



**SUBJECT:** Quarterly dashboard for Office of the City Auditor

**TO:** Audit Committee

**FROM:** Office of the City Auditor

Report Number: CA-02-23

Wards Affected: Not applicable

File Numbers: 430-01

Date to Committee: March 8, 2023

Date to Council: March 21, 2023

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### **Recommendation:**

Receive and file office of the city auditor's report CA-02-23 providing a quarterly dashboard of City Auditor Key Performance Indicators (KPI's) attached as Appendix A.

### **PURPOSE:**

#### **Vision to Focus Alignment:**

- Deliver customer centric services with a focus on efficiency and technology transformation

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### **Background and Discussion:**

Through report CA-05-22, the City Auditor committed to providing a quarterly dashboard of key performance indicators (KPI's) to Audit Committee. These KPI's were developed from an analysis of literature published by the Institute of Internal Auditors and is considered a leading practice amongst Directors of Internal Audit at other organizations.

#### **Strategy/process**

The objective of the City Auditor's quarterly dashboard is to provide Audit Committee with a one-page summary of the key performance indicators for the Office of the City Auditor and demonstrate progress against the Annual Audit Plan. This report is for informational purposes only.

### **Options Considered**

The City Auditor committed to providing Audit Committee with a quarterly dashboard for informational purposes. Although not required, this KPI reporting is considered a leading practice amongst other Internal Audit functions in other organizations. No other options were considered.

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### **Financial Matters:**

Not applicable.

### **Total Financial Impact**

Not applicable.

### **Source of Funding**

Not applicable.

### **Other Resource Impacts**

Not applicable.

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### **Climate Implications**

Not applicable.

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### **Engagement Matters:**

Not applicable.

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### **Conclusion:**

The Office of the City Auditor's Quarterly Dashboard is an accountability and transparency mechanism intended to demonstrate the quarterly progress of audit work by the City Auditor to Audit Committee.

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Respectfully submitted,

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**Appendices:**

A. CA-02-2023 Quarterly Dashboard for Office of the City Auditor

**Report Approval:**

All reports are reviewed and/or approved by Department Director, the Chief Financial Officer and the Executive Director of Legal Services & Corporation Counsel.