

# **COVID-19 Emergency Response: Update**

as of March 1, 2021

Corporate Services, Strategy, Risk &  
Accountability Committee

March 3, 2021

# Legislative Update

## Report Projection – April 2021

### Community Planning, Regulation and Mobility Committee

Meeting Date - April 6, 2021

#### Statutory Public Meeting

- PL-06-21- Cannabis Production Study

#### Consent Agenda

- ECDEV-02-21- Burlington Brownfield Focus Community Improvement Plan Adoption Bylaws
- BB-04-21- Milton Animal Shelter Services

#### Regular Agenda

- PL-29-20- Recommendation Report- 4063 Upper Middle Road
- PL-19-21- Recommendation- 600 Maplehill Drive
- PL-16-21- Housing Strategy Draft Engagement Plan
- PL-XX-21- Grant from the Community Heritage Fund for 2411 Lakeshore Road
- ECDEV-03-21- Red Tape Red Carpet (RTRC) Update Q1 2021
- PL-XX-21- Burlington Urban Design Advisory Panel Update

### Corporate Services, Strategy, Risk and Accountability Committee

Meeting Date – April 7, 2021

#### Regular Agenda

- CSSRA-XX-21- COVID-19 Emergency Update
- CC-01-21- 2020 Annual Engagement Report
- CS-03-21- Updated Burlington Strategic Plan 2015-2040
- CL-05-21- Procedure By-law Amendments in Response to SD-30-20
- CL-06-21- Update on the Staff Directions Process
- CC-02-21- Naming of Corporate Assets Policy
- F-11-21- Bill 197 Process Update

#### Confidential Agenda

- ECDEV-04-21- Strategic Lands Opportunity Update

# Report Projection – March 2021 (continued)

## Environment, Infrastructure and Community Services Committee

Meeting Date – April 8, 2021

### Consent Agenda

- RPF-05-21- Public Tree Removal Report- 2273 Turnberry Road, Site Plan File No.535-002-20
- RPF-06-21- Single Source Procurement- Vacuum Street Sweeper

### Regular Agenda

- TS-04-21- Beachway and Lowville Park Update
- RCC-02-21- LaSalle Boat Launch
- Update from Halton Region Police Chief sponsored by Mayor Meed Ward
- ES-XX-21- Cootes to Escarpment Ecopark System Strategic Plan
- RCC-03-21- Community Space at St. Christopher School

## Council Workshop

Meeting Date – April 19, 2021

# COVID 19 Financial/Budget Update

Joan Ford,  
Chief Financial Officer

# COVID 19 Property Tax Update

February 22<sup>nd</sup> Installment: \$108.1M (City, Region, & Education)  
Collections to Feb 25: \$ 91.9M  
Collection Rate: 85% (compared to 86.8% Feb 2020)

Class	Feb 22 Levy	Total Feb Outstanding	% of Feb Levy
COM	\$ 17,969,665.95	\$ 2,693,284.78	15%
IND	\$ 14,090,505.43	\$ 2,342,074.47	17%
RES	\$ 69,747,908.79	\$ 10,457,452.30	15%
MULTI-RES	\$ 5,966,264.03	\$ 654,811.51	11%
FARM	\$ 358,314.69	\$ 65,369.07	18%
<b>Total</b>	<b>\$ 108,132,658.89</b>	<b>\$ 16,212,992.13</b>	<b>15%</b>

# COVID 19 Cash Flow Update

## Cash Flow Projections (Feb 26/21)

	2021	2020
Jan 31 <sup>st</sup>	\$30.5M	\$16.4M
Feb 28 <sup>th</sup>	\$55.6M*	\$56.3M
Mar 31 <sup>st</sup>	\$24.4M**	\$44.4M
Apr 30 <sup>th</sup>	\$25.8M***	\$70.4M

\*Includes Region's requisition payment of \$34M and receipt of Phase 1 Top Up Transit Funding Allocation of \$938K.

\*\*Includes School Board's requisition payment of \$30M and receipt of Safe Restart Funding for public transit of \$2.2M.

\*\*\* Includes Region's requisition payment of \$34M

## Senior Government Support under Safe Restart

	Phase 1	Phase 2	Total
Safe Restart - Municipal Operating Pressures	\$4,470,700	\$7,302,000	<b>\$11,772,700</b>
Safe Restart - Public Transit	\$1,571,213	\$2,208,957	<b>\$3,780,170</b>
Safe Restart - Public Transit Top Up	\$938,188	\$0	<b>\$938,188</b>
Municipal Transit Enhanced Cleaning	\$89,372	\$0	<b>\$89,372</b>
<b>Total</b>	<b>\$7,069,473</b>	<b>\$9,510,957</b>	<b>\$16,580,430</b>

# 2020 Year-end Close

Major drivers	December 31st Variance	F / U
Tax Supported Revenues	\$ (13,410,305)	U
Non-Tax Supported Revenues	\$ (3,281,835)	U
COVID related costs	\$ (1,485,810)	U
Non-Tax Supported provisions/draws	\$ 2,608,363	F
Expenditure Restraint Program Savings	\$ 7,143,157	F
Other Operational Savings	\$ 2,886,849	F
Corporate Expenditures	\$ (4,540,208)	U
Corporate Revenues	\$ 3,152,361	F
Subtotal Year End Position	\$ (6,927,427)	U
Senior Level Government Funding	\$ 6,927,427	F
Total Year End Position	\$ (0)	



# 2021 Operating Budget Approval

Special Council Meeting today

City tax increase 4.14%, Overall 2.5%, \$18.99 per \$100K of CVA

	2020 Share of Tax Bill	2021 Share of Tax Bill	2020 Taxes	2021 Tax Increase	2021 Taxes	\$ Impact on Tax Bill	% Impact on Tax Bill
Burlington	44.7%	45.4%	\$ 339.95	4.14%	\$ 354.02	\$ 14.07	1.85%
Halton	35.2%	35.0%	\$ 267.63	1.84%	\$ 272.55	\$ 4.92	0.65%
Education	20.1%	19.6%	\$ 153.00	0.00%	\$ 153.00	\$ -	0.00%
Total	100.0%	100.0%	\$ 760.58	2.50%	\$ 779.57	\$ 18.99	2.50%

# Economic Update Briefing

Anita Cassidy

Executive Director, Burlington Economic Development Corporation

Mark Simeoni

Director of Community Planning, City of Burlington

# Canada lost 213,000 jobs in January

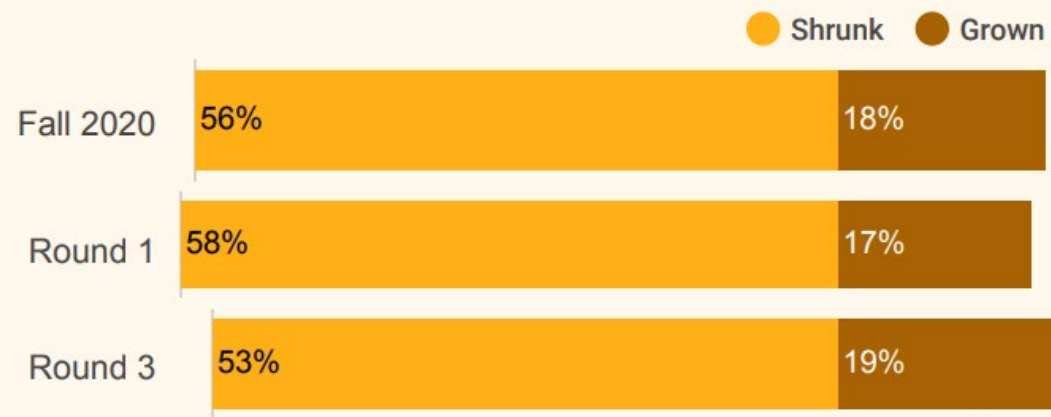


- Lockdowns bring unemployment rate up 0.6 percentage points to 9.4%
- Unemployment is at the highest level since August. Overall employment also fell to its lowest level since that month

Source: [Statistics Canada, CBC Report, 2021](#)

# OCC Economic Outlook: Business Impacts

Figure 4: Over the last 6 months, how much has your organization shrunk or grown?



Results reflect uneven impacts of pandemic when looking at specific sectors.

Industries reporting growth were utilities, management firms and finance and insurance.

**47%** of organizations state they let employees go as a result of COVID-19 (23% permanently, 24% temporarily)  
Overall sectors most likely to say they shrank:

- Accommodation and food services (83%)
- Arts, entertainment and recreation (81%)
- Information and cultural industries (76%)

Source: [Ontario Chamber of Commerce 2021 Ontario Economic Report](#)

# Government supports and continued stimulus needed

Top responses for what the province should focus on for economic stimulus and recovery were:

1. Help business acquire credit or capital
2. Reform and/or lower business tax
3. Encourage Ontarians to buy local
4. Invest in broadband infrastructure

**Table 1: How helpful have the following government programs been to your business?**

	To sort responses, click here or here	
	Applicability to business	Somewhat + Very Helpful*
Canada Emergency Wage Subsidy (CEWS)	68%	64%
Canada Emergency Business Account (CEBA)	68%	63%
Electricity rate relief	68%	56%
Canada Emergency Response Benefit (CERB)	67%	56%
Tax deferrals	62%	50%
Sector-specific grants	46%	34%
Ontario-Canada Emergency Commercial Rent Assistance (CECRA)	45%	29%
Canada Emergency Rent Subsidy (CERS)	39%	27%
Digital Main Street	40%	26%
Large Employer Emergency Financing Facility	24%	11%

\* % shown is only of respondents who indicated the program was applicable to their business

Source: [Ontario Chamber of Commerce 2021 Ontario Economic Report](#)

# COVID-19 New Business Supports

EN | [FR](#)



## **CANADA UNITED SMALL BUSINESS RELIEF FUND**

Grants of up to \$5,000 available

Applications are open for all provinces and territories as of February 16th, 2021 at 1 p.m. EST.

Apply at: <https://occ.ca/canada-united-small-business-relief-fund/>



*Burlington Economic Recovery Network (BERN) Session*  
*Presented by Team Burlington*

## A CONVERSATION WITH THE MAYOR: RESTAURANT AND HOSPITALITY SUPPORT

**February 17th | 2:30 - 4:00 pm**

Mayor Meed Ward and members of Burlington Council want to check in with the Burlington restaurant community and understand your unique and ongoing challenges as we continue to navigate the pandemic.



## Key Discussion

- What does Burlington's restaurant sector need from the municipality to support them?
- What do we need to advocate for at other levels of government?







# What we heard from the restaurant community

## What can the City do to help?

- Additional financial support including PPE grants & tax relief
- Consumer Confidence
- Longer term patio will be new normal
  - Streamlined approvals if same footprint as last year
  - Reduce costs, e.g. waive fees
  - Continued allowance of expansion into public space
  - Winter patios - help reduce cost and burden of compliance

## Actions to Support

- 
- **Financial Support**
    - **2021 Property Tax Deferral/Repayment Program**  
– **Joan Ford, Service Redesign Update**
    - Advocacy for extension of property tax grants
    - New Small Business Tax Class Consideration for 2022
    - Ear mark city \$ for additional business support in 2021
  - **Promotion of safe dining experience**
  - **Seasonal Patios**
    - **Update by Mark Simeoni on approvals process**
- 



# What we heard from the restaurant community

## What can the City do to help?

- Reduce public property temporary patio liability insurance from \$5 Million to \$1 Million

## Under Consideration

- Current Patio approvals for expedited approvals will require \$5 million insurance coverage as part of approvals
- Confidential legal memorandum update at March 23 Council Meeting
- May require a reconsideration vote due previous discussion at committee

# Seasonal Patio Approvals 2021

Mark H. Simeoni MCIP, RPP, Director of Community Planning

## Program Details

- Program dates: April 15 - October 31, 2021
- Applications received in March and processed in early April
- Applicants with a 2020 patio permit will be renewed as approved last year
- Expedited approval process for new applications
- Requirements for patios on public property will not change

# Seasonal Patio Approvals 2021

## Financial Considerations

- Application fee
- Parking fee
- Budget

# What we heard from the restaurant community

## What do we need to advocate for?

- Long term recovery and supports for Hospitality Sector including DMS and an industry specific strategy
- Reductions to costs
  - Provincial Property Tax Rebate
  - LCBO Wholesale Pricing
  - Regulation of restaurant insurance
- Safe Restaurant Experience
  - Support consumer confidence and marketing
  - Remove hard cap at red zone and clear policy/data on why restaurants are not allowed to open in grey zone

## Actions to support

- Continued advocacy on:
  - Digital Main Street Funding Renewal
  - Removal of hard caps and business equity
- New advocacy on hospitality sector supports that address major concerns:
  - Wholesale alcohol pricing
  - Insurance costs
  - Extension of grants
  - Consumer confidence support
  - Long term recovery strategy

# **BERN Advocacy on Hospitality Sector and Restaurant support**

- Recognition of the sector as one of the hardest hit and slowest to recover
- Long term support strategy from provincial and federal government
- Immediately address issues to reduce costs to sector; e.g. insurance, alcohol pricing
- Renew and expand small business supports from the province beyond lockdown/grey zone
- Provide stronger evidence and clear actions for restaurants to mitigate the spread of COVID-19 and increase consumer confidence

# Resolution for Measures to Support the Survival of Restaurants and the Hospitality Industry

**WHEREAS:** In May 2020 the City of Burlington and Team Burlington (Burlington Economic Development, Burlington Chamber of Commerce, Tourism Burlington, Burlington Downtown Business Association and the Aldershot Village BIA) formed the Burlington Economic Recovery Network (BERN). The Burlington Economic Recovery Network has strategically brought together key stakeholders and business leaders from across Burlington to develop a robust local strategy that will prepare our economy for recovery from the COVID-19 crisis. On February 17, 2021, the Burlington Economic Recovery Network (BERN) and the City of Burlington engaged the Burlington restaurant community to discuss the ongoing impacts of COVID-19 on their industry, current economic realities and ongoing support needed by restaurants to survive;

**WHEREAS:** When the Province of Ontario went into lockdown and enforced a Stay-at-Home order on December 26, 2020, all restaurants across the province were forced to close to In Person dining for over 7 weeks and Halton and Burlington restaurants were only able to open to In Person dining on February 16, 2021, under Red/Control Level Restrictions;

**WHEREAS:** The Provincial COVID-19 Response Framework: Keeping Ontario Safe and Open placed Halton Region under the Red/Control level which restricts restaurants to a hard cap of 10 Dine In customers. The feedback from our business community continues to be that the hard cap does not make reopening their business viable for most restaurants. We would like to remind the Province of Ontario of the resolution calling for business equity that was passed by the City of Burlington on December 10, 2020, that asked that the province be requested to revise the physical distancing with capacity limits determined on a per square metre basis for persons admitted to *all* businesses, including restaurants, subject to consultation on Public Health best practices;

**WHEREAS:** Restaurants and the Hospitality sector continue to be one of the most impacted sectors by COVID-19 public health measures and according to the latest Canadian Federation of Independent Businesses (CFIB) data, will take 8+ years to recover from the impacts of COVID-19. The industry requires specific short and long term supports to remain viable;

## **THEREFORE, BE IT RESOLVED THAT:**

City Council, in partnership with the Burlington Economic Recovery Network (BERN) and Team Burlington, call on the Federal and Provincial governments to provide the following supports and address the issues identified by the Burlington restaurant community:

- Address the key fixed costs facing the restaurant industry while they face steep revenue declines including the following actions:
  1. Expand small business relief measures including the *Small Business Relief Grant* and *Property Tax and Energy Cost Rebates* to the hardest hit sectors including restaurants beyond the period when they are placed under grey/lockdown level;
  2. Provide wholesale pricing from the LCBO to restaurants to help increase margins on alcohol sales;
  3. Investigate and potentially legislate for the significant increases that restaurants and other businesses have seen (up to 30%) in insurance premiums despite no significant changes to the risks that are being insured;
- Provide clear evidence and actions as to why restaurants need hard caps and closures when other consumer facing business types are able to remain open with caps based on building capacity;

# Resolution for Measures to Support the Survival of Restaurants and the Hospitality Industry (continued)

- Provide supports and guidance to the restaurant industry and the public to increase consumer confidence and make it clear what is permitted/safe to do for residents and consumers to support the local restaurant industry while ensuring we stop the spread of COVID-19;
- That the Provincial and Federal governments develop a long-term strategy of a minimum of three (3) and up to five+ (5+) years that outlines what recovery is expected to look like for the Hospitality industry and long-term supports of one+ (1+) years that will be available to the industry to support their long-term survival and recovery;

## **And Further BE IT RESOLVED THAT:**

The Mayor and Council representative on BERN be directed to write a letter, jointly with BERN and Team Burlington, advocating for the actions outlined above to support the survival of restaurants and the Hospitality industry to the Premier of Ontario and the Prime Minister of Canada.

The City Clerk be directed to send a copy of the letter and resolution, once approved, to:

- Federal Minister of Economic Development and Official Languages
- Federal Minister of Small Business, Export Promotion and International Trade
- Provincial Minister of Small Business and Red Tape Reduction
- Provincial Minister of Economic Development, Job Creation and Trade
- Provincial Minister of Health
- Provincial Minister of Finance
- Burlington Members of Parliament including Minister Karina Gould, MP Pam Damoff and MP Adam Van Koeverden

- Burlington Members of Provincial Parliament including MPP Jane McKenna, MPP Effie Triantafilopoulos and MPP Parm Gill
- Halton Regional Council
- Members of the Towns of Milton, Halton Hills and Oakville Councils
- Federation of Canadian Municipalities (FCM)
- Association of Municipalities of Ontario (AMO)
- Ontario Big City Mayor's Caucus (OBCM)
- Mayors and Regional Chairs of Ontario (MARCO)
- GTHA Mayors and Chairs
- Ontario Chamber of Commerce (OCC)
- Milton Chamber of Commerce
- Halton Hills Chamber of Commerce
- Oakville Chamber of Commerce
- Team Burlington (Burlington Economic Development, Burlington Chamber of Commerce, Tourism Burlington, Burlington Downtown Business Association and Aldershot Village BIA)
- Burlington Economic Recovery Network (BERN)
- Burlington Restaurant Association

# Halton COVID Vaccination Program

## City of Burlington Update

Allan Magi,

Executive Director Environment, Infrastructure & Community Service

Amber Rushton, Community Emergency Management Coordinator



# COVID-19 Vaccine Distribution Plan

For deployment of Pfizer and Moderna vaccines

Phase

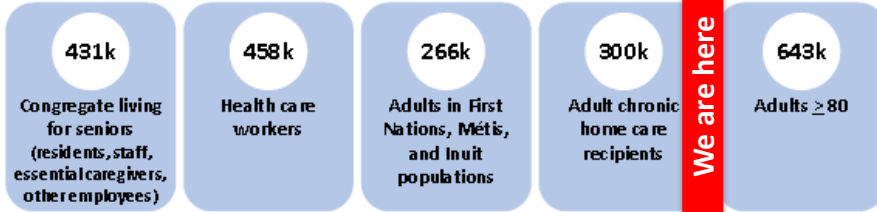
Phase I

Phase II

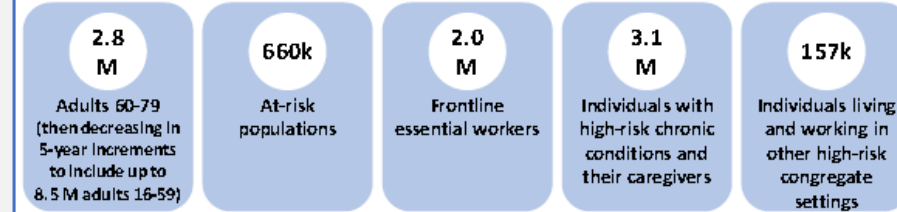
Phase III

Populations

High-risk population groupings



Mass delivery groupings



Steady state

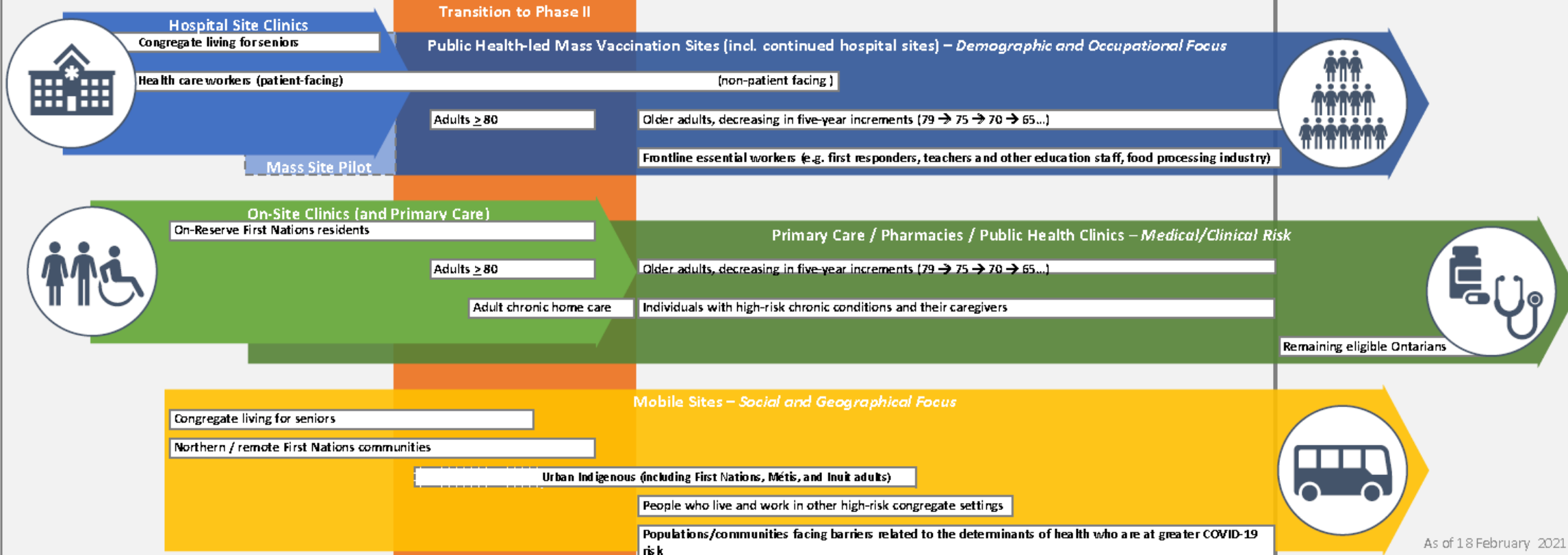


Expected Doses

DEC 2020	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG – DEC
150,000	263,000	550,000	1.3 M	2.6 M	2.6 M	2.6 M	5.8 M	

Vaccination Sites and Priority Populations Served

(populations identified are not exclusive to each site—PHU guidance will be utilized to determine how each population is best served)



# Vaccine Roll-out: Halton COVID-19 Vaccine Distribution Plan

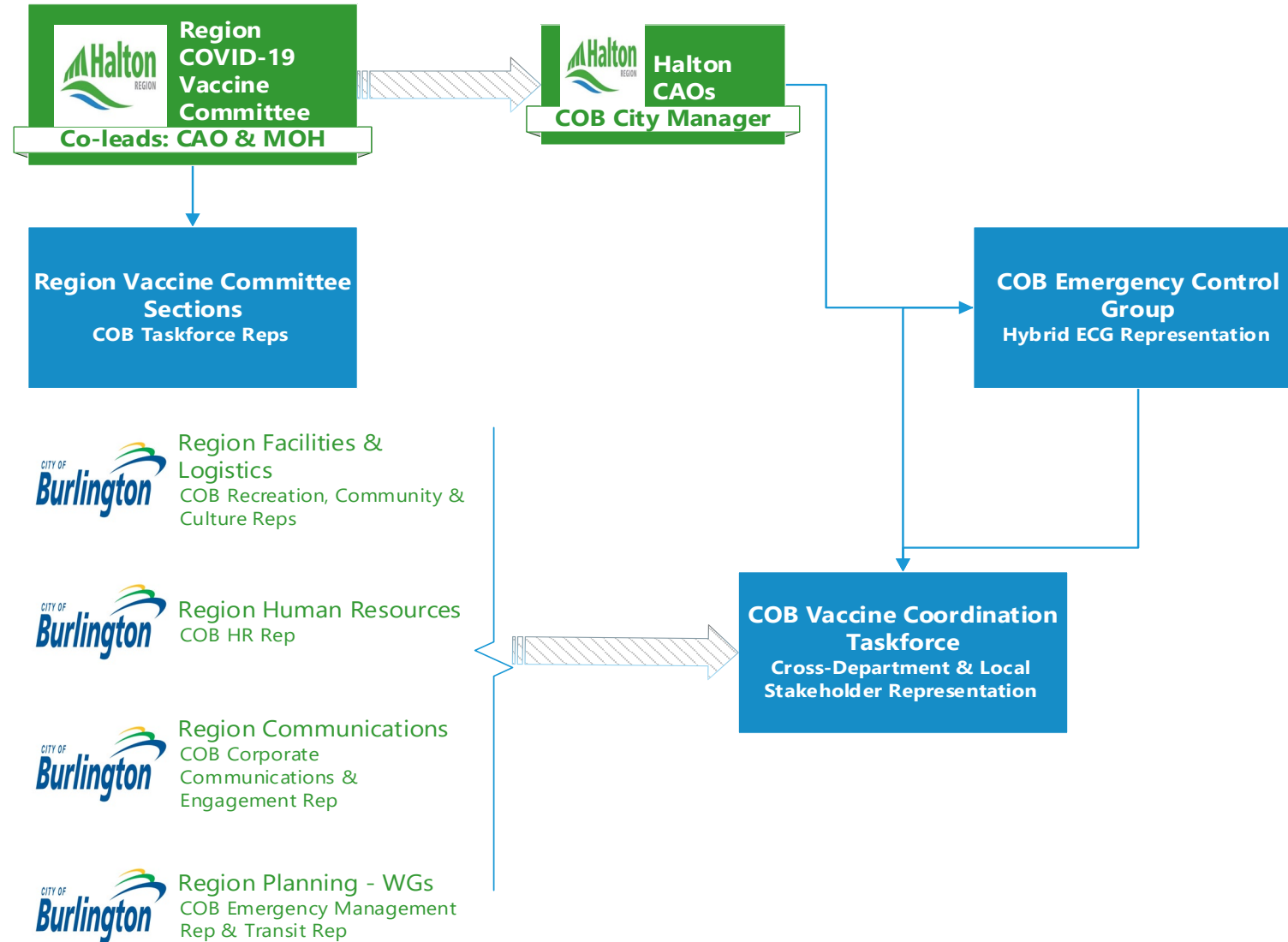
Timing	December 2020 –Spring 2021		Spring-Summer 2021	Beginning Summer 2021
Phase	Phase I		Phase II	Phase III
Priority Populations	<b>13,860</b> Congregate living for seniors (residents, staff and essential caregivers)		<b>95,840</b> Adults (65+)	
	<b>2,906</b> Adult chronic home care recipients		<b>&gt;200,000</b> People with chronic conditions	
	<b>24,705</b> Health care workers		<b>24,810</b> Essential workers	
	Mass Site Pilot <b>4,080 – 16,320</b> Adults in First Nations, Métis and Inuit populations		<b>?</b> Other at risk populations	
Possible Vaccination Models (TBC)	<ul style="list-style-type: none"> <li>Mass Immunization Clinics (hospital-led)</li> <li>Mobile/On-site Immunization Clinics</li> </ul>		<ul style="list-style-type: none"> <li>Mass Immunization Clinics (hospital-led)</li> <li>Mass Immunization Clinics (PHU-led)</li> <li>Mobile/On-site Immunization Clinics</li> <li>Other Clinics (Pharmacy, Healthcare Partners)</li> </ul>	

# City of Burlington – Vaccine Coordination Taskforce

## Continuing to support the Region's Vaccine Program by:

- ✓ Centralizing information flow
- ✓ Collaborating on 4 of 8 regional vaccine committee sections
- ✓ Supporting logistical coordination and planning efforts
- ✓ Advising on region-led vaccine center communications and amplifying public education material

# Lower Tier Collaboration Configuration



# City of Burlington – Emergency Control Group

## 2021 – Overarching Goals

- ✓ To Keep staff and public safe, minimize spread
- ✓ To Maintain critical and essential services
- ✓ To build and maintain strong situational awareness
- ✓ To support an efficient and safe vaccine roll out
- ✓ To transition out of the Pandemic and strategize long term recovery

# By-Law Enforcement Volumes Update

Kerry Davren, Manager By-Law Enforcement

Nick Anastasopoulos, Chief Building Official & Director  
Building & By-Law

# By-Law Enforcement Volumes Update

143

Requests for  
Enforcement



68.2 % Increase  
(February 3 YR Average = 85)

10 POA TICKETS  
1 PART III CHARGE

POA = Provincial Offences Act

# COVID Violations

YEAR	STAGE	MONTH	WRITTEN WARNING	PROVINCIAL OFFENCES TICKET	PART III OFFENCE
2020	LOCKDOWN	MAR			
		APR			
		MAY			
		JUN	1	2	
	REOPENING ACT	JUL			
		AUG	1		
		SEP	2		
		OCT	2		*1
	RED ZONE	NOV	2	4	
	LOCKDOWN	DEC	1	4	*1
2021		JAN		2	
	RED ZONE	FEB		10	1
TOTALS			9	22	3

\*pending



# Provincial 'BIG BOX' Enforcement – JAN 16 & 17

## Region Wide

- 25 Locations
- 1 Ticket
- 1 Formal Warning
- 18 Education
- 5 No Action Required

## Burlington

- 11 Locations
- 3 Contraventions Noted
- Education Only

72%  
Compliance

# Provincial 'Multi-Ministry' Enforcement – FEB 2-5

## Region Wide

- 314 Locations
- 148 Contraventions
- 13 Tickets

53%  
Compliance

## Burlington

- 135 Locations
- 64 Contraventions
- 4 Tickets

53%  
Compliance

# Service Re-design Update

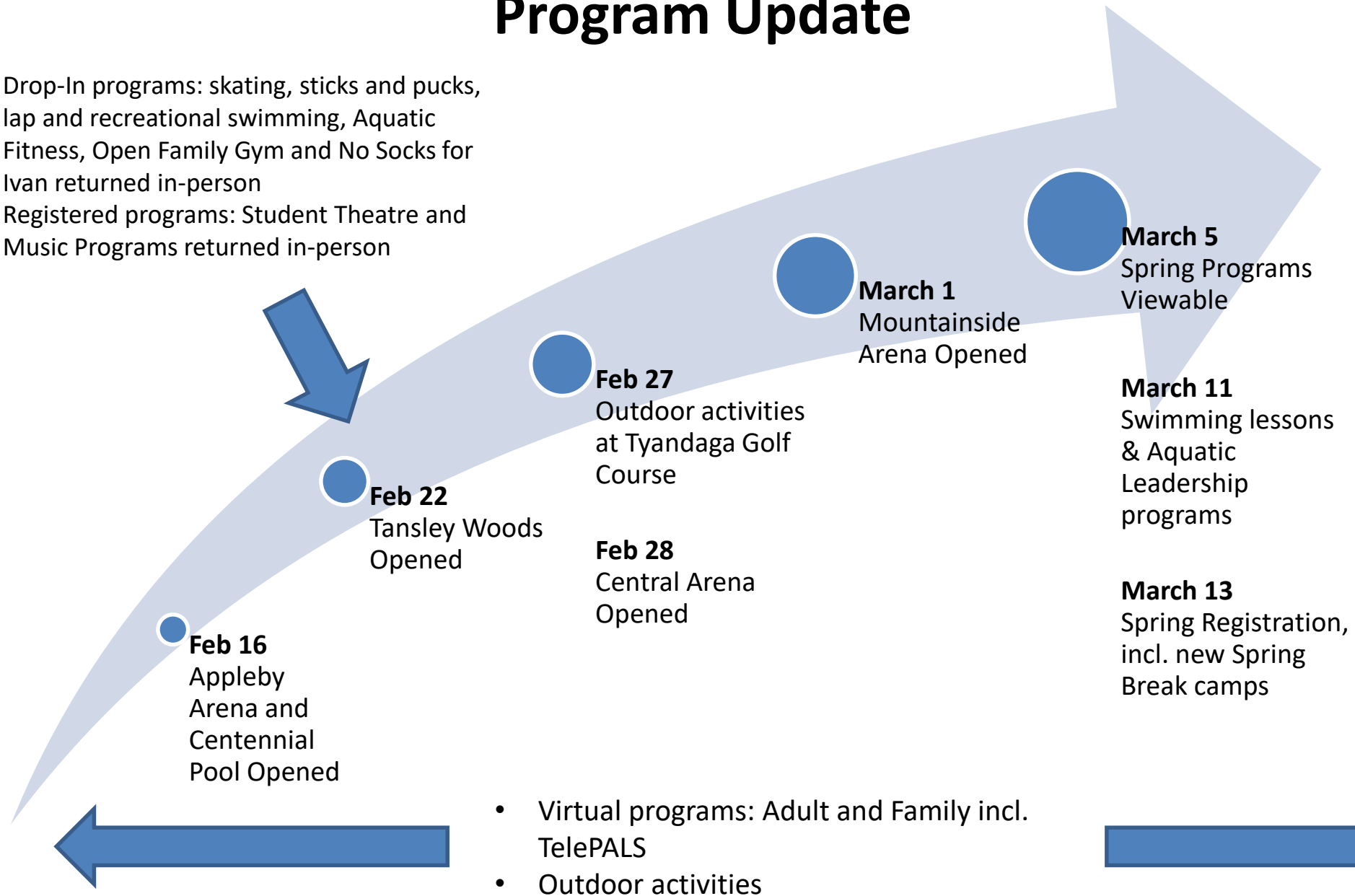
Sheila Jones,  
Executive Director Strategy, Risk & Accountability

# Recreation, Community and Culture Update

Chris Glenn

# Program Update

- Drop-In programs: skating, sticks and pucks, lap and recreational swimming, Aquatic Fitness, Open Family Gym and No Socks for Ivan returned in-person
- Registered programs: Student Theatre and Music Programs returned in-person



# Summer Program Preview

- **Adult / Older Adult Programs:** Gradual return to more in person programming including the operation of the Seniors' Centre and other locations like Tansley Woods, Haber and potentially Brant Hills. Mainway auditorium (group fitness and indoor pickleball) to remain closed for necessary capital renewal work.
- **Tyandaga Golf** to open early spring, weather dependent. General golf offerings with potential for smaller / modified league play. Tournaments not considered at this time.
- **Summer Camps** looking to be scaled back due to restrictions and facility availability and offered at City locations including Haber Recreation Centre. Development of more park pop up and play activities around the city.
- **Student Theatre** continues to operate various levels of programming & camps with potential use of both Student Theatre and BPAC.
- **Teen Tour Band** resuming in-person practices and supporting any local events. Not looking to do any travel over the summer months.
- **Pools** to be open including Nelson, Mountainside and LaSalle outdoor locations offering a variety of recreational swim opportunities and partnered clubs with limited swimming lesson programming.

# Space Allocation Update

## Ice

- 100% of the providers planned to return post shut down
- Ontario Hockey Federation has extended the season of play due to pandemic- groups looking to extend their ice season into Spring.
- Groups who traditional use a mix of indoor/outdoor may also want to start outdoor use earlier if possible e.g. Lacrosse.

## Pools

- Tansley Woods and Centennial are opened
- Angela Coughlan will open in late March and Aldershot in April
- Most program providers are returning with the exception of Special Olympics that will resume next fall

## Gyms and Rooms

- Montessori provider continued through Lock down
- Other rentals resumed as of Feb 22
- Most gym use resumed as of Feb 27
- Most program providers plan to return following the shutdown, however some adult gym program providers are waiting until provincial regulations allow gameplay to resume before returning to their rental schedule.

## Sports Fields/ Parks

- Allocation until June with potential adjustments based on vaccination sites
- Connections with groups who use outdoor spaces including sport fields is beginning now to plan for Spring/Summer outdoor season.
- Artificial turf may be available earlier than normal if inventory allows
- Only regular season play and practices will be booked, no Tournaments or sporting Events at this time.

## Joint Venture Update

- All operating in accordance with the provincial order
- LaSalle Park Community Marina Association will open this summer
- Burlington Sailing and Boating Club will not be running their youth learn to sail program
- Burlington Soccer Club looking to keep dome up one month longer than normal



# Community Support Update

- Community Support Fund
  - Recent successes
  - Gearing up for a busy summer
- Relaunch of Community Matching Fund with a focus on expanding community garden capacity

# Events Update

Festival and Event Ontario predicting no larger events until spring 2022

Look to accept 2022 event applications this spring

Small scale neighbourhood events will happen through the Community Support Fund

## City Events

- Kite Festival will be offered in a modified format
- Movies Under the Stars will be taking a pause for 2021
- Canada Day
- Decision on Santa Parade will be made this spring

# Together We Are Burlington

## Community Campaign

- 2 phases
  - Gathering - Create and Share Stories of support and who we are
  - Celebrate – launch video and community campaign
- Engagement April 2021
- Video launch Canada Day

# Questions