

**To:** Mayor and Members of Burlington City Council  
**From:** Councillor Rory Nisan  
**Cc:** Tim Commisso, Angela Morgan, Mary Battaglia  
**Date:** November 22, 2019  
**Re:** 2019 Leaf Collection Changes

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Background:

We have all heard the concerns of Burlington residents regarding the reduction in service levels for the 2019 leaf collection programme, both in terms of the decision and in how the change was communicated.

I will be bringing the following staff direction to committee:

*Direct the Director of Roads, Parks and Forestry to prepare a report to committee in January 2020 explaining the root and proximate causes of the need to change the leaf collection programme in November 2019, and provide any lessons learned from the experience of the 2019 programme.*

This direction may be added to upon further consideration before the committee meeting.

Respectfully submitted,

Rory Nisan  
Councillor, Ward 3