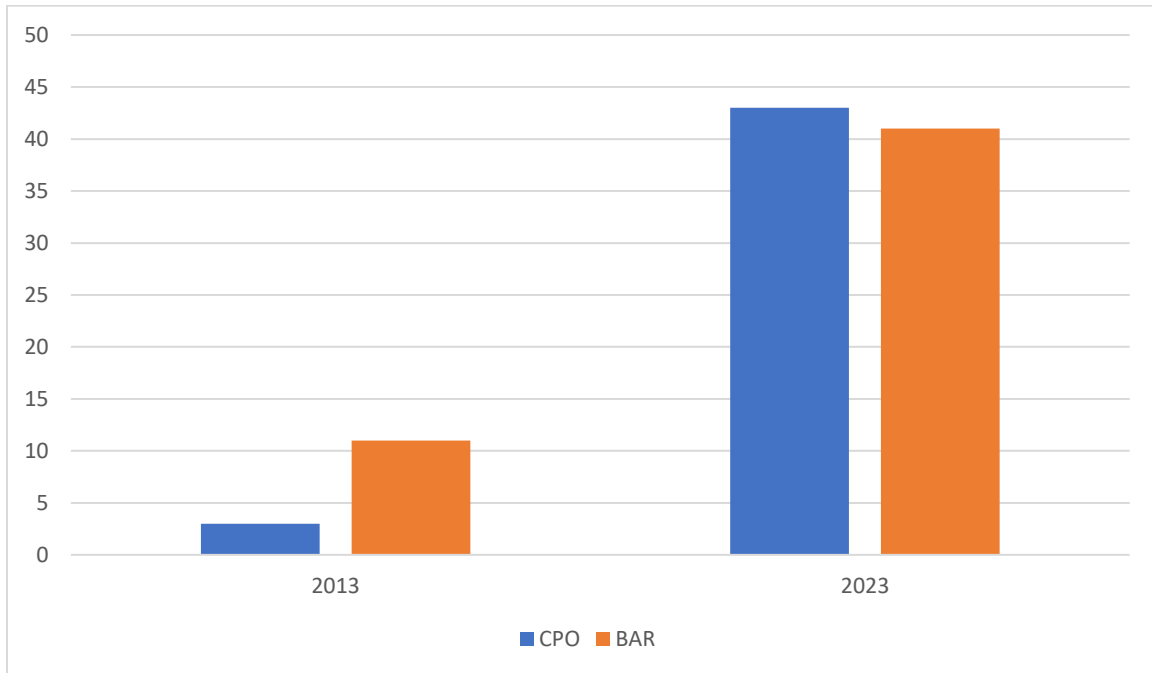


Staff Certifications



The chart illustrates the number of staff members who have obtained the two primary and essential certifications in Recreation Facilities from 2013 to the present. The investment made for staff certifications and training in 2021 through Council's approval, reduces risks to both staff members and the public, minimizes service disruptions, ensures regulatory compliance, and enhances staff retention. Here is a brief overview of each certification:

- The Basic Arena Refrigeration (BAR) course is considered the industry-recognized standard for ice arena facility personnel. The Occupational Health and Safety Act demands that those who conduct work in these environments be "competent" while the Operating Engineers Regulation requires that all who have "privilege to enter a registered refrigeration plant room" be qualified.
- The Certified Pool & Spa Operator (CPO) course is the world's leading education and certification program for keeping pools safer and keeping them open. CPO certification provides individuals with the knowledge, techniques, and skills required for proper pool operations.