





Burlington Transit

Moving People

Catherine Baldelli – Director, Transit Neal McDonald – Manager, Transit Operations













A bit about Burlington Transit

- 69 conventional buses
 - 40ft and 30 ft buses
- 15 specialized vehicles
- 784 bus stops
- 262 shelters
- 13 routes
 - 4 are 15 minute service weekdays (1, 2, 3, 10)
 - Remaining are 30 minute service
- Plan is to make all routes 15 minutes

Specialized Transit





- 15 low floor vehicles that provide door to door service
- In 2023, provided approximately 62,260 rides
- Eligible riders must go through an application process, that includes an in-person assessment
- · Applications forms online
 - https://www.burlington.ca/en/transit/r esources/Accessibility-Transit/2020 Specialized Transit F orm-2020-09-14-web.pdf

2023 Ridership

- Ridership numbers for 2023 are showing that have exceeded 2.9 million riders
- This is attributed to:
 - Added frequency
 - Fare strategy programs
 - People are embracing transit









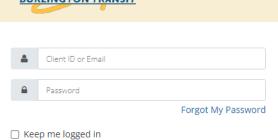
Fare Free Transit Initiatives

- In the summer of 2023, Burlington City Council approved:
 - Free Transit for Youth Evenings and Weekends (as part of 2023 budget)
 - Free Transit for Seniors All day every day
- SPLIT program

Engaging with the Community

- Transit Travel Training
 - Seniors
 - Outreach and engagement at Residences, Senior Centres
 - Centre for Skills
 - Transit travel training for new comers to Canada
- Enhancements made to Specialized Transit bookings
 - Passenger Portal
 - Text message notifications letting passengers know when driver is coming





Log In

Don't have an ac

Register now to:

- View existing tri
- Book new trips
- Cancel trips
- See where your

Thank You!