

COVID-19 Emergency Response: Update

as of May 4, 2021

Environment, Infrastructure &
Community Services Committee

May 6, 2021

COVID 19 Provincial Orders

Sheila Jones,
Executive Director Strategy, Risk and Accountability

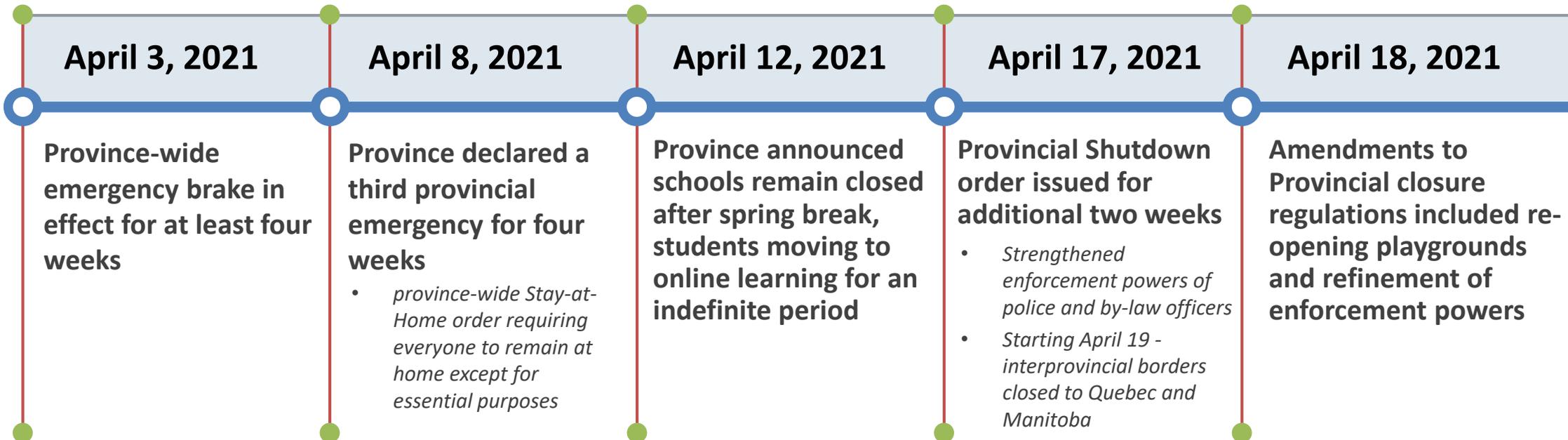
Where are We Today

May 4, 2021

City of Burlington remains in a declared state of emergency

(since March 21, 2020)

Provincial Regulations and Timelines



Legislative Update

Sheila Jones,
Executive Director Strategy, Risk and Accountability

Legislative Update

Report Projection – June 2021

Corporate Services, Strategy, Risk and Accountability Committee

Meeting Date – June 7, 2021

Consent Agenda

- F-17-21- 2021 Capital Budget Variance and Project Closure
- F-23-21- Annual Burlington Hydro Financial Results

Regular Agenda

- CSSRA-XX-21- COVID-19 Verbal update
- CM-XX-21- June Service Redesign Interim Modifications and Resumptions
- CS-07-21 Government Relations Update
- CM-08-21- City Manager 2021/2022 Objectives
- CL-09-21- Public Notice Policy
- CL-11-21- Open Government Framework
- CL-16-21- Training and Onboarding Strategy for Committee Appointees
- MO-04-21- Donation and Sponsorship Policy Review

- CL-13-21- IM Strategy and Policy

Confidential Agenda

- HR-01-21 Labour Relations update

Community Planning, Regulation and Mobility Committee

Meeting Date – June 8, 2021

Statutory Public Meeting

- PL-29-21- Housekeeping Amendments to Zoning By-law 2020
- PL-30-21- Housekeeping Amendments to Zoning By-law 2020- Removal of Holding Zone
- PL-32-21- Housekeeping Amendments to Zoning By-law-Palladium Way

Regular Agenda

- PL-21-21 Submission on Region of Halton’s Growth Concepts Discussion Paper

Audit Committee

Meeting Date – June 9, 2021

Consent Agenda

- F-21-21- Quarterly Financial Highlights

Regular Agenda

- F-19-21- The City of Burlington Consolidated Financial Statements- December 31, 2020
- F-22-21- Annual External Audit Results

Report Projection – June 2021 (continued)

Environment, Infrastructure and Community Services Committee

Meeting Date – June 10, 2021

Consent Agenda

- ES-22-21- Assumption of Forest Creek Estates Subdivision
- ES-XX-21- Cootes to Escarpment Ecopark System Strategic Plan
- RCC-07-21- Amendment to 2021 Rates and Fees

Regular Agenda

- ES-14-21- Municipal Consent Bylaw Update
- ES-21-21- Storm Sewer Discharge By-law Amendment
- EICS-07-21- Climate Action Plan Update

Community Planning, Regulation and Mobility Committee- Public Meeting

Meeting Date – June 15, 2021

Regular Agenda

- PL-27-21- Major Transit Station Area (MTSA) Area- Specific Planning Terms of Reference

Council Workshop

Meeting Date – June 21, 2021

Regular Agenda

- ES-25-21- Parks Master Plan Workshop
- EICS-XX-21- Asset Management Program

COVID 19 Financial/Budget Update

Joan Ford,
Chief Financial Officer

COVID 19 Property Tax Update

2021 Interim Due: \$216.2M (City, Region, & Education)
 Collections to May 3,2021: \$204.8M
 Collection Rate: 94.7% (compared to 66% Apr 2020)

| Class | Interim Levy | Total Interim Outstanding | % of Int Levy |
|-----------|------------------|---------------------------|---------------|
| COM | \$35,937,677.95 | \$1,760,567.29 | 5% |
| IND | \$28,180,002.43 | \$1,019,804.37 | 4% |
| RES | \$139,425,254.79 | \$8,375,208.85 | 6% |
| MULTI-RES | \$11,932,249.03 | \$189,404.11 | 2% |
| FARM | \$716,276.69 | \$60,830.19 | 8% |
| Total | \$216,191,460.89 | \$11,405,814.81 | 5% |

COVID-19 Property Tax Deferral Payment Plan

24 applications received for the monthly pre-authorized deferral payment plan representing \$124K of deferred interim taxes.

| Class | Total Taxes Deferred | # Applicants |
|--------------|-----------------------------|---------------------|
| COM | \$51,704.28 | 3 |
| IND | \$22,535.90 | 1 |
| RES | \$49,610.51 | 20 |
| Total | \$123,850.69 | 24 |

COVID 19 Cash Flow Update

Cash Flow Projections (Apr 30/21)

| | 2021 | 2020 |
|----------------------|------------|---------|
| Apr 30 th | \$47.1M* | \$70.4M |
| May 31 st | \$51.7M** | \$55.7M |
| Jun 30 th | \$51.3M*** | \$34.0M |

*Includes Region's requisition payment of approximately \$34M.

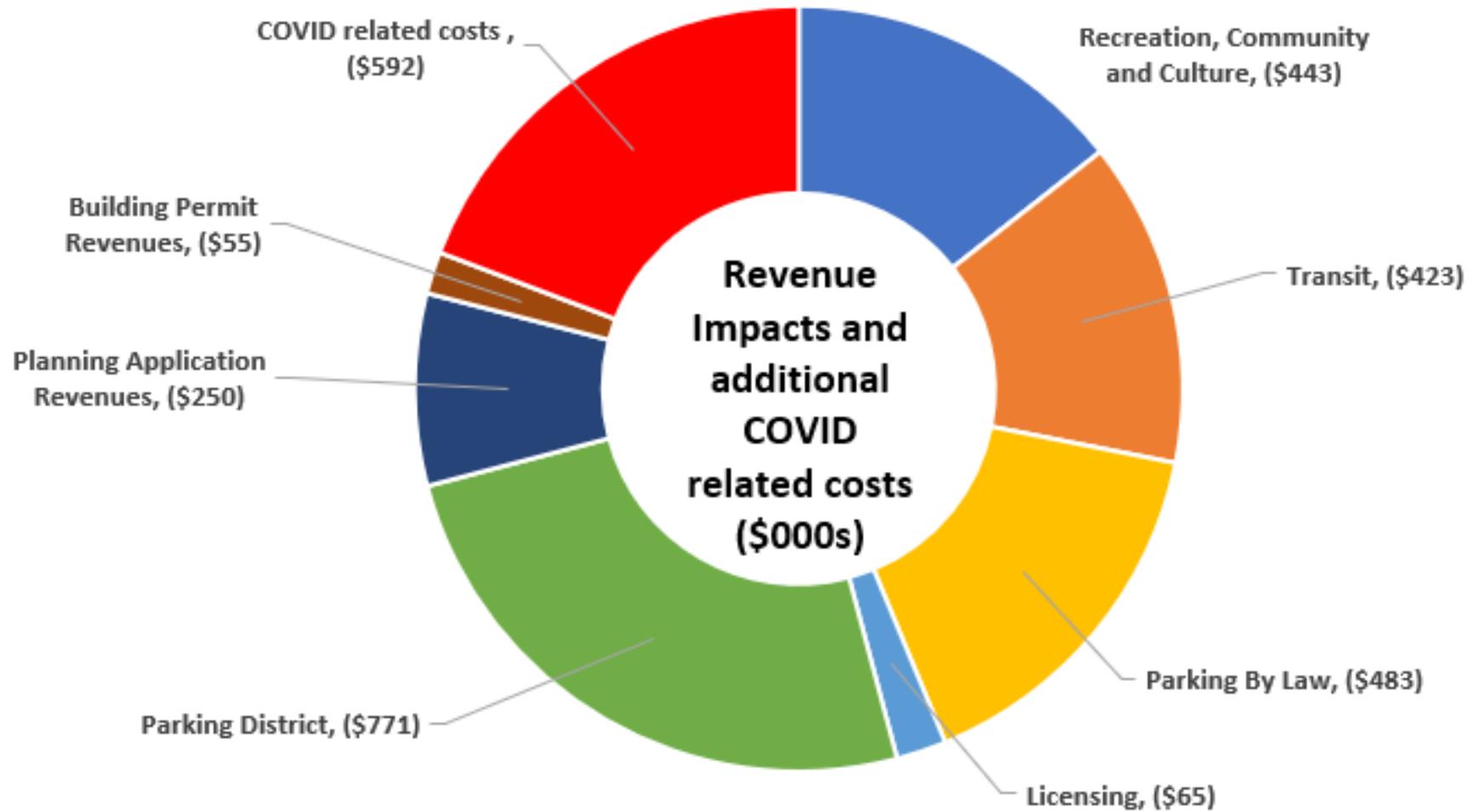
**Includes receipt of 50% of Phase 3 Safe Restart - Municipal Operating Pressures funding (\$1.4M).

*** Includes the School Board's requisition payment of approximately \$30M and Region's requisition payment of approximately \$34M.

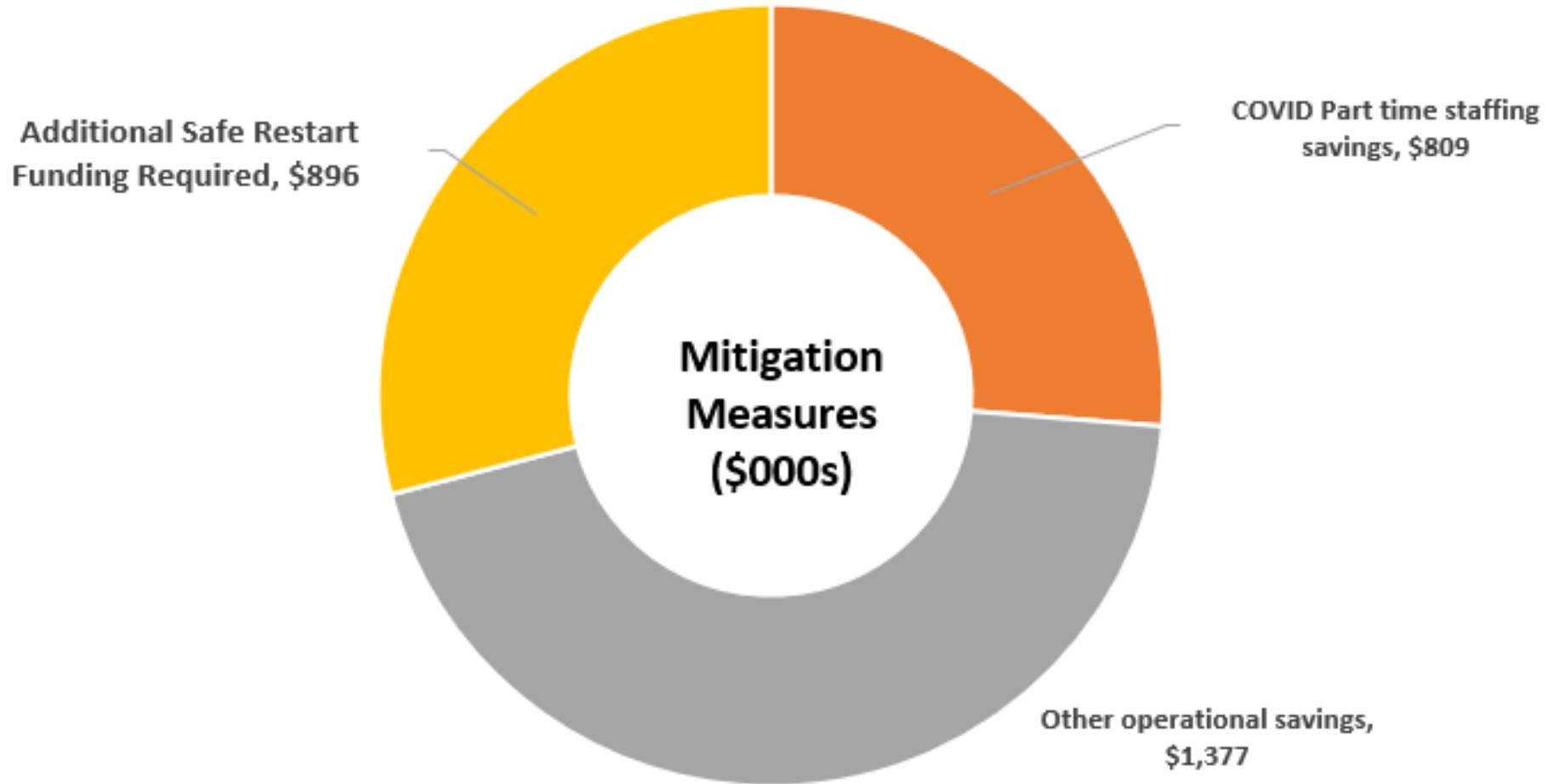
2021 Year End Projections for COVID-19 pandemic

| | |
|--|---------------------|
| Estimated Year End Net Financial Impact | |
| Revenue Impact (Tax Supported) | \$ 1,414,008 |
| Revenue Impact (Non-Tax Supported) | \$ 1,075,838 |
| COVID Related costs | \$ 592,144 |
| Total Revenue Impacts and COVID related costs | \$ 3,081,990 |
| COVID Part time staffing savings | \$ 809,071 |
| Other Operational Savings | \$ 1,376,933 |
| Total City-Initiated Mitigation Measures | \$ 2,186,005 |
| Projected Position | \$ (895,985) |
| Additional Safe Restart Funding Required | \$ 895,985 |
| Net Year End Position | \$ - |

Revenue Losses/COVID costs - 2021



Mitigation Measures - 2021



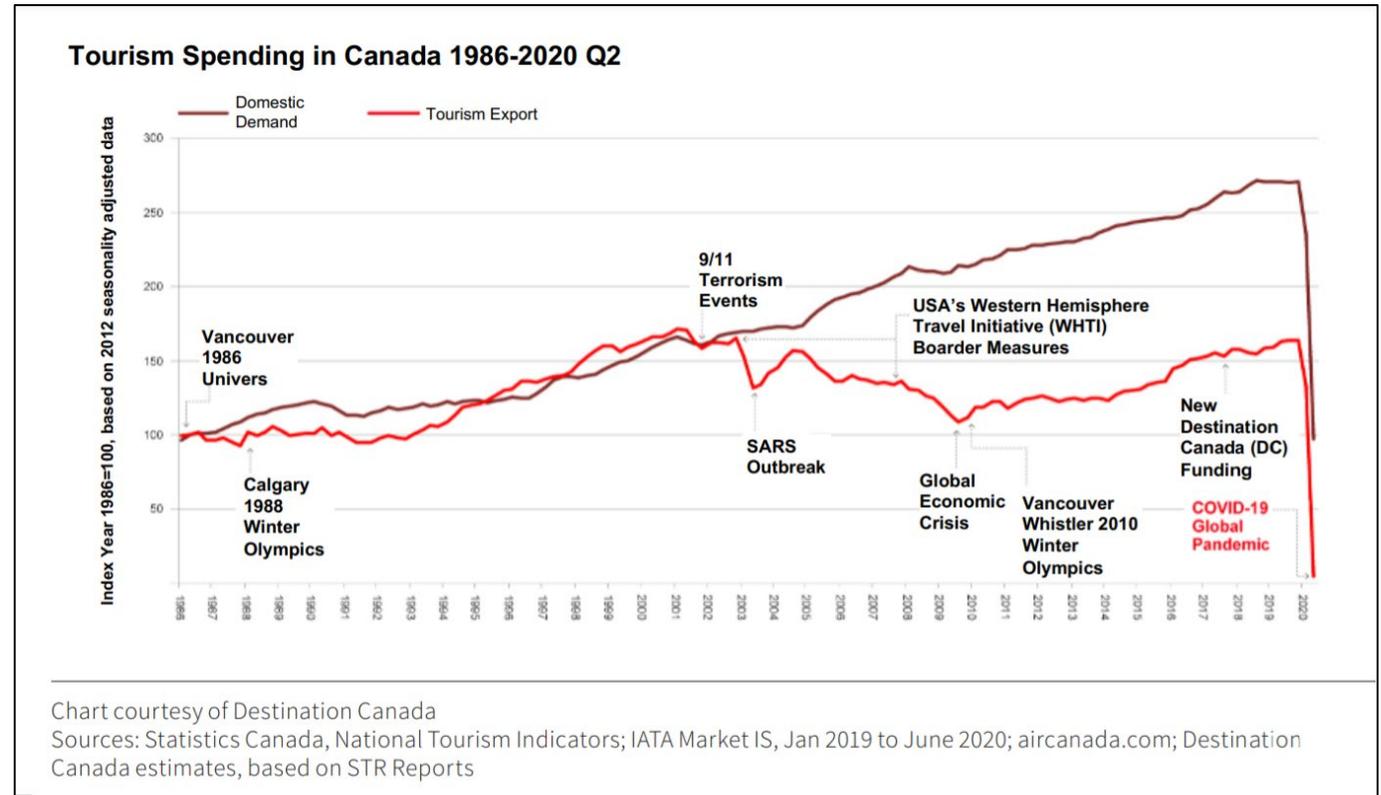
Hotel, Hospitality & Tourism Briefing

Kristene Smith

Executive Director, Tourism Burlington

Current Tourism Situation Status

- Prior to COVID-19, tourism was one of the fastest growing industries in the world;
- In Canada, Ontario, and Burlington - Tourism was the first hit, the hardest hit, and will be the last to recover;
- A recent study conducted by Destination Canada indicates that if borders stay closed until October 2021, recovery to 2019 levels is not expected until 2026.



Source: [Tourism Industry Association of Canada - 2021 TIAC Tourism Recovery Plan](#)

Impacts of COVID-19 on Tourism Business

- Tourism Burlington conducted a survey in March for all tourism businesses;
- Results show the pandemic continues to have deep and serious negative impacts on small and medium-sized businesses in Burlington;
- Many businesses expressed concerns over remaining open in the foreseeable future;
- IMPACTS OF CONCERN:
 - Business uncertainty
 - Financial impacts (short and long term)
 - Timelines for recovery
 - Restrictive policies

Note: the survey closed March 31, 2021 just prior to the third lockdown.

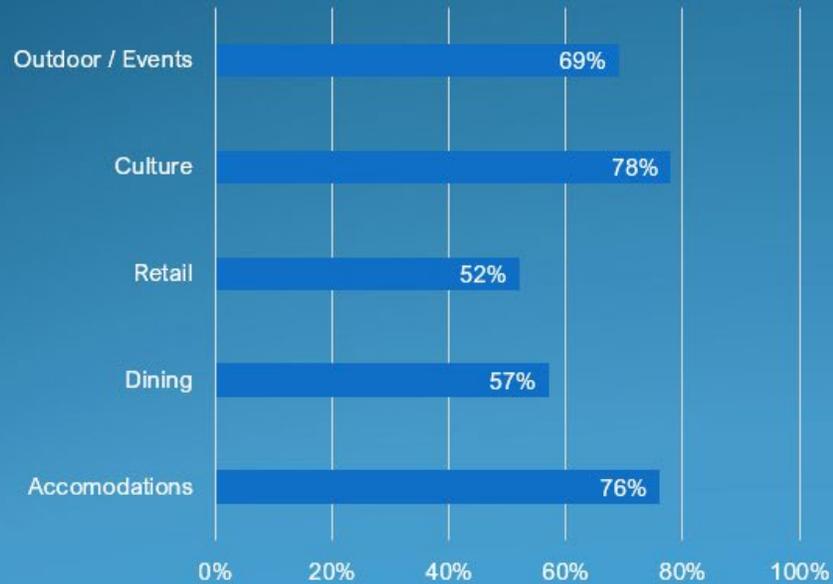
Highlights from Impacts Survey

- Hotels in Burlington, with average monthly revenue of over \$100k, saw a 77% decrease in revenue (2020 vs. 2019);
- While properties with an average monthly revenue between \$15 – 50k experienced a 90% decline;
- Restaurants overall saw a 57% decline in revenue, however, those values varied, based on restaurant size. The declines ranged between 56% – 80%;
- Retailers note between 44% - 69% decline in average monthly revenue;
- More than 60% of businesses accessed all federal supports, with 80% accessing the Canadian Employee Wage Subsidy alone;
- 45% accessed provincial programs, and 31% applied for the Burlington Safe Restart Grant

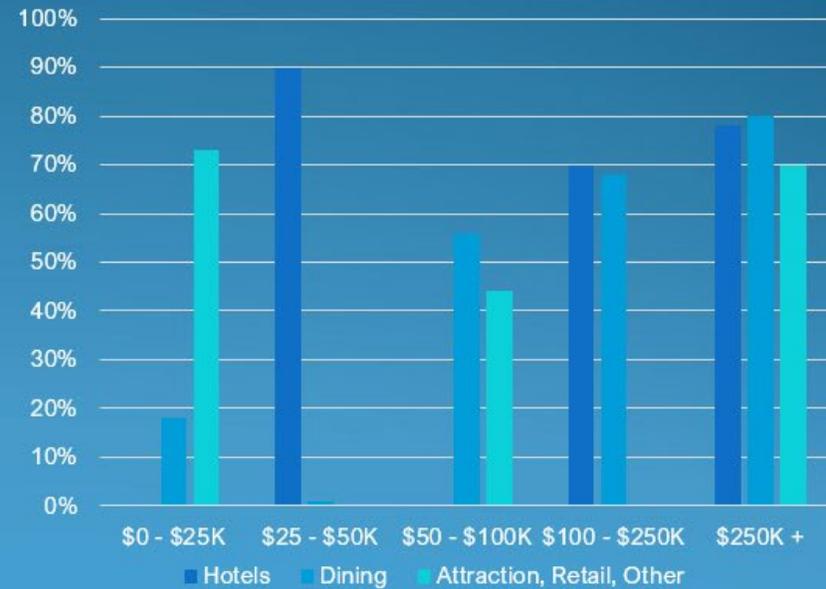
Financial Impacts

Impact on Revenues

Average Decline in Revenue by Sector



% Decline by Revenue Tier & Sector



Commercial Confidential | Tourism Burlington

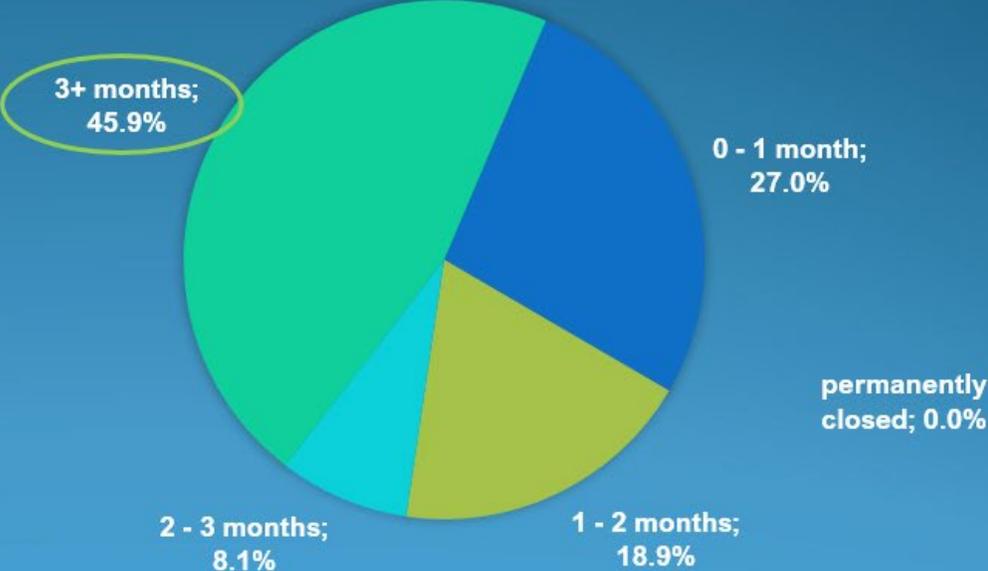


Business Closures in Burlington

Business Closures

Please indicate during the pandemic, including stay at home orders, how many months your business was closed.

Nearly half of respondents were closed 3+ months to date.



Commercial Confidential | Tourism Burlington



Outlook: Tourism Built for Recovery

Tourism Burlington is using this time to review data, business needs, and build a solid foundation for recovery. How are we doing this?

- Developing a new strategic plan while the world is paused for travel beyond local borders;
- Developing marketing and work plans for the implementation of the Municipal Accommodation Tax;
- Refreshing Tourism Burlington – using this pause to refresh our priorities ensuring we are aligned with our stakeholders and collaborate with regional partners to breathe new life on the campaign to gain back consumer confidence and encourage spending;
- Assess the tourism landscape as we begin re-opening efforts. Be prepared to position Burlington as a strong, inclusive, and safe destination of choice.

Economic Update Briefing

Anita Cassidy, Executive Director,
Burlington Economic Development

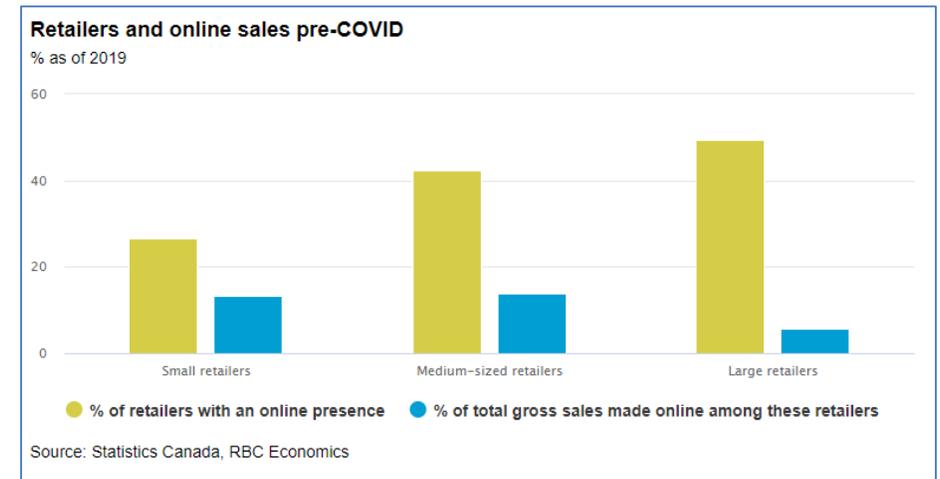
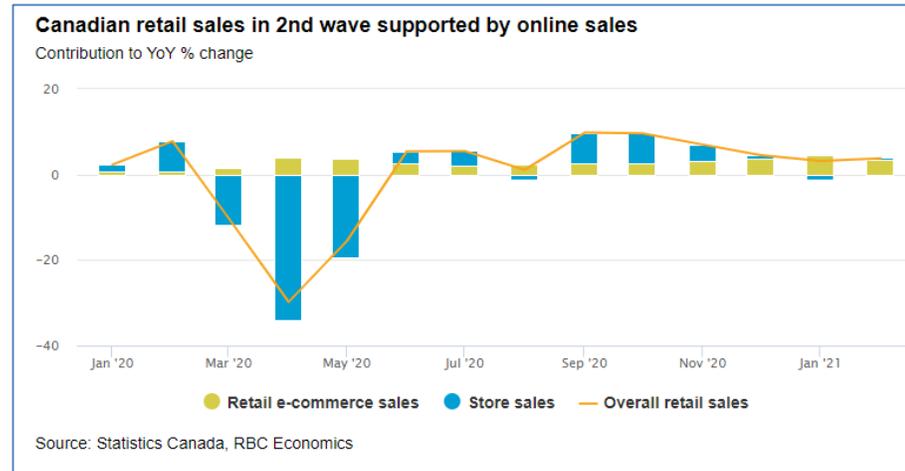
Conference Board of Canada Canadian Outlook

- Third wave of COVID-19 depressed economic activity
 - GDP is anticipated to increase by 0.7% in the first quarter of 2021
- Vaccination will lead to a reopening of the economy and GDP accelerated growth in second half of the year
 - Canada's economy is predicted to expand 5.8% this year and 4% in 2022
- Canada has already recovered close to 80% of the jobs lost in 2020
 - February unemployment rate stood at 8.2% down from double-digits in spring and summer of 2020

Source: [The Conference Board of Canada Canadian Outlook, updated April 28, 2021](#)

Canadian Retailers better placed to weather closures than 1 year ago

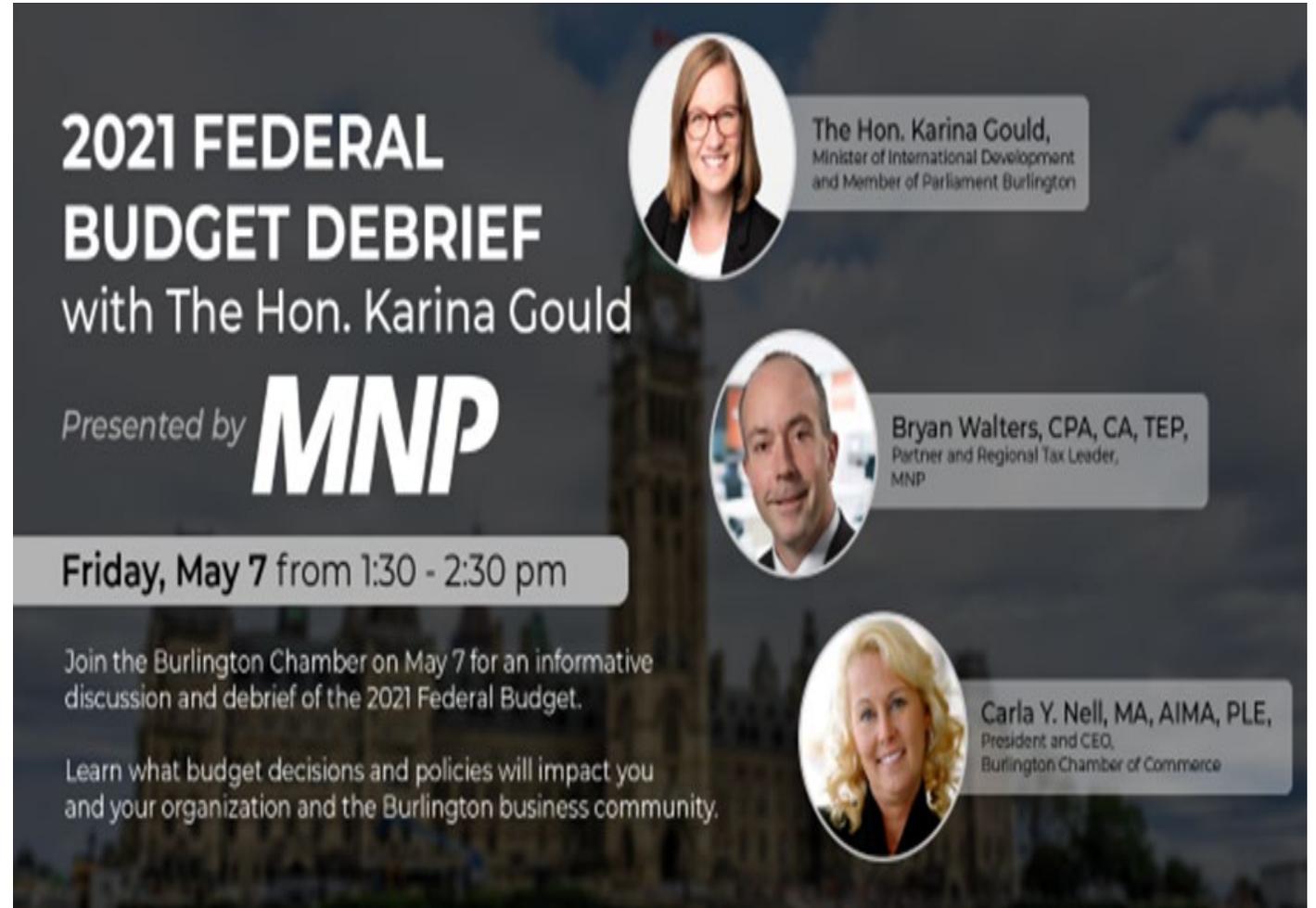
- Retail sales rose 4.8% in February 2021 and 2.3% in March 2021
- E-commerce sales accounted for more than 100% of the year-over-year growth in retail sales on average over December 2020 to February 2021
- Momentum is predicted to lag in April due to stronger restrictions but nowhere near the levels seen last year



Source: [RBC Economics](#)

Federal Budget 2021: Business Supports

- Extension of Wage and rent subsidies to Sep 25 with decrease in subsidies from July 4
- Canada Recovery Hiring Program – June 6 – Nov 20
- Up to \$30 Billion in Childcare Support and \$8 Billion in early learning support



2021 FEDERAL BUDGET DEBRIEF
with The Hon. Karina Gould

Presented by **MNP**

Friday, May 7 from 1:30 - 2:30 pm

Join the Burlington Chamber on May 7 for an informative discussion and debrief of the 2021 Federal Budget.

Learn what budget decisions and policies will impact you and your organization and the Burlington business community.

 The Hon. Karina Gould,
Minister of International Development
and Member of Parliament Burlington

 Bryan Walters, CPA, CA, TEP,
Partner and Regional Tax Leader,
MNP

 Carla Y. Nell, MA, AIMA, PLE,
President and CEO,
Burlington Chamber of Commerce



A rapid screening model to support Canadian businesses

staysafescreen.ca

Rapid Screening Kit Pickup Model



COMMUNITECH™

StaySafe™ at Work

A Guide for Rapid Workplace Screening
Brought to you by Communitech

COVID-19 antigen rapid test device instructions

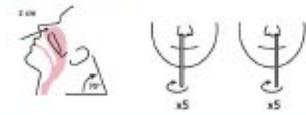
Each kit includes:

- 1 individually wrapped test device.
- Extraction tube (blue and white cap) containing the buffer solution fluid.
- Sterilized nasal swabs for sample collection.
- Instructions for use.

Step 1

Sanitize your hands and work surface. Open the foil pouch containing the test device.

Step 2



Carefully open the nasal swab package (try not to touch the tip). Tilt your head back 70 degrees. While gently rotating, insert the swab less than one inch (about 2cm) into the nostril until resistance is met. Rotate the swab 5 times against the nasal wall. Using the same swab, repeat with the second nostril. Slowly remove the swab.

Step 3



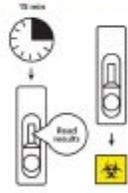
Unscrew the blue lid of the extraction tube, being careful not to spill any of the buffer solution and insert the swab. Swirl the swab tip in the buffer fluid inside the tube, pushing into the wall of the tube at least five times and then squeeze out the swab by squeezing the extraction tube with your fingers. Break the swab at the breakpoint and close the (blue) cap of the extraction tube.

Step 4



Open the dropping nozzle (white) cap at the bottom of the extraction tube and dispense 5 drops of the fluid into the specimen well (labelled with 'S') of the test device (if you can't get 5 drops out there may be a blockage, gently shake the tube to remove the blockage). Close the tube and dispose. Do not handle or move the test device until the test is completed and ready for reading.

Step 6



Start a timer. Read the results after 15 minutes. Reference the image to read the results. Use the bag provided to dispose of the used kit.

Result Interpretations

| Positive | Negative | Invalid |
|----------|----------|---------|
| C T | C T | C T |

Stay safe!

For full instructions, refer to the manufacturer.
Abbott Panbio
Technical support: abbott.com/panbio

Halton COVID Vaccination Program City of Burlington Update

Allan Magi,

Executive Director Environment, Infrastructure & Community Service

Amber Rushton, Community Emergency Management Coordinator

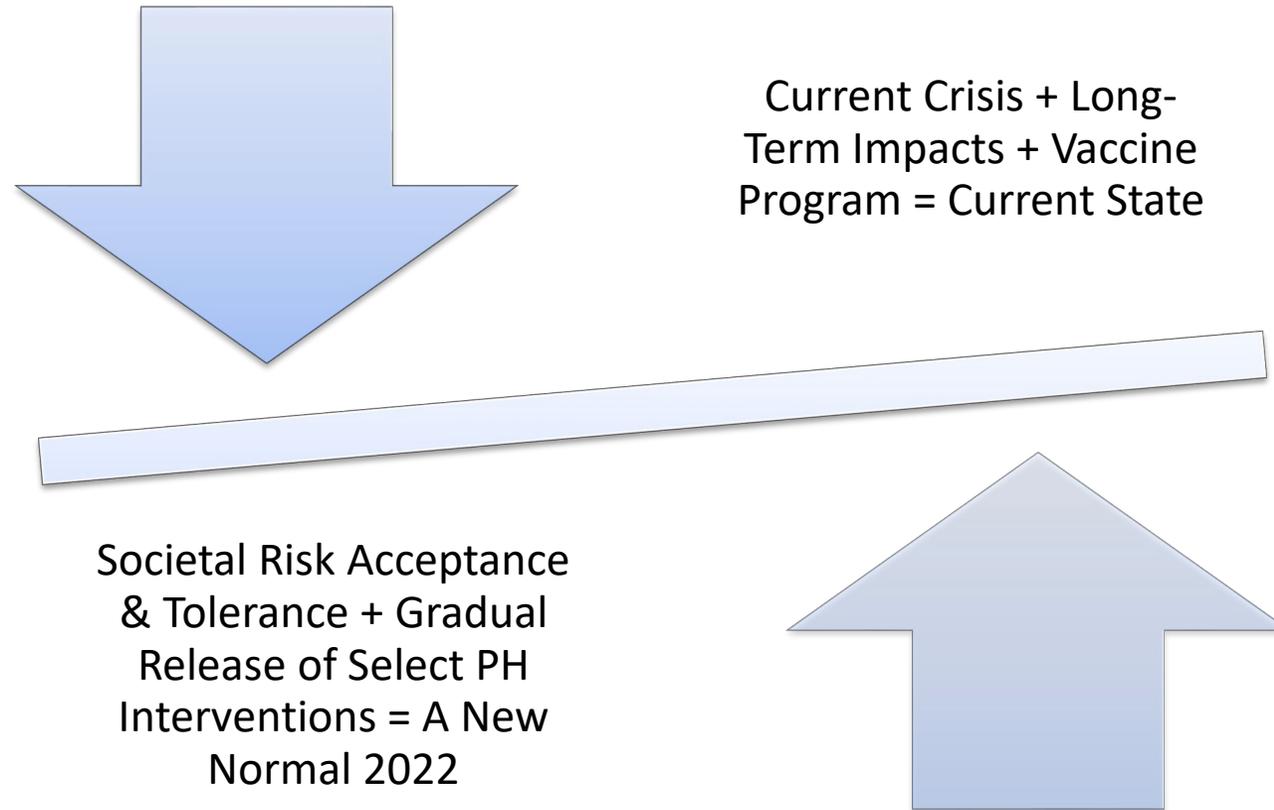
Vaccine Program Updates and VOC Trends

Current Third Wave and Future State

- ↑ Hospitalizations + ↑ ICU Patients + ↑ Demands on Healthcare System = **Crisis**
- ↑ Brazilian, UK, South African VOCs + ↑ Mutations + ↑ of VOIs = **↑ VOC PP 97%**
- ↑ Vaccine Supply from Pfizer + ↓ Vaccine Supply from other vendors = **Counter-Balanced Vaccine Program**
- ↑ Mental Health Tribulations, Civil Unrest, Anti-Government Movements, Social Isolation & Societal Financial Strains = **Short Term Crisis** + **Long Term Community Recovery**

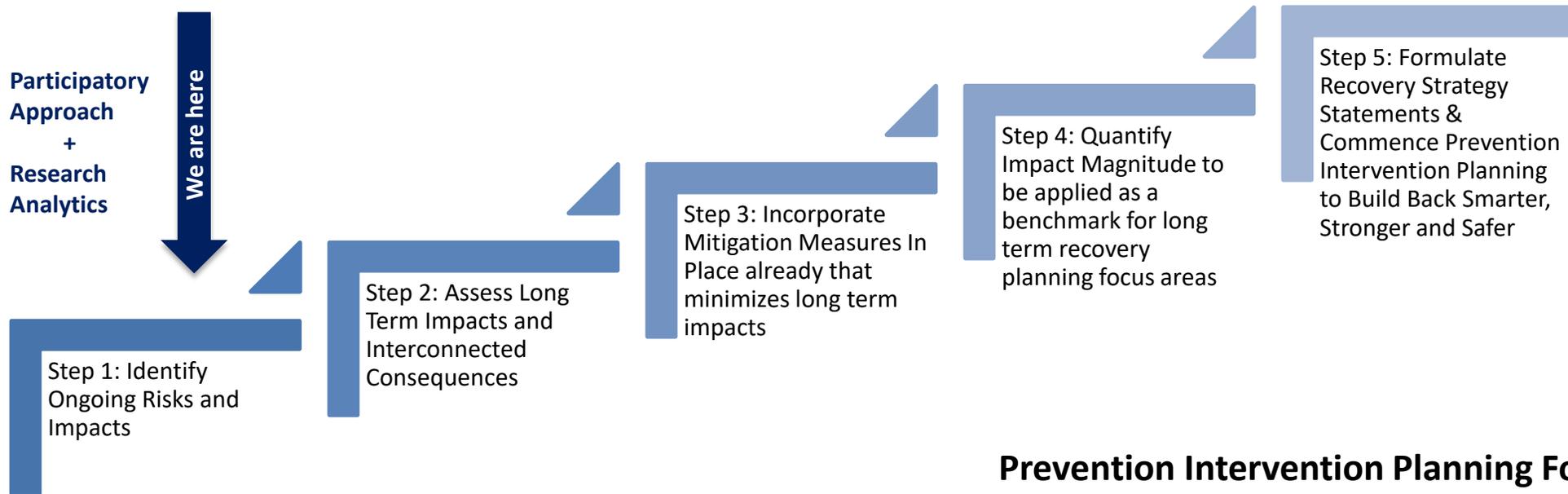
Vaccine Program Updates and VOC Trends

Current Third Wave and Future State



City of Burlington – Community and Corporate Recovery

2021 – To transition out of the Pandemic and strategize long term recovery



Prevention Intervention Planning Focus Areas:

- ✓ Education Interventions
- ✓ Engineering Interventions
- ✓ Enforcement Interventions
- ✓ Economic Incentives
- ✓ Emergency Response

Outdoor Amenities and COVID-19 Enforcement

Denise Beard, Manager Community Development

Kerry Davren, Manager By-Law Enforcement

Chris Kroes, Health & Safety Coordinator

Setting the Context

Occupational Health and Safety - Workplace Violence

Background

- Occupational Health and Safety Act (OHSA) of Ontario (Part III.0.1) requires an employer to assess the risk of workplace violence and ensure measures and procedures are in place to control the risk. There are specific actions we are required to do including, but not limited to having an anti-violence/harassment policy
- The OHSA defines workplace violence and examples include:
 - Verbally threatening to attack a worker
 - Shaking a fist in a worker's face
 - Hitting or trying to hit a worker
 - Sexual violence against a worker
 - Leaving threatening notes at or sending threatening e-mails to a workplace
 - Wielding a weapon at work
 - Throwing an object at a worker
 - Domestic violence that occur in the workplace

City of Burlington Actions

- Workplace Policy in place; reviewed annually and updated, as necessary.
- Respect in the Workplace training in place and modified to reflect changes to policy, as necessary
- New employees are provided with a copy of Respect in the Workplace Policy
- All full-time staff are required to complete “Respect in the Workplace” training
- Health and Safety orientation in place and modified to reflect changes to policy, as necessary
- Workplace Violence Risk Assessments are being updated
- Joint Health and Safety Committees are informed of when workplace violence risk assessments are completed and when a workplace violence incident occurs
- The city already has protocols in place for activities like cash handling, working alone, etc. Many offices are secured with swipe cards.

Examples of City of Burlington Actions

First
page of
Policy



Organizational Policy

Human Resources Department
2-190 Respect in the Workplace

Approved by City Manager
Report No.:
Effective: June 15, 2011
Reviewed: October 19, 2020
Next Review: October 19, 2021
Amended: December 22, 2020
Note: Supersedes July 21, 2017

Policy Statement:

This policy provides information on respect in the workplace.

The City of Burlington is committed to providing and maintaining a working environment that is based on respect for the dignity and rights of everyone in the organization. It is the City of Burlington's goal to provide a healthy, safe work environment that is free of any form of harassment or violence.

Scope:

This policy applies to all staff at the City of Burlington.

Delivering customer service in a respectful environment

The City of Burlington is committed to providing great customer service in a safe and respectful environment.

To ensure that all employees feel supported in delivering customer service, the following guidelines have been developed.

If you have any questions, please speak with your supervisor or refer your concerns as indicated below.

Levels of Customer Service Guidelines

| In person, in writing or on the phone | |
|--|---|
| 1 Upset, frustrated, demanding, elevated voice or they may just require information about services. | <ul style="list-style-type: none"> Follow the City's customer service standards Refer and be familiar with the Respect in the Workplace policy found on 360 Allow the customer to vent and listen carefully, ask questions to clarify your understanding Begin to actively problem solve their concerns, follow-up to ensure resolution For all scenarios, document situation and actions taken for future reference. Share with supervisor/team as required. |
| 2 Yelling, profanity, personal attacks, repetitive calls or calling other departments on the same issue. | <ul style="list-style-type: none"> If in person, employee to ask for co-worker or supervisor's assistance at the counter. Take customer with co-worker/supervisor to a public area (i.e. end of counter) to discuss concern. Remain visible If on the phone, after attempting to calm the caller down, you may indicate that you will be ending the call if they cannot adjust their behaviour. If in person, end conversation and ask the person to leave the premise If a customer continues to call on the same issue, or it has been identified that they are calling several departments, ask them to submit their issue in writing, provide the contact information and politely end the call Directors need to be aware of these interactions, and if repetitive in nature, contact City Manager, City Solicitor, City Clerk and Director of Human Resources; Director may consider following up in writing with the individual to confirm expected behaviour. |
| 3 Verbal or physical threats to safety, stalking, harassment, leaving threatening notes. | <ul style="list-style-type: none"> If in person, advise customer that if they do not stop behaviour, you will be dialing 911. Call 911 or press emergency button if police are required, or contact city's security at ext. 1911. If possible, remove yourself from the situation and elevate to a Supervisor/Director immediately Advise Human Resources who will investigate. Complete Workplace Violence Report Form found on 360 Human Resources will advise City Manager and City Solicitor. |
| Public Meetings/Open Houses/Workshops | |
| 4 Jeering, clapping, talking over others, interrupting speakers. | <ul style="list-style-type: none"> Employees who organize these types of meetings are responsible for pre-planning support, if they are aware the meeting may be difficult/contentious Support can include for example, security or police at the meeting, or arrangements to walk staff to their vehicle afterwards If a meeting becomes contentious in the moment, staff are asked to intervene and request participants to adjust/stop their behaviour. If behaviour does not improve, staff may end the meeting (and call 911 if required). |

360.burlington.ca/customerservice


Positions, Responsibilities and Exposure

- The City has positions involved in:
 - the enforcement of COVID-19 by-laws and provincial regulations (Ontario Reopening Act and its regulations)
 - By-law Enforcement Officers – direct involvement to educate and enforce through ticketing
 - Park Ambassador – indirect involvement limited to providing education and monitoring and escalation to By-law Enforcement for handling non-compliance
 - the enforcement of parking by-laws
 - Parking Ambassador – direct involvement in supporting the efficient and safe use of City parking lots
- The City is in the process of implementing positions to promote and encourage a better community experience
 - Park Customer Experience Ambassadors – direct involvement in building and strengthening relationships with citizens especially people that are harder to reach – working parents, youth, newcomers using technology and people skills to educate and engage with community in our city's parks

Current and Present Exposure

- Under normal circumstances, city employees in certain positions are more exposed to situations where workplace violence can occur.
- Given the current pandemic situations, there is evidence of elevated tensions (community- and employee-felt) especially as it relates to outdoor park amenities that are closed by Provincial order
 - The City has experienced a workplace violence incident

Summary of Workplace Violence Risk Assessment for COVID-19 Enforcement Activities at Outdoor Amenities

| Position | Mitigating Measures | Residual Risk Assessment |
|-----------------------------|--|--|
| By-law Enforcement Officers | <ul style="list-style-type: none"> • Staff to respond in pairs to COVID-19 complaints/calls, whenever feasible • Staff are equipped with uniforms, ballistic vests and portable radios that act as a deterrent. Shared radio channel with HRPS • Staff have received training on standard operating guidelines regarding how to deal with various situations, including conflicts • COVID-19 Safe Job Procedure in place • Conflict Prevention eLearning Training is being considered for staff • Workplace Violence Risk Assessment update – in progress | <ul style="list-style-type: none"> • Despite additional training, by-law enforcement officers will be exposed to similar risks in the parks. Risk remains elevated due to (COVID-related) tensions in the community; this is especially apparent in the context of outdoor park amenities. • The benefit of this (outdoor amenity) enforcement is not well known; however, the risk of workplace violence is present • Limited by-law enforcement resources are available |
| Park Ambassador | <ul style="list-style-type: none"> • Staff to work in pairs at all times • Staff are to have a charged mobile phone at all times • Staff provided with training on dealing with challenging behaviours • Safe Job Procedure developed that provides information on hazards and controls (including COVID-19 PPE requirements for close contact) • Additional control measure added after a recent incident – At this time, staff are not to engage if non-compliance is observed: observe and report only • Conflict Prevention eLearning Training is being considered for staff | <ul style="list-style-type: none"> • Risk remains elevated, even with control measures in place due to (COVID-related) tensions in the community • While park ambassadors have now been instructed not to engage, there remains potential for confrontation with their presence; the risk outweighs the benefit of deploying park ambassadors in high-risk settings |
| Parking Ambassador | <ul style="list-style-type: none"> • Staff to work in pairs, with means to summon assistance • Staff to primarily focus on education as it relates to parking lot use • COVID-19 SJP will be developed • Conflict Prevention eLearning Training is being considered for staff • Workplace Violence Risk Assessment – in progress | <ul style="list-style-type: none"> • This function is primarily an educational role to deal with parking, address issues and direct traffic in parking lots (e.g. Beachway Park) • Staff do have parking enforcement powers, but will contact/engage parking enforcement contractor if enforcement/tow is required (if not available, will conduct enforcement) |

Decisions

| Position | Decision |
|--------------------------------------|---|
| By-law Enforcement Officers | <p>Council ratified April 20, 2021:</p> <ul style="list-style-type: none"> • Authorize the Director, Building & By-Law to focus enforcement on priority by-laws (as identified) and implement an appropriate communication plan for the duration of the pandemic or until the emergency orders are revoked. <p>BLT/ECG/Service Lead:</p> <ul style="list-style-type: none"> • Provide staff with additional Conflict Prevention training via eLearning |
| Park Ambassadors | <p>BLT/ECG/Service Lead:</p> <ul style="list-style-type: none"> • Suspend the Park Ambassador program until further notice • Affix conspicuous signage on all CLOSED outdoor amenities. Regulations do put onus on the person: “a person shall not use...” |
| Parking Ambassadors | <p>BLT/ECG/Service Lead:</p> <ul style="list-style-type: none"> • Parking Ambassador program continues to ensure safe and efficient flow of traffic in City lots with no responsibility for or assistance with other COVID-19 enforcement issues. • Provide staff with Conflict Prevention training via eLearning |
| Park Customer Experience Ambassadors | <p>Council ratified March 23, 2021:</p> <p>Authorize the Director of Recreation, Community and Culture to implement a pilot park customer experience program in 2021, utilizing service options items 1, 2, 3, 4, 5 and 6 as outlined in report CM-06-21, to an upset limit of \$350,000 to be funded through the Recreation, Community and Culture COVID operating cost centre</p> <p>BLT/ECG/Service Lead:</p> <ul style="list-style-type: none"> • Suspend program until further notice • Complete risk assessment • Provide staff with additional Conflict Prevention training via eLearning |

Recreation, Community & Culture Update

Chris Glenn, Director

A small window of opportunity...

- In the 6 weeks we were able to re-open, we:
 - Serviced 39 user groups by booking 6394 rental hours.
 - Welcomed 12,000 drop-in users back into our facilities offering 1020 different drop-in program instances.
 - Offered unique and innovative registered programs, including the continuation of virtual programs and the addition of outdoor, winter play-based offerings.
 - Brought 165 part-time staff back to work
 - 1176 rounds of golf sold

Demand is High!

Stay at Home Impact

| Programs | Community | Tyandaga | Staff |
|---|--|---|--|
| <ul style="list-style-type: none"> • 1,091 Drop-in opportunities cancelled • 571 Registered program participants refunded • 349 Memberships paused • Spring sessions 1 & 2 cancelled (Virtual and Telepals continue to operate) | <ul style="list-style-type: none"> • 7869 Rental hours cancelled • 57 User Groups impacted • 6 Golf Leagues on-hold | <ul style="list-style-type: none"> • Golf course opened on April 10 (Stay a home order effective April 17) • 246 memberships sold totaling \$200,049. (\$115K favourable to budget) • Estimating \$20,389 of partial refunds will be issued based on projected re-opening of May 21st | <ul style="list-style-type: none"> • 164 staff on Infectious Disease Emergency Leave • Hold on offering summer contracts (possibly lose staff to other jobs) |

You-Unite Virtual Program – NEW!

- Partnership virtual program run by the City of Burlington and the Town of Oakville with Community Living
- The goal of the program is to provide a safe online space for individuals with disabilities that allows for social interactions with their peers
- Activities will be designed to be adaptive for individuals with developmental and cognitive exceptionalities.
- Program for individuals 16+ years, and runs for 1 hour each week
- Program launched on April 10 and will run for 5 weeks, break for joint planning, then resume in May
 - Continued success of program will see it run in this pattern for the remainder of the year
- 17 participants currently registered for Burlington’s program at \$20 for the 5-week session to help cover special guests and staffing time
- Based on program success, may connect with other Regional counterparts and could transition into in-person after the lockdown.

Youth Week 2021



- Youth Week for 2021 will look to engage Burlington youth virtually to celebrate between May 1 and May 7
- A Get Involved page has been set up to engage youth and gather information from them on program interests and other services they are looking for in their community
- A video campaign has been created to celebrate our youth and will feature Burlington youth speaking on their biggest accomplishments over this past year and adults in the community saying what they are most proud of our youth for
- A proclamation will also be made by Mayor Meed-Ward about Youth Week and the importance of celebrating youth in the community

Summer Swimming: Ready, Set, Swim!

- Beach: Targeting May Long Weekend.
 - Rentals Service: Operating as of June 1
 - No Summer Concession this year
- Splash Pads targeted to open May 22, coordinated with RPF
- Indoor Pools to be re-opened gradually after the Provincial Closure ending May 21:
- Outdoor Pools planned to Open Earlier: Targeting May Long Weekend and early June.
- Dates and Details to be posted closer to May 21.



Teaching people to swim is the #1 drowning prevention strategy

May/June: Emphasis on Drowning Prevention

- Virtual Videos - Learn to Swim Safety Tips for Active at Home program #watersafety Wednesdays
- Virtual Backyard Pool Safety Course
- On-line Leadership Courses
- Provide Lifejackets in the Play Lending Program
- Offer Lifejacket Clinics
- Virtual Video Cool Pool Patrol – safety messages for elementary student
- Free Learn to Swim assessments & Swim to Survive program during drop in rec swims
- June Swim Lesson Blitz

July/August: Drowning Prevention continued and Rec Fun

- Continue to offer free Swim to Survive and Learn to Swim assessments during drop in rec swims
- Promote Drowning Prevention Week & International Drowning Prevention Day
- Deliver Summer Learn to Swim lessons & drop in recreation and Lap swim programming
- Consideration to keep one outdoor pool open later in September (weather permitting - TBC)
- Mix of programming at both Indoor and Outdoor to space out usage
- Scale up and down programming based on Provincial Restrictions

Summer City Day Camps & Programs

Over 600 Registrations processed over the weekend!

| Camps General | Student Theatre | Music & Band |
|---|---|---|
| <ul style="list-style-type: none">• 7 SNAP Sites• 2 Youth Sites• Inclusion programming for individuals with disabilities available at all SNAP and Youth sites• 4 Outdoor Park Play Sites (NEW!) | <ul style="list-style-type: none">• Two sessions of Arts Camp• One Session of Explore Theatre and Backstage Pass | <ul style="list-style-type: none">• Weekly Burlington Teen Tour Band Outdoor Rehearsals• Music Camps |

Ratios based on 2020 format (8:1). All programming is scalable to increase should regulations allow.

Day Camps Continued...

- Long Standing Partnership for over a decade at Tansley Woods with the YMCA providing day camp opportunities for Burlington residents.
- YMCA looking to offer 3 Day Camp Opportunities:
 - Stepping Stones (ages 4-5)
 - Kidventure (ages 6-13)
 - Sports (ages 6-13)
- Based on small cohorting predications, limited registration potential, and the need to space out more in the facility, the YMCA will require an additional discount to operate this year.

Recommendation:

Authorize the Director of Recreation, Community and Culture, where necessary to further discount rental rates in 2021 for not-for-profit community organizations based upon financial analysis, program offerings and community need and report the financial implications through the Chief Financial Officer as part of the ongoing financial COVID-19 impacts.

Questions