



# Burlington Transit

Moving People

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# A bit about Burlington Transit



- 69 conventional buses
  - 40ft and 30 ft buses
- 15 specialized vehicles
- 784 bus stops
- 262 shelters
- 13 routes
  - 4 are 15 minute service weekdays (1, 2, 3, 10)
  - Remaining are 30 minute service
- Plan is to make all routes 15 minutes



# Specialized Transit



- 15 low floor vehicles that provide door to door service
- In 2023, provided approximately 62,260 rides
- Eligible riders must go through an application process, that includes an in-person assessment
- Applications forms online
  - [https://www.burlington.ca/en/transit/resources/Accessibility-Transit/2020\\_Specialized\\_Transit\\_Form-2020-09-14-web.pdf](https://www.burlington.ca/en/transit/resources/Accessibility-Transit/2020_Specialized_Transit_Form-2020-09-14-web.pdf)

# 2023 Ridership

- Ridership numbers for 2023 are showing that have exceeded 2.9 million riders
- This is attributed to:
  - Added frequency
  - Fare strategy programs
  - People are embracing transit



**Tap Into Free Rides**  
**Adults 65+ Ride Free**  
**Starting Aug. 1**  
\*PRESTO card required



[burlingtontransit.ca](http://burlingtontransit.ca) | 

**Tap Into Free Rides**  
**Youth 13-19 Ride Free**  
**Evenings and Weekends**  
**Starting Aug. 1**  
\*PRESTO card required



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# Fare Free Transit Initiatives

- In the summer of 2023, Burlington City Council approved:
  - Free Transit for Youth – Evenings and Weekends (as part of 2023 budget)
  - Free Transit for Seniors – All day every day
- SPLIT program

# Engaging with the Community

- **Transit Travel Training**
  - Seniors
    - Outreach and engagement at Residences, Senior Centres
  - Centre for Skills
    - Transit travel training for new comers to Canada
- **Enhancements made to Specialized Transit bookings**
  - Passenger Portal
  - Text message notifications letting passengers know when driver is coming



**BURLINGTON TRANSIT**

Client ID or Email

Password

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**Don't have an account**

Register now to:

- View existing trips
- Book new trips
- Cancel trips
- See where your

**Thank You!**