

City of Burlington

Get Involved Burlington - 2022 Budget Survey Results

July 1, 2022 to December 6, 2022

Question 1:

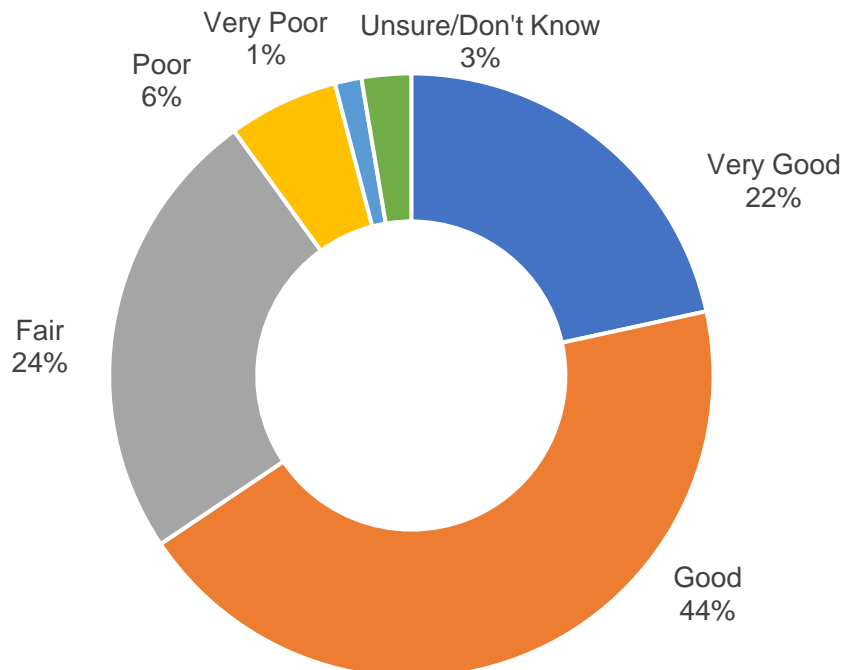
Thinking about all of the programs and services provided by the City of Burlington, how would you rate the value you are receiving for your tax dollars?

(as a reminder Halton Region is responsible for garbage/recycling pick up, police, public health and paramedic services)

| | | |
|-------------------|------------|-----|
| Very Good | 106 | 22% |
| Good | 216 | 44% |
| Fair | 120 | 24% |
| Poor | 29 | 6% |
| Very Poor | 7 | 1% |
| Unsure/Don't Know | 13 | 3% |
| Total | 491 | |

Note:

Three participants did not answer this question



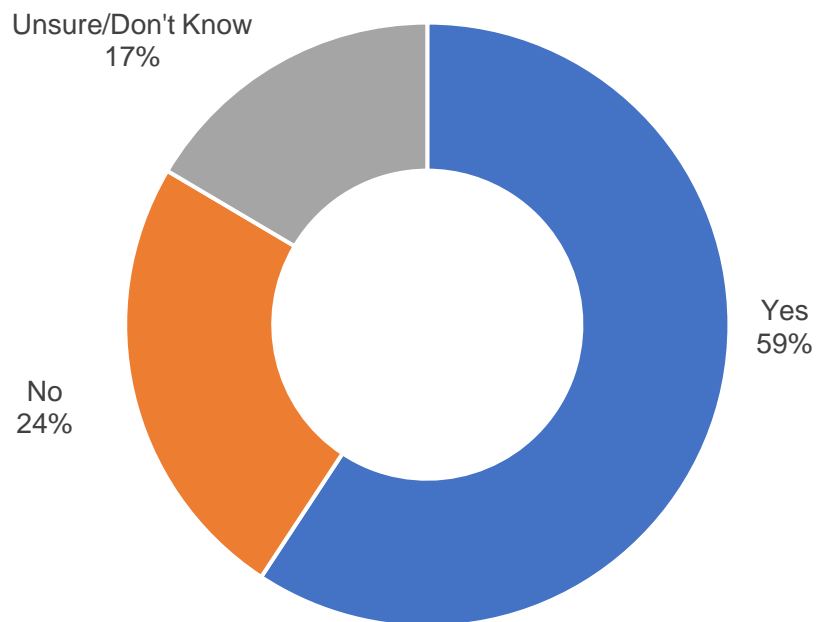
Question 2:

Infrastructure renewal is a priority in the City's budget. Roads, bridges, and facilities like arenas and community centres need repairs and updates to maintain existing service levels. Over the last number of years, significant investments have been made to support growing renewal needs like the revitalization of Angela Coughlan Pool, repaving our roads and the renewal of our parks and playground equipment. Have you seen a positive difference in the infrastructure such as road maintenance, recreation facilities etc.?

| | | |
|-------------------|------------|-----|
| Yes | 291 | 59% |
| No | 119 | 24% |
| Unsure/Don't Know | 81 | 16% |
| Total | 491 | |

Note:

Three participants did not answer this question

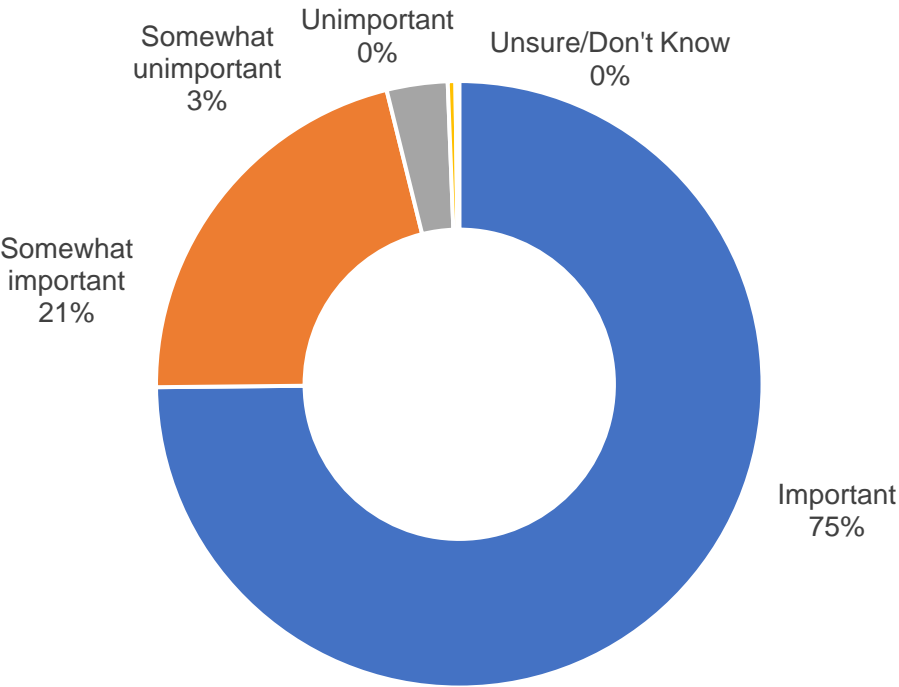


Question 3:

How important is it to you that funding be set aside to replace infrastructure such as roads and buildings to ensure they continue to meet our community needs now and into the future?

| | | |
|----------------------|-----|-----|
| Important | 369 | 75% |
| Somewhat important | 105 | 21% |
| Somewhat unimportant | 16 | 3% |
| Unimportant | 2 | 0% |
| Unsure/Don't Know | 1 | 0% |
| Total | | 493 |

Note:
One participants did not answer this question

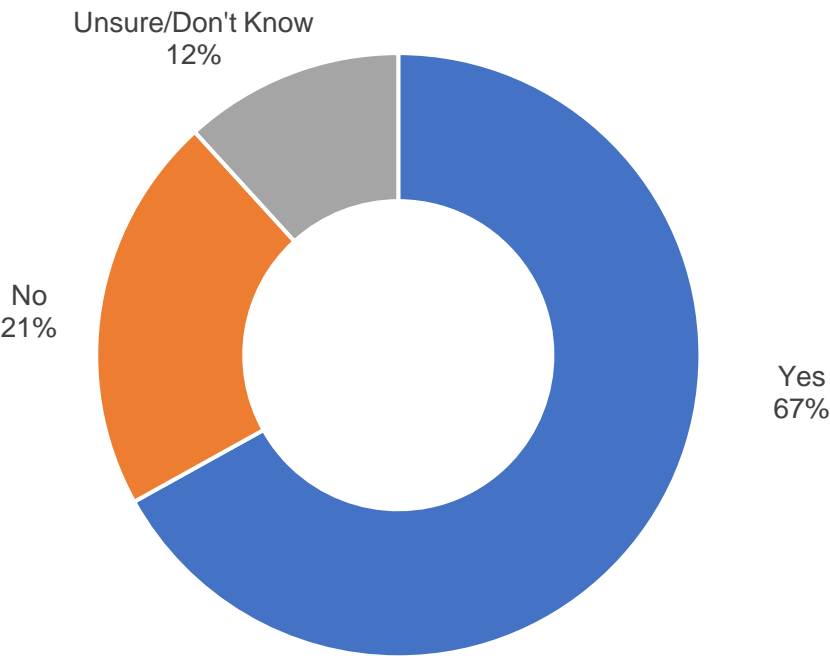


Question 4:

Overall, are you satisfied with the services provided by the City of Burlington?

| | | |
|-------------------|-----|-----|
| Yes | 330 | 67% |
| No | 105 | 21% |
| Unsure/Don't Know | 58 | 12% |
| Total | | 493 |

Note:
One participants did not answer this question



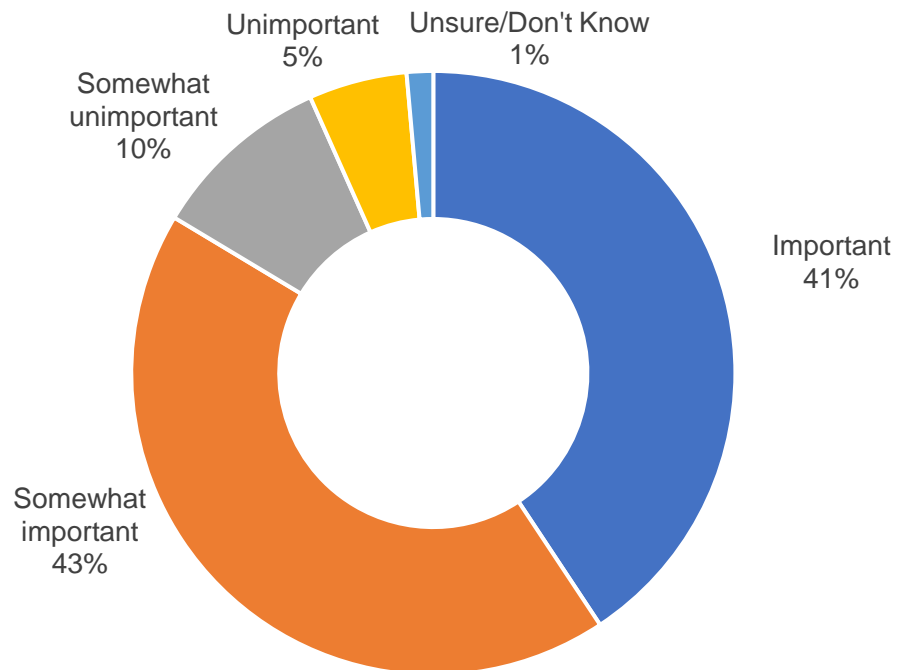
Question 5:

How important is it to you that the City set aside additional funding to address potential future emergency situations like a pandemic or natural disaster?

| | | |
|----------------------|------------|-----|
| Important | 201 | 41% |
| Somewhat important | 212 | 43% |
| Somewhat unimportant | 48 | 10% |
| Unimportant | 26 | 5% |
| Unsure/Don't Know | 7 | 1% |
| Total | 494 | |

Note:

Zero participants did not answer this question



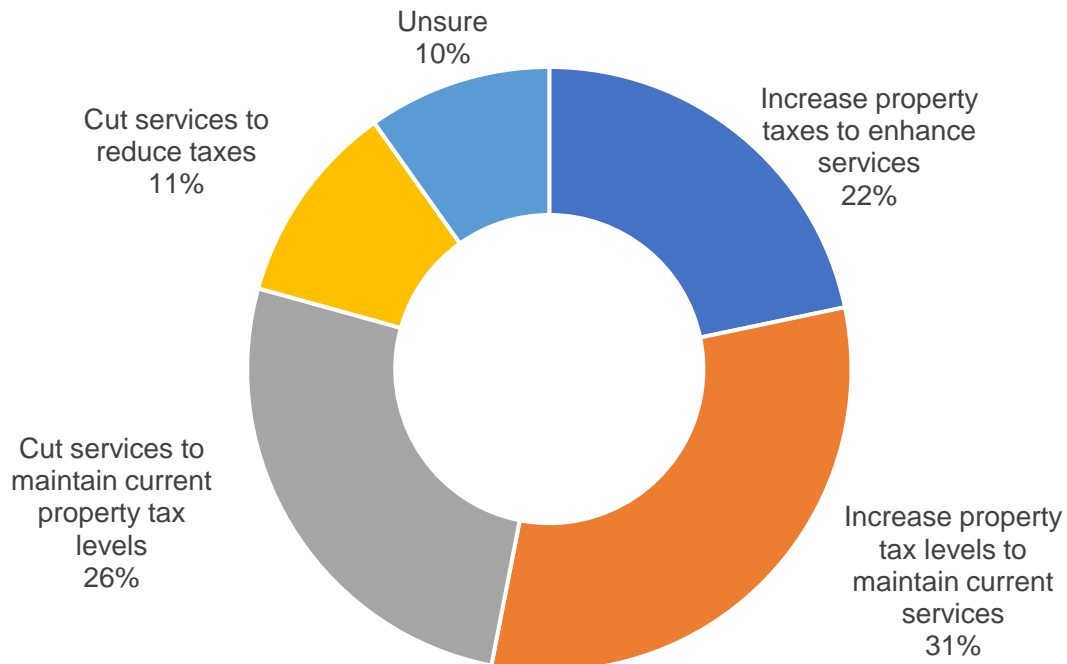
Question 6:

Municipal property taxes are the primary way to pay for services and programs provided by the City. As you may know, there are trade-offs between investments in things like services and infrastructure and property tax levels. Due to the increased cost of maintaining current service levels and infrastructure, the City must balance taxation and service delivery levels. Which of the following options would you prefer the City to pursue?

| | | |
|---|------------|-----|
| Increase property taxes to enhance services | 106 | 22% |
| Increase property tax levels to maintain current services | 153 | 31% |
| Cut services to maintain current property tax levels | 128 | 26% |
| Cut services to reduce taxes | 53 | 11% |
| Unsure | 48 | 10% |
| Total | 488 | |

Note:

Six participants did not answer this question



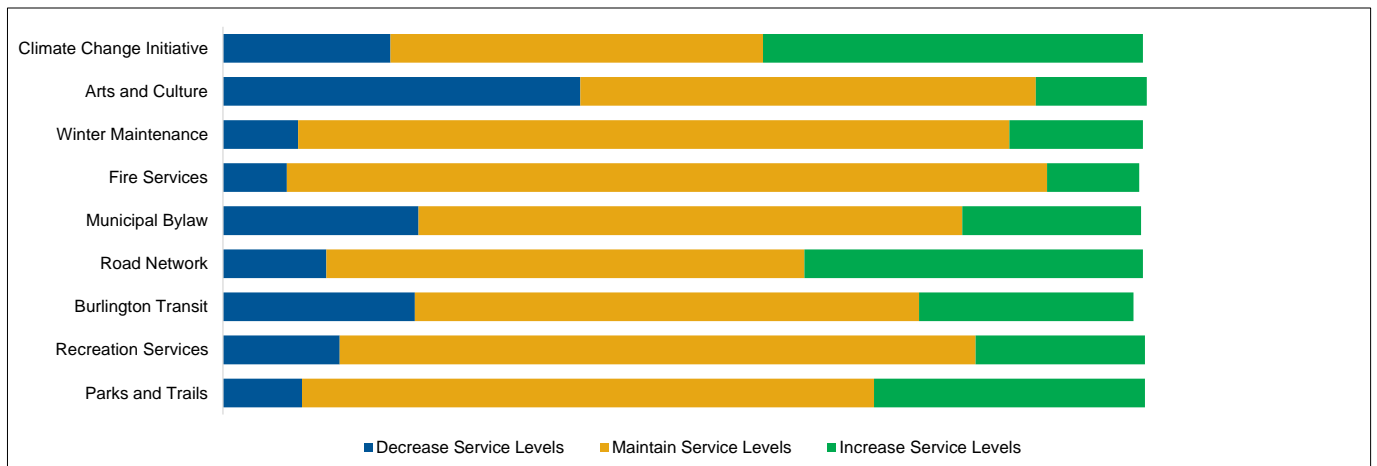
Question 7:

Thinking about the services provided, would you increase, maintain or decrease service levels?

| | Chart Reference | Decrease Service Levels | Maintain Service Levels | Increase Service Levels |
|--|---------------------------|-------------------------|-------------------------|-------------------------|
| Climate Change Initiatives (energy efficient buildings, tree planting, active transportation, preparing for extreme weather events, etc.) | Climate Change Initiative | 89 | 198 | 202 |
| Arts and Culture (public art, festivals, cultural programming) | Arts and Culture | 190 | 242 | 59 |
| Winter Maintenance (road and sidewalk plowing, sanding, salting) | Winter Maintenance | 40 | 378 | 71 |
| Fire Services (emergency response, 9-1-1 dispatch, fire prevention and education) | Fire Services | 34 | 404 | 49 |
| Municipal Bylaw Enforcement and Animal Control (property standards and parking enforcement, noise complaints, animal control) | Municipal Bylaw | 104 | 289 | 95 |
| Road Network (ease of getting around, traffic flow, bike lanes, sidewalks etc.) | Road Network | 55 | 254 | 180 |
| Burlington Transit (service available, frequency and accessibility of transit buses and Handi-Van) | Burlington Transit | 102 | 268 | 114 |
| Recreation Services (swimming, camps, arts, adult programs, fitness, sports fields, etc.) | Recreation Services | 62 | 338 | 90 |
| Parks and Trails (multiuse paths, playgrounds, splash/spray pads, parkland) | Parks and Trails | 42 | 304 | 144 |

Note:

Not all participants answered all the questions



Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2023 budget?

| | |
|----|--|
| 1 | Keep up with the boring stuff like infrastructure improvements/maintenance to never let that get behind. Focus on Health and Wellness and specifically enhanced rec programs. |
| 2 | Too many buildings exceeding the 6 story bylaw. Too many exemptions given. Increase greens pace |
| 3 | reform zoning for the missing middle |
| 4 | Smart growth |
| 5 | Infrastructure |
| 6 | Maintain green space. Don't build new strip plaza's, office buildings, etc. if we have vacancy in existing structures for such purposes. |
| 7 | Community resources for lower income families |
| 8 | Emergency response planning for natural disasters, including proactive investments in infrastructure/green infrastructure/natural assets |
| 9 | More services for seniors living in their own homes (ie free snow removal) |
| 10 | restrict cars so transit is used well - I have lived in mukti million dolar areas where cars are left away from the neighborhood - it works and is FUN! Healthy and no pollution, less snow removal etc etc etc!!! try - please somewhere should? Why not??? |
| 11 | Tax dollar waste (i.e. duplication at the regional government) |
| 12 | Intensification and Condominium Developments by Developers that ignore the Citys new OP and creation of built to the curb developments that's ignore Streetscape Guide.Ines resulting in an ugly concrete unappealing Streetscape void of any pedestrian appeal. |
| 13 | Speeding on rural roads in the city (installation of speed bumps, better signage) |
| 14 | Reducing costs |
| 15 | Limit tax increases on seniors with fixed incomes. These people are 100% ignored |
| 16 | Preserving green spaces with the onslaught of development |
| 17 | The roads, Walkers, Plains Road, need to be fixed and resurfaced! |
| 18 | Taking care of the folks that are having a tough time with finances. This is a tough subject but it needs to be addressed and there needs to be more help. |
| 19 | Add ons that are not essential. |
| 20 | Pressure of new development on existing infrastructure |
| 21 | Housing affordability |
| 22 | Ensuring that Burlington is a livable City and that the Official Plan requirements and guidelines are implemented those who live and pay taxes here for all development applications not conveniently ignored |
| 23 | Traffic lights co-ordination. Always waiting at a red light because they are not co-ordinated. Also traffic noise because cars and motorbikes no longer use exhausts mufflers to keep noise to the level of the law. |
| 24 | Being a car-dependent city makes it increasingly difficult to maintain residents' quality of life, facilitate the growth that is coming and address climate change. We need to transform thinking beyond just cars for everything we do. |
| 25 | Taxes |
| 26 | facilitating the development of affordable housing |
| 27 | climate, reduce emissions, increase efficiencies in City governance |
| 28 | Housing, we want to stay but are being priced out |
| 29 | connection, importance of climate change as it affects the Clty, esp with those who need social safety net |
| 30 | active transportation, pedestrian focused infrastructure. |
| 31 | Traffic flow/climate change- subway? monorail?, LRT? electric train? |
| 32 | canopy groth and maintaining current greenspace (Millcroft golf club) |
| 33 | traffic lights. inefficient, time, gas wasting |
| 34 | affordable housing. bike paths interconnected to major routes so you can go across the City on the protected path |
| 35 | allowance for existing dwelling expansion by removing "red tape" and outdated bylaws and zoning. Make it easier |
| 36 | stop changing playground equipment |

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| | |
|----|--|
| 37 | chargers for electric cars.community gardens near appleby. More spots for summer camps and less expensive. Garbage collection spots with lids |
| 38 | reduce tax increase. provide children's recreation programs |
| 39 | traffic planning, winter snow clearing |
| 40 | Street safety. It need to be safe for people to get around the city regardless of how they choose to and physical ability. |
| 41 | Better transit service that is actually useful to everyone. |
| 42 | Population control lol |
| 43 | An active transportation bridge over the highway for walking/cycling/rolling. We actually need more than one. This city is desperately car dependent and divided. If this is not solved we will never meet climate change goals. |
| 44 | Over-development and the pace of development |
| 45 | road saftey |
| 46 | Tree planting |
| 47 | Housing prices, availability, and affordability |
| 48 | proposed development of greenspace / Millcroft Golf Course |
| 49 | Better walkability of the city / decreased need for cars. |
| 50 | urban planning-easing congestion on roads, adding green spaces, planting trees all as our city population grows! |
| 51 | Reduce car dependency |
| 52 | More housing of all kinds except single detached. |
| 53 | Traffic flow/ forget bike lanes |
| 54 | Impact on traffic flow and access to downtown given continued condo development |
| 55 | ensuring that developers provide AFFORDABLE housing, stop allowing monster homes and expensive condos, when regular tax paying citizens that need to live and work in the community can't afford to exist here. shameful greed |
| 56 | It is critical to address the CAUSE of "natural disasters" affecting our community, and not just REACT to their impact. Green or Natural Infrastructure should be a term and concept incorporated into all City does. Provide \$ incentives for raingardens. |
| 57 | housing availability without over-densification with extremely high buildings, also roads, community centers and parks sufficient to support increased density and population |
| 58 | Lowering the height of buildings up to 1 km from the lake. th |
| 59 | Control of high rise buildings that are ruining our downtown! |
| 60 | climate initiatives |
| 61 | Housing construction. End discriminatory zoning and allow right to build |
| 62 | Bike lanes and paths |
| 63 | Impacts of climate change and how to best education and mobilize the community to take action |
| 64 | Widen Appleby Line North of the QEW to Dundas. Or stop putting in high density housing. |
| 65 | Stop the construction of "monster homes" in established neighborhoods that have an inherent atmosphere to them. The bylaws should prohibit such monstrosity's such that the integrity of the streetscapes are maintained. |
| 66 | Better care of our urban trees/forest |
| 67 | Maintaining a strong community spirit, pride in our city and a willingness to volunteer to protect and enhance it! |
| 68 | Action on climate and urban nature protection and improvement |
| 69 | climate change |
| 70 | Wise spending of limited resources. Silly pet projects / knee jerk reaction of Mayor / Council to pander to certain advocacy groups / causes that are not substantiated, properly assessed or outside scope of municipal government needs to be arrested |

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| | |
|----|---|
| 71 | If we are to focus on bike lanes etc, then there should be a license fee for bikes to allow us to maintain or increase these services |
| 72 | Balance budget |
| 73 | Keep costs down, focus on city issues ad drop the fluff —climate change, affordable housing—these aren't city issues.. |
| 74 | '- traffic congestion - on the QEW in the Burlington section, Appleby Line |
| 75 | promoting intensification on transit corridors |
| 76 | Using tax dollars to keep staff working during pandemic when program is CLOSED is a Waste of taxpayer dollars. They can get EI. staff Still working from Home! taxpayers should be 1st priority Not staff paid for closing for Queens funeral when prov is open |
| 77 | Public transit, and recreation. |
| 78 | A halt to City Hall spending on items that are frills and get down to spending on the main issues required by residents, roads maintenance, infrastructure such as sewers, waterfront protection. |
| 79 | Tree canopy, sustainable buildings, climate change |
| 80 | Cost of living |
| 81 | I think that the people who work as city councilors and anyone else who is paid to represent the public, should go through some ethics and bias training. Also, significant improvements need to be made in terms of DEI for these roles as well. |
| 82 | Reducing expenses |
| 83 | reduction in property taxes and reduce high rise buildings in downtown area |
| 84 | Population increasing rapidly and roads are only getting more congested; Transit isn't a realistic solution for the vast majority of the population given the layout of the city |
| 85 | Ensuring the proper infrastructure is in place to support the growth of the city. Community and recreation centres, bike lanes, parks, etc. Ensure Burlington is a livable city. |
| 86 | Inflation. Spending needs to be kept under control. Do not waste money on rainbow crosswalks that need to be repaired every 3 to 4 months. |
| 87 | Housing affordability is a crisis for young people and seniors on a fixed income. Landlords pass tax increases onto their tenants. Rising property taxes exacerbate rising mortgage payments. |
| 88 | Block the development of Millcroft golf club |
| 89 | Keep taxes down. Cut superficial things like art centre, performing arts etc. East end of burlington rarely uses that. |
| 90 | engagement and relaying information to the citizens |
| 91 | More and upgraded community amenities, parks, community centres; year round activities. |
| 92 | Taxes |
| 93 | The reliance on cars/driving and the focus on car-centric thinking is glaring at times. A common refrain regarding much-needed housing intensification relates to impacts on traffic flow. Investment and EDUCATION in alternative transit needs to happen |
| 94 | To make traffic flow as smooth as possible, by investigating changing 4 way stops to 2 way, introducing roundabouts instead of 4 way stops, and synchronising traffic lights to prevent stop-go. |
| 95 | Planned and Purposeful Development |
| 96 | Increase volume/quality of non-automobile infrastructure (protected paths used by bicycle/wheelchair/scooter etc). Most are unprotected painted bike lanes which provide zero protection from autos. Provide safe alternatives. Healthier for people and climate. |
| 97 | cost of living is increasing - reduce taxes, or offer a rebate program for municipal services for residents who support local/ green etc... focus on maintaining our city/ improving what we have vs. new developments |
| 98 | The increased traffic in downtown due to the increased number of high rise buildings. The speed of vehicles on side streets needs to be reduced with either more stops (signs or lights) or speed bumps. |
| 99 | Housing density and traffic congestion. As a resident where the homes around me are being knocked down and new homes being constructed there should be a limit to what the people in the area have to put up with. I am tired of the noise, congestion and mess |

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| | |
|-----|--|
| 100 | Affordable housing |
| 101 | Planning of housing developments |
| 102 | Maintain and even increase the infrastructure needs. |
| 103 | Ameliorate effects of climate change. |
| 104 | Reducing burlingtons climate impact - greener developments and stronger action on climate (city buildings and parking lots with solar panels etc) - be forward thinking and innovative |
| 105 | subdivisions that are forgotten |
| 106 | Fiscal responsibility |
| 107 | Road and community safety, with accessibility to our waterfront being a tight second. |
| 108 | ByLaw issues. We are surrounded by new home construction in the core and I don't think anyone is paying attention to parking issues and damage done to roads, sidewalks and lane ways while work is being done. (Yes, the lane way IS our driveway). |
| 109 | I've noticed that some streets and Boulevards are not kept as clean as they used to be. Some work needs to be done there! |
| 110 | Traffic flow in the city of Burlington is a big concern, not just in my area, but in the whole city of Burlington. The speed of traffic in my area is also an issue. |
| 111 | Infrastructure renewal and development |
| 112 | The Environment, add bike lanes, reduce number of vehicles, better public transit; make Burlington more walkable; STOP unnecessary idling |
| 113 | Affordable housing |
| 114 | Climate change initiatives |
| 115 | Infrastructure improvements |
| 116 | City elected persons should have wages frozen, even minimal wage increases, cost of living, just like the regular person making minimum wage as they are not essential workers, |
| 117 | Climate action |
| 118 | Over congestion with densification that does not match increases to amenities. Blaming Halton or Gov of Ontario is an excuse. If you represent Burlington, represent Burlington with all involved in funding / infrastructure. |
| 119 | Climate change. It is going to impact all services you provide to the community. |
| 120 | Active transportation |
| 121 | Pedestrian, cycling infrastructure. |
| 122 | Traffic and invasive wildlife |
| 123 | Increased traffic and the need for the lights to be better synced. |
| 124 | Limiting the number or high-rise developments, particularly in the downtown. |
| 125 | Housing, where high rises will be built, limiting building height where appropriate, encouraging developments around transportation nodes |
| 126 | Too many new condos going up downtown and not enough lanes to get people in and out. Downtown needs some work - check out Oakville's downtown |
| 127 | No tax increase, we seniors shouldn't be expected to pay for new arenas/community centres/programs. It is hard enough just to live day to day with everything increaseing in price. |
| 128 | gridlock. having the stoplights throughout the city coordinated, so traffic flow is smoother. |
| 129 | Having more events that bring the community together and doing a proper job of communicating those events to the public |
| 130 | Reduce cost of living and housing |
| 131 | Urgent need to repair terrible road conditions such as Appleby Line south of Fairview, Fairview itself, - potholes in many areas |
| 132 | Senior living - mid income, not for high income or low income |
| 133 | The over intensification of downtown core. Way too many condo's going in. |

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| | |
|-----|---|
| 134 | Improve Burlington Hydro. Trying to get hold of someone is next to impossible in an emergency situation. Good luck trying to reach someone to report downed power lines or an outage. And that's using the phone number they provide. |
| 135 | Align budget with core services. All other expenditures should be scrutinized and zero costed. Address traffic problem. |
| 136 | Find savings in the budget, stop waiting money |
| 137 | Stop spending my tax dollars on expensive luxury items such as painted sidewalk crossings public art work a stupid pier performing art centre etc. The core services is what is needed not all these extras. In times of inflation the extras are not needed or |
| 138 | rezoning of properties to allow multi family resident. (granny flats/tiny houses) and intensification away from the core with public transit being the priority in development |
| 139 | High cost of living, |
| 140 | Recycling |
| 141 | road congestion traffic |
| 142 | Too many highrises. Cant support the people/cars in the core. cost of condos is for the rich. How about rental townhouses /apt. Alsocentralized community services offerings for adults who are not seniors. Available tennis and pickle ball courts free |
| 143 | Maintaining housing density guidelines in downtown core. Services for seniors. |
| 144 | The decline and NEGLECT of Mountainside neighbourhood! Junk in yards, dilapidated houses, poop on the path, rednecks, riff raf, increased crime rate. |
| 145 | Development, intensification. |
| 146 | Strategically and cost efectivley maintaining the existing road and trail infrastructure. |
| 147 | Much safer, useable, wider bike lane network throughout the city to reduce reliance on cars and CO2 emissions. Environmental issues are at an extreme critical stage and should be a top priority. |
| 148 | Right sizing of departments. Need to have same or better productivity from city staff when compared to private sector. |
| 149 | Money allocated and used for political purposes that do not generally make like better in Burlington for everyone is an issue, there have been pet projects and interest groups that have been allocated that I did not vote for. |
| 150 | Road infrastructure to handle increased density in North Burlington. We have few options to exit The Orchard and they are always busy. Taking children to activities happens in a vehicle and our main routes (Appleby, Dundas, Upper Middle) cannot handle mor |
| 151 | Skowdown high rise developments, preserve existing green spaces (e.g.Millcroft Golf Course) more affordable housing |
| 152 | Get our property taxes in line below current inflation! Recent years of increases well above inflation are not acceptable. Stop wasting tax payer money on transit and empty buses. Reduce transit service to where it makes sense and there is sufficient |
| 153 | Working more to prepare for climate change and communicating what and how this is being accomplished |
| 154 | Climate change. Simple things like bike racks/parking at plazas to make it easy to bike vs. drive so residents can reduce their carbon footprint. Biking shouldn't just be recreational but encouraged for running errands, which requires adequate parking. |
| 155 | Overbuilding in downtown area |
| 156 | Road safety at Maple / Lakeshore intersection |
| 157 | Relieving traffic pressure |
| 158 | Traffic is a nightmare. Unrestricted growth by developers is ruining Burlington. Questions in the survey are misleading... specific to taxes the City should maintain tax levels and improve services by being more efficient and accountable.. |
| 159 | Traffic and too much construction |
| 160 | Reduce GHG gas emissions by replacing Diesel buses. |
| 161 | Improve transit frequency, network size, and coordination with Go |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2023 budget?

| | |
|-----|---|
| 162 | Smart population growth (encompassing not just where people will live and how they do so affordably, but also how they will get around and what amenities will be available to them). |
| 163 | Lack of housing |
| 164 | Housing issues. Not impressed with high rises downtown or permission given to build vast houses on small lots. |
| 165 | Climate change initiative; energy efficiency initiatives; tree planting |
| 166 | Overhaul planning approval process by streamlining the process and hiring more planners. It is taking too long for small businesses and small developers to obtain the necessary approvals. |
| 167 | Red tape and permitting that is a big hurdle to progress by residents. The city has cause my son a two-year delay and thousands of dollars to get the second living area approved in his house for a renter to help pay the mortgage. Most just do it illegally |
| 168 | Climate Change |
| 169 | Property Taxes are growing. Raising fees for some services, reducing service levels, attracting more rate payers should be the focus of council. |
| 170 | The lack of a good connected network for people to travel to different parts of the city other than by car (e.g., bike lanes and walking paths) |
| 171 | Tree planting |
| 172 | I live in Millcroft and the most important issue is the proposal to develop on the Millcroft Golf Course. |
| 173 | Maintain and improve amount of affordable housing. Maintain services that improve the lives of all the citizens of Burlington. Be proactive in housing plans that will not be negatively impacted by the provincial government's ability to overturn decisio. |
| 174 | Winter maintenance has been going downhill steadily in the last several years. Going to any neighbouring city makes it clear just how bad Burlington is at pretreating and clearing main roads and off ramps. |
| 175 | Maintain services with as limited increase in property tax levels with the introduction of new or increased user fees for non-core service, for example arts, adult programs etc. |
| 176 | getting people out of their cars and using public transportation or walking or biking. planting more trees and caring for the trees we have now. |
| 177 | Increase recreation services to include activities for those under 55. Ie: multiple yoga options for over 55, 1 class for those under. Also improve your website for recreation programs. Not at all mobile friendly. Increase traffic flow |
| 178 | Properly synchronized traffic light system |
| 179 | Per question 6 and 7, my property taxes shouldn't increase anymore based on poor spending decisions by the mayor ie Japan, rainbow sidewalks and loaning money to the sound of music festival which we do not attend. |
| 180 | Preparing for and mitigating climate change while ensuring equity |
| 181 | Bylaw enforcement. |
| 182 | Axation and frugal spending |
| 183 | The environment! Increasing trees, pollinator gardens, green space would all be so beneficial |
| 184 | Potholes, clear the ice, public safety, removal of panhandling in the city |
| 185 | Improve library staffing |
| 186 | Getting residences to net zero emissions. |
| 187 | Traffic congestion |
| 188 | Managing growth, preventing destructive growth in downtown Burlington |
| 189 | Traffic flow |
| 190 | Protection of downtown residential precincts from high rise development and intensification |
| 191 | transit - faster service |
| 192 | managing development |
| 193 | Climate Change |

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|-----|---|
| 194 | Defined bike lanes. Cyclists are forced to use pedestrian sidewalks due to poor separation of roads from bike lanes and from sidewalks. Northshore, under the QEW bridge is a particular unsafe experience for cyclists and pedestrians. |
| 195 | The most important issue is actually speeding through residential neighbourhoods particularly around school bus time. However that is Region so after that the next most important is road quality needs to be improved. |
| 196 | Affordable housing, stop the tree bylaw and plant some trees at spencer smith park instead of abusing with large festivals , quiet acceptance not expensive paint pls |
| 197 | Climate change with planning and investments to help the future of Burlington. |
| 198 | infrastructure and traffic control |
| 199 | Maintain infrastructure and facilitate AFFORDABLE housing. |
| 200 | Developing the Downtown Core into a central HUB for the City.... Not just another neighbourhood. |
| 201 | crime in Mountainside and the urban blight creeping in. Stop ignoring Mountainside and give us the same priority as the nicer/wealthier neighbourhoods ! |
| 202 | Sell transit to metrolinks for a profit or keep enjoy yearly losses/ Making trees infrastructure in our Bylaws and letting the Forestry Department Plant where ever a viable location is identified. Oakville does not allow resident to reject planting, |
| 203 | preparing for more extreme weather events - safeguarding infrastructure, etc. |
| 204 | addition of safe bike paths, pickleball courts, and more trees in downtown Burlington, |
| 205 | Effectively managing growth |
| 206 | Poor roads condition and traffic lights idiotic synchronization to stop us at every intersection, main or secondary |
| 207 | Core Inflation, which is out of Councils control is a prime concern. The July report needs to be re-issued. As well as a recession is on the horizon the budget should be looked at accordingly. |
| 208 | Building density worsening congestion and lowering enjoyment of our city. |
| 209 | Reduce taxes and maintain affordability for residents. |
| 210 | Reduce spending and reduce property taxes so residents can afford to live in Burlington. |
| 211 | Population over growth. High rise buildings where the bylaws are being overridden. This is not what I want for my city. Nor in my own neighborhood tyandaga! |
| 212 | We're the top small city in Ontario, good example of Nordic model and donut economics. Traffic, Housing, a College will draw young skilled workers that will fix aging, labour shortage. Tax to grow better, not bigger services, we're clean-small Toronto |
| 213 | We're the top small city in Ontario, good example of donut economics Nordic model. A College campus will draw young skilled workers, fix aging, labour shortage. Tax to grow better, not bigger, a nice, safe, clean small Toronto |
| 214 | Climate change |
| 215 | Climate action initiatives to reduce our city's carbon footprint!!!! |
| 216 | Reduce labour/wages spending. |
| 217 | Car noise reduction |
| 218 | reduce city bureaucracy |
| 219 | Climate change |
| 220 | Designing and implementing a plan to make our city more bike friendly. |
| 221 | More safe bike lanes, active transportation and less reliance on cars. A city focused on the environment would make it safe for all citizens to get around the city without needing to be in a car. |
| 222 | Creating sidewalks for pedestrians. I live in a place with no sidewalks on both sides and high traffic area (cars and pedestrians). It is dangerous for people walking their dogs, kids, people exercising, and others. |
| 223 | Environmental protection |
| 224 | Lack of recreation for kids. Specifically lack of arenas |

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| | |
|-----|--|
| 225 | Increased Fire Services funding for more career firefighters to meet public demands for this emergency service within appropriate response times and to prevent ongoing issues of burnout among emergency service staff |
| 226 | Noise levels from car exhaust and greener transport options |
| 227 | Community centres and activities for kids |
| 228 | Don't raise taxes to enhance services. Spend money on fixing roads and infrastructure not on cross walks and art installations |
| 229 | Get rid of the leaf pickup program. |
| 230 | I have more than one issue that I feel is lacking in our neighborhood. Tree removal, snow/leaf cleanup, unmaintained shrubs and trees in parks and public areas and road works |
| 231 | No one can afford taxes anymore - everyone is going to become homeless if something isn't done to reduce this. Our entire paycheck goes to taxes .. our health care isn't worth what we're paying in taxes 10+ hour waits for broken leg etc |
| 232 | Traffic on Appleby line. |
| 233 | Increasing housing construction |
| 234 | Development services and ensuring there is enough staff resources to review the incoming applications and ensure proper resource levels for a city that is growing quickly. |
| 235 | Transit! |
| 236 | Education and train city staff better in their roles and execute action in proper manner and timely way. There has been too many uneducated new employees. |
| 237 | Beachway Park |
| 238 | Ensuring access to programs and services aligns with anticipated population growth. Burlington offers an excellent standard of living and the municipality plays an important part in that. A plan to scale up is critical, especially with provincial growth. |
| 239 | Services such as tree trimming and road repairs |
| 240 | Climate change |
| 241 | Decrease taxes. Other cities having increased taxes but increased services. Yet in Burlington you dish out more from your pocket and still don't get the right services. Disgusting |
| 242 | Offer more adult (under 55) programs for recreation. Currently offering is aimed at kids or seniors. Little to none is available for 18 to 55 :(As a result I currently use the Milton recreation programs. |
| 243 | Synchronizing lights to improve traffic flow |
| 244 | Housing, mental health. |
| 245 | Reduce your frivolous spending and cut luxury services. Only provide absolute necessities. For instance ART. It's a personal indulgence but as a tax payer I don't need it. Please start saving some money. Too much spending! |
| 246 | Out of control spending |
| 247 | Climate change and infrastructure |
| 248 | Reduce CRIME! |
| 249 | Environment |
| 250 | Growing the city responsibly |
| 251 | More efficient delivery of services |
| 252 | Black and white question regarding costs of service. Don't increase investment or decrease investment, stop the waste of dollars! Lots of mismanagement in the city. Start with efficiencies! Then come asking for greater \$, if required! |
| 253 | Housing. If you increase stock you can get more revenue. You can separate houses in Roseland, Aldershot for example into two three or four apartments. The Province is allowing up to three units but MMW et al won't touch 'established neighborhoods'. |
| 254 | Overpopulation for the infrastructure we have. Burlington does not want to become like Mississauga or Brampton. |
| 255 | < 4% rate increase |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2023 budget?

| | |
|-----|--|
| 256 | Densification downtown....let's keep the small town effect. |
| 257 | Install bike lanes virtually everywhere, to keep pedestrians from being mowed down on the sidewalks. Consider installing sidewalk on at least one side of every street, also for safety reasons. |
| 258 | Roads need repair in Aldershot. |
| 259 | Maintaining local control of housing and commercial development |
| 260 | Seniors housing |
| 261 | Programming for 19+, there's so much for kids and seniors but adults are left out. Also bike and pedestrian infrastructure. |
| 262 | Too costly and too much process to cut down a tree on my own property even if it is a danger. No return on investment for COB's costs. to me. |
| 263 | Traffic |
| 264 | Burlington needs better sporting facilities, particularly hockey arenas and baseball diamonds, to better compare with neighbouring communities. |
| 265 | Keep the forced intensification away from the waterfront and the downtown core. |
| 266 | Parks need to be more of a priority. Other communities such as Milton and Waterdown have invested more in their parks. |
| 267 | Effect on inflation ..not enough to pay increased taxes |
| 268 | Increasing housing construction |
| 269 | Climate Change |
| 270 | The projects that are still ongoing and not happening on time (ie some road construction) |
| 271 | To understand people are struggling and not increase taxes. Money should only be spent on necessities. |
| 272 | Zoning and fighting developers at the Ontario land tribunal |
| 273 | Maintain green belt and areas of rural Burlington. There is too much building in and near our green belt |
| 274 | Traffic flow around the city. |
| 275 | traffic is terrible and only going to get worse as we keep squeezing in more people. I believe a focus on public transit (improved service and added bus lanes) and walkability will be necessary to counter this |
| 276 | Upgrade and modernize the City's street network to improve bike lanes,wider and better sidewalks. |
| 277 | affordable housing |
| 278 | Food insecurities, housing, police |
| 279 | None of the above choices offered "Improve" present services! I feel that staff are not maintaining our present status as in parks maintenance, road maintenance etc. |
| 280 | Right now....leaf collection. Should go back to two pickups per year, especially here in zone 3. Oakville has at least 2 pickups, if not 3. |
| 281 | Global warming |
| 282 | develop walkable neighbourhoods |
| 283 | Stop spending. |
| 284 | Make mayor and council more accountable. Photo opps don't make a better city action supporting the people should be the focus |
| 285 | Concern of taking on new programs we cannot pay for. Maintain what we have first.. |
| 286 | Safety and oPolicing |
| 287 | Tree Bylaw. We live in Aldershot with 50+ Trees, cedar trees etc on our property. We are being punished to take down a tree that causes health issues for my wife. We have a dr note/allergies for the birch. New build homes have 0 trees. |
| 288 | Strategically and cost efectivley maintaining the existing road and trail infrastructure. |
| 289 | Our neighbourhood prioritizes cars over pedestrians. There are almost no crosswalk markings. There are no cross overs. All of the street corners are curved to enable cars to take corners faster. The City should prioritize Pedestrians over cars. |
| 290 | Provincial high density mandate will over-stress our infrastructure and strangle downtown mobility. |
| 291 | The city should control costs and only focus on core competencies. |
| 292 | Provincial Government interference |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2023 budget?

| | |
|-----|---|
| 293 | Keep costs down, stop pandering to special interest groups |
| 294 | Proposed Millcroft golf course redevelopment |
| 295 | traffic flow sincronization |
| 296 | Finish paving the path ways in Ireland Park |
| 297 | We desperately need an active transportation bridge over the highway. This should be council's highest priority. |
| 298 | More climate initiatives and green spaces to enjoy |
| 299 | Support for seniors. Environmental issues. |
| 300 | Climate change initiatives and sensible traffic measures |
| 301 | Bus service is horrible. More senior programs in Aldershot and other areas. |
| 302 | Using tax dollars wisely. No more rainbow or orange sidewalks. They seem to have to be repaired quite often what a waste of maoney for what. |
| 303 | Climate change |
| 304 | more senior care - keep them mobile for as long as possible with regular health check ins |
| 305 | Mitigating climate change. Burlington residents have one of the highest per capita carbon footprints. The city needs to do more effective regulation to phase out use of natural gas, for instance, and promote alternatives like heat pumps. |
| 306 | taxes |
| 307 | Traffic congestion |
| 308 | Maintaining greenspace. No new strip plazas, malls, etc. until there is full occupancy in all current vacant locations. |
| 309 | Building Dept responsiveness to issuing permits for new housing construction |
| 310 | Infrastructure sustainability |
| 311 | Stock to your knitting - it is a property tax so stay in property related services and let the other levels of government do it hints in their jurisdiction like housing, transit, economic development, and social se |
| 312 | keep tax levels down. Increase by-law enforcement and use fines to pay staff. |
| 313 | Stop virtue signalling!!!!!! |
| 314 | The ability to properly plan development - and fight off developers. We need more staff, better able to fight (skill, resources, seniority). |
| 315 | Traffic control is very bad in downtown Burlington. More needs to be done because more condos have been approved but nothing has been done for the extra traffic. Especially with the events. |
| 316 | Climate change initiatives (energy efficient buildings, tree planting, bus electrification, waste reduction, energy and water conservation, preparing for extreme weather events etc.). We are in an environment / climate emergency. |
| 317 | Maintaining emergency service |
| 318 | Less money spent on special interest groups and more spent on the community as a whole. Stop trying to please everyone! |
| 319 | Roads and traffic upgrading |
| 320 | Climate change |
| 321 | Improve maintenance along bike path, i.e. eliminate weeds, trim trees, quality control on contractors, fertilize grass, |
| 322 | stop the development of high rise apartment buildings in favour low rise of 5 stories |
| 323 | Inflation |
| 324 | Bylaw enforcement |
| 325 | Ensure Province respects city planning, especially the greenbelt. Reduce staff involvement in some areas that can be run by volunteers - like the senior centre, which was working fine. |
| 326 | Ease of getting around without a car. That is improvements and a higher level of maintenance for pedestrian movement. (Sidewalks, paths many are in very poor condition). Also increase ped. crossing times at traffic lights. |
| 327 | Ensure development meets the needs, ie. condo development along go train corridor. |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2023 budget?

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| 328 | Go back to the 2 leaf street pickups. It's a joke pretending that we won't get snow in November and expect us to bag wet leaves if it snows!!! |
| 329 | Rebalancing tax rates away from renters towards home owners. It's really unjust that renters effectively pay higher taxes just because they don't see the tax bill. |
| 330 | Affordable Housing |
| 331 | The over intensification of building in the Lakeshore Downtown area. |
| 332 | Keeping greenspace |
| 333 | Infrastructure |
| 334 | Fiscal prudence. Sidewalk plowing when no snow has fallen is wasteful and not climate friendly. I would like to see this service discontinued on residential streets and residents take on this responsibility. Also, no more dumping snow in Millcroft. |
| 335 | Protection of rural and natural lands in Burlington and protection from development. |
| 336 | Please don't go nuts spending on new art projects, electric car charging stations, or bureaucracy. |
| 337 | climate change |
| 338 | Environmental issues and outdoor green space. Fighting Ford and Bill 23 |
| 339 | traffic enforcement |
| 340 | My priority synchronizing the traffic lights to get the flow of traffic moving smoothly. Open another lane on Guelph Line going north, turning west on Fairview. |
| 341 | Population density and climate change |
| 342 | Increasing transit frequency to reduce gridlock and congestion while helping meet climate emergency targets. |
| 343 | Very frustrating trying to deal with city employees. There's very little response when asked something . It's literally weeks to get a reply. The same goes for absent councillors. |
| 344 | Population growth |
| 345 | Stop wasting my tax \$\$ on green initiatives that do not have a direct benefit to Burlington. Spend \$\$ to protect Burlington infrastructure but don't spend a penny on reducing GHG emissions until China and Russia show that they have actually done something |
| 346 | What not try reducing expenses. That question not asked and should be considered |
| 347 | Stopping any further high-rises in downtown Burlington. |
| 348 | over development downtown, keeping taxes low due to inflation |
| 349 | Improved Transit |
| 350 | Condo development in the downtown core is adversely affecting water, sewer and power infrastructure, and traffic patterns. The quality of life and character of the city's downtown has deteriorated somewhat and will worsen with additional construction. |
| 351 | Road repairs. Eg Walkers Line |
| 352 | Traffic congestion |
| 353 | Housing availability and price |
| 354 | Enforcing rules for the use of ebikes and scooters on roads on sidewalks |
| 355 | Over development and the consequential congestion created by in adequate transportation infrastructure. Fairview Street and James Street are way over capacity during rush hour and there is no plan to resolve this with increased pop densities. |
| 356 | Too many highrise buildings going up in the downtown |
| 357 | Lower Taxes and prioritize what comes out of the tax base. Stop spending money on feel good unneeded projects (art, twinning with other cities etc.) |
| 358 | The roads north of the QEW are in terrible shape. The city could stop changing things near the Lakeshore, like putting roads on a diet then taking them off, and fix the roads in the north part of the city. Revitalize downtown free parking around Xmas |
| 359 | Need for better transit within city and between cities. Lack of a viable taxi service which seems to have dropped off the city's radar |
| 360 | too many infrastructure to maintain |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2023 budget?

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| 361 | It seems that the city council words their surveys to come to a specific conclusion. We have more city staff than ever who should in the office @ work like small business is. City council forgets that our tax dollars fund their salaries. |
| 362 | Climate change |
| 363 | Age-Friendly plan (and others) have no measurable indicators or target goals to determine success or failure of City . Surveys with yes/no not helpful to Council in goal prioritization. McMaster Research Dept can assist likert survey construction. |
| 364 | population density and high rise buildings in the core |
| 365 | Climate change |
| 366 | Reviewing high speed area neighbourhoods. Listening to peoples suggestions who live on problem streets. Their suggestions usually address the problem better than a non resident city employee could. |
| 367 | Particularly this year taxes must remain the same due to high cost of everything else! |
| 368 | Stop wasting tax \$\$ on things to reduce GHGs. Until China, India and Russia get serious about it we are wasting our money and driving businesses to those jurisdictions that don't do anything to reduce GHGs. Burlington does not make a difference except to |
| 369 | Keep park washrooms open longer or all year round. |
| 370 | Traffic |
| 371 | Safety, increased population, traffic flow. |
| 372 | Increase teacher pay, schools and youth outreach programs |
| 373 | Accessible zEVChargers |
| 374 | Pedestrian safety due to speeding at high use intersections. Maple Ave. And Lakeshore / Northshore is a high priority. |
| 375 | property tax rises |
| 376 | Reduce services to keep taxes down |
| 377 | Inflation / tax increase |
| 378 | Reviewing heavy industry operations close to neighbourhoods and avoiding future development of housing near the industrial corridor. |
| 379 | Over development in the downtown core. The area is too small to accommodate mega towers being built. Two lane roads do not lend well to construction vehicles and equipment. |
| 380 | Increasing the level of productivity of city staff. |
| 381 | Rational Development in the City and extreme inefficiencies in the Planning Department. Give staff autonomy to make simple common sense decisions and get on with it. Bureacracy and poor performers accepted. Needs a new performance and Customer Culture |
| 382 | 1) We need to allow more infill, Tiny Houses, "granny flats" and higher buildings to accommodate the future population growth. 2) We need to better design our communities to allow for walkable neighborhoods. Everything you needs within 15 mins from home |
| 383 | Traffic control, such as better coordination of lights and reduce speeders. |
| 384 | WAY WAY too many signs going everywhere. Signs for every little thing. We need to drive carefully, not be reading useless signs. Also PLEASE PLEASE no more speed bumps. They are SO intrusive in neighbourhoods. Post a poiceman instead. |
| 385 | parks and green areas preservation, enhancement, maintenance, improvement (a single example: dog waste stations installed in parks, with the dog waste collected in these receptacles and converted into energy) |
| 386 | Enhance the attractiveness of downtown Burlington to prevent the "hollowing out" appearance (ghostly) due to high rise building and loss of stores.f |
| 387 | I would like to see the city explore the option of buying the hotel on the lake so that Spenser Smith Park could be expanded. We will be continually be run over by the Province in respect to our wishes and the Official Plan and end up with less access to |
| 388 | Preserving greenspace and farmlands along with the character and community feel of the city. The amount of traffic on the roads is also a concern. |

Question 8:

As a resident of Burlington, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your City Council and should be a priority in the 2023 budget?

| | |
|-----|--|
| 389 | Loss of the GreenBelt to housing. This should be the number 1 priority. |
| 390 | The over development if the downtown area. High rise buildings residential and potential commercial should be concentrated In the area of the go stations. The majority of people at the working age more than likely work outside the city. |
| 391 | Poor planning as to infill, overbuilding, and intensification of high-rise condos in the downtown lake area. |
| 392 | Tax increases exceed inflation. Using Stats Can data and compensating for the greater relative value of my home, I showed Paul Sharman and Joan Ford that their claim that Burlington's component of tax increases was in line with inflation was not correct. |
| 393 | affordable services |
| 394 | Climate change we need to plan now or you are telling our kids you neither tried nor cared for them to have the same opportunities as we have now |
| 395 | Landscape restoration, urban agriculture and education the population on why we need these things. Also, voting reform. |
| 396 | Stop spending money on nice to have items, instead of essential services. Stop wasting money on fighting the OLT, unless you have a good case of winning. As reported by one council member, city council and the mayor have apparently earmarked a whole lot |
| 397 | It might well be the fallout from Bill 23. |
| 398 | I love how many trees the city has been planting in recent years on city property, but so many of them die because they aren't properly maintained over the first few years |
| 399 | Overall keeping our property taxes down. |
| 400 | Look for efficiencies in services provided. See many cases where inefficiency exists. These should be implemented before raising taxes. |
| 401 | Traffic is becoming ridiculous, which necessitates properly managing population growth with enforcement of building height limitations and locating growth close to transportation hubs (e.g. GO stations). |
| 402 | public transit needs improvement. |
| 403 | Gidlock - we need to build midrise and highrise buildings with less room for tenant vehicles but offer more public transportation. Encourage car rental by the hour for tenants |
| 404 | Gutless council that won't change zoning rules. Our kids can't live here. Min wage workers can't afford rent here. Nimbyism rules over gutless council |
| 405 | Timing traffic lights, public safety |
| 406 | food programs and services - foodbank has seen a massive increase in demand and with the extreme cost of living increase, fewer and fewer people can afford to eat |
| 407 | Promoting public transit.... decreased use of private vehicles |
| 408 | New building without the road infrastructure. |
| 409 | actually pay attention to our community. stop wasting infrastructure dollars on projects that don't need to happen and look at what an asset rural Burlington is to help with climat change. |
| 410 | Managing growth in population and related issues: density, transportation, services, etc. |
| 411 | Highway 413and bill23 |
| 412 | Stopping or restricting urban sprawl. Once green space is gone, it's gone forever. |
| 413 | Congestion and the ruining of the downtown because of development. I think you should fight the provincial government. |
| 414 | City spending is getting out of control and property taxes are too high. Only Halton Region seems to control its spending. |

Question 9:

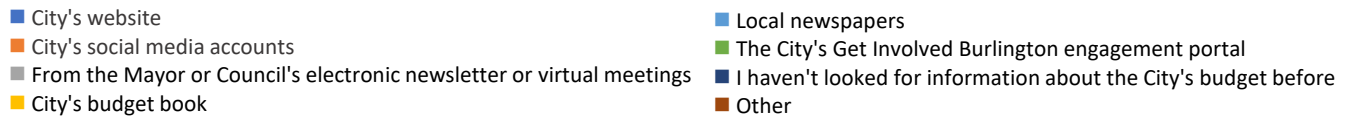
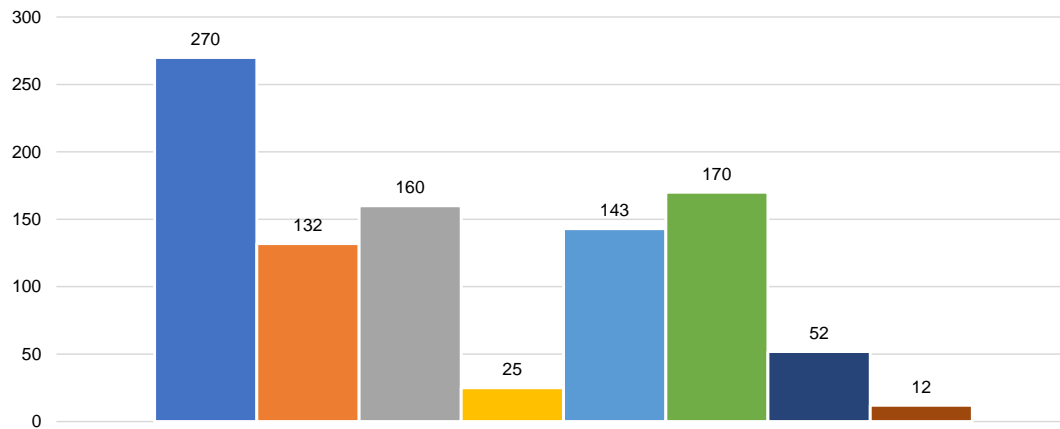
Where do you go to receive information about the City's budget?

| | |
|---|------------|
| City's website | 270 |
| City's social media accounts | 132 |
| From the Mayor or Council's electronic newsletter or virtual meetings | 160 |
| City's budget book | 25 |
| Local newspapers | 143 |
| The City's Get Involved Burlington engagement portal | 170 |
| I haven't looked for information about the City's budget before | 52 |
| Other | 12 |
| Total | 964 |

Note:

Three participants did not answer this question

Participants were able to select more than one option



Question 10:

Keeping in mind the City of Burlington is not responsible for waste collection, recycling, ambulance, police, schools, health care or social housing, do you have any additional comments you would like to be considered by the City in preparation of the 2023 budget?

Note: Some commentary has been removed due to inappropriate content.

| | |
|----|---|
| 1 | Keep up the good work overall. |
| 2 | More public waterfront space and amenities. |
| 3 | Your building department sucks, find better resources and save money there. |
| 4 | Inflation is affecting all of Burlington and its residents who are paying these taxes. Keep this in mind when raising taxes. |
| 5 | Need to strengthen reserves. |
| 6 | re-paving of same main North/South streets, IE Walkers Line |
| 7 | More splash pads/pools and bigger parks would be nice! |
| 8 | Leverage the community's desire to "build beautiful" and creatively invest in green infrastructure and natural assets in a manner that mitigates risk from natural disasters, supports infrastructure resiliency and enhances the aesthetics of public space in a manner that is both desirable and functional for residents. E.g. strategic tree plantings, Low Impact Development and other green infrastructure investments along Active Transportation routes where natural hazards may be present, and/or where urban heat island effect may disproportionately impact local residents and by reducing their ability to use alternative modes of transportation with comfort, dignity and safety (in addition to shade, shelter from rain and cold is another major detriment to the adoption of Active Transportation). Coupled with strong linkages to capital budgets and ongoing maintenance of assets, e.g. recent tree planting post culvert replacement project at Upper Middle Road and Duncaster Park has suffered from lack of maintenance this summer and a significant number of the trees are now dead (beyond reasonably expected die off that is accounted for in new plantings). On a related, yet distinct, note, uptake of alternative modes of transportation could also be improved through low cost investments in way-finding to help highlight what is often invisible infrastructure to those who do not regularly travel via non-vehicular modes. Contiguous mapping and on the ground labeling (e.g. signage) of pedestrian bridges/crossings, catwalks and stairways (and features like bicycle rails) that function as connection points between pathways to transit stops and stations can better help users understand the most efficient way to travel to these places on foot, bike etc. or other walkable/bikeable destinations within their neighbourhood. |
| 9 | Stop spending tax dollars on rainbow crosswalks and on fire trucks. This public money being spent needlessly. The rainbow crosswalks have already peeled and have to be repaired at a cost that could better server the community. I would also like to see the garbage along Guelph Line and other open areas picked up. For a city that is suppose to be climate conscientious that should be addressed. |
| 10 | what??? again get the cars outta here and make transit the future! Plus healthy residents too! Shuttle bus from one neighborhood parking lot directly to GO stations...lots of ways (Ford is in Oakville let them build buses.. |
| 11 | Have City take over regional roads (duplication having two roads departments) Have City take over all planning (duplication having two planning departments) Have City take over water and sewer - can and have done it less expensively than region took it over Have City contract policing to OPP - less expensive than regional police service |
| 12 | The Planning Department needs to enforce Streetscape requirements in all Approved and Built Developments. The Planning Department needs to step up and be held Accountable to delivering from developers the Streetscape the Planning Department approved. They could start with the Bridgewater which I believe was to have 10 or so trees on Lakeshore Rd and there are NONE. Accountability to Approvals needs to be Mandatory. |
| 13 | Stop building more office/retail spaces and develop more housing options |
| 14 | you mention increasing taxes or reducing the services. At no point you mention reducing the COST of providing the services. We are a captive audience and you feel you can charge whatever you want because we have no option except sell and move somewhere else |
| 15 | The bus service is inefficient. Money should be spent elsewhere. |
| 16 | Consider increasing user fees. |

Question 10:

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Note: Some commentary has been removed due to inappropriate content.

| | |
|----|---|
| 17 | As compared to neighbouring communities (Oakville , Hamilton) recreation services need to be increased, the number of classes, more variety and breadth of classes with lower costs. It is approx \$2 for an aqua fit class in Hamilton! There are only privately owned fitness facilities here, no par cour courses, few offerings for adults/ seniors. |
| 18 | Climate change and fix the problem roads first! When I am in the Handivan going to appts the seat bounces me after I have gone to the chiro for lower back pain and the bounce is not good for me especially when I am tired from going out! The weather has been very hard for me because when I go outside I have to use oxygen and most of this summer has been very hot and humid, so I rarely go outside unless it's a doctors appt. I am mainly housebound. |
| 19 | With the above not being included in our taxes - our taxes are too high. |
| 20 | Climate change mitigation and adaptation are imperative to integrate into every aspect of the 2023 budget given its current and future impacts on our community. Affordable housing options and intensifying Burlington's urban areas is another top priority so that my family does not have to move away due to lack of affordable options. Finally, incorporating principles of accessibility, social justice, and equity throughout the budget and services provided in Burlington is a vital component to ensure all residents feel safe, comfortable, and supported by the amenities their taxes pay for. |
| 21 | Ensure public input is respected from tax-paying residents. |
| 22 | People are not using garbage bins because they tend to be full/overflowing. City is becoming messy in the last 5 years. |
| 23 | The city made the right decision when it comes to growth - maintaining the urban area without expanding onto greenfields. We need to address our housing crisis and ensure there is affordable housing of all forms available. Housing strategy is a good start but the idea that certain neighbourhoods can stay stagnant while small sections handle massive amounts of high-rise growth will destroy Burlington. Need to encourage more growth and permit both organic increases in density (multi-plex/towns/small apts) and not only permit but encourage local retail businesses within established neighbourhoods within walking distance of every resident. |
| 24 | The City needs to focus on effectively delivering basic services. With over salaries and benefits accounting for over 50% of the budget, the City needs to trim expenditures. |
| 25 | Community connection, some ideas coming from these connections. Rental market, first time buyers, mixed community. people being less precious about their individualism. |
| 26 | maintain what we have well before we add more liabilities. |
| 27 | maintain services overall but perhaps help transit flow/climate change |
| 28 | looking for more infrastructures for seniors and homeless |
| 29 | stronger advocacy to provincial government |
| 30 | prioritize bike paths |
| 31 | open more gardens for community gardens. more jobs for Burlingtonians in the City, More budget for the library |
| 32 | childrens parks with slides and more benches around the city |
| 33 | replace tree on the boulevard that was removed. Snow plowing has gotten better this year but in the past we had to wait a couple of days. |
| 34 | more swim lessons, garbage cans in parks |
| 35 | We need to fund the plans we have for transportation and street safety -- this includes hiring more staff members. It's come to my attention that we hardly have enough city staff to handle everything we need. |
| 36 | Transit, transit, transit. |
| 37 | Do something about the super loud street racing on our city streets. Special enforcement? Build them a track? Speed limiting technology? |
| 38 | Closer look at ROI. Are you getting the services and quality results for projects that you are paying for? |
| 39 | Reduce staff and cost. Work on culture change in City staff. They are incredibly resistant to change and taking efficient action. |

Question 10:

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Note: Some commentary has been removed due to inappropriate content.

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| 40 | Climate change requires modal shift away from cars to other carbon neutral forms of transportation. We can't deal with climate change without increasing active transportation and public transportation service levels massively. |
| 41 | Please consider adding a library kiosk or express (like the ones Oakville has) in the new Burloak Skyway Arena. The Appleby location is quite far, at a busy intersection, and in a surprisingly chaotic parking lot for those of us in the Burloak community who either cannot or do not drive very much. With regards to Burlington transit, it would be useful to have the schedules posted at stops. Also, I would be curious how much the city makes from public transit versus how much it costs to administer the fare collection technologies and programs. It would be forward-thinking of the city to consider if this difference is beneficial, and if free transit (no need for fare collection technology and administration costs) would be feasible monetarily and beneficial to relieving the ever-increasing car traffic. Please also consider having a pedestrian scramble at that main intersection of Brant and Lakeshore. It's always a disaster of traffic in the summer months. A pedestrian scramble (even if active only in summer months) may make this intersection more convenient for both pedestrians and drivers alike. Finally, concerning Lakeshore's 'bike lanes': painting a picture of a bike on the road is not enough. This is dangerous for both drivers and cyclists. Please consider adding proper bike lanes to Lakeshore, similar to what the Oakville side of Lakeshore has. |
| 42 | It would be helpful for residence to know what infrastructure and road work will be prioritized and complete. It would also be helpful to have the opportunity to provide feed back to the city about which roads need to addressed as they are deteriorating. |
| 43 | Please stop with the rainbow painted crosswalks and other waste of money ideas. One was enough |
| 44 | More trees please. |
| 45 | Eliminate all coyotes |
| 46 | Traffic flow is an issue. It's very slow to travel through downtown on Lakeshore or south to north from Lakeshore. Synchronized signals? |
| 47 | as stated above: affordable housing and affordable rents for all ages in the demographics |
| 48 | Make a plan that will seriously address tree protection, street tree planting (and definitely ADD maintenance \$ so new trees don't die during drought and HEAT). Consider a subsidized backyard tree planting program to increase urban forest canopy on private property. Native trees and "right tree in the right place" are vital to protect biodiversity. Arborist consult is vital for advising residents and selection of appropriate trees, often not available in retail. Parks are lacking UV protection and trees are a good solution for shade as well as other benefits. No point in putting in playground equipment and subjecting kids and caregivers to nasty conditions with zero shade. These should be welcoming, humane natural spaces. Using a climate lens on ALL Council /staff do is important if we really want to tackle the climate and biodiversity crisis. |
| 49 | Planting trees where dead trees were and still are. There are 5 nearby. |
| 50 | No |
| 51 | Car dependent sprawl is not financially sustainable |
| 52 | Improving efficiency in large part by ensuring that there is city initiated staff turnover to remove the least productive and service-oriented city employees. |
| 53 | Provide a budge that allows the city to grow at a moderate pace. |
| 54 | Although social housing is not a responsibility, I would like to see the City watching out for pieces of property, specifically uninhabited ones (both homes and business bldg) that are left in bad repair and overgrown, garbage collecting on the property - we want our city to look it's best! |
| 55 | Prioritize investment in environmental protection and environmental programming in the community |

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| 56 | The City does not spend enough on the arts per capita. Please look a ways to use Bateman School as an arts hub with studios and space available for artists, musicians etc. The City makes it difficult to rent schools for various events. , which results in many missed opportunities to use good performance spaces. The process is long, often getting no response for a booking for several months. Many aspects of the Cultural Action Plan were not implemented. Putting "culture" under the Parks and Recreation department , where few are properly trained to handle the artistic needs of the community was a step backwards in the development of the city. |
| 57 | 1. Need to encourage more flexible housing development opportunities through thoroughly relaxed planning frameworks - need to work with development industry not against it 2. Fix the transit program - spending huge dollars to run empty busses, and then to double down by buying electric buses (rather than the more sustainable hydrogen) is a phenomenal insult to taxpayers. Alternatives like mini buses/taxi's/Uber on poorly utilized routes need to be incorporated for a City like ours! |
| 58 | Increase the attention given to the use of fireworks in the City. I know we have bylaws and information regarding this, but nobody reads or adheres to them. This needs increased focus, information distribution, and heavier penalties for those not adhering to the bylaws |
| 59 | This city has a say in waste collection, it is insane to collect glass in the blue bin when we all know it goes to landfill anyway. It is the responsibility of the city to stand up for Burlington residents to be honest and transparent about this. The tree program is working , well done |
| 60 | '- loose leaf pick up seems to be an un-needed service in some of North Burlington |
| 61 | Standardising speed bumps to redo bumps that lack a flat top. Pointed speed bumps re-injure those with post concussion syndrome - at any speed, and damage car suspensions. |
| 62 | Be responsible with taxpayer dollars, reduce wasted dollars spent on staff. Paid time off for queens funeral was Wrong. 1 minute silence was appropriate. Get all staff back to work on the premises. Keep wages in check. It is your largest operating expense. You had a surplus during the pandemic yet the taxes still went up! Prudent Accountability and responsibility with other people's money is a priority. |
| 63 | Maintain existing green space and expand parks wherever possible. Initiatives to cope with climate change are extremely important. How can the city promote/support/educate the public/businesses around green energy initiatives, permeable pavement to limit runoff and flooding, energy efficient roofing, residential and commercial tree planting to reduce temperature, rainwater management on public and private properties including grading, downspouts, rain barrels, water gardens. Does the city have a public education program around climate change and the role Burlingtonians can all play in caring for our community and fellow residents at this critical time? It seems to me that this is critically important and would promote community. |
| 64 | We are facing a possible recession, daily costs such as food have increased significantly, as I tried to state in #8, it's time the City leaders tighten their financial belts. While it may feel good to support the arts and other organizations, it must be cut back and get back to what governments were created to deal with. |
| 65 | Please know I think our city does an amazing job. I feel I continue to see excellent evidence of our tax \$\$ at work. Your surveys are so well thought through!!! Thanks |
| 66 | More parking options for festivals and events at a reasonable rate. |
| 67 | More funding and communication that impacts things like development not only to people who live within a couple of hundred meters of the proposed development, but ALL residents and business owners in at least 1-2km radius. |
| 68 | I fully support the need to increase property taxes if there is an corresponding increase in services. |
| 69 | DO NOT RAISE TAXES. Stop subsidizing the Performing Art center that does not operate to full capacity. Stop wasting money on rainbow crosswalks that peel and have to be repaired. |
| 70 | Forestry department is understaffed and underfunded. |
| 71 | Would like lakeshore road paved sooner between Appleby and Burloak. Would like Bateman school fast tracked as very little available in the east end. |
| 72 | Arts and culture |

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| 73 | During the pandemic, not one city employee had a pay cut. Not even councillors. However, many of us took major pay cuts or lost our job. Yet you keep raising taxes, not perform services and still lack transparency. These "closed" sessions to discuss confidential matters that the city screwed up on are costing way too much money. Clean house and hire people who actually WANT TO WORK, versus just paycheque collectors with bad attitudes. |
| 74 | I think that consideration regarding the impacts of the pandemic relating to Burlington's non-profit boards should be considered. They've all spent the better part of the last 2 years eking out an existence and must still be feeling the impacts. For many, these organizations are the social and cultural backbone of our community, and if they express a need for additional support coming out of a once-in-a-generation event, it's in our short- and long-term interest to back them. |
| 75 | Waste collection from parks and trails could be improved. Studies should be done to ascertain where it is needed most to prevent bins overflowing with dog waste in future. |
| 76 | Have the region reassess traffic Management. Brant Street is a traffic jam every day. A few more Left turn signals would be great! |
| 77 | Providing more infrastructure to allow people to take alternative transportation in an already heavily automobile-oriented city is badly needed. Better and safer options that align with what every major city in Canada is attempting would put Burlington on the path to being a world-class city. |
| 78 | Stop development. we do not have infrastructure to support increased population and the funds needed to implement. No more high density housing. we need to reduce congestion in and around the city and support the residents we have. |
| 79 | I would like to see more funding for subsidised recreational activities for lower income families and seniors. |
| 80 | No. |
| 81 | Keep the fire department costs down |
| 82 | Better bike lanes for cyclists. Green the lanes. |
| 83 | The City urban forest is not in good shape. I see a number of city trees that are in terrible condition and should be replaced. There are a few on Jennifer Crescent that should of been replaced years ago. Give more funding to the forestry dept. to replace dead and stunted city trees. |
| 84 | Amalgamate fire departments and transit across Hilton to improve service and save money. |
| 85 | PROTECTED bike lanes, utilize the large grass filled boulevards Increase native plant pollinator gardens, reduce city mowing and approve a biodiversity action plan |
| 86 | We are the forgotten community except by our councillor. We have reported issues and nothing is done. We need the trees looked at and no one has come. We have a pothole that gets bigger, no one comes. We pay our taxes but little things don't seem important to the maintenance department of the city. |
| 87 | There has been a lot of frivolous spending that needs to be addressed (painted crosswalks, coyote elimination, poorly designed bike lanes, etc.). |
| 88 | Bylaw / property standards. Please see above. Access and construction staging areas are on municipal property. I hope ☹ the damage will be repaired. |
| 89 | In our area, garbage collection is every 2nd week and recycling is every week! I would like to see garbage every week, because we have garbage sitting around til next pick up day |
| 90 | We are all facing financial difficulties as inflation rises. How about the City start cutting back on spending to save tax payers money instead of increases each year. I don't think its necessary to have utility boxes decorated to look pretty (waste of money). This is unnecessary spending of tax payers money. Art it nice, but should not be considered a budget item. When families are on a budget, they don't spend money on art when they don't have enough money for food and utilities. |
| 91 | Find a way to ensure city staff do not abuse hours of employment. Also better procurement. Don't waste money. No use getting our tax dollars and then throwing it to the bad. Be very cognizant of the waste. |
| 92 | Remove the rainbow crosswalk |
| 93 | Critical to increase resilience of infrastructure for climate change |

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| 94 | Burlington residents should receive discounted services / admissions at city funded amenities (pools, rinks, city programs), similar to Oakville where taxes are less and services / infrastructure is better. |
| 95 | You can't have a thriving economy without a thriving environment. |
| 96 | Hold taxes and demonstrate that you do not have a unlimited revenue stream (tax base). |
| 97 | Why so many traffic calming measures? It has gone overboard. Also, enough of the painted crosswalks. They are costly and annoying. I am all for inclusiveness, but these painted crosswalks, park benches etc. are an unnecessary spend in my belief. |
| 98 | Stop going to Japan on our tax dollar |
| 99 | Please plant some trees in front of the parking spaces at Sioux Lookout. |
| 100 | Garbage pick up in the downtown and more trees being planted |
| 101 | Quit buying school bldgs and property declared surplus, we tax payers have already paid for this why do we have to pay for it again? |
| 102 | Not at this time |
| 103 | Reduce taxes! |
| 104 | Fix the terrible potholes and poor conditions of many city roads and streets such as Appleby Line south of Fairview. Across the city south of QEW there are potholes at sewer covers everywhere. No excuse for the damage this incompetence creates to motorists automobiles. Also stop wasting money on the ridiculous multi coloured painting of roads such as Lakeshore by the lakeshore - WASTE !!!! |
| 105 | I would like the city to deal with the heaped up heavy snow and ice left in the driveways after the snow plows go through. There should be a service for seniors who are living in their own homes who cannot deal with that amount and weight of snow. |
| 106 | Non |
| 107 | Quit spending our tax dollars on curbside leaf collection. We already pay the region to collect it. If people don't want to bag the leaves, mulch them up and use them in their garden. |
| 108 | Cut discretionary spending. |
| 109 | Find savings, do not increase taxes. There is a lot of ways to do it, but no one cares about people |
| 110 | See above |
| 111 | transit, make it easier and more convenient for people wanting to take public transit, even offer it free with a advertising blitz so folks can experience it for a time period. allow some parks to go to more natural state to encourage more native plants and grasses to return. Not everywhere needs to be mowed. More natural trails through grasses. Encourage citizens to plant more gardens in public areas, not just the boulevard flower beds. |
| 112 | The city needs to look for more efficiencies, waste and cost cutting in all areas in order to keep property taxes not only at the same levels but Reducing them. |
| 113 | Recycling |
| 114 | Do not approve new high-rise buildings in anticipation of having more tax revenues, Do not increase property taxes to fund services not popular or interested by majority of with residents, Focus on the needs of the city rather than the issues (climate changes) not affecting the city in near future. |
| 115 | Other cities like london and Waterloo have great websites and lots of adult activities available. Burl info disjointed. Have to go digging everywhere to find info. Can we have more offering for non senior adults. Recreational activities non existent for this group for city of our size. |
| 116 | Better/more involvement of City Councillors and the Mayor in keeping ALL of the neighbourhoods in good shape, not just the wealthier areas like Tyandaga or downtown |
| 117 | consider participatory budgeting. Give each ward a dollar amount and let residents decide how to spend it. |
| 118 | Too much money is being spent in the south east (arena, community center and GS). Spread the monies around more equitably. |

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| 119 | Please allocate more attention/budget to the design process of public spaces. Newly finished Pearl Street promenade looks already dated and not a great space to sit and relax. The multi-use trails along New Street between Martha St and Rossmore Blvd need some kind of street lighting at night. Popular for residents to walk and bike but it's pitch black at night and dangerous. |
| 120 | Look at all city departments to work towards same or better productivity as private sector. Transit - buses are almost always empty so opportunity there. Have to avoid future pet projects like the pier and the BPAC. |
| 121 | Less special interest monies allocated, people don't vote for peoples agenda's, if people wish their money to support these issues they can privately. |
| 122 | The Orchard lacks connectors of trail network to encourage people to walk and cycle our neighbourhood. Broadly Burlington roadways do not protect cyclists |
| 123 | Stop wasting money putting bumps in roads. |
| 124 | The region does a great job on these services and keeps costs in line or below inflation. They manage resources apparently better than the city. |
| 125 | Continue to fight against high rises by the lake which will ruin the downtown. Consider use of softscaping - banning asphalt driveways, use under-utilized mall parking lots (which contribute to overwhelming sewers with rain run-off) as future sites for low-rise housing, ban the use of air and noise polluting gas-powered leaf blowers (and lawnmowers eventually) (my Ward 6 is full of them with lawn services and as I have allergies and asthma, I am very reactive to them. They are horrendous for the users and environment. Check the literature.) |
| 126 | Consider creative ways to generate revenue vs. just increasing property taxes. |
| 127 | I hope it doesn't take a fatality to improve pedestrian safety at Lakeshore/ Maple intersection |
| 128 | Preserve food growing land and have Burlington grow their own food, limit new builds to what surrounding roads can support, focus on environmental health. |
| 129 | I believe fringe funding should be eliminated at this point, until we have more available revenue. Fringe funding would be rainbow crosswalks, new park benches, "Love your neighbourhood" program as well as the mentality of department heads who feel that whatever funds are left in their budget at the end of the year, has to be spent in order to get a similar or increased budget the next year. No business would survive this. |
| 130 | Improving the cycling network, looking at cities and suburbs around the world for best practices for new/improved infrastructure (e.g. protected intersections, physically separated bike lanes, etc.) Implementing more traffic calming measures on our streets and roads, especially around schools, instead of just relying on road signs |
| 131 | Focus on maintaining current green space wherever possible. Increase facilities for seniors, some of which were lost during Covid, understandably, but have not returned to pre Covid levels. |
| 132 | They need to get a grip on the budget. they have been increasing taxes at greater than the inflation rate for the last four years. Spending reserve funds for rainbow crosswalks is just nuts. |
| 133 | Assistance for seniors who want to stay in their home but need help with lawn cutting and snow removal |
| 134 | 4% rate increase as a maximum |
| 135 | N/A |
| 136 | Create efficiencies and reduce staff levels. |
| 137 | Taxes are getting out of hand. Every effort should be made to not increase them. Each Department should be given a target for expenditure reduction |
| 138 | Work together for the good of the entire city not special interest groups. |
| 139 | Reduce the amount of new building, especially multiple level dwellings that exceed height restrictions that were in place. This is not Toronto, people buying here will own cars so also keep traffic volume in mind when approving new buildings. |
| 140 | No |

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| 141 | Public transit to and from the festivals at Spencer smith is confusing for non residents so people drive and they park in private lots. Private lots can only call by law if they are set up with them and the vehicle may be tagged if by law comes out. Otherwise the property has to contact a tow company directly. There is not enough parking at these locations for the number of attendees. Please consider using a different venue or reallocate city land for parking. |
| 142 | Traffic systems |
| 143 | Don't increase my taxes. Burlington is no longer one of the best places to live. Allowing all these condo buildings to be built when motorway infrastructure can barely handle subdivision traffic as it is. |
| 144 | During these difficult times concentrate on our core city needs and scrutinize subsidizing. Special interest groups and performing arts costs. |
| 145 | The environment. Also maintenance of parks in general, so that they are not just grass, but also have trees, native plants, and places for people to sit. The hidden valley park with the communication board for kids is a great example of a lovely park. I think increasing the amount of community gardens would be another great initiative to increase outdoor space use and increasing people's ability to spend meaningful time outside. |
| 146 | Healthcare is a priority for dental and vision if no benefits plan is provided |
| 147 | Empty city garbage cans more often. Have a separate collection for dog waste, it is overflowing in garbage cans around the city. |
| 148 | Residents need financial support and incentives to begin reducing emissions. |
| 149 | Maintain current green space And affordable housing |
| 150 | Enhancing our public waterfronts and Burlington beach. |
| 151 | stop doing more...make what we have work like transit, building refrurbs and plow my residential road so I can actually drive on it (this is after the few days of waiting to be plowed after a big storm) |
| 152 | Just an encouragement to not only consider climate change initiatives on their own, but to embed them in all other services, such as when doing road or facility upgrades, consider construction materials with lower carbon footprint, energy efficient fixtures and energy generation methods, permeable paving, etc. Also to have any new transit vehicles be electric vehicles, festivals and cultural programming to be low waste events, etc. Would love to see any new buildings be Net Zero. I would also hope to see City services being provided in accessible formats and means for all people with disabilities to access, and for climate mitigation and resiliency initiatives to consider the most vulnerable and most impacted by climate change. |
| 153 | Please improve the downtown core and Lakeshore / Northshore to be more pedestrian and cyclist friendly with less focus on multi-lane roads for vehicles. |
| 154 | Burlington Councillors sitting on the Police Board need to have the police crack down on speeding particularly during the morning and afternoon when children are going to school and getting on buses, and especially in the residential neighbourhoods. Drivers don't stop at stop signs so children can cross the road, the drivers just slow down and then keep going through. They are also doing 60-70 in a 40 zone which is outrageous. |
| 155 | Recession looms , needs over wants , wants can wait for better economic times. Be wise with our tax dollars , don't waste on insignificant projects , thank you ! |
| 156 | Making the city accessible and transit friendly. |
| 157 | increase leaf collection in north to two times |
| 158 | The city may not be responsible for funding social housing, but we can implement requirements for developers to include affordable housing. There needs to be rental apartments built, not just Condos, and at rents less than \$2000 a month. Not every apartment needs fancy fixtures, only durable ones. |
| 159 | Increase senior services. Have a department dedicated to them including transportation and a spot at City Hall where people can drop off and/or pick up used wheelchairs, walkers, canes etc. Hire volunteers to service this |

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| 160 | |
| 161 | ensure developers add to public enjoyment through the addition of parks |
| 162 | Need to find ways to improve traffic flow in the city |
| 163 | I'm afraid I don't benefit much of any of the services provided by the city but pay for them nevertheless. And the council always seems to find money for trivial things that benefit a small but vocal minority |
| 164 | Council should step back and remember at the basic level, their job is to fix "pot holes" . Hopefully some of the distractions that occurred in 2022 will disappear in 2023. |
| 165 | Don't close Burloak Road for an entire YEAR (more likely going to require two)!!!!!! Improve congestion by observing and adjusting traffic lights and creating more double turn lanes (ex Burloak/Harvester intersection in all directions). |
| 166 | Reduce taxes. Eliminate non-essential services such as sidewalk snow removal and curb side leaf removal program. Let home owners do it themselves. Residents are looking for a government that doesn't have to put taxes up every year! Stop being tone deaf and realize what residents are going through with affordability. |
| 167 | Reduce taxes. Examples - Cut the leaf program, sidewalk snow removal etc. there are many ways money can be saved. Operate on a budget that is affordable for everyone. Property taxes don't have to go up every year! |
| 168 | We do need more long term care and housing for seniors at a reasonable cost. Not retirement homes that they can't afford. |
| 169 | Coordinate with Halton regional cities and province; complement not duplicate services |
| 170 | I appreciate the library and recreational services, very kind and helpful. More pickle ball classes ;) ? |
| 171 | Too much delay and bureaucracy in the building dept. |
| 172 | Need to prioritize protecting our greenspace, building parks etc. We need to spend less on public art, crosswalks, etc. |
| 173 | The last arena opened was Appleby. More kids playing, we are way behind compared to other similar cities. They are the face tourism in the winter. |
| 174 | If Burlington is to address the housing affordability crisis then our local government will need to allow for high density housing such as highrise condos or apartments to be built. Refraining from investing in this type of housing at the local level allows for higher level government to step in without an in-depth understanding of the Burlington community and have high rise housing built where they see fit (as we have seen happen in recent years and our current re-elected mayor mentioned in her own campaign). If it is inevitable that this higher level of government will step in to have this type of housing built, it makes far more sense for our local leadership to step up and have a say in where/what type of dense/affordable housing is built. |
| 175 | Balance growth and green space. Not every little nook and cranny in the city needs a housing development. |
| 176 | We are a bedroom community that has leadership that is trying to act like a major metropolis. We've made the beautiful Great Lake waterfront a reservation required location, trees around the city are wrapped in orange for the smallest renovation project. Municipal budgets need to focus on reality |
| 177 | There are homeless people asking for \$ at the highway exit on waterdown road - anyway to help these people? |
| 178 | Bringing services back to pre pandemic levels. Especially at the Burlington Seniors Centre where meals aren't available any more. |
| 179 | Assess where the greatest concerns or inquiries are and evaluate resources. The wait times for some services is way too long. Budget should be re-allocated accordingly to higher priority services with greater demand especially those not offset by charges or admin fees. |
| 180 | Stop focusing on cars. Focus on transit and Active Transportation |

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| 181 | Proper training for new employees. New staff seem untrained and can't comment or react on items properly. Prior city staff were better trained with quick turnaround. |
| 182 | Tree maintenance requires more resources. Improve multiuse paths. Consider pedestrian only areas in summer months. |
| 183 | I think it's important that Burlington be realistic about managing growth and density. Working with developers and land owners to create welcoming spaces that incorporate community assets would likely be a better strategy than appealing growth to a body that will consistently rule against the municipality. It feels like the community is spending on legal fees for the sake of spending... this funding would be better invested in urban planning. |
| 184 | DECREASE TAXES |
| 185 | Reduce money wasted on public transportation by monitoring how many people are actually using the bus and when |
| 186 | Simple. Cut your spending. Keep budgets tight!!! |
| 187 | Please start to control spending/costs |
| 188 | Please Do not raise taxes any further, people are struggling. |
| 189 | Stop Raising taxes. The taxpayer cannot afford more taxes. Raising a family is expensive enough without all levels of government dipping into our pockets. Municipalities need to figure out how to spend the taxpayers' hard-earned money more wisely and not raise taxes year after year. |
| 190 | We need to be more creative and efficient with the delivery of services. |
| 191 | This is not play money, these are dollars from the public. Disregard the city lobbyist. Where do we need to spend and where do we not! Expel greater energy in finding efficiencies. Then review, and decrease or increase as needed. I guarantee there is a significant amount of waste - no one ever looks. |
| 192 | You're responsible for allowing an owner of a former single family use lot to put an apartment (above ground, not basement) into their home. Now Ford is threatening to go into the greenbelt. You permit a single owner to build a ne 'mansion' on a lot when - if you were serious about 'helping' people - you would ask them to create a multi-unit dwelling. This 1950s mentality - huge lot with swimming pool - is detrimental to society as a whole. You're not benevolent. You're selfish. |
| 193 | Eliminate the waste of trying to appease all the small projects or special interest groups and please focus on items that will benefit the majority of citizens in our city. Tough times are ahead for all of us and we need leadership to set example of focusing on true needs vs excessive wants. |
| 194 | Attract more rate payers. |
| 195 | Spend \$\$: trim trees on street more frequently (no one who's 5'2" should have to bend down to pass safely!); tend to park and walking path areas more regularly (to keep weeds and bugs at bay). Save \$\$: require homeowners to bag leaves for yard waste pickup (this idea of plowing them into the street weeks ahead of pickup is ridiculous and unnecessary). Be creative with new ways to catch those who drive thru stop signs (cameras? radar?). While it would be impossible to eliminate this too-frequent occurrence, doing a better job of policing the problem can result in increased revenue for the city (fines, penalties), and very possibly save lives. |
| 196 | I think the park enhancements have been great! However, some seemed to be fine and were replaced. Wonder how decisions are made on what parks are updated. |
| 197 | Burlington is a great place to live with a City Council that generally makes well informed decisions. It is unfortunate that so much energy and money needs to be devoted to fighting the current provincial government to keep local control of development. |
| 198 | I think there are opportunities for the City to be more efficient in its systems and operations. This will create cost savings that can be used to maintain or improve services. |
| 199 | Greater attention needs to be focused on the needs of NE Burlington. Consideration should be given to building a new arena and pool in the NE. |
| 200 | Maintain the character of our waterfront and downtown area. Our beautiful waterfront makes Burlington stand out as one of the best cities in Canada, too many highrise buildings would make it like any other city. |

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| 201 | Street lighting to be enhanced |
| 202 | Think of building a homeless shelter in this part of the Halton region recognizing that homelessness exists and the need is for more than 1 shelter (in Oakville) for all of Halton region. |
| 203 | More assistance regarding condo issues. |
| 204 | We have way too many fire officers compared to police |
| 205 | Where can we add more multi use trails and parks? |
| 206 | Do not increase property taxes. Find ways to reduce them by cutting services if necessary. |
| 207 | Stop throwing away perfectly sufficient playground equipment. As long as it is still safe, just add and enhance. We are extremely wasteful! |
| 208 | please consider adding bus lanes to major streets. more people would take the bus if it wasn't stuck in traffic along with everyone in their cars, this would have a huge benefit to the people and the planet |
| 209 | Need to undertake improvements/enhancements of City's physical infrastructure to better deal with the effects of climate change. It seems obvious that the City's storm water management system does not have the capacity to handle the more intense storms with longer durations than required by present standards. Will be a multi-year effort that needs to start immediately. Related to that, infrastructure for the new EV world needs to be planned and installed in Burlington in order to remain competitive with neighbouring municipalities |
| 210 | Trash cans by the parks are not maintained/emptied out consistently - who takes care of that? |
| 211 | There are more and more homeless people sleeping around the city, including vestibules in condos. Safety is a concern. |
| 212 | I would like to see our City cleaned up properly. We pay staff to do maintenance- ie parks, roads, common spaces, yet they seem to do less work each year but demand better pay! I also feel that "improvements" to some of our parks and common spaces are not in line with climate change or environmental preservation: more and more cement is being added to our parks and common spaces when we could use hardscapes that are more forgiving to climate change. |
| 213 | N/A |
| 214 | All levels of government need to do far more to address climate change asap. |
| 215 | A reduction in the absurd number of street signs littering the streets could be a savings, it's like too many people went to uni for urban planning and are living out their dreamy projects. And why are the park playgrounds repeatedly dismantled and replaced??? Four playground equipment full replacement over a period of one child's time at an elementary school. Why? |
| 216 | Fine people that don't have trees/enough trees on their property, not the home owners that are doing their part. Plant 50 trees at every school. Plant 100 trees at S. Smith park downtown. Walk the walk or is your party downtown more important than the environment when it is convenient for you? |
| 217 | Sidewalk snow removal did improve last winter in our neighbourhood. However, the sidewalks are still too icy especially after a wet snow fall followed by a freeze. More salt needs to be used under those conditions. |
| 218 | no |
| 219 | Focus |
| 220 | On my street leaves were all over the road again this year , my neighbours don't respect the service and not raking them to curb properly. Eliminate leaf collection and save some money. |
| 221 | Higher density development can help to pay for additional active and public transportation infrastructure and relieve the pressure on "traffic". Council should also close Brant street to cars to crate a pedestrian mall and eliminate parking minimums for new developments. |
| 222 | As a senior on a fixed income keeping property taxes within reasonable limits is an issue |
| 223 | More services for seniors. My parents still live in their own home and they need help with leaf raking and snow removal on the driveway. We cannot always be there to help so it would be nice to have the services available |

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| | Apply a climate lens for decision making |
| 224 | Eliminate loose leaf pick up. If one is physically able to move all their leaves to the front of their house, they can likely bag those leaves too. Consider phasing out by offering leaf bags to residents (pick up at city facilities) during year one with max cost being loose leaf budget. Cut in half second year and then redirect the funds during year 3 to other programs or offer bags to low income residents only if needed. |
| 225 | do whatever you can to keep access to waterfront clean and clear for all - no tall buildings. No shadow infringements. |
| 226 | Resources and regulations for decreasing carbon emissions from Burlington, particularly for buildings and transport. |
| 227 | Please keep taxes consistent or below inflation |
| 228 | N/A |
| 229 | Infrastructure sustainability has to be a priority. Living affordability is key |
| 230 | Yes - review each of your services and ask are they more efficiently done at the Region, like fire, transit, and complicated development and tourism. |
| 231 | keep tax levels down. We've taken a big enough beating from inflation. |
| 232 | Stop wasting money on virtue signalling projects like crosswalks |
| 233 | I hope Burlington will consider enhancing accessibility by asking all (and esp downtown) businesses to ensure easy access - and in addition, will offer them small financial incentives (\$500 off taxes?) to promote the renovations. Too many businesses have barriers to those in wheelchairs, using walkers etc. ALL of us will be there! |
| 234 | Improve the beach area to be a great place to visit and improve parking there. |
| 235 | Climate change initiatives. Increase environmental awareness. |
| 236 | Let's make Burlington a better place to live for everyone! Stop funding every special interest group, example rainbow street crossings, and concentrate on making our city better for everyone. |
| 237 | Reduce the number of cannabis stores. |
| 238 | Increased population means increased poverty and increased need for social services. I see more people asking for money and living rough. More focus should be put on safe and clean shelters for people in crisis. |
| 239 | Coloured road ways is a waste of money just use white paint. |
| 240 | increasing park areas, bike paths as population rises |
| 241 | There is very poor bylaw enforcement in the city |
| 242 | Too much overlap between Region and City. Should elect regional councillors independent of Ward councillors and save time and money and better separation of these issues from Ward issues. |
| 243 | You forgot COB is not responsible for compost and yard waste collection. This is important bec. the leaf collection program of the COB is a duplication of service that is already provided by the Region. I would strongly recommend the re-direction of the \$\$ for COB leaf collection into other programs that are not already covered by other levels of govt. or agency. |
| 244 | Please read my choices above as your choices and questions always point to tax increases and more services. |
| 245 | More trees please! |
| 246 | Start at Zero Increase. Initiate a staffing freeze. Contract out services to reduce cost. |
| 247 | No |
| 248 | Infrastructure needs to be a large focus. |
| 249 | Reserve funds should be maintained for cash flow and emergency funding - not sidewalk painting. Each resident deserves respect and dignity. Let's stop segregating people. |
| 250 | The city has never adequately addressed the arts in its planning. It has tossed out recommended plans and continually gives minimum support to anything other than neighbourhood celebrations. It does not have a proper arts council, nor has it addressed how to provide space for the arts. |

Question 10:

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Note: Some commentary has been removed due to inappropriate content.

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| 251 | Protect our waterfront and limit high rise monstrosities. More housing for low income families. |
| 252 | no |
| 253 | The fall leaf pickup program should be scrapped. Everyone can bag or mulch their own leaves. My neighbours start raking their leaves to the curb a month before the pickup and the sewer drains get clogged. |
| 254 | Raise the sewer grates on Walkers Line between Fairview and New St. Going south to be level with the road. |
| 255 | More programs for adults (not just seniors) |
| 256 | If we are serious about climate emergency we must adjust transportation funding away from cars/roads and towards Public Transit and Active Transportation modes. |
| 257 | Get rid of the curb side leaf collection. We already pay for this through our regional taxes. Bag your leaves instead of having them blow all over the place. |
| 258 | Upholding the current zoning plan, stop exceptions |
| 259 | Instead of telling us what Halton is responsible for, why don't you tell us what Burlington provides. |
| 260 | If the city is not responsible for the above then why do our taxes keep increasing |
| 261 | Control of coyotes. Concerning of the number I see. Concern for children and afraid to let my small dog outside at night. |
| 262 | Stop funding friends and family under the guise of 'arts'. Stop the wasted spending on climate change projects. They don't work and it's not a city responsibility |
| 263 | no |
| 264 | Staff cuts to eliminate the worst 5% of city employees |
| 265 | City actions on climate change are money wasted and will have no measurable effect in GHG reduction or temperature. Why put solar on arenas or city buildings when Ontario's grid is mostly nuclear and hydro??? Residents for years have paid for their trees and landscaping, why the city has taken this on is mind boggling. This is low hanging fruit that can reduce the cost of government. |
| 266 | More picketball courts |
| 267 | Yes please stop spending money painting rainbows on the street and focus the resources on people in need in our community (food, shelter, children in crisis). Ensuring high rise buildings do not take over our city is a priority. If you continue to build up the downtown area roads and more parking must become a priority. We do not attend most downtown festivals as there is no where to park and the side streets become a bi-law officers dream to hand out tickets. |
| 268 | Focus on the core responsibilities. Do not waste money on unnecessary new programs, eg menstrual products in the community centres. |
| 269 | Reduce staff, make accountability matter for job requirements. Get the Headon Forest pedestrian bridge open instead of trying to make excuses as to why it can't be fixed. Get staff back working to pre covid levels everywhere. Stop using Covid as an excuse. Time to get back to providing good services for residents |
| 270 | Find efficiencies before increasing taxes. That should have been an option in question 6. |
| 271 | 3000 cancelled Senior Centre memberships w/o ANY consultation or communication with members doe not make Burington "Age-Friendly". Significant increase in recreation fees to recoup \$118,000 in lost \$\$ correlates to significant decrease in senior programs. Fees > than Oakville or Milton. This is disrespectful to 34.7% of Burlington population who are 55+. Is the plan to use the Seniors' Centre for families and shove seniors into recluse? Efficient service delivery does not always mean tax increase. Will the 1% tax increase for Skyway (hockey) Arena allow me to skate? Re: Decreased park budget(above): You just got McNally Foundation grant Increased SENIOR recreation; If park staff tells me they cut the same swatch of park grass 5 days a week does that mean their budget can be cut 80%? Library hours used to be 35/week; now at 57/week. Unsure if a 63% increase in self-serve library offering qualifies for cultural programming. |
| 272 | Dog waste receptacles in Burlington parks |
| 273 | See above. |

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| 274 | No waist this year funds at premium! |
| 275 | Spend \$\$ to protect Burlington from the effects of climate change but don't waste money trying to stop it until China India and Russia get serious. |
| 276 | Park washrooms stay open longer for those using parks all year round. |
| 277 | Increase accessible services to people with disabilities. |
| 278 | Concerned you are no longer responsible for the municipal-provincial government have to much involvement |
| 279 | Yes. The city needs to make an investment into automated speed Enforcement, Red Light Camera's and noise control. |
| 280 | please keep city tax increase to less than inflation |
| 281 | If we add a service that costs taxpayers money we need to reduce the equal cost in another area . |
| 282 | Being able to work on issues with more ease, between levels of government, for safety, prevention, enhancement where there may be some overlap. |
| 283 | For the Budget process the City needs to Challenge its Department Heads to come back with a list of 1) What's Mandatory and Non Negotiable 2) What Should Be Done and 3) What Should We Stop Doing AND let them know they'll have to Defend their list AND You will be very Cold and Pragmatic in your Judging of their Defence. |
| 284 | Population Growth Walkable communities |
| 285 | I think the City annual budget increases needs to be kept at a minimum like 2-3%. The city forgets there are seniors on fixed incomes. |
| 286 | I object to the proposed high-rise building on Guelph Line, where the Canada Post had a building. The size should match other buildings in the area. |
| 287 | keep environment in mind during any decisions you make |
| 288 | Budget line for providing mid-long-term programs to promote Burlington to attract Investors to locate business to the municipality Provides for employment locally and taxes |
| 289 | More and safer bike lanes on the streets to make it a more desirable way of getting around |
| 290 | Development charges should go up to cover development; taxpayers should not be subsidizing development infrastructure. No development north past the 407. |
| 291 | I think the arts should be funded exclusively by the patrons. People uninterested in a particular art form shouldn't be taxed to support it. |
| 292 | Less funding of "frill" projects and get back to the basics of maintaining a City while keeping the tax rate reasonable. |
| 293 | The tax on a home, the value of which has increased by the average amount, should not experience a tax increase larger than the increase in the cost of living. In fact, no one's property taxes, regardless of MVA increase, should increase by more than inflation. (Property taxes should not be a wealth tax.) It is only the Regional component of our taxes having been kept below inflation that has kept property taxes somewhat "in line" with inflation. Burlington's budget is better than under previous elected officials, but is still not properly controlled. If I remember correctly, the Police component and Education component also exceeded inflation. I'd have to look back at the emails with Joan Ford to be certain. |
| 294 | affordable recreation programs, especially for disabled populations should be prioritized |
| 295 | The city wastes a ton of money on services only a few use or require i.e transit is a waste of money. Too many expensive fields are not being used enough to warrant building more. Most city services are feel goods, nice to have but waste money. PLANT MORE TREES! they are the only city asset that reduces my taxes/saves from increases/benefit the environment/helps me cool and heat my house. Start thinking beyond getting reelected and do what needs doing now - or you can tell my child why their future is not as important as living in this moment. Also have the guts to stand by the policies council has approved vs. back peddling and pushing a private agenda. |

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| 296 | Focus on food security and food justice. Food, water, housing are human rights. Municipal budgets should reflect this. |
| 297 | I would love to see even more trees and shrubs anywhere and everywhere possible, mainly along some of our main roads, especially in the northeast part of the city where roads are quite wide, and therefore loud, open, and not pretty. |
| 298 | invest more money into transit and bikes lanes, to raise more money, the city could also up zone housing near transit to add to the tax base of the city. |
| 299 | Traffic lights co-ordination. Always waiting at a red light because they are not co-ordinated. Also traffic noise because cars and motorbikes no longer use exhausts mufflers to keep noise to the level of the law. |
| 300 | Limiting maximum property tax increase to less than 3% (including Region of Halton and education components). This requires maintaining salary increases for City staff to modest levels, as otherwise it will fuel an inflationary cycle. Benefits for government employees are extremely generous relative to non-public sector workers and retirees. E.g pension indexing, etc. |
| 301 | City employees in the field sometimes do to many revisits before finalizing a city project. The work they do is great but solutions must be much quicker completed/handled/resolved - not 1 year or more. |
| 302 | |
| 303 | Stop pandering to people that haven't financially supported the city. I have lived here for over 50 years and so have my parents and we've been paying municipal taxes here for a long time so we'd like to see the return |
| 304 | natural greenspaces - tree planting, naturalized areas (NOT GRASS), food services increased (foodbank has had a massive increase), garden/urban agriculture programs, voting reform for proportional representation, cost of housing extreme increases need to be reeled in from developers |
| 305 | Decrease approval of large private homes by square footage.....private homes, yes, but seeing many very large single family homes that use too many resources including land and energy |
| 306 | More community consultation before spending \$\$. |
| 307 | Budget for sufficient staffing to police adherence to existing bylaws, OR for reward money for the residents you expect will contact the City to "rat out" their neighbours. |
| 308 | Figure out a way to reduce costs. Property tax rates are too high given the addition of new areas such as Alton. This new assessment doesn't mean the City should be spending the additional funds outside of the development charges. |