

Burlington Public Library

BPL's goal is to continue to offer online collections and engaging content as we continue to gradually re-introduce in-person services.

BPL's strategy recognizes that the way we interact with our community and customers in the post-pandemic environment will be different than how we delivered our services pre-pandemic. The duration and parameters for each phase of our re-designed service will be informed by the Province's direction, public health recommendations and guidelines.

Phase 1: Pre-Opening – clearing materials and cleaning facilities

Phase 2: Holds Pick up – access to 2 locations for holds pick up only

Phase 3: Limited Services – more locations open for holds pick up & modified computer access

Phase 4: Increased Services – some collections browsing; computer use

Phase 5: Re-designed Services – all locations open

On June 16, BPL launched holds pick up service at the Central Library and Tansley Woods Branch. During the first week, we served 3,100 residents. The Province of Ontario's Stage 2 reopening framework allows for controlled computer access. Starting the week of July 14, BPL will initiate Phase 3 adding modified computer access at Central Library and Tansley Woods Branch and opening the Aldershot and New Appleby branches offering holds pick up service and computer access.

We are continuing with limited hours:

- Tuesday, Wednesday & Thursday, 11am to 7pm
- Saturday, 9am to 5pm
- Branches will be closed to the public every Friday, Sunday & Monday, and on holidays.

BPL continues to follow the City's 2020 Expenditure Restraint Program to help ease the financial impacts. As of June 22, 132 of BPL's part-time and full-time staff continue on a Declared Emergency Leave. The duration of each phase of BPL's reopening is unknown. As we reintroduce library services gradually, we will do so responsibly, at the earliest date we can.
