

APPENDIX D - PUBLIC ENGAGEMENT SURVEY #2 - VERBATIUM

**QUESTION 1: Is there a city service you feel that service levels should be reduced and funding should be redirected to other strategic priorities?**

\* denotes responses which had multiple services/areas for reduction suggested and are respectively shown in the categories below

Total  
Answers  
213

Please note that some participants left this question unanswered.

<b>NO REDUCTION IN SERVICES</b>	<b>62</b>	<b>29.1%</b>
No	48	
No all city services are required	1	
No. Perhaps less on public art.	1	
no, balance seems about right, although I don't know what Local Boards is..	1	
I'm okay with the way it is being done	1	
No, I feel that the current services are prioritized and assumed by the city in a very well thought out and respectable manner.	1	
No, I feel the city is doing a great job as it is.	1	
would not want to reduce service levels to any of the above mentioned.	1	
no, would create more problems in an area that would take more funds to fix in later years..	1	
No. I think the current services should not be reduced.	1	
Definitely not, all are essential to maintaining a progressive city. Failure to maintain only creates problems - just look at the disaster of Toronto!!	1	
None to my knowledge at present. You may want to review yearly service demands for the different services to determine there Level of Service. A service where the level is down should be investigated for reduced funding.	1	
Nope - looks good	2	
The cost of Internal support & Admin plus the Mayor & Council are a wee bit high and I have no idea why we have a so called Design Build function. I wouldn't redirect any funds though.	1	

<b>PUBLIC SAFETY</b>	<b>18</b>	<b>8.5%</b>
Public safety	2	
I am concerned about the large public safety component of the budget.	1	
Public safety service levels should be reduced and funding directed to capital renewal projects.	1	
* Increase parks maintenance by 5-10% and shift the funding from capital and public safety to ensure existing assets are maintained properly.	1	
I believe Maintenance, Roads and services to citizens should have priority over Public Safety. This budget item seems to be a sacred cow on which the city has apparently no control as to its value for funds disbursed.	1	
Fire	3	
Fire services capped and reviewed for duplication and waste.	1	
Reduce fire services staff and spend some of the savings on education and awareness. Also reduce city admin staff and increase digitizing		
* some of the work. Too many people right now and not enough technology	1	
-streamline and reduce transit to major routes		
* -reduce fire services to focus on true fires and community education	1	
Fire department is a fat cow that needs to go on a diet. Alot more chiefs than indians. Two trucks fully manned per station is overkill with each truck taking turns going to alarms unless a major call. One truck per station is enough !	1	
Fire services are costly. Like police, perhaps more could be shifted to civilian staff to save money. Given the level of fire safety today should probably be a bit of a cap on new stations, equipment, staff etc.		
* Replacement of sidewalks sometime seem a bit over done - can likely stretch out their life	1	
Construction codes for all buildings has improved dramatically since the 60s and 70s , however we never seem to capture the reductions in firefighting costs with these improvements. Have the planning department examined the call out actions of our fire department and done year over year comparisons to determine what reductions in manpower we should be achieving?	1	
Decrease fire services; they go on too many calls where they are not actually needed. A lesser response option would be more appropriate in many cases.		
City Planning needs an increase-- traffic is poorly planning, building is out of control (and seemingly corrupt).	1	
Fire services should be reviewed. We have multiple respondents (fire,ems, police) to 911 calls which is excessive. It seems that fire services show up to justify their growing number of fire fighters. We should review the number of actual fires in the city. With new building materials and requirements there are fewer fires and most are more minor than 20 years ago. I also question the need for fire halls. Police officers work from their vehicles. Why don't fire fighters wait at high incidence areas in their vehicles?	1	

<p>Fire Department:</p> <p>Reduce the number of firefighters because:</p> <p>There seem to be fewer fires as a result of fire education and better practices and building materials.</p> <p>Rework their shifts - I know many firefighters have multiple jobs because of the extended time off they receive from their fire department job - why should they have such extended time off especially when much of their shift includes sleep time.</p> <p>Firefighters should not be being paid to perform recycling duties - if they have that much time on their hands then rework what a firefighter's job responsibilities are.</p> <p>Reduce the requirement for both the fire department and paramedics arriving at the same resident house for an emergency call - either send one or the another emergency personnel.</p> <p>Have smaller trucks geared to be more like a paramedic truck if there purpose is to respond to emergency resident calls.</p>	1
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<b>BYLAW ENFORCEMENT</b>	<b>17</b>	<b>8.0%</b>
Bylaw enforcement	3	
Bylaw it not needed	1	
The city should reduce bylaw enforcement and provide funding to emergency services and sewage treatment.	1	
More solar powered lights in the parks and less bylaw enforcement to remove people from parks and cars from parking lots after 11pm.	1	
parking enforcement. A lady on my street harasses the parking enforcement so often, they now just bend to her will. Making no parking zones, patrolling are street constantly. Huge waste of money	1	
By law enforcement is "policed" by the taxpayers in a lot of cases. There is an opportunity to re evaluate the job descriptions. Residents could be engaged by utilizing social media to fill in a report on line and send photos reducing numerous visits by taxpayer & officer which would lessen the time to close the case. Too much time to investigate, write report, officer making numerous on site visit to fact find & contact the person. 2016 folks. Use electronic tools. Stop driving to site, back to city hall etc.	1	
bylaw enforcement as Justice Canada states if you cannot enforce equally to all it is NOT a law	1	
Do we really need to burn fossil fuels driving around Burlington at night ticketing cars for stupid parking fines?	1	
bylaw enforcement in the downtown are to encourage shopping	1	
Bylaw enforcement should be targetted towards real issues where demonstrable harm comes directly to city residents and away from frivolous and or vexatious investigation of annoyances. In particular, the city should examine it's priorities with respect to parking and really understand the merits (or lack thereof) of enforcement in a particular area. This would save o both enforcement costs and reduce conflict between city and residents. The city should focus instead on a friendly, non confrontational and permissive approach similar to that recently demonstrated in the rural area with the "parking permitted" signage and areas. More of these would not only foster better relations with city residents, but would reduce enforcement costs	1	
Yes, I believe that the by-law enforcement that specifically relates to overnight parking could be reduced. I realize this drives revenue but ticketing when it doesn't really seem to be a problem - especially during summer months - seems like overkill. I realize that keeping the roads clear during winter is a priority.	1	
Not sure how effective bylaw enforcement is but I would see this as the least critical service. Burlington Transit does not appear to be widely used (just perception) but it will play part of a bigger transportation plan so it would be difficult to take away from the current funding.	1	
Bylaw enforcement can be reduced. Seeing these bylaw vehicles driving around looking for people to ticket always screams "waste of money" to me.		
Considering how badly our traffic lights work, clearly not enough money or effort is put into making them synchronized so traffic flows properly. See Hamilton! You can't have a light change because a car comes up to every single side street and parking lot of a plaza. Just synchronize them properly on a timer based on time of day and day of the week use and keep the main street traffic flowing. Also, the extreme waste of money with the New Street bike lanes while also further reducing traffic flow is asinine.	1	
* Parks and recreations services, by-law enforcement, city planning, permits and inspection services could all use some serious adjustments.		
* Reduce number of staff, and maybe the staff that remain will work harder to keep their jobs.	1	
Reduce Support to the Mayor and Council, Public Engagement and Citizen Communications - because they are largely cynical undertakings at best.		
Also reduce Bylaw enforcement because, in its current form and hours of operation, it is virtually meaningless. Combine this with a rigorous review of the existing bylaws. Those that are too difficult or contentious to enforce (e.g. fireworks, noise, animal control etc.) should be removed.	1	

<b>LOCAL BOARDS AND OTHER AGENCIES AND GROUPS</b>	<b>16</b>	<b>7.5%</b>
Local boards and other agencies	3	
local boards and other agencies other than library services	1	
Decrease Local Boards and Agencies and increase Leisure	1	
Not sure what is spent for Local boards and Other Agencies, but perhaps less spent here and more on Leisure?	1	
Performing Arts Centre should stand on its own. And quit wasting money on orchid statues and similar projects.	1	
What ever service gives money to The Burlington Preforming Arts Centre or the LaSalle Park Marina Association should have their budget cut by the same amount they handed out. I can no longer afford these "nice to have" items. Over the years I have lived in Burlington I have see my taxes climb to well over \$4400 a year and I can not afford to pay for these luxury things that I will never ever use. Stop the crazy "nice to have" projects and keep the basic service, and for goodness sake stop raising my taxes. I am on a fixed income, I have no extra money to give, now is the time to stop spending.	1	
I would suggest that the burlington arts centre funding be cut so they are held accountable. Every year they get double digit increases while actual city staff that serve everyone make due with small increases. Why because it's "art" is it not fiscally accountable? Last year it got an increase for more staff let's see if that extra staff allocation actually generated any more revenue to offset itself . Special interest groups and boards get a huge amount of money. If they are worthwhile they can survive on their own.	1	
special grants for special interest users should be stopped.	1	
Previous graphic indicates "Local Boards & Agencies" are higher funding priority that transportation/roads. That needs to be reversed. Transportation funding is vital to ensuring we are "a city that moves" if reducing car usage is desired. What kind of visionary 'best' city completely shuts down their transit system on Christmas Day and New Year's Day?	1	
A little less on plant in public spaces - not a lot - just a little - some savings there. Not another dime to BPAC - they need to get out and earn more revenue	1	
* Quit wasting our taxes on bike lanes. And there needs to be a lot more seam sealing done on our major roads, eg Appleby at New Street.	1	
* Close or move the Appleby Branch library, it is in a useless location.	1	
* Reduction in internal support/admin and local boards/other agencies. Redirect this to supporting the arts.	1	
sidewalk snow removal, citizen boards. Should improve street light maintenance it is abysmal the online toll they jus close when lights still out. bylaw enforcement if more diligent could be a source of revenue as so many in Burlington park where not supposed to and put up signs where not supposed too repeatedly smae people.	1	
* Yes, Internal Support and Administration plus Local Boards and other agencies expenditures can be reduced and spend on health care and leisure.	1	
* Lasalle Marina	1	

<b>TRANSIT</b>	<b>14</b>	<b>6.6%</b>
Burlington Transit	2	
Transit, because nobody uses it and then all bike lanes should be put on hold because our demographics just does not support the use or cost to implement. Those same demographics are why nobody uses the transit. The transit looses \$10 to \$12 Million a year and it needs to be gutted and started all over.	1	
Transit. No one uses it. I shouldn't be subsidizing empty buses. Spend the money on something that gets used, like parks. I bet more people use spencer smith park in 1 weekend than use transit all year long.	1	
Transit. OR invest more money in transit to make it a viable alternative to cars. Currently money is spent on a service that isn't useful. All or nothing.	1	
Burlington Transit should be reduced or privatized due to it's unreliable schedule and lack of routes. It is known around Ontario, if not the world, as a municipal joke.	1	
Burlington Transit. I see those big buses either empty of with one or two riders. It seems such a waste	1	
Hard to see one I would reduce. I don't use Burlington Transit so perhaps that might be one. Other than a few main arterial roads, Burlington is just a very geographically difficult city to serve with transit.	1	
I think transit should be out sourced. Barely used so why run it ourselves. Empty buses all over.		
Bylaw should be dealt with like Police services.	1	
I would like to see a review of Burlington Trasit (ex Handivans) I see huge busses often with only one or two people onboard even in rush hours. Are our busses too big? What does our community really need?	1	
Transit. I feel that with services like Uber coming along, as well as self driving vehicles, the need for large scale city transit buses is going to be dramatically reduced.	1	
Burlington Transit by buying smaller more fuel (electric/diesel)efficient people transport vehicles	1	
Road diet; bike lanes and other "social engineering initiatives; Burlinton Transit needs to be more tailored to demand rather than running empty buses around at all hours	1	
* -streamline and reduce transit to major routes		
* -reduce fire services to focus on true fires and community education	1	

<b>CANNOT ANSWER QUESTION, NOT ENOUGH INFORMATION</b>	<b>14</b>	<b>6.6%</b>
A large chunk of \$ is funneled into Public Safety and Other Local Boards. What is covered under these two services?	1	
At this present time I do not have enough knowledge on the true overall services other than the somewhat vague categories you listed in the prior page to provide my suggestion.	1	
Impossible to answer without more detailed information. Unless one knows the expense of each of the services, the quality provided by the service and salary/hard cost an answer cannot be provided immediately. Perhaps later when more information is available.	1	
Do not feel knowledgeable enough to comment	1	
It is impossible to answer this question without a lot more information regarding the specifics of the money being spent. You can't make trade-offs without knowing what, exactly, is being traded.	1	
Insufficient knowledge of the expense items within the categories to make an informed assessment.	1	
Impossible to say without seeing specific breakdowns	1	
I'm sure there are areas that could be made more efficient or eliminated altogether. Without seeing more detail, it is difficult to pick something that can be reduced. That said, I think roads need to be prioritized. Gridlock in this city is terrible at times, particularly on Harvester Road at rush hour.	1	
I would need a greater break down of the various categories before I could make a comment.	1	
not sure	1	
Not sure here.		
The membership with other agencies may be one.		
Redirect it to safety which I hope includes monitoring of speeding traffic	1	
I'm not quite sure where you can reduce service levels from,perhaps from the Internal Support & Administration budgetbut I feel that the "Outside" staff, consisting of the RPM & Recreation staff (not Supervisors) should be paid on a par with other municipalities in the area. They have been paid at the bottom end of the scale and they deserve more for the amount of work that they do year round. I am sure that you will get a much more dedicated performance for them, if this were to happen.	1	
The areas I would question are what is: - Public Safety - Internal Support and Administration, and - Local Boards and Agencies cover. Would like to know more what they cover.		
Should Design and Build not be under Capital.	1	
what is public safety?	1	

<b>BIKE LANES</b>	<b>13</b>	<b>6.1%</b>
All funding for bike lanes should be cut out and redirected elsewhere	1	
bike lanes....rarely used and ill thought out.	1	
Stop spending money on bike lanes.	1	
Reduce spending on bike lanes	1	
Reduce the amount of money directed to reducing the lanes on high traffic streets for the sole benefit of cyclists. Then allocate it to more important areas like parks and green space.	1	
I disagree with prioritizing bike lanes. I think bike riders should be licensed, their riding behaviour enforced and fined, and funds generated from this can go to creating space for them.		
I find the schedule for road washing and sweeping unusual sometimes.	1	
I think in the very near future there needs to be a stop light at Wedgewood and New Street as making a left turn is almost impossible at certain times during the day. As well,the advertising on the bus shelter at that corner makes it very difficult to see approaching cars from the east.		
I feel the expenditure made for bike lanes on New Street and Appleby Line has been a waste of spending for a few vocal people. I have only seen a few people using them. people.	1	
Is here a need to add bike lanes???! don;t think to many use bikes for work	1	
Reduce money going to bike lanes and repair our streets. Appleby at New is in terrible shape. No one is using the bike lanes on New, Walkers or Appleby. Does Rick or the councillors or city staff bike to work.	1	
Stop adding exclusive bike lanes and spend the savings on putting four lanes of traffic back on our main streets. My observation is 1000's of cars per day versus a few bikes especially with some existing bike route running parallel just a few blocks away? and with no bikes in winter and the snow removal problems?	1	
The New Street bike lanes are a capital project so may not be applicable to this question. But, I think that money could have been spent elsewhere. Or, put the bike lane efforts where they are needed.....many rural roads in North Burlington are always busy with cyclists (some of these roads may be regional, though)	1	

Bylaw enforcement can be reduced. Seeing these bylaw vehicles driving around looking for people to ticket always screams "waste of money" to me.	
Considering how badly our traffic lights work, clearly not enough money or effort is put into making them synchronized so traffic flows properly. See Hamilton! You can't have a light change because a car comes up to every single side street and parking lot of a plaza. Just synchronize them properly on a timer based on time of day and day of the week use and keep the main street traffic flowing. Also, the extreme waste of money with the New Street bike lanes while also further reducing traffic flow is asinine.	1
* Quit wasting our taxes on bike lanes. And there needs to be a lot more seam sealing done on our major roads, eg Appleby at New Street.	
* Close or move the Appleby Branch library, it is in a useless location.	1

<b>LEISURE</b>	<b>13</b>	<b>6.1%</b>
Difficult to choose, but if reductions are required, I'd start with parks and rec.	1	
I could live with reductions in parks and recreation expenditure to improve frequency and services in Transit.		
I always feel that improving transit is the best way to reduce congestion, improve the environment and get people out of cars.	1	
Perhaps service levels for leisure should be reduced and there should be more funds spent on front line staff.	1	
Paper copies of Rec Services and other paper mailers.	1	
Parks and Rec - specifically sports fields, should be funded by the leagues and corporate sponsorship, with advertising rights given to high level sponsors.	1	
Parks and recreation are a nice to have, not a necessity and therefore could be cut. This would free up more funds for necessities such as Burlington Transit which has been a favourite to cut for too many years. Get the City moving by investing in transit. Toronto understands that, Burlington needs to move into the 21st century.	1	
Parks and recreational services	1	
Most of the city services listed above are essential and critical, the only exception being parks and recreation services. I would therefore suggest cutting back on them.	1	
Reduce parks & recreation services funding by increasing or introducing pay for use to cover these costs. Recreational services should not be a tax based burden.	1	
Reduce parks and recreation services. Increase levels of healthcare including cleanliness of the hospital.	1	
* Road maintenance should be reduced. Parks and rec should be reduced, savings should go to increasing transit service frequency.	1	
* Parks and recreations services, by-law enforcement, city planning, permits and inspection services could all use some serious adjustments.		
* Reduce number of staff, and maybe the staff that remain will work harder to keep their jobs.	1	
Arts and culture	1	

<b>SIDEWALK SNOW REMOVAL / LEAF PICKUP</b>	<b>8</b>	<b>3.8%</b>
I think it should be the homeowners responsibility to remove snow from sidewalks. I notice that even though the sidewalks have been cleaned there is a tendency for people to walk on the roads in winter.	1	
Sidewalk snow removal	1	
I would like to see residents responsible for sidewalk snow removal on their properties.	1	
sidewalk snow removal, citizen boards. Should improve street light maintenance it is abysmal the online toll they jus close when lights still out. bylaw enforcement if more diligent could be a source of revenue as so many in Burlington park where not supposed to and put up signs		
* where not supposed too repeatedly smae people.	1	
Leaf collection and sidewalk snow removal in residential areas	1	
Leaf collection. I can bag my own.	1	
Leaf pickup and clearing of sidewalks should be discontinued.	1	
Remove leaf pick up	1	

<b>MAINTENANCE</b>	<b>7</b>	<b>3.3%</b>
Given that we are now operating in very tough times, I think that cut-backs in spending on non-essential items such as median flowers and beautification, light post banners and flowers, etc. These items are nice but in these hard times with many more important problems and maintenance issues, we should spend on the essentials for now. If the public wants to donate to the costs of the non-essential items, so be it.	1	
I think that the city should allocate more funds to maintaining existing off road bike paths and creating new off road bike paths. If some funds were redirected from road maintenance this could be achieved quite easily.	1	
Maintenance, use more volunteers	1	
Roads maintenance	1	
* Road maintenance should be reduced. Parks and rec should be reduced, savings should go to increasing transit service frequency.	1	

Reduce roads maintenance funding. We should not be spending monies allocated to transit on the roads.	1
A little less on plant in public spaces - not a lot - just a little - some savings there. Not another dime to BPAC - they need to get out and earn more revenue	1

<b>INTERNAL SUPPORT AND ADMIN</b>	<b>4</b>	<b>1.9%</b>
Internal support and admin seems to high	1	
Internal Support and Administration? Reduce staff costs and reallocate to Design and Build - Burlington is located on beautiful Lake Ontario - spend money on our waterfront to attract residents to utilize/enjoy, like the waterfront in Halifax, Victoria, Chicago, Barcelona etc.	1	
* Reduction in internal support/admin and local boards/other agencies. Redirect this to supporting the arts.	1	
* Yes, Internal Support and Administration plus Local Boards and other agencies expenditures can be reduced and spend on health care and leisure.	1	

<b>TRANSPORTATION</b>	<b>4</b>	<b>1.9%</b>
I think money spent on street and traffic lights could be reduced. Once they are up and running there are usually little problems with them. The extra money could go towards recreational services	1	
Stop putting money towards speed bumps! Most people respect their neighbours and neighbourhoods. Ticket the few that are a problem! We don't need a nanny state mentality infected into municipal government.	1	
road diet	1	
* Road diet; bike lanes and other "social engineering initiatives; Burlington Transit needs to be more tailored to demand rather than running empty buses around at all hours	1	

<b>ACROSS ALL SERVICES</b>	<b>4</b>	<b>1.9%</b>
A reduction in benefits and vacations for employees	1	
Not a specific service, but a hope that some of the regulatory processes, particularly planning, permits, etc. can be further streamlined, particularly through on-line offerings.	1	
* Reduce fire services staff and spend some of the savings on education and awareness. Also reduce city admin staff and increase digitizing some of the work. Too many people right now and not enough technology	1	
Why do we always think that services will decline when funding for same is reduced.Perhaps we should review all services to find more efficient ways to retain or even enhance services.	1	

<b>ZERO BASED BUDGET</b>	<b>3</b>	<b>1.4%</b>
I think all city services should be forced to an increase of no more than inflation, and better yet, to find economies that allow for a zero increase.	1	
not with my present state of knowledge, but I would like to see a zero based budget as that would provide much greater insight as to the wisdom of the current overall budget.	1	
We should be limiting our budget priorities to a zero increase year-to-year for the next three years and reducing spends accordingly	1	

<b>COUNCIL/PUBLIC ENGAGEMENT/CITIZEN COMMUNICATION</b>	<b>3</b>	<b>1.4%</b>
Costs associated with council operations	1	
Reduce Support to the Mayor and Council, Public Engagement and Citizen Communications - because they are largely cynical undertakings at best.		
Also reduce Bylaw enforcement because, in its current form and hours of operation, it is virtually meaningless. Combine this with a rigorous review of the existing bylaws. Those that are too difficult or contentious to enforce (e.g. fireworks, noise, animal control etc.) should be removed.	1	
* From Customer Relations and Citizen Representation to Maintenance.	1	

<b>CAPITAL PROGRAM</b>	<b>3</b>	<b>1.4%</b>
Use some of the capital to reinstate the direct Burlington transit bus to Hayden from Headon Forest .	1	
Fire services are costly. Like police, perhaps more could be shifted to civilian staff to save money. Given the level of fire safety today should probably be a bit of a cap on new stations, equipment, staff etc.		
* Replacement of sidewalks sometime seem a bit over done - can likely stretch out their life	1	
* Increase parks maintenance by 5-10% and shift the funding from capital and public safety to ensure existing assets are maintained properly.	1	

<b>PERMITS AND INSPECTION</b>	<b>3</b>	<b>1.4%</b>
Permits & Inspection services- wondering if this is something that could be done more efficiently, quickly as well as being a cost savings if it was outsourced to a private company?	1	

Permits and inspection services	1
Parks and recreations services, by-law enforcement, city planning, permits and inspection services could all use some serious adjustments.	
* Reduce number of staff, and maybe the staff that remain will work harder to keep their jobs.	1

<b>CITY PLANNING</b>	<b>3</b>	<b>1.4%</b>
Less city 'planning' and more for park maintenance, pedestrian and bicycle support (sidewalks, crosswalks, well lit and safe pathways), the library, and transit	1	
Please reduce city planning.	1	
Parks and recreations services, by-law enforcement, city planning, permits and inspection services could all use some serious adjustments.		
* Reduce number of staff, and maybe the staff that remain will work harder to keep their jobs.	1	

<b>HOSPITAL</b>	<b>3</b>	<b>1.4%</b>
Yes the hospital, healthcare is a provincial expense, the more the city gives Joe Brant the less the province will kick in	1	
The City has no business crutching the Ministry of Health by taxing citizens via property tax.	1	
Less for the hospital and more for the Joseph Brant museum.	1	

<b>STORM WATER</b>	<b>1</b>	<b>0.5%</b>
storm water drainage - as this has become a regional issue not a city issue	1	

<b>ADDITIONAL COMMENTS</b>	
Given the low crime rate in Halton, perhaps there should be a lowering of the policing budget and a reallocation to community engagement.	
Stop, if it hasn't already happened, paid duty officers at festivals, parades, construction sites and shift non 'police' work to less expensive security firms.	1
Homeless shelter and temporary housing for those in need	1
We know homelessness is real and it would be appreciated if something like a bus shelter could be created to be utilized by anyone needing shelter from weather and having information as to where they can access assistance could shown on the wall with hours of operation and it's a great place for an emergency phone to call for help ... if you really want to be outdoor hero attach a bathroom, shelter, availability to have access to call for help, running water, bathroom, place to feel you can rest, another way to gain information to access assistance should be accessible to all people, in all places at all times	1
Burlington has become a traffic blocked city. Long lines of cars and quick change of lights. ie southbound Guelph line at mountainside and qew. Northbound on Guelph line turning left at Fairview. Cars lined to Prospect and beyond. Lakeshore always lined up east and westbound	1
Burlington roads and traffic need more attention. I don't know what the two lines above it represent, but I do know that traffic lights need to be synchronized, we need roundabouts instead of more traffic lights, and we need better-designed subdivisions to reduce car use. We don't need more big box stores--we need green space and bike/walk paths. Tree planting and park maintenance.	1
I think Burlington is overdue for a comprehensive computerized traffic management system. Don't know if I want to see money re-allocated to this. Better the province realize not everyone can/will/wants to ride GO or public transit and that cars will continue to dominate as the preferred mode of personal transportation and fund what is needed before we are in gridlock. Try taking a couple of toddlers and a week's groceries on a bus, stopping off to pick up some cash at the ATM and an Rx using a bus. I'm a senior and I cannot manage without my car either.	1
bicycle rental as part of public transit	1
I feel that snow removal and salt does not get enough funding. Our roads in the Orchard are always caked with snow and ice for the entire winter but travelling to other municipalities their roads (including residential side roads are clear).	1
Parks&Rec need more	1
Funding should go towards fixing our roads, completion of repairs to New Street and new asphalt on Lakeshore Dr towards Oakville and back. Improve bus service as well...	1
I would like to see funds directed to city planning. Not cutting road infrastructure such as you so wrongly did on New Street. Improve city infrastructure to reflect the increased population.	1

**QUESTION 2: Is there a city service you feel should be increased (spend more money) to improve service?**

\* denotes responses which had multiple services/areas to increase suggested and are respectively shown in the categories below

Total  
Answers

Please note that some participants left this question unanswered.

237

<b>NO INCREASE TO SERVICES</b>	<b>68</b>	<b>28.7%</b>
No	51	
No - generally good service.	1	
no - happy with the balance	1	
no I am satisfied with the services	1	
No increase would be nice for atleast a year here and there.	1	
No spending seems to be in line.	1	
No, I would like to see taxes lowered.	1	
No, the budget expenditures should be the same if not made lower.	1	
No. A reduction in most departments would be preferred. Out sourcing to a third party may also result in cost savings.	1	
No. Bylaws regarding property standards would be welcome. The current bylaws are not adequate as there are residential properties in our neighbourhood that are complete eyesores but nothing can be done.	1	
No.		
No more increases, I am on a fixed income, I have no more money, my taxes are over \$4400 a year. Stop Spending.	1	
No; expense constraint should be a priority.	1	
If you're going to spend any money, it should be on things that really matter. Unless there is a strong benefit to the community, why spend?	1	
Seem adequate now.	1	
I think service levels are fine.	1	
In general I feel we are well serviced by the City.	1	
I'm not aware of any that should be increased. That said, bylaw enforcement should to some extent be self-financing.	1	
I don't feel there is a need at the moment to spend more. There is a need for monies too be spent more wisely e.g. useless bike experimental change on New St., fire engines and crew racing to seniors facilities as well as paramedics and often police ( suggests to me too many firemen on payroll)	1	

<b>TRANSIT</b>	<b>33</b>	<b>13.9%</b>
Transit	8	
Burlington Transit esp. Handivan. Not just more money but investigate better service management methods to improve overall efficiency.		
Road and Park Maintenance esp roads should br increased	1	
Burlington Transit service is horrible. Improve it.	1	
Burlington Transit. Get Burlington traffic moving.	1	
Buses running more frequently	1	
A person should be able to have access to transit regardless if they can pay the buses will run drive the route regardless of amount of passengers and take it like a shuttle bus and provide to each student or each home a phamplet or map of city transit routes along with opportunities to donate to cover such a cost we've all been in a situation we get somewhere we want to leave but have no means .... could even have transit start routes near local hot spots prevent drinking driving either way and increases the use of transit creates jobs possibility to save lives	1	
I do not use Burlington a Transit but have heard from many that the routes are inadequate so more money to help with transit.	1	
Getting people out of their cars and on to some form of public transit is going to require innovation, education and money.		
Introduce smaller, on demand, buses that will pick up riders at specific locations and deliver them to Go Train.	1	
Public Transit and Healthcare support.	1	
Public transportation. It currently is not an option for me to get to and from work and I live and work close to home. The transit times and routes make it impossible	1	
Transit in all its facets	1	
Transit is the way cities of the future will move. Burlington needs to invest in transit for that future.	1	
Transit.Frequency, fares (especially for seniors and lower economic range) and access need improvement via cash injection.	1	
Safe and reliable Transit to local high schools for students not eligible for the school bus should be a priority. What is included under "capital" and "other boards"?	1	
The transit changes from late 2014 left transit in my area virtually unusable. I sent an email about my concerns, but the city and transit did not reply. I would like to see the transit actually represent where riders want to go and not impose overly long wait times for transfers. So not necessarily increased, but certainly reassessed	1	

Increasing transit service and frequency is way more important than some peripheral parks and recreation services.	
I could live with many other cuts to improve transit.	1
Its always nice if they can increase and improve transit in any way, but I understand there is a cost to that. Transit is probably one of our weaker links as a city.	1
Safe transit for high school students.	1
* Road maintenance to promote safer roads and/or public transportation to decrease amount of cars.	1
* Transit and expansion of parks and greenspace	1
* Parks and Recreation, Transit.	1
sport field maintenance	
bylaw enforcement	
* transit	1
I think parks and recreational services should be expanded and Burlington transit. Bus routes in Burlington are terrible and if you want people to use transit it should be more accessible. Smaller buses should be used as the big ones are never full in my area.	1
Transit - but only if traffic warrants. Use technology better to improve routes, service etc. (contract to Uber??)	
Storm water drainage may be more critical with climate changes	
* Better technology to control traffic lights - adjust for low traffic (night) with flashing lights , sensors etc to avoid long waits on empty streets	1
Increase transit: Have more buses on the roads, more routes etc. Have more people working at least the day and afternoon shifts to assist people with information on how to use the system and travel routes. Increase road and park maintenance: Increase streetscaping for improved use of transit i.e. bus shelters, benches at all stops, etc.	
* Plant vegetation on all boulevards to assist with preventing water run-off into the sewers, and for habitation for insects and other animals.	1
Work on making the public transit system more user friendly and look at continuing the operation of using smaller buses on those route that are essential but requiring the reduced number of passengers during certain periods of the day. Road maintenance should be increased as I note that many of the rural roads to not receive attention until the problems become major and as a result, more expensive to make repairs.	
* In other words, more preventive maintenance should take place.	1

<b>LEISURE</b>	<b>26</b>	<b>11.0%</b>
Parks and Recreation.	7	
Arts and culture	1	
City should provide extra services to multicultural society	1	
Culture service	1	
Leisure.	1	
Parks and rec - more free pools and areas for families to enjoy outdoor activities	1	
Parks and rec should get more .	1	
Increased support of the arts.	1	
parks and recreation services should be increased	1	
Parks and Recreation services should get more funding.	1	
The condition of the showers and bathrooms in city arenas is terrible, most of the faucets work poorly and the handicapped faucets were broken almost right away.	1	
more money should be spent on parks and recreation services.	1	
* parks and rec, and road and park maintenance	1	
Update our street lights to LED as Mississauga has. Increase recreation services in the southeast area. Lots of graffiti and if we had more programs to keep these kids occupied it might help	1	
I think parks and recreational services should be expanded and Burlington transit. Bus routes in Burlington are terrible and if you want people to use transit it should be more accessible. Smaller buses should be used as the big ones are never full in my area.	1	
* Parks and Recreation, Transit.	1	
* parks & rec, park maintenance and city planning need to have more staff. Lower amount spend on fuel to pay for it.	1	
Tyandaga Golf course needs some upgrading and is important to many who cannot afford the fees of a private club.	1	
Waterfront facilities including a snack bar or Tim Hortons at non-downtown locations including public washrooms. Additional parking at		
* LaSalle Park Marina.	1	
Better public boat launching for trailerable boats.	1	

<b>MAINTENANCE</b>	<b>27</b>	<b>11.4%</b>
road and park maintenance	3	
Maintenance	2	
greater expenditures on infra-structure maintenance.	1	
road and park maintenance could always be better.	1	
* Road maintenance to promote safer roads and/or public transportation to decrease amount of cars.	1	
Road maintenance.	1	
Road maintenance. Although improving, we still have a ways to go.	1	
Road maintenance. Our streets are terrible.	1	
leaf collection/vacuum	1	
I'd like to see fewer illegal signs and fewer signs overall. Streets in my neighbourhood (Headon Forest Drive/Winding Way) are also badly drained and need to have work done to allow the sidewalks to dry so that they are not puddles and icy during winter. I'd like to see more work done to keep roadsides clear of garbage and well maintained.	1	
Park maintenance garbage should be collected more often.	1	
Park maintenance in the warmer months. What would we do without Community groups stepping up?		
Main focus seems to be Central Park and Spencer's. Need neighbourhood parks to be given attention as well. They are going to the dogs!	1	
The boulevards are in terrible shape they need to be re sodded and watered, especially New Street south side between Shoracres and Goodram.	1	
Parks maintenance	1	
* parks and rec, and road and park maintenance	1	
* parks & rec, park maintenance and city planning need to have more staff. Lower amount spend on fuel to pay for it.	1	
Yes. Not sure that spending more money or better yet redirection of park priorities example Spencer over other green areas. But the bike path has fallen into a terrible state. Dead branches abound on numerous trees. Live branches encroach on the path impeding cyclists and walkers. Invasive vines and trees are killing dogwoods, pine and spruce trees. Grass is abundant with numerous weeds (by neglect not spraying btw).	1	
sport field maintenance		
bylaw enforcement		
* transit	1	
Parks. Especially baseball diamonds. Burlington has a lot of talented players playing on very poor diamonds. It has caused injuries and potential loss of scholarship opportunities. Poor fields costing city alot of \$\$\$ and revenue.	1	
* Road maintenance and traffic/street lights.	1	
* roads and sidewalk and drainage	1	
Increase transit: Have more buses on the roads, more routes etc. Have more people working at least the day and afternoon shifts to assist people with information on how to use the system and travel routes. Increase road and park maintenance: Increase streetscaping for improved use of transit i.e. bus shelters, benches at all stops, etc.		
* Plant vegetation on all boulevards to assist with preventing water run-off into the sewers, and for habitation for insects and other animals.	1	
Work on making the public transit system more user friendly and look at continuing the operation of using smaller buses on those route that are essential but requiring the reduced number of passengers during certain periods of the day. Road maintenance should be increased as I note that many of the rural roads to not receive attention until the problems become major and as a result, more expensive to make repairs.		
* In other words, more preventive maintenance should take place.	1	
snow removal		
* road and park maintenance	1	

<b>SNOW REMOVAL</b>	<b>6</b>	<b>2.5%</b>
Snow clearing on pathways	1	
Snow removal.	1	
Snow removal especially in the subdivisions with narrow roads and short lots.	1	
* Street and traffic lights and snow removal services could use a larger monetary allotment.	1	
I feel that snow removal and salt does not get enough funding. Our roads in the Orchard are always caked with snow and ice for the entire winter but travelling to other municipalities their roads (including residential side roads are clear).	1	
I feel that the Bus Shelters should always be accessible and that snow removal on main streets should not result in the bus shelters being rendered unusable. For instance the shelters on New Street at Beverley, on Guelph Line at New Street and also on Brant in front of No Frills. We are constantly being asked to use Public Transportation and yet it is sometimes impossible to properly access a bus shelter.	1	

<b>TRANSPORTATION</b>	<b>25</b>	<b>10.5%</b>
Transportation	1	
Transportation- Bike Share partnership with the City of Hamilton so that people can ride Sobi bikes to destinations such as the RBG (benefit for tourism as well as active transportation)	1	
* Roads and Transport as long as this DOES NOT INCLUDE bike lanes now or in future on New Street	1	
* Roads and transportation	1	
Road safety- set up more "red light cameras" and cross walks that drivers must wait until pedestrians are safe on sidewalk before proceeding. Burlington drivers are very aggressive!	1	
Eliminating road congestion	1	
YES - I'm sure you would agree that there is a huge issue with traffic flow through our city. This fuels an already alarming issue of drivers consistently running red lights. I cannot stress enough how bad the situation is out there. I would drastically increase the amount of red light cameras and advertise that they are going into effect. Enough is enough. We have too many preventable accidents!!!	1	
Take increased tax revenue from new housing and deal with the traffic it creates	1	
Better traffic control as it is just getting impossible to get around town these days and it is a growing frustration on the part of residents.	1	
City planning, it seems to have been forgotten as we develop the city in a hodgepodge manner. Reducing traffic flow but encouraging the building of high rises in the core area.	1	
Timing of traffic lights to make it easier to get around the city	1	
Traffic control system....make our traffic lights work better, more in sync.	1	
Traffic improvements - whatever category this falls under. Burlington's roads have not kept pace with intensification of housing	1	
Traffic lights - synchronization and time of day programming to improve flow from side streets at non-peak hours.	1	
Traffic lights need to be synchronized better across the city. This requires improved funding to enable this so as to reduce traffic congestion and emission issues coming from this.	1	
Traffic lights: see previous comment.		
Road maintenance. The city seems to have a habit of starting loads of road projects which rip everything up and place pylons everywhere, but it takes eons to finish anything. So we have places all over the city with barely-started projects and nobody doing anything, but tying up the streets. Start something and finish it. Work in shifts and work during the night and get it done ASAP and then move on. There is a serious problem with this.	1	
Transit - but only if traffic warrants. Use technology better to improve routes, service etc. (contract to Uber??)		
Storm water drainage may be more critical with climate changes		
* Better technology to control traffic lights - adjust for low traffic (night) with flashing lights , sensors etc to avoid long waits on empty streets	1	
street & traffic lights seems to be under served as is evidenced by rush hour AM & PM	1	
street and traffic light	3	
* Street and traffic lights and snow removal services could use a larger monetary allotment.	1	
The city should be spending money on long-needed upgrade of the traffic light system for the whole city.	1	
Update our street lights to LED as Mississauga has. Increase recreation services in the southeast area. Lots of graffiti and if we had more		
* programs to keep these kids occupied it might help	1	
* Road maintenance and traffic/street lights.	1	

<b>STORM WATER</b>	<b>11</b>	<b>4.6%</b>
Storm water drainage	2	
The only area of concern I have would be in weather abnormalities, ie super rain storm, like the one we had a few years ago.are we prepared for the next storm of the century?	1	
Storm water drainage (i was personally affected by this in the past) so this is likely a biased opinion.	1	
Storm water drainage improvement to prevent sewer back up repeat from 2012	1	
Storm water drainage so we do NOT have the problem we have had in the past	1	
Storm water. Increase the swimming quality of our water	1	
* roads and sidewalk and drainage	1	
snow removal		
* road and park maintenance	1	
Transit - but only if traffic warrants. Use technology better to improve routes, service etc. (contract to Uber??)		
Storm water drainage may be more critical with climate changes		
* Better technology to control traffic lights - adjust for low traffic (night) with flashing lights , sensors etc to avoid long waits on empty streets	1	

Parks and greenspace. Make parks and playgrounds areas for all ages - i.e. adult fitness equipment, shade structures for caregivers while supervising children on the playground equipment, water fountains and adequate garbage and recycling cans at parks.		
* Ensure storm sewers can handle capacity for new growth and intensification that is planned.		1

<b>ROADS</b>	<b>10</b>	<b>4.2%</b>
roads	2	
Roads, NOT including on street bike lanes	1	
* More for Joseph Brant Museum, road repair and the art gallery.	1	
Fix New Street! Another year of driving on that crap road cause you need a study to figure out that 10-15000 cars is more than 60 bikes lol. And when it is fixed please find someone who can level the road properly and not produce self made potholes at every manhole like on walkers.	1	
* Roads and Transport as long as this DOES NOT INCLUDE bike lanes now or in future on New Street	1	
* Roads and transportation	1	
Fixing the streets	1	
Street repairs instead of spending on bike lanes.	1	
Traffic lights: see previous comment.		
Road maintenance. The city seems to have a habit of starting loads of road projects which rip everything up and place pylons everywhere, but it takes eons to finish anything. So we have places all over the city with barely-started projects and nobody doing anything, but tying up the streets. Start something and finish it. Work in shifts and work during the night and get it done ASAP and then move on. There is a serious		
* problem with this.	1	

<b>BY LAW ENFORCEMENT</b>	<b>8</b>	<b>3.4%</b>
By law enforcement	4	
bylaw enforcement - with intensification - bylaw needs to be expanded to keep the community in harmony	1	
Perhaps bylaw enforcement in areas that have an overabundance of cars parking on the road, Orchard, Alton Village etc.	1	
traffic law enforcement for cyclists needs a major improvement	1	
sport field maintenance		
bylaw enforcement		
* transit	1	

<b>CAPITAL PROGRAM</b>	<b>6</b>	<b>2.5%</b>
Capital projects with a focus on fixing what the city already owns.	1	
Funding towards repairing city infrastructure such as roads and buildings.	1	
The Aldershot area could use better facilities or extension of the Seniors Centre on New ST/Drury Lane. see more facilities being offered in the extreme end of Burlington but so little for the West end. definitely could use parking lots in Aldershot since new condos do not offer enough parking for residence let alone visitors.	1	
more needs to be spend on park infrastructure and saving natural areas	1	
* Transit and expansion of parks and greenspace	1	
Parks and greenspace. Make parks and playgrounds areas for all ages - i.e. adult fitness equipment, shade structures for caregivers while supervising children on the playground equipment, water fountains and adequate garbage and recycling cans at parks.		
* Ensure storm sewers can handle capacity for new growth and intensification that is planned.	1	

<b>CANNOT ANSWER QUESTION, NOT ENOUGH INFORMATION</b>	<b>5</b>	<b>2.1%</b>
Again, I have too little information, (without doing a lot of digging) to make an informed recommendation.	1	
Difficult to say without seeing specific priorities and costs	1	
Do not feel knowledgeable enough to comment	1	
don't know cause i can't see where money is being spend now and if service is bad	1	
I don't believe i have enough information to make a qualified assessment.	1	

<b>LOCAL BOARDS AND OTHER GROUPS</b>	<b>4</b>	<b>1.7%</b>
Libraries	1	
Libraries should receive more funding. The services they provide touch every age group, every financial bracket, every ability group. Please don't replace knowledgeable staff with self-checkout machines. Customers want to interact with human beings.	1	
* More for Joseph Brant Museum, road repair and the art gallery.	1	
* Waterfront facilities including a snack bar or Tim Hortons at non-downtown locations including public washrooms. Additional parking at LaSalle Park Marina.	1	

<b>BIKE LANES</b>	<b>3</b>	<b>1.3%</b>
Bike lanes	1	
cycling infrastructure.	1	
I think some money should be diverted from road maintenance and put toward maintenance of existing off road bike trails. Also to making a north south off road bike trail. There is no way to ride your bike safely down to the lake shore bike trail. This is especially true if you are a senior over 65.	1	

<b>CITY PLANNING</b>	<b>3</b>	<b>1.3%</b>
city planning	1	
City planning, it seems to have been forgotten as we develop the city in a hodgepodge manner. Reducing traffic flow but encouraging the building of high rises in the core area.	1	
* parks & rec, park maintenance and city planning need to have more staff. Lower amount spend on fuel to pay for it.	1	

<b>PERMITS AND INSPECTIONS</b>	<b>2</b>	<b>0.8%</b>
I think more funds should be put towards inspection services to ensure all developers adhere to the permits and codes for all categories. My impression having lived in Burlington most of my life, there is more frequent problems with buildings due to the lack and follow up on developers projects.	1	
Permits and inspection services so that the permits can be done on a more timely basis.	1	

<b>ADDITIONAL COMMENTS</b>		
Increase healthcare spending and cleanliness of our hospital to prevent spread of diseases.	1	
The City is clearly seen as an easy mark for developers and others who want to build outside the OP and Zoning By-Laws (ADI, First Urban, Jack Dennison, Paletta, Molinari Air Park). Appeals to the OMB are almost automatic and the city does not appear to have a great success rate. This impression must stop before the whole character of the City is destroyed and funding should be available to hire the best planners and lawyers to oppose these applications	1	
Productivity improvements should make it possible to do the same or more for less. This is often a return for capital investment. Every budget line should be reviewed for cost reductions.	1	
Our taxes are too high now, and there is no oversight of city staff by council once the budget has been approved. Actual spending needs to be examined/reviewed monthly by the Mayor and Council. This should be published at least quarterly.	1	
There is going to have to be a storm water levy - not sure how you can get that to be palatable - be more upfront with the public on the hospital levy - let them decide if you should keep that levy	1	
I think more should be done for street vendors ie food trucks this could bring more people to parks etc and may bring in some revenue.		
Speed cameras are good revenue source and also reduces car accidents emensly.		
In the UK all major high ways cities have them.	1	
Install more Red Light Cameras to possibly deter red light runners.	1	
See previous comment.	4	

**QUESTION 4: Please tell us the time that is most convenient for you to attend a budget workshop or information session: "Other, please specify"**

<b>ONLINE</b>	<b>12</b>	<b>80.0%</b>
online	6	
i want on line only	1	
On line - can then decide; otherwise flexible	1	
on line to do in my time	1	
online & Burlington Post updates	1	
replicate the inperson exp online	1	
Work schedule, commuting, volunteering, extra curriculars.... Online please.	1	
<b>OTHER</b>	<b>3</b>	<b>20.0%</b>
Weekends morning	1	
Depends on the week because of rotating shifts: Burlington NEVER thinks of shift workers.	1	
I am retired. I only need to know ahead a week when a meeting is scheduled.	1	

**QUESTION 5: Is there a particular budget topic you would like to discuss at a workshop or public information session?**

\* denotes responses which had multiple services/areas suggested for discussion and are respectively shown in the categories below

Total  
Answers

Please note that some participants left this question unanswered. 211

<b>NO PARTICULAR TOPIC</b>	<b>80</b>	<b>37.9%</b>
No	53	
no, but I don't find it of value to discuss only the changes in the budget from the previous year. how are we to know whether those expenditures were wise?	1	
No, but I will probably change my mind after attending an information session	1	
No, I am unable to attend due to commuting to/from work in Toronto	1	
No, I would just like to be part of the meeting process, offer inputs as requested at the meeting.	1	
no, just coming for information	1	
No. I might have slightly different priorities to council's, but most things seem to run reasonable efficiently in Burlington.	1	
Not really... partly due to age.	1	
TBD	1	
I would decide on a per case basis.	1	
Overall Budget. Local Boards Budget	1	
City budget general	1	
General overview and understanding of the budget stressors.	1	
No, just a thorough orientation as to where the money goes.	1	
No, just an overall understanding, which then may lead to specific topics	1	
No, learning about all of them would be valuable.	1	
No, the budget as a whole should be discussed.	1	
No particular subject, just a good general discussion on admin costs etc. No real axe to grind the City runs reasonably well.	1	
I think a discussion on the overall budget is required prior to a department specific discussion. The discussion should focus on the objectives of the budget process and the expectation of each department.	1	
Process used to establish department budgets	1	
Just trying to get an understanding of how the amounts are allocated.	1	
Percentage of monies allotted to various city services	1	
Not specifically. I'm interested in examining the entire budget at a high level and then I imagine I would identify some areas of interest to dive into in greater detail.	1	
I'm interested in a general overview and how costing is derived. For example, how often is the garbage pickup contract tendered, is tendering restricted to Burlington businesses, who reviews the bids.		
I think it's important to use city businesses wherever possible and practical, so I'm curious about how much that's part of the process.	1	
The overall budget increase	1	
Ever increasing taxes; wasting money on social engineering	1	
How council determines if they should raise taxes.	1	
how do i know i am getting what i pay for	1	

<b>COST CONTROL</b>	<b>14</b>	<b>6.6%</b>
Perhaps have a discussion session on ways to eliminate waste and duplication of costs.		
For example - examine the staff on the Sunshine list to see if there are any opportunities for cost savings.	1	
1. Cost/Expense control.		
2. Justification for greater than CPI cost rises.	1	
city increases are always more than inflation which is not acceptable	1	
Holding the budget increase to less than 1%	1	
Property taxes - What is the City of Burlington doing to reduce spending and minimize tax increases? Between ever rising taxes, hydro costs, etc... Burlington (and Ontario in general) is becoming an unaffordable place to live, as salaries are not increasing at the same rate.	1	
Preventive maintenance so as to prevent minor problems from becoming major problems. Foolish spending. We seem to be spending money of things that we cannot afford or need causing lack of money for the basics.	1	
Optimizing existing revenues and fair balance of priorities.	1	
Cost control/efficiency/technology	1	
Cost improvement directed at budgeting.	1	
Yes, how to save money on budget	1	
The need for zero based budgeting versus the current system of simply increasing the previous years. Our taxes are too high. Taxes are the highest cost of owning our home.	1	
How to develop a zero increase budget. How to get the city to run more cost effectively.	1	

Yes! Zero based budgeting. This needs to be done over a period of time (say five years as it would be an impossible work load to do it within a single year). If the city is serious about active participation in budgeting, it has to consider zero based budgeting. Otherwise we are merely dealing with the fringes which have minimal impacts on the overall budget. Either be real about the exercise or forget it. I am not interested in window dressing.	1
Keeping costs flat and finding efficiencies within current budget	1

<b>TRANSPORTATION</b>	<b>14</b>	<b>6.6%</b>
transportation	1	
* Transit / Roads / Traffic / Administration	1	
* Transportation. Including; Bike Lanes and Traffic Signals.	1	
* Infrastructure, bike lane and traffic calming \$\$\$ budgeted	1	
Traffic	1	
Traffic - road capacity for efficient vehicular flow vs. anti-driver initiatives	1	
Traffic control	1	
Traffic management	2	
Traffic management		
Signage laws		
* Tree management--emerald ash borer control	1	
* Parks and recreation. Traffic management and parking by laws	1	
Street lights burn out in my neighbourhood almost nightly, why aren't we replacing them with LED instead of halogen	1	
* Roads and Transportation	1	
Traffic Signals.	1	

<b>CITY PLANNING</b>	<b>14</b>	<b>6.6%</b>
development fees. Need to control suburban sprawl in the northern areas of the city because it will strain city services.	1	
I am interested in knowing more about the budget allocation for the Planning Department. Given the number of large initiatives on the table, my question is specific to whether or not the department is adequately funded for ongoing training of skills and tools to adequately perform the job.	1	
plans for development of shopping, grocery stores in particular.		
plans to slow down or regulate encroachment of high rise developments and oversized housing.	1	
city 'planning'	1	
City planning - understand what goes into this	1	
City planning.... the 25 year goal...	1	
Why our Recreation Centres are underutilized...how can we create more growth and traffic for these centres	1	
What changes will take place in the short and mid term as the city rolls out the new strategic plan.	1	
Long term budget planning	1	
* City infrastructure, immigration and city planning.	1	
Future technology trends and the impact on city planning	1	
Park development. park redevelopment, park maintenance, downtown streetscaping, complete street creation in other parts of the city,		
* climate change and the city's efforts to adapt.	1	
Intensification	1	
How construction companies only offer a sop when there are deviances from the official plan/zone... these should be yearly charges to the companies, since the deviance is not a one time thing; it exists from year to year in defiance of the city's plan.	1	

<b>TRANSIT</b>	<b>13</b>	<b>6.2%</b>
Transit	3	
* Transit and park/greenspace	1	
* Transit and parks/green space expansion	1	
Investing to increase transit usage.	1	
Transit issues / expansion.	1	
Transit: visionary leadership is needed, especially as the population of Burlington continues to age. Even millenials, who can't afford to live here, need some breaks for commuting from lower rent residential areas such as Hamilton.	1	
Poverty or transit	1	
* Parking, hand vans,	1	
* Transit / Roads / Traffic / Administration	1	
* Planning roads and transit	1	
How can a city that will spend \$210,000 to accommodate some 60 cyclists on a 2Km stretch of New Street, refuse to accept the \$48,000 to \$76,000 in lost revenue that Burlington Seniors Advisory estimate free transit for seniors during off peak periods will cost. especially given the environmental and congestion gains that getting more people on the off peak buses.	1	

<b>CAPITAL PROGRAM</b>	<b>12</b>	<b>5.7%</b>
Capital budget	1	
capital expenditures	1	
* Capital expenditures and road maintenance.	1	
<b>CAPITAL WORKS AND PROJECTS</b>	<b>1</b>	
Capital. particularly reconstruction and maintenance of existing infrastructure.	1	
How operational needs are costed that arise from a capital project.	1	
* Roads, Capital, but really all of it.	1	
Building of the proposed new stadium at Nelson High School. I've heard the number \$2million thrown around and the term 'world class'. Just looking at the top 10 High School stadiums in Texas the 10th most expensive was \$22million. Texas is in the world, I'd really like to hear a more realistic pitch from the user groups looking for a new stadium at Nelson. What they really need, really hope to achieve, and what it will really cost. Nelson stadium could become the next pier (cost wise)	1	
Why the Cycling Committee is so powerful with Council.		
Why cars and pedestrians are hardly considered by Council.		
* Why there is not a program to expand sidewalks in east Burlington.	1	
* City infrastructure, immigration and city planning.	1	
* Infrastructure, bike lane and traffic calming \$\$\$ budgeted	1	
* infrastructure and city planning for future development	1	

<b>BIKE LANES</b>	<b>10</b>	<b>4.7%</b>
Bike lanes	1	
* Burlington arts centre and cycling lanes	1	
Bike Lanes and what happened with all of the plans.		
The road improvements and construction that are happening too broadly over town.		
Improvement to LaSalle Marina, including a better marina that doesn't sink boats, a public pavilion with washrooms, snack bar and additional parking plus a fee for launch parking ramp that could employ 2 summer students.	1	
Why so many bike lanes with so few bikes and mostly cars.	1	
Why the Cycling Committee is so powerful with Council.		
Why cars and pedestrians are hardly considered by Council.		
* Why there is not a program to expand sidewalks in east Burlington.	1	
Money wasted on on-road bicycle paths such as new street.	1	
The money being wasted on bike lanes.	1	
Removing bike lanes from New Street	1	
The need for bike lanes on New Street	1	
Cycling routes. Safer lanes for cyclists	1	

<b>GENERAL EXPENSE BREAKDOWN</b>	<b>6</b>	<b>2.8%</b>
Breakdown of Admin category.	1	
administrative costs	1	
* Transit / Roads / Traffic / Administration	1	
Expense budget	1	
Why the city spends so much money on staff appreciation days, lunches and trips and other events at taxpayer expense it ask residents to be mindful of declining revenue but fails to respect the taxpayer dollar when spending it on internal pat on the back sessions - try living in the private sector where these evens are non existant	1	
I'm curious to know about discretionary spending.		
Paving a road is a precise cost and requirement. I'm more interested in the should we or shouldn't we spending	1	

<b>HUMAN RESOURCES</b>	<b>6</b>	<b>2.8%</b>
salaries and benefits	1	
Salary of public servants	1	
Who all is exactly on the 'city payroll' re  : employees	1	
City staff	1	
I think it is time to cut all Burlington executive pay by 20% and cut all management pay by 10%. That would be a good place to start from.	1	
The pay rate of the RPM and Recreation outside staff, excluding supervisor staff.	1	

<b>ROADS</b>	<b>6</b>	<b>2.8%</b>
* Roads and Transportation	1	
* Planning roads and transit	1	
* Roads, Capital, but really all of it.	1	
The plan for road improvements.	1	
* Transit / Roads / Traffic / Administration	1	
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<b>LEISURE</b>	<b>5</b>	<b>2.4%</b>
Parks and Recreation	1	
* Parks and recreation. Traffic management and parking by laws	1	
Park development. park redevelopment, park maintenance, downtown streetscaping, complete street creation in other parts of the city, climate change and the city's efforts to adapt.	1	
School parks	1	
Parks and rec spending	1	

<b>BYLAW ENFORCEMENT</b>	<b>4</b>	<b>1.9%</b>
cyclist law enforcement	1	
* Parks and recreation. Traffic management and parking by laws	1	
* Parking, hand vans,	1	
Bylaw enforcement and transit.	1	

<b>PARKS</b>	<b>4</b>	<b>1.9%</b>
Trails funding	1	
Park development. park redevelopment, park maintenance, downtown streetscaping, complete street creation in other parts of the city, climate change and the city's efforts to adapt.	1	
* Transit and park/greenspace	1	
* Transit and parks/green space expansion	1	

<b>FIRE</b>	<b>4</b>	<b>1.9%</b>
Fire service is a fat cat that needs addressing badly but nobody seems to notice.	1	
Reducing fire services budget	1	
Budget on police and especially fire.		
Too much money being spent for people standing around for no reason.	1	
policing and fireman costs	1	

<b>LASALLE PARK MARINA</b>	<b>3</b>	<b>1.4%</b>
Lasalle Park Marina launch facilities	1	
Bike Lanes and what happened with all of the plans.		
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Improvement to LaSalle Marina, including a better marina that doesn't sink boats, a public pavilion with washrooms, snack bar and additional parking plus a fee for launch parking ramp that could employ 2 summer students.	1	
Discuss a future request to take ten to fourteen million dollars in Provincial & Federal grants away from general community funding and direct it to be used to pay to dump thousands of tons of stone so a safe harbour can be created for the LaSalle Park Marina. Should be brought to light in a public information session....the public has a right to know that this is being requested and has the support of the mayor & majority of council.	1	

<b>OTHER</b>	<b>16</b>	<b>7.6%</b>
I want to know that the mayor and council follow staff spending on a monthly basis versus the budget. A budget is only a planning document, it is not an income and expense statement. City costs are totally out of control.	1	
* Burlington arts centre and cycling lanes	1	
* Community Energy Plan, Transit	1	
Funding to fix baseball fields	1	
snow removal	1	
Traffic management		
Signage laws		
* Tree management--emerald ash borer control	1	
Healthcare, permits required,	1	
Looking at our assets to consider selling ie Tyandaga golf course.		
Brampton cut some of their upper management has Burlington reviewed theirs.	1	
Safety concerns re speeding in residential areas areas and speeding on Plians Rd at all times of the day	1	
We also need to add certain of the City's agencies. Hydro is one ! There is certainly a lot to be said about the merger of the current separate Hydro services in Halton Region. to reduce overall costs. So important to-day when electricity prices are skyrocketing. We now have four CEOs,COOs,CFOs and four administrative offices. Surely cost savings are available. The same suggestion applies to the separate Fire departments in Halton.	1	
total cost of ownership	1	
how to read the budget info itself	1	
How you involve the public - let them get input well before decisions are made.	1	
I would like to have the opportunity to do a participatory budget exercise	1	
These sessions seem like a waste of money. It should all be online only	1	
I would prefer to read about the budget online.	1	