



Virtual TownHall – Summary

City of Burlington Pre-Budget Consultation TownHall

Tuesday, November 19, 2019

Total Attendees					
Attendees	Peak Attendees	Entered Queue	Screened	Went Live	Voicemails
2750 Listeners 6 Hosts 3 Screeners	1072	70	64	10	0

Minutes and Totals	
Virtual TownHall Length	Average Minutes
63 Minutes	15 Minutes

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Question 1: Overall, are you satisfied with the services provided by the City of Burlington?

Answer	Responses	Percentage
Yes	254	72.8%
No	37	10.6%
Unsure or Don't Know	58	16.6%

Question 2: Which of the following options would you prefer the City to pursue?

Answer	Responses	Percentage
Maintain property tax increase at inflation (2.5%) to maintain service levels	149	68.3%
Increase property taxes higher than inflation to enhance service levels	34	15.6%
Reduce property taxes by reducing service levels and / or eliminating services	35	16.1%

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Question 3: Do you support an increased investment in Burlington Transit?

Answer	Responses	Percentage
Yes	103	54.5%
No	35	18.5%
Unsure or Don't Know	51	27.0%

Question 4: Do you think the City should be investing additional dollars to support climate change initiatives, such as additional tree planting and protection, conversion of buildings to be carbon neutral?

Answer	Responses	Percentage
Yes	122	72.6%
No	16	9.5%
Unsure or Don't Know	30	17.9%