



Museums of Burlington Service Re-Design Strategy

Throughout the Museums closure we have continued to develop alternative plans and programming to keep the community involved and connected to the Museum as well as minimizing the economic impact that COVID-19 will have on the Museums end of year budget. There have been several initiatives that the Museum has developed to maintain a connection with the community and play our part in providing alternative museum-based activities for people while they have been isolated.

The Museum's Service Re-Design Strategy is based on a five phased approach. As the Museum moves through the service re-design phases we will continue to take direction given by the public health authorities, the Province and the City of Burlington.

The Museum is currently in Phase 2 as noted in the following:

Phase 1: Closure of Museum – conduct a safety review of all museum spaces, develop policy and procedures with relation to COVID-19, Launch on-line gift store with curbside pick-up

Phase 2: Joseph Brant Museum re-opens with limited numbers, virtual summer camps launched

Phase 3: Museum numbers increased, some public activities/events resume with limited numbers

Phase 4: Increase of programs offered with increased capacities

Phase 5: Ireland House re-opens, all staff are recalled, all events and programs offered at full capacities

Service Re-design Update:

The Joseph Brant Museum re-opened with a soft opening for Museum members and volunteers on July 14th and 15th and to the general public on July 16th. At this time, Ireland House Museum will remain closed due to the inability to safely maintain physical distancing while touring the historic house. The Museum is working on plans and touring options that will enable the historic house to be re-opened at a later date, as the safety of staff, volunteers and the public is our first priority.

The Museum has developed a policy and procedure document relating to COVID-19 to ensure the safety of staff and public while they are at the Museum and have implemented safety procedures relating to; cleaning and disinfecting, hand sanitization stations, mandatory face coverings, timed visits and signage to ensure traffic flow and physical distancing reminders.



The Museum has continued to monitor and modify spending as part of the city's Expenditure Restraint Program this includes; a reduction of staff, capital projects deferred and all non-essential expenditures suspended for the remainder of 2020.

As the Museum continues to re-open our facilities and re-establish programming we will continue to follow direction from the City of Burlington, public health authorities and the Province.