Our roads are a mess. I've been to 3rd world countries that have better quality roads. Fix our infrastructure.
- 20 Increase emergency services; paramedics, firefighters and police
- I would like to see priority given to creating physically separated bicycle lanes along New Street or Lakeshore Road. Chevrons do not give me a lot of faith in drivers abilities, especially in todays world of distracted or drug/alcohol impare drivers.
- l'd like to see our city grow to be a vibrant and welcoming city for younger generation who spend money and contribute to the community. I'd like to see more development in the downtown area and near GO stations to bring life into the city.

9. Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2020 budget?

Less money for Arts, more money to maintain arenas, including showers, change rooms and toilets

Buy closing high schools to have as community assets

Numerous crack lines forming leading to potential potholes at some point in front of 34 Plains Road East that needs attention

Improve traffic congestion. Look at timing of traffic lights, extended left turn signals, bottleneck areas etc.

Longterm Sustainability should be the backbone of the budget strategy

Please increase investment in mobility for existing population, not only to entice intensification in mobility hubs.

This is the year to cut programs that are not necessary. We're about to enter a economic crisis that will rival the great depression. Cut programs, slash transit to the bone, spend it on infrastructure and save the rest. We can't afford to keep raising taxes.

Change it so we have enough emergency services!!

Although paying taxes is somewhat distasteful to most residents, I am quite prepared to pay increased taxes to assist in keeping Burlington a wonderful city to live in. As a senior citizen i am very concerned about traffic speeds on our residential streets. Continuing with the installations of traffic calming methods, installing speed radar cameras and red light cameras should be a priority for 2020 and beyond.

Adding some creative thought to redeveloping playgrounds/splash pads. The splash pad across the street from Haber Community Centre is a concrete pad with water spouts. Can the city get a bit more creative and add some colour or life to it? Oakville does a great job ex/ Valley Ridge Park.

8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget? We need to make the environment a prioroty. We need to spend on parks, 23 green space and recreation centres. Maintaining the character of Burlington Traffic congestion Finding ways to decrease traffic gridlock. Transportation taxes are too high and growing each year inflation is 2 % not 2.5% last year council cheated to get 2.99% budget in reality it was higher than the previous council who did not steal from reserves to make a better number. BE HONEST please Environment and green initiatives, including less high rise condos, more tree planting, more green spaces. Everything is so congested and polluted. We are losing so much of what made Burlington a healthy place to live. 30 Increase traffic safety measure around schools. Hydro lines buried in 31 older areas to prevent outages from ice storms and falling trees. Provide better drainage solutions for overland water. Burlington transit is too costly for the service it provides. The wait between buses is too long, buses are dirty, etc. Widen road, improve traffic flow. Fix the traffic issue before building so many buildings

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We REALLY need to make all decisions based on impact on the environment. STOP OVERDEVELOPMENT. And be mindful that we need to preserve and create more greenspaces as we move to greater urbanization. Once our parks and greenspaces are lost to development they are gone forever.

Forget bike lanes
Drop downtown as a hub
Encourage new rental buildings

Eliminate leaf collection, merge fire and ambulance facilities where and when feasible, free public transit for students year round.

No I am happy with services I get great library, great hospital, great parks, amazing festivals. Perhaps look at everything they spend on and justify based on volume of people served by it and cut less used items to reallocate spending

To reiterate what I have already noted- I'd like to see a pause on overdevelopment and an emphasis on green spaces, green initiatives (more trees, less plastic etc.) Id like to see the preservation of areas that make Burlington special and unique(the downtown core staying quaint,the waterfront spacious and multi use). Stop allowing developers to build ugly, bland towers, but more of an emphasis on character. I want to raise my family in a progressive and healthy city that cares about the wellness of its residents. I, personally, am willing to pay more in taxes to preserve what I love about Burlington than live in a cement box.

Overland water in older areas of Burlington is an increasing issue with the levels of rain. Property values are being negatively affected. At least 3-4 properties in our neighbourhood are flooded every heavy rain fall.

sidewalks NEED to be plowed and salted in the wintertime in a timely manner. It is unsafe for those of us that don't have cars!

8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget? Flooding, rising lake levels Continue to maintain parks and add more shade for not only kids, but parents watching near by. Plant more trees, keeping green space green and improving traffic flow during rush hour. Finding efficiency and upgrading technology to reduce bureaucracy. Each 36 department needs to be audited by an outside third party company. Transit has been neglected for years with declining service frequencies while road congestion increases. This is not sustainable. Rush-hour service on major routes should be 15 minutes. Service frequency should never be less than 30 minutes. Our environment is the most important. Right now I see our city cutting down trees and offering up land for development, building tall buildings in the downtown. We need more nature, more trees in our parks and streets and less concrete. Transit and roads to handle increase in growth and population. Update traffic signal controls.

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No more road diets or other wasteful spending. When asked if your city council is responsible and respectful of tax payer money - due to this road diet on new street - I will never be able to say that I truly trust council with my hard earned money. Experimental or "let's see what happens" kind of spending should never Be approved

I believe we need to focus on small things such as making sure graffiti is cleaned up and trails are created. Updating older parts by attracting new builders to come in and revamp areas and buildings. Creat a system that when a citizen complains about an issue that there will be some timelines for a response and possible action.

Road and sidewalk conditions have been steadily deteriorating throughout the city. Repairs are not keeping pace. Plains road is rattling vehicles apart. Sidewalks are cracked and underwater when it rains. Buses are seldom cleaned, and fabric seats are not practical. Keep the city's assets in good repair.

i want this city to stop this need to increase the population. We are at capacity, this city is losing the charm and feeling of small city that people love. We keep cutting down trees and replace them with buildings. We have to start to take care of our environment, planting more trees, cutting back on building more tall buildings. We need to add environmentally friendly initiatives to the budget, make it a priority for us and future generations. At city hall (outdoor area that had some options for seating, etc.), instead of constructing metal as a way to provide shade and seating use trees instead, provide benches for seating. I'm all about moving forward with major changes to help combat our climate issue, it may be unpopular but it is necessary.

The city needs to do a better job of preparing the roads and transit system for the new buildings and increase in population. I would like to see pedestrian crosswalks downtown so people don't risk their lives walking on the beautiful new path that was built.

Restrict the leaf collection program to the downtown area and roads/boulevards with a large tree canopy.

#	8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?	9. Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2020 budget?
41	Fixing the crossing on Tim Dobbie infront of Hayden so the students can safely cross at the crossing where the speed bump is (like a light or a stop for pedestrians sign)	Please fix the crossing across from Haber recreation/ DFJH so it is safer to cross (maybe a stop for pedestrians sign) there have been multiple accidents and one including a pedestrian all because it's not clear who has the right of way.
42	Overdevelopment of the downtown core	Keep up the good work
43	Traffic congestion	No
44	Employ fiscal responsibility. Do not attempt to provide "everything to everyone". Ensure that you spend time doing your job and not worrying about keeping your job. Make the difficult fiscal decisions and do not increase taxes for the sake of doing so.	
45	Improve traffic flow for personal vehicles on roadsreview the timing of stop lights to improve the flow of traffic.	
46	fix the roads (potholes, sunken man-hole covers) and gridlock. synchronize the traffic lights.	
47	Being absolutely aware of what is being built as far as housing and condos etc. Pay more attention to what is happening to our once great city b	use permeable pavement and concrete. It costs more but you can decrease the amount that "needs" to be improved. If you talk the talk then walk the walk. Idling trucks for 20 minutes on road construction of a neighbour road resurfacing is unacceptable.
48	Protecting the environment by saving the tree canopy we currently have which in turn protects the health of the residents of this city. Traffic issues are increasing. Roundabouts need throughout the city to keep the flow of traffic.	
49	Transparency and honesty. Stop wasting tax dollars on petty issues and concentrate on those issues that directly impact the residents, and listen to their concerns instead of following a personal political agenda	Listen to the inputs from the citizens
50	Insure the activities for the young and seniors are maintained or increase.	
51	Traffic in Burlington is getting bad - needs to be addressed	

#

8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?

52

Privatize city services. The for profit sector can deliver many of the services of the city to the public far more efficiently than the city does. I'm in landscaping, and I'm 100% sure our industry could do a far better/cheaper job at maintaining the city

9. Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2020 budget?

Tax-free day is in July. Meaning, the average person works close to half a year just to give all of that money to the state for them to inefficiently use it. It is prime time that the state realizes that the government needs to be small for taxation to be minimal. Taxation needs to be minimal otherwise it is a group of people mandating others to give them their money so they can do what they want with it, which is just plain theft.

Only for profit institutions are going to be efficient in their use of resources because they have the profit and loss system that will punish them if they make poor decisions. The city's services will never be punished for not improving their efficiency...but the private sector will be. In fact, the city departments will lose their budget if they save money which incentivizes fraud, waste, and inefficiency. My colleague worked at the COB lawn maintenance department and his words were "the full time workers are SO lazy". That wouldn't happen if you privatised the city's services.

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53	Property taxes for pensioners	'- we need to find a better solution to our buses there has to be a better way to deliver these types of services than have a lot of big, empty, expensive buses running around the streets this is a complete waste of taxpayer funds (note, I am not against public transit - just how we, a suburban municipality, deliver that service - permit higher density development downtown (a.k.a. abort the freeze) - after 10 storys no one notices if a building is 20 storys or 40 storys - spend time on good urban design instead (a poorly designed 10 story building is a permanent blight on our city, while a unique, well built, respectful to surroundings taller building (usually need more density to make it worthwhile) - do something about that awful hotel at the foot of Brant Street - outlaw silly councilor pet projects and focus capital spending on strategic, long-term outcomes - get real about climate change. There is a difference between the impact of weather/storms and climate change - focus on how we deal with storms through smart infrastructure investments. Unless someone has a realistic business case, leave all the other silly projects to the federal and provincial politicians - we are not Amsterdam or Holland - make our streets safe for pedestrians and cyclists, but please do not drink the urban planner cool aid and implement projects like the New Street fiasco
54		
55	All levels are over spending. Increased need to get back to providing the basics and spot the frills as well as government waste.	See #8. I live on Lakeshore Rd. it is already bumper to bumper with traffic. All residential areas should be 40 km, but main arteries MUST be improved and speed not reduced. New Major and council were elected as a result of previous elected officials not understanding or caring about how the residence of Burlington wanted to see it grow. Our elected Provincial government is not helping the intensification reduction, or our local MPP. Unfortunately, funds must be set aside for the present and upcoming battles that will have to be fought against the Province and developers.
	Balancing the budget.	10% Cut to Councillor salaries - Everyone saves.
57	Infrastructure	

8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget? As someone who is a volunteer in Burlington hockey - we have a major challenge around ice time availability. I appreciate the work that has gone into upgrades but our facilities are dated and underwhelming vs other municipalities. They rep our city. Traffic flow and synchronized traffic lights, control and limit building downtown...use areas around Go Stations and outside of the downtown core 60 planting of trees 61 Investment to address the impacts of climate change. Sustainable developments, adaptive measures, and protection along the lake shoreline and edges of watercourses. Increase tree canopy in the urban areas. 63 Cyber security training for staff 64 Building a greener community that is less dependent Downtown burlington recieves too much attention, while north burlington is somewhat neglected by our Mayor. 66 Re-evaluating the development of downtown Burlington 68 It's time to back off multi level development, and approach all future devt 69 with an eye to quality of lifestyle and appeal eg traffic, privacy, parking, parks, green space and tree canopy 70 Affordable housing for middle income level 71 Protecting the Environment 72 Transportation...roads and buses. Traffic flow around the city. Widening main roads, adding right turn lanes, timing of traffic lights. etc 74 Get control of more waterfront - restore to park land. 75 Adequate and affordable housing 76

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This is an amazing city. Our arenas and fields host majority of our visitors. They represent our city.

Provide the best value possible for all citizens and not just the special interest groups. Many voices are never heard for various reasons. Overall Burlington is a great city, but I am concerned what the next 5 years or so could bring. restore library privileges regarding inter library loans

I am pleased with the delivery of these services.

As a newcomer to Burlington I am clearly aware of the high numbers of seniors in this area. There needs to be more attention to safety at crossroads such as Pearl and James; Elizabeth and Caroline. Older residents walk to the No Frills Mall at their peril some days.

See my response to 8 above. I love my city and am so grateful for all you do but have been mortified seeing the results of development, ugly high rises, the proliferation of concrete

No

No

Burlington is in need of long term care facilities for seniors.

8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?

- F.O.R.D provincial downloading of costs and withholding of revenues that 77 normally would be given to the City - stupid provincial government and an ass of a leader Doug Ford
- The downtown has been ruined. Major arterial roads such as New Street 78 are in very poor condition. I am tired of having to pick up blue bin material on garbage pick up day as the workers are moving too quickly.

- Focus more on active transportation (above Q for road network would like to see this for sidewalks and bike lanes)
- 81 Reduce city spending.

79

- Environmental and energy initiative and improving access to safe bike routes
- Climate change, and associated need to reduce vehicle emissions by investing in walking, cycling, and transit.
- Garbage. The blue bins & trash bags should be in closed containers due 84 to natural forces. What businesses use for blue bins should be at all residences too.

Public transit! My husband takes a bus to the Go to get to work every day, #20 to Go and #14A to come back. We need more buses during rush hour, every 15mins. Change back 14A route back to what it was without taking detour around Riocan.

- The roads are terrible north of the QEW. It takes me longer to get up 86 Walkers line than to get to Burlington from some other cities. The pot holes are crazy.
- 87 Traffic congestion, resulting in lost productivity and environmental harm.
- Alternative transportation. Instead of taking out bike lanes (New St), let's 88 encourage active and alternative transportation for a variety of reasons -climate change and health are two important ones.

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Again the negative impact the current provincial government is having by withdrawing resources from these services - stupid provincial government not for the people at all and ass of a leader Doug Ford

Instead of increasing property taxes find deficiencies.

Limiting city development until traffic and transit infrastructure is in place for additional volumes. Traffic is often a problem.

Better BLUE BINS (even though Burlington isn't responsible, it should matter to the city because the trash everywhere is disgusting).

We need more fines for people littering and not picking up dog poo. Also, we need better (more interesting and more interactive) playgrounds/splash pads, and more of them! Oakville has much better playgrounds/splash parks.

Lastly, we shouldn't have to pay for using the splash pad at Nelson park! If a family goes with 1 child under 2yrs it is 11\$ after 5pm. That's outrageous. I understand paying for the pool, but why do we need to pay for the splash pad if we are just watching our toddler?

Getting cars around Burlington is a nightmare. The traffic lights are not timed properly to keep traffic moving at a reasonable pace. Side streets become main streets to get around or when there is a problem on the main roads. Getting over the QEW on Guelph Line or Walkers line can take up to 20 minutes. That is unacceptable.

No comments.

#	8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?	
89	The most important issue to me is a Council that does placate to those who call for lower taxes vs building a city. Council needs to fund infrastructure and replace the money taken out of reserve funds	
90	I am concerned about downtown overdevelopment and that this will change the character and ambiance of the area.	
91		
92	The issue that City Council should give most attention is excessive redevelopment in the downtown core. Not sure this requires a lot of new financial resources but rather constant focus and change in mindset of Council to enforcing a revised long term pla	
Continued focus on environmental issues and how the city can mitigate negative impacts of climate change. Public transit impacts (initiatives with GO services) Promote community initiatives to understanding of our cultural diversity		
94	Parking	
95		
96	Environment/climate change.	
97	Would love to see more city-provided recreational opportunities for children and adults. See Town of Oakville as a great example.	
98	Traffic/transportation and climate change.	
99	Environment and energy	
100	Prepare for influx of high density housing in regards to traffic etc, and long term needs.	
101	Climate change, carbon footprint and ways to reduce.	
102	Roads - synching traffic lights for faster commutes	
103	High density plan loses the community feel, over stretches support services and does not give back to residents.	
	preserve the downtown core for ALL of Burlington. Losing the charm of business such as Kelly's and others in favour of developers who don't benefit the larger community is the wrong direction.	
	High rise buildings in the downtown core.	
106	Planning for future growth.	

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Burlington has one of the lowest tax rates in the GTA there is room for tax increases above inflation to properly fund the right initiatives.

I am not terribly troubled by current level of property taxes required to fund services. I am mindful of the growth in numbers of city staff and encourage senior management and Council to be vigilant in reviewing staffing levels, adding new resources where necessary but also reassigning and reducing staff with the ebb and flow of priorities.

Consideration given to disabled folk.

More pools/splash pads and parks

no

Would love to see more city-provided recreational opportunities for children and adults. See Town of Oakville as a great example.

Better handle on health care in terms of downloading

Taxes on businesses that use single use plastics. Taxes or fines for drive throughs that result in extreme idling. Keeping in mind most job increases are less than inflation - usually 2% or under.

Increase ward sizes

Do something about poor traffic flow. Burlington pride exceeds any other municipality in Southern Ontario!! Keep it growing, great waterfront.

Do something about the traffic and stop high rise development in the city core. I commend the ongoing upgrades to community centres and arenas.

8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget? 107 Bike lanes and trails 108 bike lanes on roads and trails for walkers and riders Make Burlington a city in which we can easily get around not using a car-109 do bike paths off roads, increased transit, safe intersections. Working on this issue helps with all climate change initiatives & builds community. Availability of playground equipment for olders kids (6+ years). Lots of 110 parks and splash pads are available for younger children, but would be nice to see more skating ramps, climbing equipment for older kids. 111 Climate change and focus on green initiatives. 112 Development of 2100 Brant St. 113 Intensification that doesn't consider the impact on environment and sprawl and gridlock. 115 more recreation facilities As a mother, I would like to see more drug and addiction prevention programs for kids and teens. 117 118 Environmental issues need to be considered very important 119 Congestion on roads. More activities for teens and working adults. Sidewalk on road near Seniors Centre. I curl at tye Curling Club and 120 often end up parking near the arena. There is no sidewalk so I end up walking on the road which is dangerous. 121 Roads/infrastructure.

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Working with builders to ensure some units in new developments are available to rent at a reasonable rate.

Great job running recreation centres and pools - very satisfied! Overall, great place to live and to raise the family.

perks or benefits for people making green choices.

Yes. Please share what happens to the dollars that get sent to the Province. How much of these funds return to the City of Burlington e.g. schools?

Promote ecology programs in the community.

1. I have a problem with all these new high rise apartment buildings - how are you going to create the infrastructure to accommodate all of this? Especially sewage systems and water consumption? 2. I have a scientist friend from the Centre for Inland Waters who says that Lake Ontario is already maxed out in its capacity to accommodate human consumption and use. 3. The sidewalks were too icy last winter and very dangerous, if you want to promote walking they have to be safe.

Getting more people on buses. Thinking that student free is a great idea. I am working and can afford the increases but retirees may find it difficult. The transit system is very poor. The buses smell badly at the GO train parking lot, this is very polluting. I like the idea of Ingersol where they use Uber and it is much cheaper. When my daughter didn't have a vehicle to go to work, she would use Uber rather than take the bus. It is infrequent and didn't take her where she needed to go.

#	8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?	9. Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2020 budget?
122	Burlington is a great City, but I think that a program to help all of the new landing families (from other contries) would be a safe step for everyone, even if it's not in the responsibilities.	A program for new entrepreneurs or new investors.
123	Quality of the roads.	
124	development, tree canopy and infrastructure.	
125	Newcomer services	Social housing
126		
127	infrastructure	
128	Transit and roads	
129		
130	Environment and energy initiatives.	
131		
132	1. Traffic and parking in the DT area 2. Density planning 3. Traffic on Appleby Line	
133	Elder care	
134	reduce property taxes	
135	road and sidewalk maintenance (I'm a pedestrain and dog walker!)	Offer more dog friendly places/parks. Offer more leash free zones. Offer homeless shelter closer than Oakville since most homeless people don't have access to a vehicle.
136	Population growth without corresponding infrastructure.	
137	overcrowding and traffic	
138		
139	affordable housing and rental units.	Protecting green spaces, no more condo high rises for the rich.
140	Affordability. Cost of living for qulaity healthy foods etc.	Protecting and expanding (intensively not necessarily extensively). Green space (forests, parks, public gardens, farms etc.)
141	ensuring responsible condo development in the downtown core. preserve the quaintness thats what make Burlington special.	
142	City building along the lake, tall buildings in the core : (Maintain Brant St. feel community 'free' parking, road closures for sun to enjoy.	Consider 2 lanes on New St. from Guelph line to Brant or so.
143	developing downtown and lakefront park space - spencer smith park to waterfront.	Great job!
144	Getting around Burlington	
145	Control development in the downtown. Crime and accident orevention in the City.	Reduce plastic products.

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146	active transportation - we will never be able to stem the QEW flow - we need alternatives. Cycling, transit and walking is good but subject to traffic flow.t	Active transportation.!
147	the infrastructure probelms/construction going on, especially the road work. Climate change and what we will do about it. Motorcycle noise, I like motorcyles and am learning to ride but some of them are so loud they have woken me up at night.	
148	Densification of the DT core. existing infrastructure - roads, swers are already stretched and we are adding significantly more. Infrastructure upgrades required by densification should be entirely funded by developers NOT existing tax base	Need to preserve and enhance our waterfront. This will attract people and business to the DT core like no other investment will achieve.
	traffic through Burlington	More recreation sports programs for people under 55.
	More off-leash parks for dogs, especially in the Orchard.	
	Densification creating severe traffic issues.	
	more buses and more benches throught the city.	
153	roads and traffic	more community services.
154	more programs/city events. Rock climbing wall, more nature events (walks and hikes)	
	I'm satisfied. Pleasr plant more trees.	
156	over developement in the DT core. Oy, the traffic!	All good!
157	more chinese supermarkets	
158	more multicultural events. More Chinese supermarkets.	
	flooding plans - climate change impacts.	influence extra support for schools, kids are our future!
	limit downtown highrise development	
161	livable communities, greenspace, limited development.	
	downtown expansion	all is working well
163		
164		
165	reduce intensification and development	cost conscience
166	Aging infrastructure, need new seniors centre (the existing one seems to have bad air quality)	
167	road construction/increased traffic levels. Getting around has become a huge increased pain. The increased amount of cars also isn't helping	roads don;t need diets, they do not need to be put on one and then taken off. I consider this a huge waste of time, patience and money.
168	Traffic is horrible	

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169		
170	impacts of climate change - every civic decsion must be evaluated through the financial, environmental and social impact lens. Inaction on cliamte change impacts now will cost more in the long run.	
171	traffic congestion needs to be seriously addressed and intensification isnlt helping!	Looking for efficiency. I believe you should be able to maintain service levels without increasing taxes by finding efficiencies.
172	highrise buildings - too many	
173	Climate Change	
174	For Airport buses to stop at Burlington GO station, riad infrastructure especially during rush hour.	
175		
176	snow removal, mental health	
177	keep taxes low and efficient	
178	maintaining safety	recreation programs
179	maintenance charge is way too high	
180	Reapairing the sidewalks!!! Every year you paint the sidewalks but never actually fix them!! Fix the potholes in the sidewalks.	Transit - Handivan. Increase the number of drivers - as people age they require Handivan. A person should be able to plan an outing 48 hours in advance!!! Snow removal on the sidewalk is important for those of us that use a wheelchair. Don't isolate us in the winter.
181	Increase recreational activities in the city - such as trails, community centres, city events. Road maintenance is also an issue.	
182	Fire	
183	traffic congestion	what are we doing for seniors/pensioners?
184	as development does not pay its full cost in levees, limiting our growth so we don;t get too far in debt from over building.	Schools and city realy need to talk and share as schools are an integral part of community planning. Schools need to be multipurpose so that when enrollment drops, the community can use excess space for daycare and seniors activities.
185		
186	intensification.	
187	1. Burlington needs at least one more, perhaps two more Seniors Centres! The population of seniors increasing in Burlington. 2 Aldershot needs a grocery store! the amenities are disappering because of all the condo building!.	1. more seniors centres 2. Grocery store in Aldershot 3. NO more condo buildings in Aldershot!
188	Condo development - towers!	End amalgamation
189	job creation for people in the admin field with adequate traning, especially in the 56-64 age group.	

in the 56-64 age group.

#	facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?
190	too many high rise condos.
191	
192	new seniors recreation cenres and activities (West and North)
193	
194	senior services
195	road congestion
196	
197	
198	Climate Change mitigation and adaptation

8. As a resident of Burlington, what is the most important issue

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Better minds than mine will do great. Budget transparency is very good.

we also need new arena with indoor walking space. Extending seniors bussing time to 9:00 p.m. Building another parking structure in the DT. Figuring out way for wildlife control/improvements. How the city can best deal with province/feds sharing for expensive capital projects and finally, Partnering with churches to provide daytime activities for seniors.

home health care

Is it necessary to spend money every year replanting on city boulevards? Would it not be a better use of personnel and funds to plant low-maintenance annuals? Then staff would be free to plant more trees and take care of ones already planted; it's a waste to plant trees only to watch them die off a year later because they weren't cared for.

Additionally, our Ash tree was cut down 3 years ago (corner of Greening Lane and Dryden) and never replaced.

I think future surveys need to tease out some issues a bit more. For example, it would have been great to separate road network from sidewalks and bike lanes instead of lumping them together. Ditto for winter maintenance (roads vs. sidewalk). Winter road maintenance for the actual roads is fine. What is needed is much better winter maintenance of sidewalks. By the time sidewalks are plowed, they are a sheet of ice. Also, one has to often navigate over mounds of icy snow at every road crossing. Alternatively, introduce a bylaw to "be nice, clear your ice" and force residents to plow their snow within 24 hours of a storm.

#	8. As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2020 budget?
199	Reducing the city's carbon footprint through requirements for more energy efficient buildings (new and retrofitting), infrastructure to support sustainable transportation options (ie. bike lanes) and improving resiliency (adapting to climate change).
200	Please improve Burlington Transit !!!!!!!
201	Snow removal
202	Out internet infrastructure is 20 years outdated and I'm forced to move my business out of city. Please implement fiber to the home ASAP.
203	Traffic congestion - increase road widening budgets and install better cycling infrastructure
204	Maintaining and improving roadways and infrastructure in the city.

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The city needs to be innovative in finding funding to support local climate action - to invest upfront in action to ensure a sustainable future for the community.

(Also, for question #6 above, you should have broke out infrastructure to support active transportation vs road construction. Climate change could have been broken out into two areas - one focusing on adaptation to the impacts of climate change and the other to mitigation - spending on those actions that reduce fossil fuels and greenhouse gas emissions.)

Start taking responsibility for police, schools, healthcare and social housing, you lazy selfish retards.

Maintaining an efficient and cost effective organization of city services and management. Always looking to remove duplicate or redundant services or positions.