



SUBJECT: Dispatch Agreement – Extension

TO: Committee of the Whole

FROM: Fire Department

Report Number: BFD-04-24

Wards Affected: All

Date to Committee: November 4, 2024

Date to Council: November 19, 2024

Recommendation:

Direct the Burlington Fire Chief and Deputy Fire Chief to negotiate and authorize the Mayor and the City Clerk to execute an extension of the Dispatch Agreement for a term of up to one year upon approval of the Fire Chief and Commissioner of Legal Services and Corporation Counsel.

PURPOSE:

Vision to Focus Alignment:

- Designing and delivering complete communities
- Providing the best services and experiences
- Protecting and improving the natural environment and taking action on climate change
- Driving organizational performance

Executive Summary:

This report requests the authority to extend the Dispatch Agreement to continue to deliver Fire Dispatching Services to the City of Burlington and the Town of Oakville.

Background and Discussion:

The Dispatch Agreement (BFD-02-18) was extended by one year commencing from November 12, 2023. The current extension of the Dispatch Agreement expires on November 11, 2024. The Dispatch Agreement was extended to ensure uninterrupted service while the parties continued evaluating the requirements and improvements needed for the transition to Next-generation 9-1-1 (NG9-1-1).

Burlington Fire recommends extending the Dispatch Agreement with the Town of Oakville beyond November 11, 2024, on its current terms until a new Dispatch Agreement can be finalized.

Financial Matters:

Burlington Fire has not yet been able to fully identify or analyze costs within the first extension period, as the transition to NG9-1-1 continues to be in progress. NG9-1-1 introduces variables that need to be fully understood before a comprehensive cost analysis can be completed. This extension will provide the time needed to identify and analyze cost impacts and opportunities that may be leveraged post transition to NG9-1-1.

Climate Implications:

Not applicable

Engagement Matters:

The City of Burlington Deputy Fire Chief has discussed and gained agreement from the Oakville Fire Department Fire Chief to extend the Dispatch Agreement extension by one year.

Conclusion:

Staff recommend an extension for a term of up to one year.

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Respectfully submitted,

Deputy Fire Chief Drew Boys

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Report Approval:

All reports are reviewed and/or approved by Department Director, the Chief Financial Officer and the Commissioner Legal and Legislative Services/City Solicitor.