

Dear Community Planning Regulation & Mobility Committee,

I am a lifetime resident of the city of Burlington and currently reside in Ward 2. I am left to feel nothing but utter disappointment in not only our Minor Variance process in the City of Burlington, but also the complete incompetence and inefficiency of the entire process I have experienced in trying to facilitate a timely outcome to my application. After a long journey to finally have an application before the Committee be deferred on Sept 27/22 due to inconsistency and untrained staff was completely disheartening.

Never the less we complied; the reason we deferred our meeting was to oblige the Engineering Department in their request to provide more side yard, we did, but we did not re design our plan we did not change any other aspect of our application so why are we being made to wait from Sept 27/22 until May 31/23 to bring our simple Minor Variance application *back* before the Committee to have it heard again. **Seven months** do you understand seven months for such a simple request for variance that should have really been supported by staff in the first place! (Not to mention the time we waited from submitting on April 7th 2022 to our COA meeting on Sept 27th 2022) **That will be over a year for a minor variance!!**

Further I know that my journey is still far from over and I shudder to think at how that experience will be. I am speaking of the pre consolidated building permit process with focus on Zoning, Engineering and Forestry. Which I believe it is not even a requirement all municipalities, why do we have the extra step? This process needs to be streamlined as well.

The application process for a *minor* variance taking over a year is simply inexcusable! All the while fees have increased but service has gotten slower. The extra cost, time and stress brought on by the City is unacceptable and enough is enough it's time to get serious about correcting these problems.

Sincerely,

Lindsay Gordon