

Motion Memorandum

SUBJECT: 2025 Community Survey – Further Discussion and Presentation

TO: Committee of the Whole

From: Councillor Lisa Kearns

Date to Committee: April 13, 2026

Date to Council: April 21, 2026

Motion for Council to Consider:

Direct the Head of Corporate Affairs to bring forward the 2025 Community Survey results, including a presentation of the findings from Deloitte to a Committee of the Whole meeting in Q2 2026

Reason:

The 2025 Community Survey provides statistically valid, representative insights into resident perspectives on City services, priorities, and overall satisfaction.

In September 2025, members of Council highlighted the importance of incorporating community feedback into decision-making, particularly in relation to budget deliberations and service planning. The survey was advanced to support that objective, providing both current insights and benchmarking against previous survey cycles.

Bringing the survey forward to Committee of the Whole, with the support of Deloitte, will provide an opportunity for Council to ask additional questions regarding the findings and further benchmarking, and discuss the implications for future planning, service delivery, and community engagement.

This approach also supports continued alignment between community feedback and Council's strategic and budget decisions.

Outcome Sought:

The objective of this motion is to provide Council with an opportunity to revisit the 2025 Community Survey results through a dedicated Committee of the Whole discussion, supported by a presentation from Deloitte.

This will allow Council to:

- Further understand resident perspectives and trends over time.

- Consider how survey findings can inform future priorities and decision-making.
 - Ensure community feedback continues to be meaningfully integrated into City planning and service delivery
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Implications:

Financial Implications

There are no direct financial implications associated with this motion. Any future considerations informed by the survey would be addressed through standard budget processes.

Human Resources Implications

No direct impacts. Staff time will be required to coordinate a future Committee of the Whole presentation.

Legal Implications

None identified.

Communication Implications

The survey results have already been publicly released. A future presentation provides an additional opportunity to communicate findings and reinforce transparency with the community.

Engagement Implications

The Community Survey is a key engagement tool that captures broad resident input.

Climate Implications

None directly associated with this motion.

Strategic Alignment

- Designing and delivering complete communities
 - Providing the best services and experiences
 - Protecting and improving the natural environment and taking action on climate change
 - Driving organizational performance
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Approved as per form by the City Clerk