

City of Burlington

Get Involved Burlington - 2022 Budget Survey Results

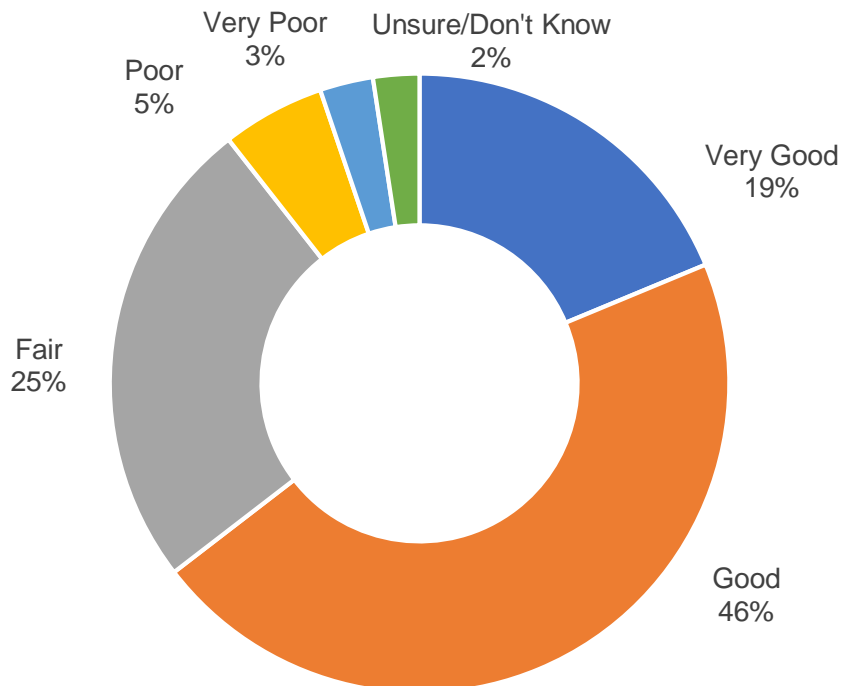
July 5, 2021 to September 30, 2021

Question 1:

Thinking about all of the programs and services provided by the City of Burlington, how would you rate the value you are receiving for your tax dollars?

(as a reminder Halton Region is responsible for garbage/recycling pick up, police, public health and paramedic services)

| | | |
|-------------------|------------|-----|
| Very Good | 101 | 19% |
| Good | 247 | 46% |
| Fair | 134 | 25% |
| Poor | 29 | 5% |
| Very Poor | 15 | 3% |
| Unsure/Don't Know | 13 | 2% |
| Total | 539 | |

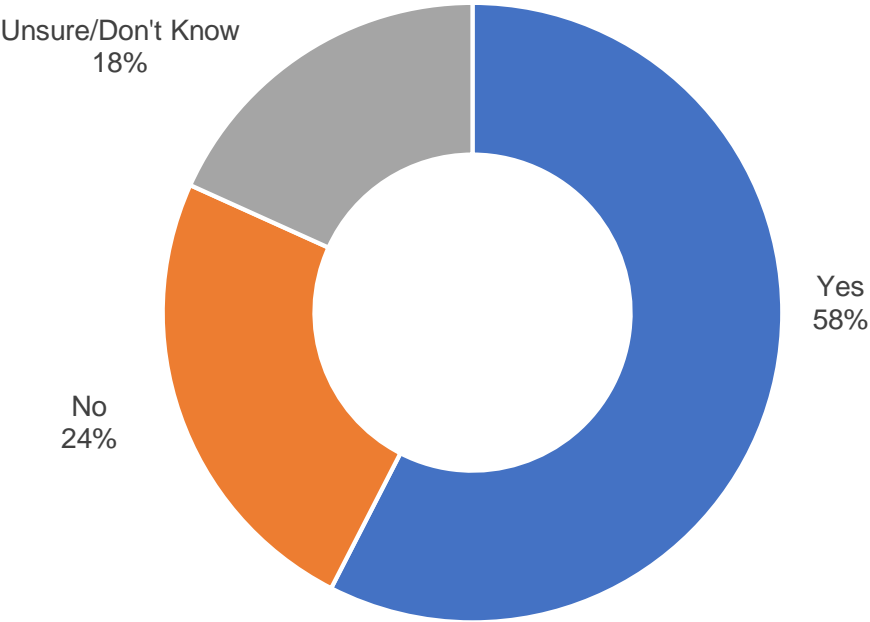


Question 2:

Infrastructure renewal is a priority in the City's budget. Roads, bridges, and facilities like arenas and community centres need repairs and updates to maintain existing service levels. Over the last number of years, significant investments have been made to support growing renewal needs like the revitalization of Angela Coughlan Pool, repaving our roads and the renewal of our parks and playground equipment. Have you seen a positive difference in the infrastructure such as road maintenance, recreation facilities etc.?

| | | |
|-------------------|-----|------------|
| Yes | 309 | 58% |
| No | 130 | 24% |
| Unsure/Don't Know | 98 | 18% |
| Total | | 537 |

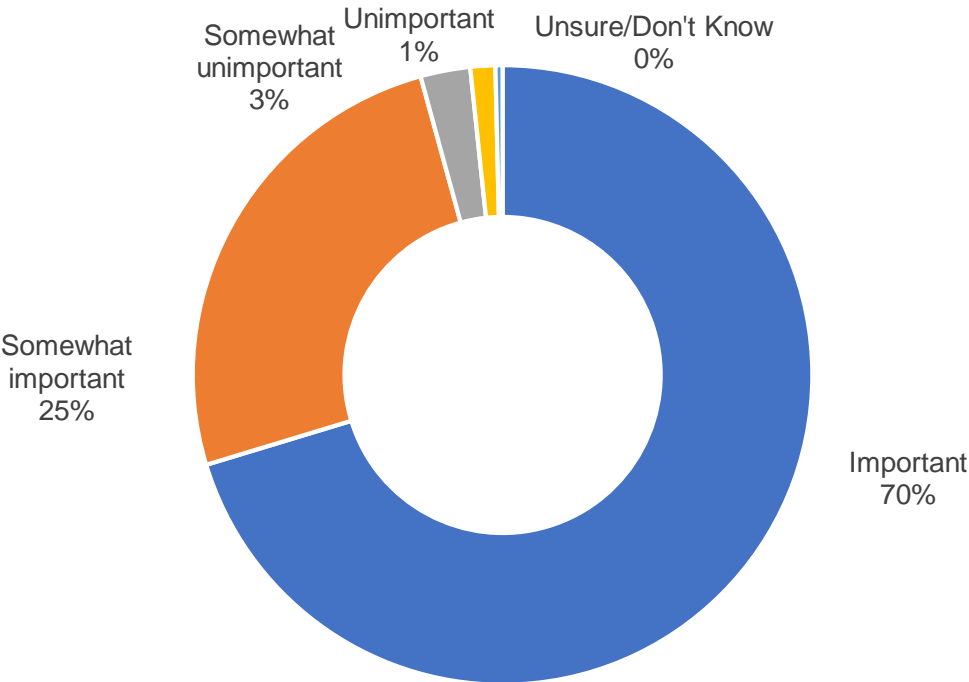
Note:
2 participants did not answer this question



Question 3:

How important is it to you that funding be set aside to replace infrastructure such as roads and buildings to ensure they continue to meet our community needs now and into the future?

| | | |
|----------------------|-----|------------|
| Important | 379 | 70% |
| Somewhat important | 137 | 25% |
| Somewhat unimportant | 14 | 3% |
| Unimportant | 7 | 1% |
| Unsure/Don't Know | 2 | 0% |
| Total | | 539 |



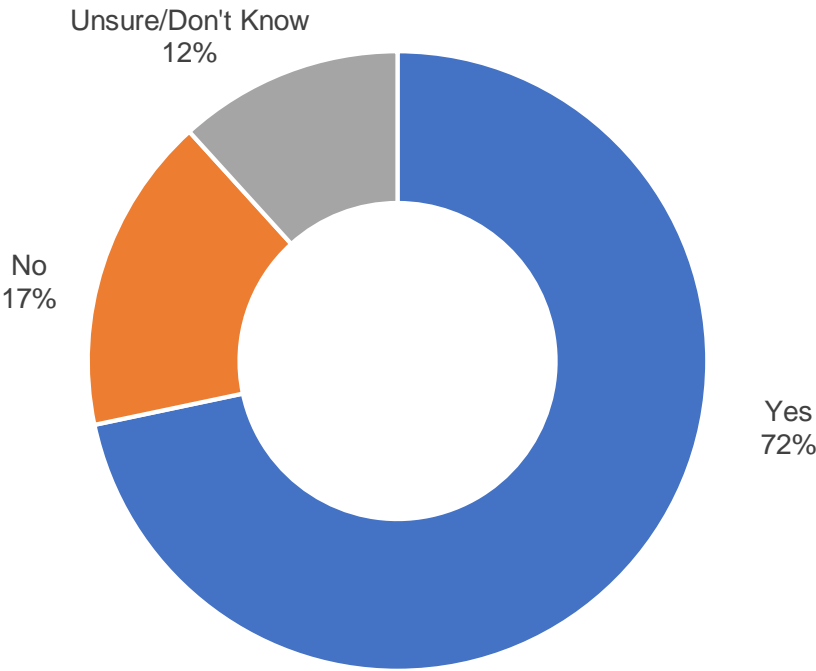
Question 4:

Overall, are you satisfied with the services provided by the City of Burlington?

| | | |
|-------------------|-----|-----|
| Yes | 385 | 72% |
| No | 89 | 17% |
| Unsure/Don't Know | 63 | 12% |
| Total | | 537 |

Note:

2 participants did not answer this question



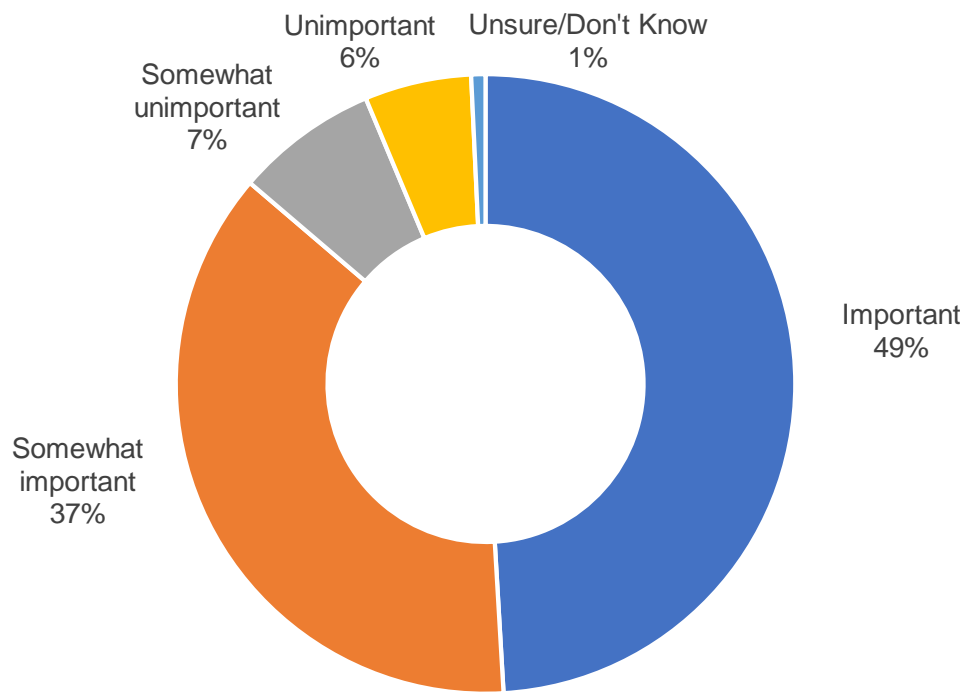
Question 5:

How important is it to you that the City set aside additional funding to address potential future emergency situations like a pandemic or natural disaster?

| | | |
|----------------------|------------|-----|
| Important | 264 | 49% |
| Somewhat important | 200 | 37% |
| Somewhat unimportant | 40 | 7% |
| Unimportant | 30 | 6% |
| Unsure/Don't Know | 4 | 1% |
| Total | 538 | |

Note:

1 participants did not answer this question



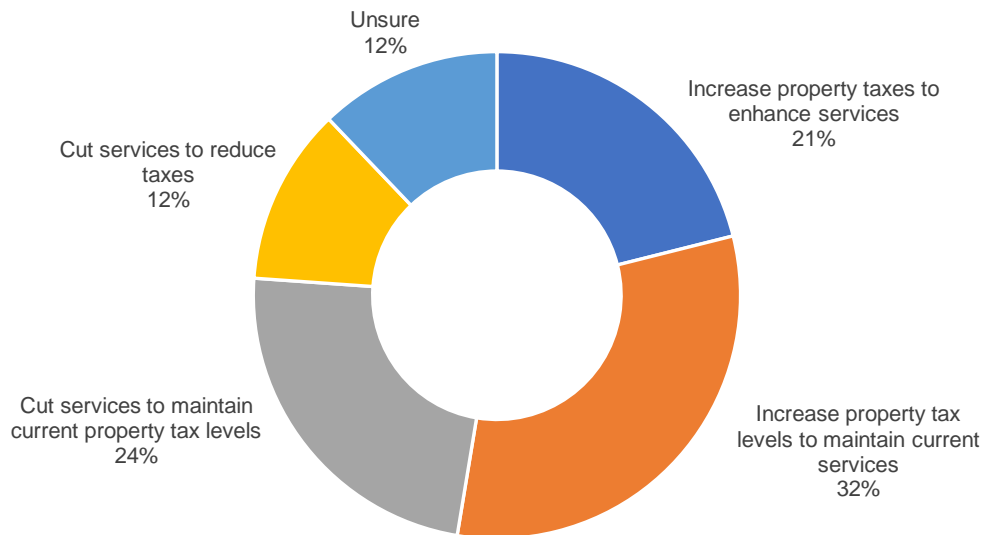
Question 6:

Municipal property taxes are the primary way to pay for services and programs provided by the City. As you may know, there are trade-offs between investments in things like services and infrastructure and property tax levels. Due to the increased cost of maintaining current service levels and infrastructure, the City must balance taxation and service delivery levels. Which of the following options would you prefer the City to pursue?

| | | |
|---|------------|-----|
| Increase property taxes to enhance services | 113 | 21% |
| Increase property tax levels to maintain current services | 169 | 32% |
| Cut services to maintain current property tax levels | 126 | 24% |
| Cut services to reduce taxes | 63 | 12% |
| Unsure | 65 | 12% |
| Total | 536 | |

Note:

3 participants did not answer this question



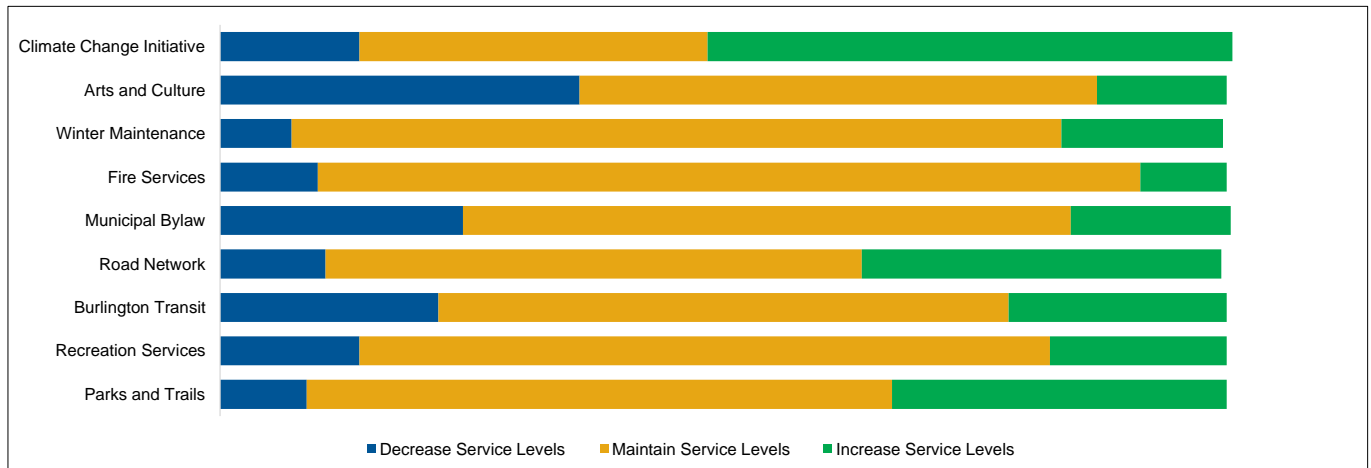
Question 7:

Thinking about the services provided, would you increase, maintain or decrease service levels?

| | Chart Reference # | Decrease Service Levels | Maintain Service Levels | Increase Service Levels |
|--|---------------------------|-------------------------|-------------------------|-------------------------|
| Climate Change Initiatives (energy efficient buildings, tree planting, active transportation, preparing for extreme weather events, etc.) | Climate Change Initiative | 74 | 185 | 279 |
| Arts and Culture (public art, festivals, cultural programming) | Arts and Culture | 191 | 275 | 69 |
| Winter Maintenance (road and sidewalk plowing, sanding, salting) | Winter Maintenance | 38 | 409 | 86 |
| Fire Services (emergency response, 9-1-1 dispatch, fire prevention and education) | Fire Services | 52 | 437 | 46 |
| Municipal Bylaw Enforcement and Animal Control (property standards and parking enforcement, noise complaints, animal control) | Municipal Bylaw | 129 | 323 | 85 |
| Road Network (ease of getting around, traffic flow, bike lanes, sidewalks etc.) | Road Network | 56 | 285 | 191 |
| Burlington Transit (service available, frequency and accessibility of transit buses and Handi-Van) | Burlington Transit | 116 | 303 | 116 |
| Recreation Services (swimming, camps, arts, adult programs, fitness, sports fields, etc.) | Recreation Services | 74 | 367 | 94 |
| Parks and Trails (multiuse paths, playgrounds, splash/spray pads, parkland) | Parks and Trails | 46 | 311 | 178 |

Note:

Not all participants answered all the questions



Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

| | |
|----|---|
| 1 | Climate change, we need to do more and better |
| 2 | Climate change (but strongly disagree with homeowner retrofit grants at municipal level - should be from higher government level only)! |
| 3 | Plains Road East from Francis Road heading west badly needs re-surfaced. |
| 4 | Pedestrianizing a downtown area |
| 5 | Car dependency is a massive burden on the city's finances as well as residents and those who work in the city. Also is responsible for much of carbon emissions causing climate emergency. Viable alternatives (bus, bike, walk) needed with urgency. |
| 6 | Illegal dumping in green space. Need to address this with fines, signage, education campaigns |
| 7 | How financially inaccessible housing is becoming for people who are not in the upper income brackets. Regular, hard-working people live here too and deserve to live in a nice community. Rents are constantly going up, landlords are evicting for profit. |
| 8 | Climate change |
| 9 | Community programming |
| 10 | Traffic |
| 11 | Climate Emergency - every single spending item must support this. |
| 12 | Walkability North of the QEW |
| 13 | Traffic congestion in the city, synchronizing stop lights on main streets and the additional traffic overload coming to the downtown as a result of all the condo building... |
| 14 | Providing better transit and non-vehicular travel opportunities. |
| 15 | Waste Management at parks is bad, beautification of the city (Oakville's downtown for example looks great now), plaza and rentals oaks Burloak look horrible and it is the first thing you see entering Burlington from Oakville via lakeshore |
| 16 | Trash in Parks and on trails. Sometimes it is terrible. More frequent attention is required in high use areas. Further improvements of pathways and beach area at the waterfront Parks. |
| 17 | I feel that the green spaces should be better maintained. We only have these for 6 months and it seems there is never enough time to do the maintenance of the parks. I also feel more bylaws for people that don't pick up after their dogs in these areas nee |
| 18 | Increased urban overcrowding and traffic as a result, as well as too many condos being up everywhere. We are not downtown Toronto |
| 19 | more vehicle traffic calming measures desperately needed. drivers are using our streets like a racetrack |
| 20 | Traffic, climate change |
| 21 | Increasing the number of transit routes. |
| 22 | Green infrastructure |
| 23 | Infrastructure to allow for increased population that will fill all the apartments being built |
| 24 | Ongoing maintenance and development of the Burlington Beach strip. |
| 25 | Speed limits need to be strictly enforced in neighbourhoods. Enforcement is not adequate. |
| 26 | Protection of the waterfront from further development and maintaining the existing waterfront in good condition. The waterfront is Burlington's #1 asset and the waterfront needs to be protected |
| 27 | Mental Health. Helping residents re-engage with their community should be a top priority. |
| 28 | Safety |
| 29 | Improving the ability to easily move around the City including improving bike and walking paths, synching traffic signals and easing conjection on main roads - ths helps climate change and improves fitness and wellbeing of residents. |
| 30 | Recreation services |
| 31 | Downtown Development (over development) by Developers & ensuring the Development that is approved and completed is not build right to the sidewalks, has community & green spaces & is pedestrian friendly & welcoming. All City developments same principals |
| 32 | Climate change |

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As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

| | |
|----|---|
| 33 | Intensification and preservation of rural lands |
| 34 | snow plowing |
| 35 | Climate change. Bike lanes Food wastage |
| 36 | Decrease wages for politicians and highest earning civil servants. |
| 37 | Traffic will be more of a concern as population and housing density increases. |
| 38 | Compliment new developments with multi-use green space, outdoor trails, and other community amenities. Add density where underused resources exist, ie build a retirement home or condo adjacent to City View Park |
| 39 | Lowering property taxes. Spending too much on recreation |
| 40 | Please build more community centers with more classes for kids like dance etc. |
| 41 | Road repairs |
| 42 | Eliminate the Climate emergency section |
| 43 | Due to increased population density in downtown Burlington, traffic and road conditions should be the priority |
| 44 | I feel the flow of traffic in Burlington is horrible, the lights do not line up properly, I think we should take a look at how Hamilton is able to have most of their lights in sync within the entire street. Make a new area just don't bandaid the old ones. |
| 45 | Tax hikes greater than inflation. |
| 46 | Environment including more permeable surfaces and less paving over to reduce the flooding that is coming. |
| 47 | Expedite development approvals and focus on affordable housing on excess parklands that the City owns. |
| 48 | Figuring out how we going to manage services and infrastructure needed to support all the people coming in due to implementation of all the new high density living spaces |
| 49 | active transportation and transit become higher priority. Stop being car centric. |
| 50 | Traffic flow, especially along main corridors from east to west and when closures on QEW occur. We have all these lower speeds through the neighborhoods, but unless at times there are monitoring it, it's useless. The traffic along Brant st and lakeshore . |
| 51 | City Council needs to keep any increase below the cost of inflation |
| 52 | Road maintenance, safe pedestrian cross walks |
| 53 | The Pandemic has given rise to an increase of getting outside. More people are walking/running, parks/playgrounds are in "full swing". I think it would be beneficial for Burlington to reopen Bronte Creek Conservation Day Park ice skating rink. |
| 54 | Traffic flow. Like it or not, this is a community built on commuters. Bike lanes help recreational riders and make moving across the city more challenging |
| 55 | Aggressive driving, noise levels from ALL vehicles, and reducing and enforcing speed limits on downtown streets. |
| 56 | Fiscal responsibility. Keep spending in line and stop all the "social fluff" |
| 57 | Need to focus on what is good for everyone, not just a select few. With the population and homes/condos increasing exponentially, why is property tax revenue not also increasing enough so that everyone's taxes don't have to be raised every year? |
| 58 | Reduce the expansion of high rise buildings in certain areas |
| 59 | eliminate tree protection bylaw, its a cash grab |
| 60 | Improving online services and increasing options available |
| 61 | The City spends money on anything they feel is important. I don't believe there is a value for money conversation happening. |
| 62 | Burlington residents use Beachway Park free |
| 63 | Cutting inefficient transit, or increasing the price per rider. Taxpayers shouldn't be subsidizing transit so substantially. |
| 64 | Climate change adaptation. But not feel good tree hugging initiatives - real adaptation |
| 65 | intensification and how it is affect our local streets/services. Lack of useful stores (department, clothing, proper grocery) and too many live works (nail salons, dry cleaners) |
| 66 | climate change and reducing carbon emissions on all fronts. |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

| | |
|-----|---|
| 67 | Decrease taxes |
| 68 | Maintain a balanced budget. Anything beyond an annual cost of living adjustment is living beyond our means. |
| 69 | Property Taxes |
| 70 | Increasing frequency and reliability of public transit (maximum 10 minute service on all routes during rush hours, and 20 minute service at other times) |
| 71 | As the nation and world continues to develop strategies around climate change, I feel Burlington is a city designed for the car. We must develop and shape our transit so that residents can get from one end to the other via transit. |
| 72 | invest more green spaces and not new condos |
| 73 | Maintain taxes at a rate no higher than inflation. |
| 74 | Transit |
| 75 | Cutting taxes |
| 76 | Affordable Housing |
| 77 | Affordable housing for lower income & seniors |
| 78 | Synchronize signal lights. |
| 79 | Parks and gardens |
| 80 | Decreasing traffic congestion and reducing speeding in residential neighborhoods. |
| 81 | Maximize revenues in areas in all service levels... proactive vs re-active. |
| 82 | Cut the free perks for city hall staff |
| 83 | Look at emergency services- fire salaries and overtime is not sustainable, compared to number of fire events. Sunshine list numbers are ridiculous. Improve prevention, increase paramedics and reduce firefighters. |
| 84 | Update infrastructure including investments in traffic flow by using technology to help improve |
| 85 | Climate change programs like green roofs. White roads. Pollinator friendly green spaces to reduce GRASS lawns,, plant trees, headgerows for native species pathways. Connect and protect the green belt RBG and expand the park network. , |
| 86 | Ensuring the city's infrastructure, such as roads, sewers and buildings are maintained and resilient to climate change impacts. More investment is needed. |
| 87 | We need an urgent increase in services for Burlington Transit |
| 88 | Safety |
| 89 | too much time for permits |
| 90 | unemployment/ limited or no salary increases |
| 91 | Live within our means with tax increases not beyond inflation! |
| 92 | City is becoming too big to get around. Value for our taxes we pay has decreased over years |
| 93 | Climate change |
| 94 | Government is getting too big, freedoms not being respected, and is NOT conservative anymore! |
| 95 | Maintain green spaces. |
| 96 | Maintenance of the city overall and keeping it clean. |
| 97 | Roads in all seasons |
| 98 | Road maintenance. Cyclists and e bikes use sidewalks and pedestrians are expected to give them clearance yet we're paying for bike lanes? Pot hole and road conditions are deteriorating upfront walkers line until you reach Oakville on lakeshore |
| 99 | Honestly I just think they're building too much. It's become very busy. I've lived here for my 28 years alive and I LOVE it here but I find lately it's just too busy and it's ridiculous. Height isn't a solution. |
| 100 | To ensure taxes are not increased. With the pandemic and economic hardship this important. We also need to address affordable housing and over development. |
| 101 | 1) New home buyer financing. 2) New business support. 3) City employment opportunities. 4) Controls on bad building landlord practices to help tenants. |
| 102 | Climate action |
| 103 | Require vaccination against covid to enter City buildings or participate in programs. |

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| | |
|-----|---|
| 104 | Managing development (i.e. - housing, retail, industry) to ensure accessibility to affordable housing, green spaces and the lake, as well as considering traffic flow and neighbourhood noise/disruptions due to green spaces and the lake, good traffic flow, |
| 105 | More lights on Maple Ave. This past two months there have been two pedestrian accidents at the Maple/Ontario St. Intersection. There is going to be more traffic once the new highrise is finished at the corner of Brock and Ontario St. |
| 106 | Increasing bylaw services, for all bylaw assistance and enforcement (in. Noise, Fence, Pools, Littering, Dogs) |
| 107 | Getting ahead of the "panhandling" problem. |
| 108 | Keeping our downtown vital after the pandemic. |
| 109 | Traffic issues and density |
| 110 | Developers' power, lobbying are destroying our beautiful city (sadly they have already had a shameful impact). |
| 111 | Enforcement of by-laws. Duplexing is running rampant in the city and nothing is being done. We also read that investors are entering to launder drug money by buying properties to "rent out". This screws single families, duplexes and ruins neighbourhood |
| 112 | Community growth outstripping infrastructure capacity |
| 113 | Recovery from COVID |
| 114 | Improving traffic flow by synchronizing lights. Have transit work off a grid system. Reduce the traffic calming measures. |
| 115 | Enforcement of fireworks by-laws. |
| 116 | programs to help marginalized people, especially seniors. Play and gathering areas for young people |
| 117 | Property taxes and not being allowed to cut large trees on private property which causes damages by tree roots and not being able to cut them down. |
| 118 | Traffic flow. Making it easier to get around by synchronizing traffic lights. |
| 119 | Climate change. Plant more trees. |
| 120 | Remove roadblocks to high rise development in the downtown area. |
| 121 | Cut high rise building in the city core, stop wasting money on frivolous things. |
| 122 | Planning for climate change- more trees more green spaces, permeable surfaces in car parks. Etc. |
| 123 | Maintaining tax rates, not increasing them. Many seniors are finding it increasingly difficult to remain financially stable with the increased cost of day to day living. We don't need any more frills, we need fiscal responsibility. |
| 124 | Bike lanes |
| 125 | Ensuring citizen are vaccinated against COVID19 and need proof of vaccination status |
| 126 | Adapting to the climate crisis |
| 127 | Emergency preparedness |
| 128 | Stop opening cannabis stores. It causes more crime. More work for the Halton police services |
| 129 | Supporting local businesses and ensuring the ongoing vibrancy and success of the downtown core, |
| 130 | Increased investment in active transportation. |
| 131 | Prioritize pedestrians over cars especially in residential areas. |
| 132 | Infrastructure upgrades and maintenance. |
| 133 | Preparing roads in the winter before, during and after snowstorms. Burlington's really let that go in the last 5ish years. Big difference driving between Oakville and Burlington. Multiple people I have talked with has noticed this issue. |
| 134 | Better services for seniors. |
| 135 | budgeting sufficient money to maintain, and improve where needed, our infrastructure, particularly in the face of climate change, and all the additional pressures this may bring. Just one example, the massive flooding damage a few years back caused by one r |
| 136 | Over-building of condos and other housing - maintaining current level of density. |
| 137 | The destruction of homes to build mansions. Also the proliferation of enormous condo developments. It's making it all very difficult for the average citizen to afford living here. Not to mention the lack of affordable housing for those less fortunate. |

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| | |
|-----|--|
| 138 | Enhance parkland and decrease development. The city feels busy and congested compared to what it used to feel like. |
| 139 | Road network |
| 140 | Don't WASTE money, e.g., repaving New St for the 9th time. |
| 141 | Increase climate change initiatives and green energy incentives. |
| 142 | City Transit, Parks |
| 143 | improve the people friendly nature of downtown and avoid high density projects in the city centre |
| 144 | Funds to education and health care. |
| 145 | Mental health services |
| 146 | Road Maintenance and traffic flow |
| 147 | Managing resources responsibly. Take a good look inward and determine where funds should be allocated and where those can be saved. The answer can not be to always tax more. |
| 148 | City Budget to cover expenses |
| 149 | Affordable housing/more options for low income people |
| 150 | Official plan |
| 151 | Property taxes are getting too high!! |
| 152 | Traffic flow |
| 153 | Climate change |
| 154 | What are the issues facing the community? All I hear are petty complaints on social media and know there must be something more important going on. Are there hungry families, abuse, or inequality in program access? |
| 155 | No specific issue |
| 156 | Rezoning, for example, the Kerns Rd rezoning to build a structure that will affect neighbours enjoyment of their properties. |
| 157 | Roads upkeep, including coordinating traffic lights |
| 158 | Hardening infrastructure to withstand climate change |
| 159 | Safety of pedestrians and cyclists. Sidewalks and multiuse trails, are unsafe, cyclists speed sun do not give way to pedestrians. Often there are motorized vehicles on multiuse path and sidewalks. More senior activity programmes are needed. |
| 160 | air pollution from traffic - too many cars on the roads, too many roads, too many traffic accidents - get rid of cars and use the land to build more homes with transit access that runs on time and undisturbed on traffic free "lanes" with less intersections |
| 161 | Try to make neighborhoods less car dependant. |
| 162 | Reduce traffic and expansion |
| 163 | Ensure that staff are listening to the voice of the community in making financial decisions |
| 164 | Keep the budget balanced. Do not over/underspend |
| 165 | Improve maintenance of parks and Centennial bike path. Bike path requires tree trimming, weed removal, quality checks on grass cutting services, water access covers are not level with pavement, |
| 166 | Maintaining what we have! |
| 167 | No zone change for Tyandaga . No development of a seniors residence on the corner of Kerns Road and Four Seasons Drive. Tyandaga. No more than 2 story development in Tyandaga. The property at |
| 168 | A high level of keeping the City clean and roads maintained. Stick to what governments are supposed to be for and less money spent on non essential work or events. |
| 169 | Reduce number of construction development in green areas. Many green areas are leveled for housing projects. This will increase traffic and infrastructure problems. Downtown Burlington must be preserved: no highrise buildings, especially on the lake front |
| 170 | Overburdening our infrastructure with too much residential high rise construction |
| 171 | #1 Infrastructure Mtce #2 Hydro Wires need to be buried. #3 Congestion #4 Burl Transit should be timed to GO Train coming and going |

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| | |
|-----|--|
| 172 | Focus on developing new trails in old communities as well as new communities. Trails that go through green spaces, that get people off sidewalks and off roads. New trails not fixing up old ones. |
| 173 | Making the attempt to not raise property taxes, after almost two years of this pandemic some of us do not have tons of money to give away to constant increases in taxes. The cost increases from the federal government (carbon tax) has impacted everything. |
| 174 | affordable housing |
| 175 | Climate change |
| 176 | Added dedicated safe bicycling space. I'm not a cyclist but the increased road sharing between bikes and cars is problematic. |
| 177 | Quit wasting money on "projects" like the new street bike lane. Enforce rules of the road for cyclists that motorists have to share the road with, yet bikers do t follow the rules. They should be fined as a motorist would. |
| 178 | Reducing Taxes. Studies have shown that increasing population has a direct relationship to increased taxation. |
| 179 | Re- zoning in established residential neighborhoods to satisfy developers. The increase in municipal tax base encourages the city to agree to this. |
| 180 | infrastructure |
| 181 | Climat mitigation impact. Prépare for the worst as the effects of our weather is only going to get worse. |
| 182 | Infrastructure |
| 183 | Housing, access to housing, zoning for housing |
| 184 | intersection traffic controls - distracted driving, running red lights |
| 185 | climate change, pollution, City surrounded by highways, Dofasco, excessive traffic/cars/trucks, QEW traffic uses City as pass-through heading east adding to traffic woes, poor road condition etc., for which we not they pay taxes. |
| 186 | Controlling spending which leads to major tax increases |
| 187 | Maintaining green space and eliminating urban sprawl. Don't build new strip plaza's, office tower's. Ensure we are at near capacity before building net-new.re |
| 188 | Road |
| 189 | traffic. You have allowed SO MUCH high density living downtown, that we can no longer go east/west on any route downtown without complete traffic congestion. Driving north/south, a car has to stop every 50 m |
| 190 | attracting jobs to the city |
| 191 | More affordable housing especially for those who are financially strapped. Restraints on high-rise developments. |
| 192 | Emergency preparedness for climate change weather/lake issues. |
| 193 | N/A |
| 194 | Lack of safe cycling infrastructure. Almost impossible to get around the city via designated bicycle lanes. |
| 195 | Rising property taxes on a limited income |
| 196 | The infrastructure investment is concentrated in Downtown, no initiatives in North Burlington. |
| 197 | reduce City staf levels |
| 198 | Climate change. Maintaining green space. Climate related disaster risk. Limit high rise high density buildings. |
| 199 | Reducing my taxes. It is overwhelming and the City wastes money on items that are not important. I am on a fixed income. How does the City think I can cope with the annual increase? |
| 200 | Traffic congestion in the downtown area. Can't get to Joseph Brant Hospital quickly. New street is congested and very slow. |
| 201 | Continued oversight of planned growth and development. |
| 202 | amount of high rise buildings being constructed, do we have the infrastructure to accommodate these units?? |
| 203 | Don't know |
| 204 | Tree removal & re-planting. The City is years behind. Downdown, trees are being removed & replaced with pavement. Unacceptable. Hire more staff! |
| 205 | Prioritize essentials from non-essentials, or, wants and what is needed. |
| 206 | Lack of affordable housing |

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| | |
|-----|---|
| 207 | Impact of the increased population on the roads and individuals driving due to a lack of cycling infrastructure. |
| 208 | Housing affordability |
| 209 | Ensuring that development pays for development, it is unfathomable with the growing tax base in intensification we are seeing increases above inflation. |
| 210 | keeping our roads moving through the city to ease traffic |
| 211 | Transit transit and transit. Stop vacuuming up leaves and fix our transit. |
| 212 | Green initiatives to do our part to control climate change. |
| 213 | Traffic and a need for better bike paths. |
| 214 | All of the above. It all wraps up to Burlington being such a great city. |
| 215 | Traffic congestion due to bike lanes. |
| 216 | Climate change |
| 217 | We need more green infrastructure and the capacity to maintain it properly |
| 218 | Attract and grow small businesses. Burlington becoming too high-rise oriented, especially in downtown. Apartments and condo all over but no grocery or amenities to walk to. Slowly becoming Oakville then it's a slide to being Mississauga |
| 219 | Improving our transportation network to be more sustainable (more sidewalks, transit, cycling); have the appropriate amount of staff needed to ensure that all programs are being run accordingly; remove leaf collection; affordable housing! |
| 220 | We need more/better dedicated cycling infrastructure. Protected bike lanes that are connected and well maintained!! |
| 221 | The survey choices on tax increases vs. service levels were incomplete, revealing city staff bias. There should be an option to find efficiencies. Senior staff don't provide the leadership to improve decision-making & processes - need to be less passive |
| 222 | Affordability and Climate Change |
| 223 | Fair and controlled development of our land. We have seen a substantial increase in development that has led to significant traffic congestion on all our routes--we now have rush hour which wasn't even a thing a few years ago! |
| 224 | Control development, maintain green spaces |
| 225 | More attention to climate change mitigation and adaptation efforts. In addition, a bylaw to make sure local businesses are also reducing their use of single use plastics. |
| 226 | road network. traffic. |
| 227 | Overcrowding and the consequences - too much traffic and roads -> pollution/climate change, too much building, not enough natural green space, not enough parks, too much noise pollution (traffic & lights) |
| 228 | Municipal Bylaw enforcement. |
| 229 | Cut back on all the nice to have initiatives and stick to the essential needs. |
| 230 | Active transportation will transform our city - we need to have safe alternatives to car traffic in part because we continue to get clogged down with every issue on QEW |
| 231 | Climate Change |
| 232 | Ensuring Burlington's transit network (roads, buses, bike lanes, side walks) can handle the intensification that is going to occur in the future. |
| 233 | Road surface quality |
| 234 | transport planning for through traffic (those utilising downtown burlington to bypass QEW traffic |
| 235 | Climate change... it will have an impact on everything |
| 236 | Climate change initiatives. Is there any way to stop or discourage all kinds of single-use items (and not just plastic ones)? |
| 237 | Climate change mitigation and adaptation efforts. |
| 238 | Climate change initiatives to help keep Burlington a great place to live in the face of potential climate events. |
| 239 | TRAFFIC VOLUMES, SPEEDING |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

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|-----|--|
| 240 | CUT TAXES Use tax dollars more efficiently. Maintenance of our pathways should be higher priority to spending tax dollars on rainbow crosswalks |
| 241 | Environmentally friendly buses |
| 242 | Burlington Transit. |
| 243 | Too much intensification. |
| 244 | Freedom of information, communication, honesty, and not govern research. |
| 245 | Infrastructure for transportation, especially mass transit. |
| 246 | climate emergency |
| 247 | Affordable seniors housing |
| 248 | How unaffordable it is to live here. |
| 249 | Climate change |
| 250 | More affordable apartments for the younger population |
| 251 | Housing Prices |
| 252 | municipal Infrastructure & cash reserves |
| 253 | Affordable housing and supporting residents who are having a tough time financially. I understand that housing is a Regional/Provincial responsibility but if we start to help locally all of us will be in better shape. Please recognize there is poverty here |
| 254 | parks for recreation and enjoyment and roads and safety for cars, pedestrians and cyclists |
| 255 | Continuing rising property taxes and spending on non essential issues. |
| 256 | Limiting the destruction of Brant St which is becoming a condo row. It may be too late. Both Oakville and Dundas have downtown main streets that are much more inviting than ours. |
| 257 | Post COVID recovery. Getting municipal employees back to work at pre pandemic levels. Completing backlog of service requests |
| 258 | Safer cycling and protection of green space and waterfront |
| 259 | Providing a wide variety of recreational/experiential activities for both seniors and youth that are affordable for all. |
| 260 | Reduce taxes and services. restrict funding to dept's to reduce waste and control costs |
| 261 | I think it is important for the City of Burlington to draft, and adopt, a Code of Ethics. My understanding is that councilors have never been able to agree on a Code of Ethics. |
| 262 | Implementing City Policies |
| 263 | Infrastructure renewal + more affordable housing |
| 264 | Housing. Rentals. Rental pricing. |
| 265 | Senior affordable housing. Updated long term care facilities |
| 266 | Road and sidewalk maintenance - traffic flow and increased usage is unsustainable |
| 267 | Stop the increased Development |
| 268 | Aging population. Encourage building smaller homes and intelligent design. |
| 269 | Multi-use green spaces, community gardens, outdoor programming, more gear to income family programming |
| 270 | Parks & trails. This year saw a huge increase in the use of parks. I wish they were better maintained on a weekly basis. |
| 271 | Planned growth. Commercial and industrial growth needs a plan that can respond quickly and effectively to opportunities (loss of IKEA head office was preventable and damaging for the city); jobs are important as is the contribution business and corpora |
| 272 | Private tree bylaws is very costly to people of fixed income, should a very old tree die. The bylaw should be assessed on a case by case situation |
| 273 | Too many high rise buildings in the core resulting in increased traffic issues and difficulty getting around |
| 274 | Growth in residential buildings - can we accommodate new or "move-up" residents in mid-rise rather than high-rise buildings? Perhaps more mid-rise with main floor retail. |
| 275 | Cost of living (housing) in Burlington. |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

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|-----|---|
| 276 | Not the greatest priority but we need an Arts Council. Every other city has one including our two sister cities. Most cities made arts councils in the 1980s. It's 2021 and we don't have one. It's like 40 years plus pass due. |
| 277 | You're doing an excellent job |
| 278 | Rental costs are VERY unaffordable for low to mid income singles or families. Waitlists for affordable housing upwards of 9 years. Awful |
| 279 | Accessibility |
| 280 | Climate change |
| 281 | We need to audit and look at city services and see if we are getting the best value. We need to look at the civil service and if we need that many employees and if we can reduce city owned buildings. Encourage working from home more. |
| 282 | the high cost of housing |
| 283 | addressing climate change and making Burlington environmentally friendly |
| 284 | Climate change |
| 285 | Increased traffic in residential areas being caused by present and future high-rise development. |
| 286 | Use of reserve funds should be used for stated purposes and not as a slush fund. |
| 287 | Preserving our downtown core, eliminate new mega story condo's downtown |
| 288 | Please learn to do more with less. Look at the expenses line by line and really try to reduce costs instead of increase taxes. I am sure that there can be many reductions in staff . |
| 289 | Affordable housing by a mile. |
| 290 | Need a leash free dog park in ward 2 |
| 291 | most important issue to me is the run away construction approved in the Burlington core |
| 292 | Climate change and loss of biodiversity. This includes extreme weather responses, parkland supporting native plants, bylaw enforcement. |
| 293 | Multi modal mobility (transit, pedestrian and bike infrastructure) |
| 294 | More efficient spending and/or finding efficiencies. 5 people at a job site with 1 person working feels like tax dollars are not being spent wisely. This is one example of many. |
| 295 | Limiting the number and height of high rises. |
| 296 | Climate change. This will require active transportation and public transit to tackle. |
| 297 | keeping high rises out of Burlington |
| 298 | If property taxes rise too much more We will have to see about selling our house. We are on a fixed income |
| 299 | Climate change: reduce emissions, use green energy sources, promote public ed. about litter (ends up in streams>lakes>ocean). Public campaign: pride in/care for our city. Promote green infrastructure & retrofits. Better management/educate downspout runoff |
| 300 | Traffic issues |
| 301 | There are many issues that come and go some important some not so important but the biggest most disruptive problem in Burlington is the never ending traffic mess on the Lakeshore between the QEW to east of Brant Street. This needs to be rectified. |
| 302 | Our garbage cans seem to be constantly overflowing. I am unable to support more than a 1% increase in property taxes due to income realities but I can't answer that I want a decrease in services. |
| 303 | Residential development leading to congestion. The city is becoming so busy I feel 'trapped' in my neighbourhood. Too much traffic. The downtown has become uninviting due to traffic and noise. |
| 304 | Continued Pandemic response including overcrowding in parks, managing city programs during this and handling restaurant traffic issues in a safe and healthy matter while everyone heads downtown |
| 305 | Maintaining the charm of Burlington - reduce big construction projects and climate change management |
| 306 | Re-evaluate Burlington Hydros effectiveness. They seem to be untouchable lately and non responsive to customer service. |
| 307 | Reconsideration of an unsustainable transit system |
| 308 | Continued improvements to parks, rec facilities and programs for seniors. |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

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| 309 | Tansley woods forest area that stretches between Mainway and UpperMiddle has become impacted by a massive increase in foot traffic during covid. Trees continue to fall into the creek in this area too. |
| 310 | Stop building permits for the multiple high rise ghettos in Aldershot |
| 311 | Continuing to hold fast on high rise development in the downtown core. We don't have the infrastructure to deal with the rate of (over) development that the developers are trying to ram down our throats. |
| 312 | Enhance parks with more trees, benches and areas of play for older children eg. 8 to 12 age range |
| 313 | Climate change |
| 314 | Put a freeze on all wage, pension and benefit programs for all COB employees for 2 yrs to control increases in taxation and mirror what is being offered to all sectors outside of municipal employment. |
| 315 | Improving traffic safety for all. Vehicular traffic is high due to the spreadout size of the community and services. Public transportation isn't the best or easiest to use, it's time consuming and not efficient. |
| 316 | Climate change and extension of improving ability to get around Burlington via bike - north to south and winter dome facilities/ |
| 317 | Destruction of Burlington's ambiance. No longer a livable city! |
| 318 | Bike lanes on all streets; sidewalk maintenance; tree pruning on residential streets |
| 319 | Addressing the growing transportation issues |
| 320 | Building and improving the city with sustainability and climate change in mind |
| 321 | The climate emergency |
| 322 | Restraint. People cannot afford another year of higher taxes. Specifically our Burlington city portion was higher than historical levels. Unacceptable. |
| 323 | No more sending on frivolous things like painted crosswalks, and maintaining streets, tec.... |
| 324 | Cycling infrastructure |
| 325 | Noise and traffic concerns on Brant street |
| 326 | I would like to see more investment in arts and culture. Our libraries are vital to the city and I'd like to see further investment in them to ensure they grow and expand their services |
| 327 | tree planting is important as well as renewing our roads. |
| 328 | Traffic safety. Fixing our infrastructure to be safer would make people feel more comfortable using other modes of transportation. Also community events during covid to help curb loneliness |
| 329 | Infrastructure - live in south Burlington and find inequities between our community (Nelson) and Orchard/Alton/Millcroft. For example, where are our free splash pads in the South? amenities have been removed from our parks that have been 'enhanced'. |
| 330 | Balance Budget; efficiency of Council & eliminate both Provincial & Federal partisanship of elected members of council |
| 331 | Rebuilding blair and landmark roads rather than ignoring them. |
| 332 | Climate change |
| 333 | Not increasing property taxes |
| 334 | Tree planting |
| 335 | Fixing the traffic issues all over the city! |
| 336 | reducing taxes |
| 337 | Municipal efforts to mitigate the climate crisis: EV charging, bike paths, electric buses, tree planting, indigenous planting, reduce grass/pesticides/lawn cutting, eliminate plastic bags and reduce all plastic use. |
| 338 | An issue facing our community is the government forcing people to wear masks that are useless and ineffective in indoor areas. |
| 339 | Our increases have exceeded inflation for too many years. How does Halton Region accomplish so much each with minimal or no annual increase. The Operating Budget is out of control. The Mayor and Council have failed us. |
| 340 | The impacts of Climate Change on our city--extreme weather, water quality, increase in predators like coyotes, the health of our tree canopy and the sustainability of our natural and manmade resources (new sources of fuels and electricity). |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

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| 341 | Improve traffic flow to keep up with growing population/densification |
| 342 | Improve service delivery... in terms of improving quality, having accountable performance measures on staff performance, and identification of what our property taxes pay for in terms of service improvements |
| 343 | Working towards better environmental protection, maintaining conservation and natural areas. And putting measures into place to ensure that we are protected and proactive Against extreme weather events. Oh [REDACTED] |
| 344 | Wise spending and ensuring that budget decisions are made with cost in mind. |
| 345 | Climate change |
| 346 | To help local businesses, recreation activities, and social gatherings carefully restart with the latest information from the health experts. |
| 347 | STOP building high rise buildings and multi family dwellings. The road infrastructure cannot handle the additional traffic. |
| 348 | Being property taxed out of my home |
| 349 | Clean air to breathe, too many days of bad air. |
| 350 | no increase in taxes, stop supporting special interest groups(i.e. rainbow crosswalks, etc) |
| 351 | No Increased Taxes |
| 352 | Maintaining Burlington's reputation as the Best City to live in Canada |
| 353 | Synchronize the d.... traffic lights. |
| 354 | It's difficult to pinpoint the greatest issue. However, it's easy to pinpoint the greatest waste of taxpayers funds for Rainbow Crosswalks. \$50K for 3 rainbows, which are not needed. The Mayor should pay for it from her own pocket. |
| 355 | Traffic flow |
| 356 | I am Native and as an indigenous woman, I am hoping that we could be given space for ceremony and education on our ways. Many people here in Burlington would like to learn more about our ways. I am about reconciliation. Thank you for listening! |
| 357 | In my neighbourhood, we have seen an increase in tree cutting due to various reasons. When the city plants a new tree, it is evident that bigger and more mature trees are put on a more picturesque street and, at times, on a road already lined with plenty |
| 358 | council has no concept and spends money to freely simply using taxpayers to forward their political agendas |
| 359 | Community education on and engagement with strategic social-ecological ecosystem restoration efforts, as part of Burlington's contribution to Canada's global commitments as described in question 10. |
| 360 | Stop the overdevelopment of the downtown core. |
| 361 | Provide housing to any homeless or insecure people in Burlington. Followed by aggressive climate change action (move from oil and make services and businesses greener). |
| 362 | Affordability |
| 363 | Recreation. Gyms. The city's reaction to covid has caused serious negative effects on physical and mental health |
| 364 | An increase in better walking paths and non vehicle ways to get around the city and neighborhoods |
| 365 | Tree loss |
| 366 | Increase pedestrian friendliness of our residential streets, e.g. increase 3 and 4 way stop sign street intersections, install raised pedestrian crosswalks, square off corners to slow traffic, increase bump outs to severely ration road space, install prot |
| 367 | Climate change and environment |
| 368 | Improve traffic flow. Synchronize lights even if that means one way streets. Fewer traffic calming devices. If the main roads moved more effectively, cars wouldn't go onto residential streets. Grid bus routes. |
| 369 | Upgrading combined storm sewers |
| 370 | Tax increases |
| 371 | Maintaining infrastructure |
| 372 | Affordable rental housing. |
| 373 | environment |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

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| 374 | Ensuring we continue to have a liveable community ready for the future |
| 375 | Traffic flow, traffic congestion, handicap parking especially at parks. |
| 376 | Climate change |
| 377 | Reducing staffing levels. The pandemic has shown the city can manage with less staff. Labour/benefits is a huge expense. Residents are used to online service. Protecting positions during the pandemic was a waste of taxpayer \$ as CERB was available to them |
| 378 | Decreasing heights and quantities of high rise buildings in the downtown areas. |
| 379 | Sustainable growth and traffic in the core |
| 380 | Why are we painting paths multi colours not necessary especially now with the state of affairs. Cost to do this and maintain? |
| 381 | Developers are not paying their fair share to the community, Which falls on the backs of residents of Burlington more has to be done to ensure developers contribute to the impacts of increased density |
| 382 | Property taxes way too high. Should not be higher than Toronto. |
| 383 | Climate change |
| 384 | Population should not exceed the road network capacity. We are already at unacceptable levels. |
| 385 | Climate change initiatives: continuous bike path along Lakeshore Road! More and better maintained street trees! Permeable pavement in City-owned parking lots! Harsher penalties for polluting activities like idling and dumping! |
| 386 | Stop removing side walk like at Green Meadow Drive and Heather Hills, North Corner. |
| 387 | 1) Lead growth around Aldershot Stn so it is a desirable village not a commuter town by using funds to create a marketplace/village square 2) Expand & connect parks with trails 3) Bike underpass South of Plains Rd on QEW to connect Aldershot to downtown |
| 388 | Brant street has become very noisy and the traffic congestion is getting worse |
| 389 | Prioritize infrastructure based on needs. Eliminate any further expenditure for traffic calming such as speed bumps or signs mounted into the pavement. Studies show that these are completely ineffective. Use evidence instead of emotion. |
| 390 | climate change prepatation/mitigation |
| 391 | CLIMATE CONTROL |
| 392 | climate change |
| 393 | Give seniors a tax break because we don't use all of them |
| 394 | The climate crisis |
| 395 | Maintaining Millcroft golf course as it is. |
| 396 | Pot holes, infrequent bus routes such Plains Rd going to Aldershot GO station and back |
| 397 | property tax increases |
| 398 | Control of future development |
| 399 | stop wasting money on painting crosswalks for one group, it discriminants all other groups that in the city.. |
| 400 | Reducing the planning and bureacratic costs that new and established neighbourhoods face from ever increasing and unnecessary oversite fom all levels of government. Planning for control's sake only, therefore cost. |
| 401 | climate change funding and ev charging facilities |
| 402 | Stop spending money and time on unnecessary items such as Rainbow Crosswalks and Benches. Stop all of the highrise buildings and Condos being built in downtown Burlington. |
| 403 | Minimize the tax increase. Keep the same if possible |
| 404 | Climate change |
| 405 | I want to see Burlington stay a family oriented community, there is lots to see and do and I would like it to stay that way, my four children were brought up here. |
| 406 | Mid range cost senior housing |
| 407 | The most important issue is health care but that's not a city responsibility directly. Other than that, city infrastructure is most important. |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

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| 408 | The rate of increase in City salaries and benefits needs to be reduced and better managed. |
| 409 | Invasive species control |
| 410 | Car dependency is still the biggest burden on the city's finances and city gridlocked if same % of travel is by car. CO2 emissions from cars is a primary cause of climate emergency. Redirect funding from autos to cycling & transit with utmost urgency. |
| 411 | When we get federal \$ for climate-friendly infrastructure, we spend it on things already budgeted for (downtown path, more conventional buses, etc.) We don't add more city funding into climate-friendly initiatives, so it ends up going to BAU. |
| 412 | Through traffic on new st. Too many people use new street to avoid 403 hwy. need smart traffic light system to maintain traffic flow |
| 413 | If we want to encourage young families and young businesses, we need to continue to provide the parks and recreational programs that they need! |
| 414 | 1) Zero based budget 2) Housing - get out of the way |
| 415 | Synchronization of traffic lights |
| 416 | Addressing impact of covid on kids |
| 417 | Housing |
| 418 | Implementing strategies to address the climate crisis |
| 419 | Traffic overload on major arteries. Turn Maple Ave to Brant Street back to 2lanes both ways. If there is an issue on the Shyway Bridge or the highways the downtown area can't accommodate the traffic flow and any emergency service are delayed. |
| 420 | City has fewer swimming pools than 30 years ago, and hasn't added an indoor pool since Tansley in the 1990s when our population was much smaller. |
| 421 | Traffic, traffic control |
| 422 | Over development in north Burlington. Traffic and congestion during rush hour is terrible. |
| 423 | Lack of cycling infrastructure. Unable to safely get around the city in safe designated bike lanes. |
| 424 | Infrastructure - mainly roads and traffic congestion. Sync the lights. |
| 425 | volume of traffic and speed! |
| 426 | Increase diversity within organization. Those who sit on police board, please demand an increase in diversity and in women at senior ranks. |
| 427 | Put a freeze on all wage, pension and benefit programs for all COB employees for 2 yrs to control increases in taxation and mirror what is being offered to all sectors outside of municipal employment. |
| 428 | too much current growth for the road system. |
| 429 | Addressing climate change is my no. 1 issue, but I despair at the continuing building of megahomes - when we will ban them?, especially the practice of demolishing perfectly good homes (waste or what!!) in order to build them. |
| 430 | Move bikes off the sidewalks and have them follow traffic rules |
| 431 | Climate change/environmental care (and if I can pick two - affordable & accessible housing) |
| 432 | High rise development. Low income housing |
| 433 | Expanding road resurfacing program, improving cycling infrastructure and planing a more walkable and urbanly dense city with less sprawl |
| 434 | Decreased building of high rises - go with mid to low rises with increased green spaces - there are communities around the world that are successful |
| 435 | Accessibility |
| 436 | Brant street has become very noisy and the traffic congestion is getting worse |
| 437 | I don't currently feel there is an issue of concern. |
| 438 | No more high rises please |
| 439 | Infrastructure renewal to replace closed/abandoned commercial buildings and lots with new commercial or residential on Plains Rd |
| 440 | Ensure there isn't any houses/ infrastructure built north of Dundas street. |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2022 budget?

| | |
|-----|---|
| 441 | Climate resiliency- infrastructure investment & renewal, w/ a focus on green infrastructure. Particularly, flooding & erosion hazards as our ravines are in a dire state. Increase tree canopy in the urban area and increase maintenance for EXISTING trees. |
| 442 | Road surface repairs/resurfacing - currently many main roads are an embarrassment. Cycling infrastructure is poor, lagging behind many other progressive cities. We are missing the opportunity presented by the current boost in cycling popularity. |
| 443 | Traffic |
| 444 | Maintaining roads and infrastructure |
| 445 | Broadband internet in rural areas |
| 446 | Repave roads rather than keep patching them. |
| 447 | Keeping the sidewalks clear of snow in the winter for us Seniors, we don't all drive. |
| 448 | Senior services |
| 449 | We need to improve cycling infrastructure in busy roads similar Brant St and Fairview St |
| 450 | Prioritizing climate change initiatives |
| 451 | Climate change |
| 452 | Climate change |
| 453 | Taking care of the environment. It should be a priority to help our planet's health. |
| 454 | climate issues |
| 455 | Lack of transportation |
| 456 | Protect the downtown, because there are too many high rise buildings taking away from our downtown's charm. |
| 457 | Climate Change |
| 458 | I feel like emergency services are one of the most crucial things to consider in the budget. This is due to the fact that the safety of Burlington's citizens is the number one priority. |
| 459 | Gentrification, the rise of housing prices and homelessness. The city needs to start investing more money into getting people out of poverty |
| 460 | Pollution, trash and littering |
| 461 | I know the greatest threat against my community is garbage. Recycling has become nonexistent, and garbage cans are constantly overflowing. I rarely see public recycling bins, forcing us to throw our recyclable materials into the overflowing trash. |
| 462 | Construction in busy areas, development in this city is important but it also gets in the way of schools, people, and the citizens of Burlington trying to find their way around. This issue needs more attention towards it in the cleanliness aspect of it. |

Question 9:

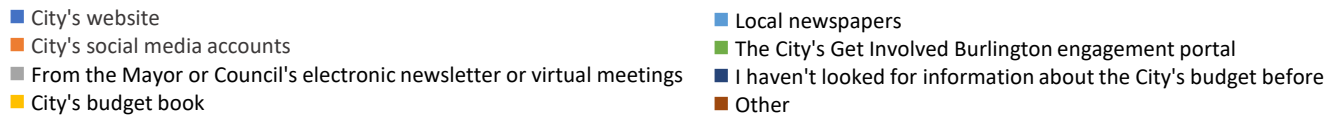
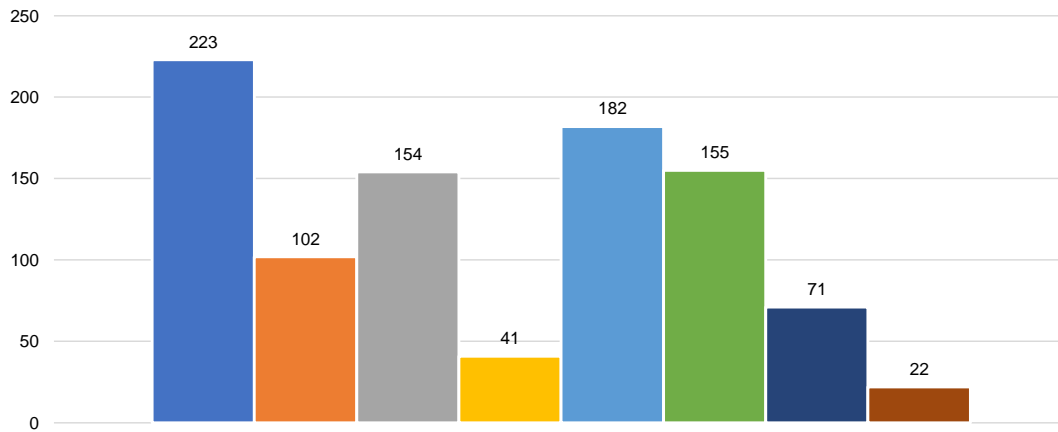
Where do you go to receive information about the City's budget?

| | |
|---|------------|
| City's website | 223 |
| City's social media accounts | 102 |
| From the Mayor or Council's electronic newsletter or virtual meetings | 154 |
| City's budget book | 41 |
| Local newspapers | 182 |
| The City's Get Involved Burlington engagement portal | 155 |
| I haven't looked for information about the City's budget before | 71 |
| Other | 22 |
| Total | 950 |

Note:

6 participants did not answer this question

Participants were able to select more than one option



Question 10:

Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2022 budget?

| | |
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| 1 | I love the rainbow crosswalks but I'm not sure we need more than one or two in order to show support. I agree with the councillors who said that money for 6 could have been spent elsewhere. |
| 2 | The high density plan to build high rise buildings in north Burlington that will ruin the landscape. |
| 3 | Rents need to come down and need to be controlled. It has become unreasonable and is becoming unlivable. |
| 4 | Overcrowding |
| 5 | I know we have some large-scale projects related to the climate emergency. Cars are a huge problem and Burlington needs to do more. We have to make big changes to reduce parking, increase transit use and safe cycling & walking infrastructure. Our spending should reflect a city that takes action to reduce car trips, which will result in a greener city, and healthier residents. We should be spending more to protect the most vulnerable road users and making it easier for them to get around. Those who have the luxury of being able to drive everywhere experience a very different city than those who have to walk/cycle/take transit. I'd love to see some more projects happening in 2022 that can support more active transportation (more bike lanes, more transit upgrades, bike share, wider sidewalks, less parking, etc.) |
| 6 | Do not forget about the parts of the city that are North of the QEW |
| 7 | Keep a tight budget and do not spend on things like rainbow crosswalks etc! |
| 8 | The community services are geared towards the elderly or the young (for example learning a language) |
| 9 | The beach! It is a most incredible asset and much of it is sadly in need of attention. The washroom facility is great but the ongoing maintenance of the actual beach, adjacent pathways and green buffer areas are neglected. |
| 10 | The parks and recreation needs more attention |
| 11 | Decrease property taxes |
| 12 | We do have homeless human beings in our city. It is time to provide them with support. "NIMBY" is no longer acceptable. Shame on us! |
| 13 | Find creative ways to help residents get out and get active. The mental health benefits of regular physical activity are profound. More can be done to help residents leverage COB facilities and programs. This starts with identifying barriers to participation and finding creative ways to overcome them. The more residents engage the happier they will be. |
| 14 | Look at transferring Fire service to the Regional level with other emergency services. Look at staffing levels for the City - it seems the City is running exceptionally lean with an increase in employees leaving for retirements and other opportunities. This will put a strain on existing staff and may result in additional turnover. It's time to get in line with other local cities and towns for tax levels. We can't expect to meet the many demands of residents with skeleton staff and low tax increases. Or do a better job of educating people where their tax dollar goes. |
| 15 | The City's Building Department (building permits etc) needs to be much more responsive, timely, customer friendly. Still has " carry over " previous City Administration bureaucratic tendency's , all players need to align to the new Administration's " Customer Focus " |
| 16 | I don't think that the City should be charging for parking for outdoor amenities such as the beachfront. Outdoor amenities should remain free. We shouldn't be charging to access nature. We need to ensure that there are free and affordable services for those who can't afford it. Seniors, low income families, etc need to be able to access essential services. |
| 17 | Love the matching of funds for community initiative. Plant more trees, My lungs will thank you Improve bike lanes markings in outlying areas not just the core Love the bike lanes up Guelph line and Appleby. Finally feel safe riding north of Dundas without being in traffic. Love Marianne. Keep up the good work |

Question 10:

Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2022 budget?

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|----|---|
| 18 | Improve public parks. The most newly revamped have become a complete joke. The equipment, for most, not suitable for anyone over the age of 5 years old. Yet another reason to lower public servant salaries or formally dismiss them altogether. |
| 19 | I am concerned that as property values have skyrocketed that seniors' property taxes will be affected. As retirees living on a reduced / fixed income, our budgets are already being affected negatively as inflation increases. |
| 20 | Continue to plan and attract smart growth to the city. What role can and should underused land in rural Burlington play in adding more desirable low density housing? |
| 21 | None |
| 22 | Stop virtue signalling with rainbow crosswalks and climate emergency items . |
| 23 | It's time (in fact it was a long time ago) to engage in zero-based budgeting. Currently city managers do little more than "last year's number +++"--not in the interests of taxpayers. |
| 24 | Just to spend tax payers money wisely, especially in the last 14 months people have either been over worked or not working at all so to spend our hard earned foolishly would be a crime. |
| 25 | Keep it to the rate of inflation for once. Stop the 4% per year hikes. |
| 26 | Budget increase should be frozen at 0% period. |
| 27 | Support transit by increasing service levels, frequency; increase cyclist safety and cycling infrastructure that is safe all year round |
| 28 | Get rid of leaf pick up. It was reduced last year, so continue and cut it altogether. Home owners then have an obligation not to pile it on the road as they continue still after there pick up and pretend they didn't know it had already happened. Then everyone else has to pick up that homeowners leaves as they are too lazy. Great volunteer for high schoolers to rake and pick up for hours for graduation. |
| 29 | this council must be more fiscally responsible |
| 30 | Reopening the skating rink at Bronte Creek Conservation Day Park would once again give families an opportunity the enjoyment of getting outside, even in the winter. Along with vaccinations, this fun winter sport will get more people outdoors, helping to decrease the number of Covid illnesses and even deaths. |
| 31 | A social justice agenda is not working. You may get kudos from small, vocal groups but the masses don't agree. Our budget and overall decisions should not be dictated by small, activist groups |
| 32 | Stop using new and future development funds as a source of revenue Start controlling the out of control high rise approvals when our current infrastructure is not able to sustain the increasing volumes. |
| 33 | Keep spending under control and review assets on operational feasibility. If it is not working sell it. |
| 34 | Cut the waste! Focus on what the City needs. |
| 35 | No |
| 36 | reduce taxes |
| 37 | PLEASE STOP SPENDING SO MUCH. Cut services if required. I'm sure staff could be cut in significant numbers. Payroll spending is too high. |
| 38 | Before there are tax increases. Mayor and Councillors allowance and salaries should be examined. No increases |
| 39 | Massively increase development fees for condominiums, apartments and other high and medium density projects.. Growth should be offsetting tax increases for the next decade. |
| 40 | Don't spend money on bike lanes that don't get ROI. Find the balance between liveability and development. |
| 41 | Be fiscally conservative and socially liberal! |

Question 10:

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| | Balance the budget. We have great city. We don't need to do more. We don't need more services. Become excellent at delivering what we have. |
| 42 | New initiatives should be focused on bring more taxpayers into the community to leverage the infrastructure we have already built up. More residents. More businesses. In a post pandemic world we have a golden opportunity to grow both. More taxpayers is how we should be funding any "rainy day" funds through budget surpluses. |
| 43 | Do not charge home owners additional taxes if roadwork or sidewalk work is being done on their street. Existing property taxes should cover those costs. |
| 44 | Yes, increase spending on transit for those who are in the working class to be able to get to work. Don't worry so much about roads - I find we can get around just fine with a few potholes. |
| 45 | Do not spend or budget any amount above inflation. |
| 46 | Stop raising my taxes. I am retired and can barely afford them as it is. And stop wasting money painting crosswalks. |
| 47 | NO |
| 48 | Eliminate rainbow crossings. What a waste of money. |
| 49 | 1 - more, smaller leash free areas for dogs. We live in the Francis Road area and having a leash free area along the Francis road bike way would be invaluable. Plenty of green space to do so! 2 - more civic garden plots 3 - naturalized areas that support essential pollinators that are out of an area of risk for aerial spraying 4 - dog poop stations with bags and special garbage cans. Many cities do this! 5 - Public art projects |
| 50 | I think that in order to maintain the level of service we have while keeping taxes low, we need to cut back spending on expensive public art pieces etc. |
| 51 | Development of more bike lanes and multi use trails |
| 52 | stop investing in projects such as painting rainbow crosswalks. We need to invest this money in so many other important areas such as traffic flow |
| 53 | Burlington is the best city to live in. There is a discrepancy in income levels and property values. Think the environment and global warming first before all decisions are made. Change must be easy for individuals to help combat GW. Permeable driveways for rain absorption, solar or green roofs on all public buildings, monarch awards to encourage planting native plants and get rid of lawns. Mandatory reading DRAW DOWN. to be educated in all environmental initiatives that can help our world. Incentives for property owners to do any and all these things. Why is it ok for homes to rip up ground and put in double the driveways. Increasing run off and storm drain capacity. Sorry for the rambling. But all initiatives start with you. |
| 54 | It appears that there are departments in the city that are understaffed, for example the Planning Department. Staffing levels must be increased to a appropriate level so that work can be done in a reasonable time-frame without missed deadlines resulting in additional pressures from the development community on staff. |
| 55 | make it easy for residents to see where funds are spent compared to previous year |
| 56 | The Region does a fantastic job with their services and manages budgets to be within inflation. I cannot understand why the City does not due the same! |
| 57 | Stop spending on frivolous arts and get down to making city work for its citizens. Like how hard is it to coordinate traffic lights on main streets? |
| 58 | Stop growing yourself |
| 59 | How about not refurbishing City Hall? It's ridiculous considering the losses from the pandemic. |
| 60 | Please begin construction on the new children's park for Driftwood park near Autumn Hill Cres. More tree planting with volunteers and wildlife control. |
| 61 | Stop all growth in the downtown area for 5 years i.e. a moratorium on growth. |
| 62 | New housing should consider the old architecture and the vote of citizens |

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| 63 | At Marley court and area from king road to Francis road you intend to displace hundreds to build massively. I'm wondering what you intend to do about traffic in the area. I can wait up to 5 minutes to pull into my driveway now blocking traffic from plains road. Gridlock and we're still in a pandemic! |
| 64 | This survey is set up in a misleading way to encourage tax increases. It is imperative that we don't raise city taxes. The city is recovering from economic hardships and that takes precedent over costly and showy frills. Our parks are beautiful, our buildings are standing let's put the citizens first for a change. Buildings and roads shouldn't be the same question. |
| 65 | Events |
| 66 | Continue to plant trees, create bike lanes and enhance public transit (especially to GO stations). Thanks for your work and service. |
| 67 | Mental health clinics |
| 68 | Wise use of our tax dollars. Things like rainbow crosswalks are a waste when we have more important things to deal with. |
| 69 | I have grave concerns seeing tall buildings/condos (adding to our tax base?), with underground parking. They're so unsightly, short sighted solution, will cause problems in the long term, traffic and human congestion in the short term. As the provincial government tries to interfere with our planning process, we should sue them and strive to protect our rights and let our City do their jobs as we elected them to do and as they see fit! Thanks to our exceptional municipal Mayor, government and city staff - for their respect and commitment. Er, this could be a part of our budgetary process. |
| 70 | Enforce our current by-laws or we elect someone who will. Fix duplexing before we become Hamilton east. |
| 71 | move forward respecting \$\$\$ and programmes |
| 72 | Yard waste collection in north area of Kilbride |
| 73 | Speef up tree replacements |
| 74 | Leaves to be picked up as promised! |
| 75 | If we have to have these tall buildings is there any way the city can mandate that there must be landscaping to soften the impact at ground level? |
| 76 | Keep it simple. Consider what the cost of something is. Ask if it is something that is absolutely essential. Is it a gotta have because it sounds good. Is it for the majority of the residents or a select few. |
| 77 | I have been delighted to see a number of new trees planted on city property. Please continue to fund this effort which adds so much to the health and enjoyment of our city. |
| 78 | Snow removal from side streets. |
| 79 | Better bus service/schedules |
| 80 | Please do not cut library budgets - the library is such a wonderful and precious resource and we should continue to invest in free education-related initiatives in all forms. Thank you. |
| 81 | Please examine the effects of zoning on increased property taxes and affordable housing. |
| 82 | Less focus on art installations and more focus on infrastructure and keeping taxes low |
| 83 | recognise our aging demographic, plan for a new seniors centre, immediately, not 5-10 years down the road. The existing centre is wonderful but cannot accommodate all the seniors who wish to use it. yes, there are seniors'programmes at other centres, but having a second centre would be better for so many people. Start a campaign, get fund raisers on board (seniors have all kinds of skills) and get moving. If Burlington really is the best community in Canada to raise a family, think of the seniors who are part of the family and get going on a new Seniors' centre! |
| 84 | The City should bear in mind that many senior residents enjoy only a modest increase in incomes that is tied to the CPI each year, then the City should control the increase in its expenditures to the same modest CPI rise. We live within a strict budget, so too should the City. |
| 85 | Car muffler and motorcycle noise has really increased in recent years. More noise enforcement is needed. |
| 86 | Support net metering for solar initiatives. |

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| | <p>Increase in affordable housing. I'm from here and can't afford to live here. While this may be a Halton issue, the city needs to take ownership of its territorial responsibility. I tell people its a nice place to be from, but not to stay. I understand pay parking needs, but its literally everywhere. More free temp parking(1hr or multi hour off peak times).</p> |
| 87 | <p>Introduce a bike share program like in Hamilton.</p> <p>More bike paths off road, and safer bike paths on mains. Or remove sidewalk riding bans like downtown. We have hyper accessible FAST roads here. Riding in a narrow poorly marker Bike Lane is just UNSAFE in this city. The development of a Disc Golf Course at Kerns Cliff Park. This is a fast growing, affordable recreation sport, that is HIGHLY accessible for most, affordable, and cheap to implement. Well worth the investment. I know of discussions to build one there, and would be a great addition.</p> |
| 88 | Require vaccination shots from everyone |
| 89 | No |
| 90 | Lower property taxes! |
| 91 | The requirement to replace trees when one cuts one down is a good thing BUT the process is cumbersome and excessive at times and it does not take into consideration trees previously planted by the tax payer ,,,, |
| 92 | Question #5 asks of the importance of setting aside funds for potential future emergencies like the pandemic. |
| 93 | What was the financial impact to the city services? I would expect some type of recommendation based on the 2020/2021 experience and lessons learned. |
| 94 | Rezoning issues without total consideration of affects, such as, allowing a multistory building to replace single story plaza on 1600 Kerns. Also size of project on Brant. We have seen what happens when housing is jammed in with minimal parking and lawns. It might look good on paper but creates a negative impact on owners and the community. |
| 95 | N/a |
| 96 | Close the downtown core and make it pedestrian only. This will make it a safer and more desirable place to visit. |
| 97 | Promote a healthy society who walks, rides, takes transit...I know you make a lot from autos but consider checking places like Discovery Bay Hong Kong where autos are forbidden but multimillion dollar homes and residence live in clean conditions and are healthy, happy and prosperous...Be BOLD try something NEW make Burlington the envy of the continent! |
| 98 | Make sure the services you provide are cost effective. Keep salaries and benefits of city workers aligned to what the average Canadian worker receives. |
| 99 | Could save funds reducing residential snow clearing from sidewalks in front of homes, apartment buildings. This should be the responsibility of owners of the residence as in other communities. The current practice of plowing all sidewalks has not improved safety for those individuals walking nor does it promote responsible upkeep by the home owner. |
| 100 | More/better bike lanes |
| 101 | We need more police officers for the size of Halton especially as we are adding so many more people. |
| 102 | Less money allocated to signs....too many that are simply not necessary. People do not need a sign for many situations, they use their heads. Situated on a lake is a major bonus and attraction for any City. More has to been done to protect it from high rise condos, and make it far more accessible to the public. |
| 103 | Please increase the number of bike lanes across the city in the budget. This city should be an example in creating a dedicated bike friendly network infrastructure for all residents, especially, the youth. |
| 104 | Get rid of Fluoride in water supply. |
| 105 | May I suggest that you look at Oakville trail system, in both existing communities and in the development of new communities. Burlington has done a terrible job in this regard, fencing off green spaces that could have trails. |

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| 105 | Stop with the installation of art sculptures in the city, plant actual trees everywhere and be mindful of how you spend our money. |
| 106 | Incorporating SMALL water features at local parks that can be accessed by local families during hot weather. Instead of packing everyone into the larger ones. |
| 107 | Coming out of a pandemic is not the time to increase taxes. Too many people out of work. |
| 108 | Reduce Taxes. |
| 109 | The building codes to reduce the frequency and severity of building structure fires has improved exponentially, but our fire department budgets have continually risen. I would hope that a thorough review of actual fire responses is taken to reflect the new actions and budgets to meet the current requirements. |
| 110 | Access to housing for youth directly impacts local business being able to have access to a labour pool which in turn enhances the community. Access to housing for seniors recognizes their contribution to Burlington's success as a city. |
| 111 | none |
| 112 | No |
| 113 | I would like to see more tree planting. Please plant trees at Sioux Lookout in front of the car parking. It is always busy and popular but way too hot in sunny weather! |
| 114 | No |
| 115 | Continue with the funds for neighbourhood events. |
| 116 | Bike lanes on all streets, or some other method (bylaw?) to ensure that pedestrians can safely use sidewalks without being forced off the walkways. I requested assistance with this many years ago, and see no improvement in how bicyclists share public space (they don't). |
| 117 | Active transportation. |
| 118 | Reduce arts and related things. We are struggling in Burlington as homeowners as some of us are unable to work. |
| 119 | Balance the improvement through the entire city. During the last year and a half, the deterioration is significant. The public service is absent. |
| 120 | Future pandemic preparedness. |
| 121 | Cut unnecessary services. User pay for anything recreational. |
| 122 | Consider repealing the tree bylaw. |
| 123 | I would like to see additional seniors programming/fitness classes at Tansley woods or other northern facility. |
| 124 | Who is responsible? Is this covered in the Halton region accounts? |
| 125 | Don't waste money on things like rainbow painted intersections |
| 126 | Infrastructure |
| 127 | Please look at turning vacant lots into low rise condos, taxing second homes at higher rates, banning foreign residential property ownership, and banning corporate ownership of residential properties |
| 128 | I live north of Dundas Street. It is faster for me to go to Waterdown than downtown Burlington due to the number of stoplights. There are times when I need to go south of the QEW and every light is red on my way south. I am also able to ride my bike to Waterdown. There is not a good bike lane to go north up the escarpment. |
| 129 | Figure out a way to cap the increase no greater than 2%. |
| 130 | looking at the programs the city runs and how could they be given to other agencies within the community to cut down on expenses |
| 131 | Why is the city still paying to vacuum up people's leaves when it costs money and most other cities have stopped such services decades ago? |
| 132 | Greenify the city, install high efficiency lighting in city run facilities/parks/etc. |
| 133 | I'd like to see more public education on waste/recycling. |
| 134 | The lack of future planning for green infrastructure. |

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| 135 | <p>Burlington, like most North American cities, is too car centric. We need more bike lanes and walk paths, away from fast moving cars and congestion. I would suggest increased focus reducing access in downtown to cars; replace with public transit, cycling and walking, and route traffic away. Although there is a lot of good work being done in the existing strategies, the isolated parts need to be linked sooner rather than later, to have an interior artery joining the trails and mixed use protected paths without having to white knuckle between "safe" isolated areas.</p> <p>And more oversight on building permits! Builders are adept in finding ways to game the process to add more floors and use more space without delivering in good faith any green space or retail expectations for a permit, a large number will only, grudgingly, deliver the bare minimum, so raise the minimum!</p> |
| 136 | I believe that rationalizing what the city's obligations are to provide appropriate services, and fun those accordingly. Given Burlington's low tax rate in relation to it's peers, it could use a hike to ensure security and stability into the future - or increase the areas in zoning to provide more residents and businesses to share the tax burden. |
| 137 | No |
| 138 | Traffic congestion |
| 139 | Just because the city is not responsible for collecting waste or recycling, doesn't mean it shouldn't try to encourage residents to reduce their consumption of this materials. In this sense, the city should also take a more active role in the type of resources it has in its facilities, like local stores, vending machines, buildings, etc. |
| 140 | I think that there needs to be more green space including natural areas which encourage native flora and fauna and pollinators and trees which help with shade ->decreasing temperature and combat climate change and more parks. |
| 141 | Consider putting more resources into expanding this website, GetInvolvedBurlington.ca, and seeking (all) feedback through it, as I consider this website an important tool for gathering legitimate feedback from Burlington Citizens, who are required to register & login for feedback; the website could go further on verifying residency to improve legitimacy. All major projects (e.g., community centre renovations) should seek feedback on this website. For example, I found the renovations to Angela Coughlan Pool very surprising and feel that there was inadequate advance notice for feedback. |
| 142 | We are coming out of a year and half pandemic. The City needs to keep the tax increases as low as possible so that those in the private sector have a chance to recover. Some of the nice to haves need to be held back until the economy and those that work in the private sector have a chance to recover. |
| 143 | Build safe infrastructure across the QEW for Powely who don't have personal vehicles |
| 144 | Parks and trails can really improve the quality of life for residents and should not be neglected. |
| 145 | I would have worded the questions differently. For example, I would have separated questions about sidewalks and bike lanes from roads; sidewalk snow clearing vs. road clearing, etc. as I would have ranked sidewalks and bike lanes higher than roads. |
| 146 | Support by-laws for tiny homes. |
| 147 | Keeping a balance between reasonable taxes and maintaining services/increasing services is key. Small increases are fine, but many middle-income families cannot afford large hikes. |
| 148 | Stop the leaf clean up. Stop cleaning the sidewalk of snow in residential neighborhoods. Wage freeze for all city staff. |
| 149 | <p>Higher priority to maintenance of pathways ie. Grass cutting</p> <p>More landscaping on pathways ie shrubbery and gardens</p> <p>More enforcement of noise by laws ie fireworks at 12 am disturbing sleep</p> |
| 150 | Would the city consider owning it's own fiber optic internet service as an eventual source of revenue and a means to provide low cost high speed internet to residents? |

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| 151 | We need better transit so that all essential workers can get to and from their jobs, especially PSW's (Personal Support Workers) |
| 152 | North Aldershot. |
| 153 | The Burlington Public Library has been a great support for our community throughout the pandemic and we should continue to be a priority for the future. |
| 154 | More trees, greenery and flowers to make the city more beautiful to live in, since we live next to █████ Hamilton |
| 155 | I do not believe the City needs to be so involved with social services. This should be a regional, provincial or federal matter. |
| 156 | Within all of these parameters please find a way to help our most vulnerable. It will take some outside of the box thinking but let's start to help our neighbours in need. |
| 157 | As mentioned really examine core essential services for spending priority. As a senior on a fixed income every time you raise taxes our income goes down. It would be interesting to see our property tax increases over the past decade compared to Oakville. |
| 158 | Limiting the destruction of downtown Brant Street. It may be too late, Both Oakville and Dundas provide much more pedestrian friendly and attractive downtowns. We are becoming a condo row with no appeal and reason to attract pedestrians. You cannot shop on Brant St...not even a true bakery or butcher. There is so little outdoor space for sitting and play for children (green space). Everything is focused on Spencer Park which is lovely but so too should Brant St be inviting and Welcoming. It is not. |
| 159 | Ensuring backlog in requests such as tree planting be completed. |
| 160 | Would like weekly garbage and yard waste collection again. Who is responsible for it? If it is the region, don't Burlington representatives sit on the regional council? |
| 161 | dept's seem to think there is unlimited funds available. Money spent is not spent on the best value or lowest cost provider(s) |
| 162 | The placement of existing power lines should be reviewed. Is there a possibility that high voltage power lines can be buried underground (i.e. the ones along the shoreline)? Parking at hospitals should be subsidized. When people in crisis go to a hospital, the last thing that they need to worry about is paying for parking. As well, parking fees should not be charged for cars parking along the lake. Paying for parking is just nickel and diming. How can you pay for parking if you don't have a phone? |
| 163 | Schools, Health care & Social housing |
| 164 | No |
| 165 | Social housing for increasing and encouraging new immigrants to settle here. |
| 166 | more playgrounds, way more benches and put in pairs (why only single benches on the bike trail?) |
| 167 | Seniors in this community like to walk but need benches periodically to rest. Oakville is very Senior friendly but Burlington has a ways to go in this regard. Please remember us, too. |
| 168 | Balanced budget, including the planned reserve for future emergency requirements. Taking money out of reserves to meet an election promise for tax increases isn't responsible budgeting. |
| 169 | As you think about recreation, please increase the "dry land" exercise programs. Burlington's program seems to strongly favour swimming. Compared to Oakville, roughly the same size, Burlington lacks both facilities and instructions for everything except swimming and hockey. The southeast portion of the city is especially underserved. Same goes for libraries; the New-Appleby branch is nowhere near the equal of the newer branches in other areas. Hope the plans for the Bateman school transformation can address some of this, and sooner than later. |
| 170 | I think that climate change will have an increasing impact on everyone, so we should keep this in mind when planning new structures, sewers, etc. I also believe that, having gone through this pandemic, we should be prepared should we experience anything like this again. |

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| 171 | The city needs more affordable housing options. You need to get creative with grants & increasing the number of affordable units in large condos. The cheapest place to buy in Burlington that's a house is \$700,000 and it's a dump / gut job. Condos start at \$400,000. The vast majority of people under 40 can't afford to buy a house here and Burlington is already an older city with over 15% of its residents over 65 years old. You need to engage & support younger demographics to keep the city going or they will go else where. |
| 172 | More money for libraries! |
| 173 | More info regarding lakeshore renewal project |
| 174 | Continue park improvements. Our green space is being taken over, cherish what we have. Grocery store in Aldershot between RBG and Fortinos there's nothing. Fortinos is not an affordable option for everyone. Run social free seasonal exercise programs again. |
| 175 | Please consider accessibility in the downtown between Maple and past Brant (especially in winter.) Please increase accessible pathways in nature (like the The Waterdown North Wetland Trails) |
| 176 | I find it frustrating that you lump road services with bicycling/walking and infrastructure funding with everything between roads and parks. By-law enforcement in this city is a joke. (try working on Sundays) Much confusion on private tree by-law. The City is spending way too much capital money on revitalizing playground equipment. What's wrong with the existing equipment. |
| 177 | A review and audit needs to be done. I would like to see more tree planting at parks and roadways. We need to work on reducing spending. |
| 178 | I would consider reducing sidewalk plowing unless it can be done quicker. |
| 179 | Growing (keeping) Community spirit...a sense of who we are |
| 180 | Just try to cut costs |
| 181 | More trees please! |
| 182 | Stop the harassment of dog owners by the animal control officers. At least one individual is overstepping their bounds |
| 183 | Leash free parks for dogs that have water access or water services. |
| 184 | Please put more effort into supporting and protecting native trees. These are essential for both climate change mitigation and biodiversity loss (non-natives do not contribute to biodiversity and some, like Norway maples, actually reduce it). |
| 185 | Continue to find efficiencies in the budget so more can be done to maintain or improve necessary and important services. |
| 186 | Consider opening zoning to allow for more mixed use areas. Invest in active transit as it has positive effects on people, the environment, road safety, and the economy. |
| 187 | maintain or reduce to manage the budget |
| 188 | It should not be about a wish list that we have to increase taxes to fund. We should live within our means. |
| 189 | See comments above |
| 190 | None |
| 191 | Just traffic problems on The Lakeshore. |
| 192 | Oh sorry. I forgot that the city isn't responsible for waste collection but our garbage cans are DISGUSTING. Due to the increasing disregard for community responsibility, we may need to consider a more robust bylaw team. |
| 193 | I love that we plant flowers and have hanging baskets. I do however see much nicer ones on other towns. Our baskets this year seem to be lost in the trees. The work on the completed sections of the downtown pathway between John and Pearl doesn't seem to reflect on the ideas presented at the meeting to gather ideas. It needs much more . |
| 194 | Worried about the impact on lower impact housing - if people can't afford to live here - who will staff the community centres, hospitals and care facilities |

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| 195 | Please stop the curb side loose leaf pick up . We are already paying for this service with the region. If you want your leave picked up, bag them. You can also re-evaluate which areas need curb side pick up. They should only be the very mature areas with lots of trees. Not the newer subdivisions with small trees. I would also like to see in the future only one side of the street in new subdivisions with a side walk. Less maintenance in the future. Thank you. |
| 196 | Focus on hard services that truly have an impact on our daily lives, not nebulous flavour of the day political and social issues the City has little control over |
| 197 | Keep development moving forward. Development if properly controlled is not a bad thing rather improves the tax base to the benefit of all of us and adds vibrance if done properly. |
| 198 | I didn't see very much money allocated for disasters, such as flooding. Looked like less than \$300,000. That won't go very far. I'd like to know if there are flood of risk maps too. |
| 199 | Decrease bike lanes |
| 200 | Continue to defend our official plan for the downtown core. We simply cannot afford to let the developers dictate to us what quality of lifestyle we should have, just for the sake of their profits. They do not live here, but we do. |
| 201 | Stop construction of 20 plus floor buildings and get back to 10 to 12 stories |
| 202 | More tree planting in parks and, if possible, nicer and more elaborate landscaping in parks. Oakville has beautiful parks with flowers, shrubs and public art - we can do better than them! Why don't we? Some of our smaller neighborhood parks are utterly boring: a flat patch of grass, one or two trees and (if you're lucky) an ancient bench. Let's do better! Hire a landscape architect and plant pollinator-friendly shrubs and flowers, create community garden plots, install decorative lighting and commission engaging public art. Now more than ever, we spend more and more time outside - particularly in our community parks. It's how we refresh our minds from working at home all day and enjoy life with our children. Let's do better for our parks. |
| 203 | With the population growth planned for this city, what about the infrastructure of moving people around in a timely manner. Let alone the congestion that potential will be upon as the increase in high rises are built over the next 10 yrs. |
| 204 | There should be an integrated document showing all the expenditures. How else can one evaluate the quality of services and make budget comments like this? Some probably don't know what service is supplied by what level municipal or regional. |
| 205 | Same as above - improve facilitating getting around north and south in Burlington and providing winter domed recreational facilities. |
| 206 | Cut out frivolous items such as rainbow crossings. Stop tax breaks for religious entities. |
| 207 | no |
| 208 | Prioritize the roads that need repair. Our road was paved several years ago and we not necessary. Additionally, portions of the sidewalk were replaced at random. Again, the sidewalk was in great shape and some of the replaced portions are actually worse than the original (water pooling and freezing in the winter). There are roads that have needed replacement for years that remain untouched. Why? Who examines and decides what project is important. Again, live within our means. Year-over-year increases to the tax level is not sustainable. We need this council to show restraint. |
| 209 | STOP spending monies on Art structures, and painted crosswalks. |
| 210 | Stop light should be coordinated. It is frustrating to be sitting at a red light that goes green to only drive a short block to another red light. Last election the mayor said she would fix this issue. |
| 211 | I would like to see more investment in arts and culture. Our libraries are vital to the city and I'd like to see further investment in them to ensure they grow and expand their services |
| 212 | More tree planting...ie Upper middle road...etc |
| 213 | Please more funding for active transportation and transit. |
| 214 | Stop developing downtown. |

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| 215 | Lack of infrastructure, roads & mobility, to meet the future of downtown with all the highrises being developed. |
| 216 | We need proper separated bike lanes. There are so many boulevards between roads and sidewalks, yet all we get are "sharrows". Invest in bike lanes and climate change. |
| 217 | No |
| 218 | Any increase in taxes MUST be below CPI, seems every year there is a one time only reason for approving something higher than that and the compounding effect of those increase is really becoming expensive for home owners. |
| 219 | Stop wasting our tax dollars on rainbow walkways and benches. |
| 220 | cut out the underused social programs and WOKE initiatives - |
| 221 | Public transportation will not be sufficient to address the higher intensity developments already approved. Please try to catch up with improved, environmentally-conscious transportation options. |
| 222 | Stop virtue-singling for the political left. I don't care about the [REDACTED] [REDACTED] I just want to peacefully live in this city without having politics being thrown down my throat. |
| 223 | The sidewalk repairs are a waste of money and are done extremely poorly. . The city parks WE Breckon have grass cutting when not needed. |
| 224 | Traffic management and flow around new build areas like Walker's Line and Dundas. New Alton subdivision, same old three lane intersection (no dedicated turn lanes) going east or west, and too short an advance turn signal, especially going south, with the increased car traffic. |
| 225 | I support diversity but do not support spending taxpayer money on frivolous things like rainbow crosswalks when we have so many other more important priorities |
| 226 | Improve the service delivery and find efficiencies through improved staff performance. |
| 227 | I would like to see a section in this survey strictly for comments but I'll share here something that I feel is important in Burlington. Housing prices have increased drastically (including rentals) which means that kids are living at home longer. Many homes have 3, 4 or more adults with cars living at the same residence. I would like to see Burlington get rid of the time limit for parking and allow all residents (not just Alton Village) to purchase a yearly parking pass. This would create a revenue stream for the City. Many cities (St. Catharines & Calgary are two) don't even have limits for parking. This would also slow down traffic as this is a big problem on many of the side streets in Burlington - speeding cars going well above the posted limit (I live on Country Club). |
| 228 | I understand taxes must go up to keep in line with important issues, however a small percentage is preferable to allow low income families to be able to still provide for themselves without going into debt. |
| 229 | The library services, even with their limited access have been a blessing during the various lockdowns. They have served the community well and deserve good funding. |
| 230 | Stop spending hundreds of thousands of dollars on "art" installations when there are more important things to look after. |
| 231 | Cut the ever increasing level of intrusion, like tree bylaw. Cut staff and admin 10%. Cut costs of permits. In the 22 years I've lived in Burlington my annual property taxes have gone from \$8,000 to \$30,000 and more increases coming. I own a house in the USA same size as here, property taxes are less than Cad \$5,000. It is so out of control way too much being offered way too much for essentially little that matters to me. I still have snow clearance days after a storm (a side street so not a first day plough) I still have one garbage collection a week. The amount of time and aggravation and cost for the smallest permit at city hall is stunning. A tree matter had multiple staff visits, multiple submissions and lots of incidental architect and consultant costs. Enough already. Cut back and let people manage their own lives. The total tax burden is too much. |

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| 232 | Please inspect all wood burning chimneys of residential houses, and bring in regulations that protect healthy air and ease of breathing. When there is no wind and there is low ceiling of clouds, NO WOOD BURNING FIREPLACES. Aggravates asthma and all human, and indeed all mammal breathing, as well as birds and all wildlife. |
| 233 | I do not believe that we should support ANY special interest groups in any way. Tax Dollars should be for city services. |
| 234 | Reduce frivolous spending on rainbows, etc. |
| 235 | Minimize congestion in downtown area to help promote local businesses |
| 236 | Gratulations to the Region of Halton of keeping the property tax increases to a minimum. I wish the CoB did that. |
| 237 | Using tax reserve funds should be a last resort for the city to use. If the city does decide to use the funds it should be used to provide meaningful improvements to infrastructure that make a difference in the function or efficiency of the city. |
| 238 | More Native cultural education and arts. |
| 239 | Better by-laws- Regarding people to stop keeping trash cans, green bins and other waste allowed out at all times. Many people in Burlington (different communities) have been complaining about rats. I feel that it should be mandatory for people to keep all trash, green bins or other waste in a garage or something that is covered and concealed, keeping rats and other rodents from moving into homes. Over the past few years, I have noticed that many homes are starting to keep their garbage cans, blue bins and green bins out in front of their house/side of their house, attracting all different kinds of wildlife. Enforcing proper storage would keep unwanted wildlife away, and it would promote better curb appeal, which is always better for any community. Nobody should see or smell other people's waste, whether it is the front or the side of the house. |
| 240 | why are we not engaged - council member [REDACTED] refuses meetings has not had a ward meeting since covid prefers to not engage or on his own agenda |
| 241 | <p>To clarify my response to question 5, while setting aside funds to deal with future disaster, the City would also be wise to allocate more funds to addressing the current ecological disaster. I have more work to do, to get an updated sense of the City's current priorities along these lines.</p> <p>Regarding question 7, I am not a fan of the largely anthropogenic answer options provided, or the way in which some answers are grouped such that the respondent must upvote something undesirable in order to upvote something desirable.</p> <p>Further to question 8, in alignment with Canada's commitments as a party to the United Nations Convention on Biological Diversity and the International Decade on Ecosystem Restoration 2021-2030, co-led by the UN Environment Programme and Food and Agriculture Organization, please dedicate additional funding to ecological restoration, and associated communications and promotion, each year throughout and beyond the current decade. Overall, I plan to make a better effort to understand the City's strategic planning efforts, and its related progress.</p> |
| 242 | Noise control in the core. Police presence during evenings later into night when bars are closing. Excessive speed and noise from vehicles and motorcycles on Brant St. needs to be addressed and proper enforcement with police presence. |
| 243 | Make sure businesses and municipal government are more sustainable with incentives and stricter laws. Make sure all developments meet higher environmental standards. |
| 244 | Forget more bike lanes |
| 245 | Don't feel the rainbow walks were a great use of funds. Too afraid to voice that. I think ones downtown would have been fine. |
| 246 | Reduce staff |
| 247 | Change focus from cars to pedestrians! |

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| 248 | Collection of development charges to address gaps in community services - increase transparency to understand how much is levied from specific projects and where those funds are invested. |
| 249 | Better efficiencies to minimize tax increases |
| 250 | Enhance significantly the tree canopy |
| 251 | City does an excellent job of keeping parks clean and providing garbage cans. Keep this up and look to add more garbage receptacles they keep the trash out of our lakes |
| 252 | Waste less money on road resurfacing. I said reduce fire as they go to more calls than just fire/accidents. They do great work, they do, but why did they come to my daughters aid when I called for an ambulance? I wanted a paramedic to help with her breathing. I was grateful, but if savings could be made, use people where their forte is. Fire fighters could still be backup for some situations, but the ambulance took my daughter to the hospital for pneumonia and they were great. |
| 253 | I do not like a tree policy that is for the residents and not the city. A park tree near me fell over, it was not saved but stood back up then cut down to leave a stump that is still there and a tree was never planted to replace it. To me it is just an easy opportunity for revenue generation. The homeowner owns the land and should not have more fees to landscape as they see fit. The city does not maintain the weeds in parks yet expect homeowners to maintain the weeds in your blvd. Is bylaw really that busy or it is more a revenue generation stream in giving out tickets? Staffing levels need to be streamlined as more services are online and can stay there. Increasing the taxes every year because you can, to cover the budget, is not the answer. Strive to reduce waste/redundancy, look for efficiencies/savings, ask for staff suggestions not just mgmt's ideas, reducing/eliminating under utilized programs/services or duplicate services provided in the community or the Region, use more volunteers, renegotiating city contracts, combine purchasing power with Halton region in some supplies/materials to get better pricing. I know you can find savings, every large company can. This past year, the service from the city was greatly reduced yet our taxes did not go down. The lost revenue was far less than the cost of the staff you kept on. |
| 254 | Taxes are going through the roof!!!! |
| 255 | Should fund an outdoor ice rink. Additional (minor) improvements to public space around city hall (additional seating, umbrellas). Eliminate side walk snow clearing. Additional permanent washrooms at Spencer Smith. |
| 256 | Over the past 6 years the municipal taxes have increased yearly, the city must do more to cut inefficiencies across all departments Residents pay more than their fair share More resources should be devoted to providing safe bike paths to get residents to key destinations such as GO transit stations, grocery stores, malls etc. from most locations and this should be factored into future developments Thank you. |
| 257 | More and better playgrounds for children. Other areas - Oakville - have parks that are much more intriguing for children. |
| 258 | Please protect our street trees better: water them! Half of them are dead or dying. Also, Lakeshore sorely needs a protected bike lane. Encourage more walkable, pedestrian-friendly mixed-use development. Less McMansions. Invest in public transit. |
| 259 | Put the side walk back in at Green Meadow and Heather Hills, North. We cannot continue to remove sidewalk and be an accessible city. |

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| 260 | <p>There is a unique opportunity in Aldershot to design the village centre close to the GO Station. This could be done so Aldershot becomes a destination similar to Stratford or Elora with the advantage of the GO station. There are already great parks and hiking trails through RBG and Hidden Valley but we need visionary leadership and funds set aside to create an attractive village centre as industry is replaced with new development.</p> <p>There is also the opportunity to acquire 4 acres waterfront land adjacent to LaSalle Park at 800 Lasalle Park Rd funds to acquire land for a Spencer's type restaurant/cafe and picnic areas on the grass close to the water.</p> |
| 261 | Replace trees that were cut down and not replaced. eg Amherst park |
| 262 | <p>Please use a proper assessment of needs when considering infrastructure. I have been told that there is a formula for residential street improvements that dictates a % of sidewalk to be replaced. This is not effective and sidewalks and roads in good repair are replaced while other roads go untouched. Drive along Mainway or sections of Dundas. I do not support spending tax dollars on vanity projects such as rainbow crosswalks. I applaud the inclusivity and we recognized that with one crosswalk. Now, to install them across the city is beyond what is necessary and wasteful. Overall, council needs to improve their management of our budget. As a taxpayer I am disappointed with this council.</p> |
| 263 | I would really like to see a concrete vision for improving cycling/walkability over the QEW/403 |
| 264 | We feel the most important facility is the library; so please do not decrease monies there |
| 265 | Pandemic monies should come directly from the province and federal governments |
| 266 | Keep spending increases below rate of inflation. |
| 267 | No |
| 268 | Please keep the tax increase consistent with the rate of inflation (CPI) |
| 269 | Equal access to community resources (libraries, parks, recreation etc) for all areas of the city |
| 270 | <p>Reduce the duplication of the regional level of government. We do not need two roads departments - get rid of the regional roads department. We do not need two levels of parks departments - get rid of regional parks planners etc. There are many examples of duplication with the region - costs more when the region does it. Why a regional heritage planner? Why a regional business development office? Why a regional museum? Etc. etc. The City must stop wasting money on unnecessary, costly and insulting line painting, arrows, signs, useless fences on the various multi use paths in the City (i.e the Maple hydro right-of-way pathway, Spencer Smith Park, etc.). The costly and bureaucratic tree bylaw (private property) has to be revamped. Fewer planners and more doers at both levels.</p> |
| 271 | Take growing amount of seniors in budgets |
| 272 | Reduce Taxes all around. |
| 273 | Keep doing what you are doing |
| 274 | How is it that property taxes increase by 4% but Burlington doesn't look after those items mentioned? Wish I could get a 4% raise every year. Keep the rate below 2%, it can't be that hard. |
| 275 | The City needs to better manage operating expenses with an emphasis on providing basic services to taxpayers. There is too much emphasis on projects that do not provide services. |
| 276 | An ounce of prevention... |
| 277 | <p>City councillors are also Regional councillors and need to provide more oversight on the Region spending, particularly its growth plans which are focused on increasing car dependence and paying lip service to climate change. Needs to be acted on with much more urgency than we have seen from the Region which is still focused on building massive roads and sprawling suburbs.</p> |

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| 278 | Although the City is not responsible for social housing, I do think that more emphasis is required by the City to monitor empty, unused housing and commercial buildings. Possibly provide incentives to promote existing buildings to be redesigned for use! Whether it be homes or businesses. Also, seeing empty lots sitting derelict does nothing for our community or those who require homes! |
| 279 | Reduce the regulatory cost of building more housing. Reduce zoning restrictions to allow for more housing. |
| 280 | No |
| 281 | Continue with the tree canopy preservation |
| 282 | Burlington is doing very well in light of this pandemic. Although my issue is roads and traffic it can wait until we get back to some sort of normal. |
| 283 | more tree planting |
| 284 | Love there is something to do in the downtown almost every weekend of the summer. For FREE. Also, the candle light walk at Christmas is awesome. These events increase the desire to stay put and enjoy Burlington. |
| 285 | Improve the services for managing the rental properties for all users and ensure the outdoor facilities that the COB manages for themselves or joint ventures that the proper service is maintained to ensure safety and convenience to all user groups. Not the selected users groups that get preferential priorities. |
| 286 | Senior housing communities for younger seniors to age in place. |
| 287 | Making housing affordable & building more rental apartments are important issues to me. |
| 288 | Thanks for the work everyone does! |
| 289 | Volume and style of new building |
| 290 | More green spaces for residents. I think paid beach parking and Lowville park was horrible and increased the disparity between those who don't have cottages or who cannot afford them and those that need to stay in Burlington, especially those with families. The fact that these services are being used means that there is a need for MORE of them. |
| 291 | accessibility |
| 292 | During the last election the mayor made a commitment to synchronize the traffic light in Burlington. Where are we with this? It is very frustrating to go from a red light to go a short block to another red light and repeat many time in a trip |
| 293 | The strategic plan / densification: Limiting high rise buildings in the downtown/ waterfront area that would alter the character of the city and make the waterfront less visible/ accessible to all residents and that would significantly impact traffic congestion in the area. I think road congestion/traffic flow needs to be considered with densification and that lanes/routes to get across town need to increase as the population increases. As much as the goal might be to create walkable neighbourhoods, this is a suburb that is largely car dependent to get around. |
| 294 | Hydro way too expensive! |
| 295 | No |
| 296 | Would just like to reiterate the need to invest in measures to increase climate resiliency. Natural disasters resulting from extreme weather are on the rise and flooding is such a significant risk, but can be minimized through watershed planning and strong, proactive infrastructure investment & renewal. I am far less concerned with deep home retrofit incentives to reduce energy consumption and would like to see drastic measures taken to flood proof the city and reduce the risks associated with natural disasters. Protect city infrastructure and work with utility partners such as Halton Region, Burlington Hydro and Enbridge to ensure non-city owned infrastructure is protected as well. I have lived through power/heating loss in Brampton during the ice storm (2013) and don't ever want to experience that again. Seeing all of the flooding that occurred this year and living within an erosion hazard along a ravine has made me deeply uncomfortable about what I may face in future. |

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| | Prioritize things - as most households do. |
| 297 | That being said, my example is always bike lanes. Bike lanes are a nice "to have" item however they are not a "must have". All initiatives should be prioritized in order to make the most of our tax dollars. |
| 298 | The Reserve Fund should only be used for emergency purposes not for things like rainbow crosswalks. I wish that funds would be used to help businesses suffering in a Covid pandemic rather planning to fix up the Clty Hall plaza or other cosmetic things. |
| 299 | Just to be on top of the bad weather in the Winter. |
| 300 | Increase cycling safety in major intersections. |
| 301 | The waste collection is alright, but it could be better. The lake should be cleaned more often. Perhaps the city can be in contact with the waste removal service. |
| 302 | Yes |
| 303 | no |
| 304 | Maybe the city could allocate some money in the budget allowing for additional staff to be added to help with the cities dire recycling and garbage issue. I know you said the city doesn't deal with this. However, this is something that needs to be fixed and the city has taken no action. If you were to allocate money even for materials like garbage bags, gloves etc., we could generate volunteers to help pick up waste within the city. |
| 305 | To create a more engaging environment in our community for all ages, both virtually and in-person. |